

## Vic (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 10 April, 2019 5:39 PM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAUTO); sunwayac@singnet.com.sg; skylinkinsurance@gmail.com  
**Subject:** Direct Settlement - Accident Involving GBG4803M (Our Ref: SNM18D05005C02) and SHA8277R (TP : LKK REF - CC3/CTI18019140/K1hb3) on 18.10.2018  
**Attachments:** SHA8277R doa 18.10.18.mov; MLHM18139064-GBG4803M.pdf

**LKK REF - CC3/CTI18019140/K1hb3**  
**CTI REF – SNM18D05005C02/3 (GBG4803M)**

Dear Vic

We refer to your email pertaining to the above matter.

You may proceed to negotiate the third party property damage claim at best possible terms.

Aside to Chin Kiat, please keep track on the matter.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #XX-00 Springleaf Tower Singapore 079909**  
**DID : (65) 6389 6183**  
**FAX: (65) 6224 7478**  
**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG**

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, 10 April, 2019 4:50 PM  
**To:** Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBG4803M (Our Ref: SNM18D05005C02) and SHA8277R (TP : LKK REF - CC3/CTI18019140/K1hb3) on 18.10.2018

Dear Chin Kiat,

We refer to your below email.

Please be informed that TP has provided to us a copy of the video footage (see attached).

Based on the footage, it was observed that TP vehicle was within lane when Insured vehicle slowly encroached into TP's lane which resulted to this collision.

As such, liability is not to our Insured's favour.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Ong Chin Kiat [<mailto:chinkiat.ong@sg.cntaiping.com>]

**Sent:** Monday, 29 October, 2018 2:03 PM

**To:** Shu Pei (LKKAuto)

**Cc:** Admin A; Thin Thin (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving GBG4803M (Our Ref: SNM18D05005C02) and SHA8277R (TP : LKK REF - CC3/CTI18019140/K1ub3) on 18.10.2018

Dear Shu Pei / Thin Thin,

Attached our insured's GIA report for your reference.

Our insured driver reported that he cannot recall having any accident.

Please assist to request video footage from third party for our view and assessment.

Thank you.

Regards,

**Ong Chin Kiat**

Assistant Claims Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Monday, 22 October, 2018 5:26 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Jowyn Tay <[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)>; Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBG4803M (OI : CTI - TBA) and SHA8277R (TP : LKK REF - CC3/CTI18019140/K1ub3) on 18.10.2018

## **WITHOUT PREJUDICE**

Dear Jowyn,

We refer to the above matter.

We have inspected TP vehicle SHA 8277R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer purposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

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