

22/03/2007

ASS. REC. BY:

REF: CS/LCR18019138/Avd302

Special Instruction:

Survivor:

Adrian

ASSIGNMENT (Office)

From (Person):

Azlan Syazaidin

of

LCR

Date/Time:

19/10/18 @ 5:06pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLV 3128M

Insured:

SLK 632B

at Workshop m/s

Reliable Carz

Tel:

8166 9797

of

8 Kaki Bkt Ave 4 # 05-50

Policy No:

0999994765

Claim No:

87438200/9SG

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 19/10/2018

CA / REV / REP. / REV 24 HRS

up

H.O.D. Endorsement:

Date/Time:

10:46am @ 22/10/18

Person Contacted:

Jason

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓)

Estimate

SLV 3128M - NA/INC/18019004/24

DOA: 19/10/2018

SLK 632B - NA/INV/18019004/24

DOA: 19/10/2018

4/12/18

Adrian Confirmed LS \$5400 (Red 12,413.82, 69%)

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLV 3128 M.

Yr Regn: 2017 / Dec.

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Harder Freed

C.C. 1496

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading:

64362

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GB71045564

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/63R15

R:

185/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

22/10/18

Survey held at

Reliable

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP ALG.

RECEIVED 04 DEC 2018

Date/Time, File Pass to?

☐

Preli. Report

☐

Final Report

1)

Date/Time, File Return to?

2)

4/12 - typist

Report Format:

MRIMEN

Lump Sum / I.B.I. (\$) :

5400/-

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Week-end (\$)

Survey Fee:

250

Transportation:

) S + RS \$

) Photos

) Others

20

TOTAL

270

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Oct 2018 Edit Reg		22 Oct 2018 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	RELIABLE RIDES PTE LTD, Co. Reg. No.: 201611527N		
Vehicle Reg. No.:	SLV3128M	Date of Loss:	19/10/2018 00:00 - :59
Claim Type:	TP / 8743822019SG	Policy/Cover Note No.:	0999994765 (Comprehensive)
Vehicle Reg. No. (Insured):	SLK632B	Policy No. (Claimant):	
		Excess:	
Repairer:	Reliable Carz Pte Ltd (HQ) 8 Kaki Bukit Ave 4, #05-50, 415875 Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Yong, Ivy-AV] Ivy-VA.Yong@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 31/10/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (23/10/2018): Request to upload TP GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

- Pre repair inspection request - SLV3128M VS SLK632B (OI) DOA: 19/10/2018

From: Azlan, Syazairdina
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Chan, Yoke Shi, Kaur, Baljit
Sent: 19/10/2018 5:06:06 PM
Attachments:  Reliable Carz - Pre-Repair Notice (AIG)(SLV3128M).pdf

Hi,

Please refer to the enclosed request from **CrossBorders LLC**.

Claim no : 8743822019SG003
Case Owner : IVY AI VUI YONG

If you have any queries/concerns, please let us know.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Hui Ting [mailto:huiting@crossbordersllc.com]
Sent: Friday, October 19, 2018 4:49 PM
To: Azlan, Syazairdina; Corene
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK632B AND SLV3128M ON 19/10/2018

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. We refer to your email dated 19 October 2018.
2. We are instructed that our client has confirmed LKK Auto Consultants Pte Ltd as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: Reliable Carz Pte Ltd
Address: 8 Kaki Bukit Avenue 4
#05-50
Singapore 415875
Contact: Jason Lee (8166 9797)
4. Please liaise with the above workshop.

Thank You.

Regards
Huiting
TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Sent: Friday, 19 October 2018 3:41 PM
To: Hui Ting <huiting@crossbordersllc.com>; Corene <corene@crossbordersllc.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>
Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK632B AND SLV3128M ON 19/10/2018

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2018-10-26 15:41 +08 to read your message.
After that, open the attachment.

[More info](#)

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From: Syazairdina.Azlan@aig.com

To: huijing@crossbordersllc.com , corene@crossbordersllc.com

Cc: Andy-SY.Fong@aig.com , Lee-

Ying.Chin@aig.com , NoorMariesa.AbuKassim@aig.com , Imran.Ishak@aig.com , ShengYang.Lim@aig.com , Aashweenjeetkaur.Mithoosingh@aig.com , yokeshi.chan@aig.com , Baljit.Kaur@aig.com

Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLK632B AND SLV3128M ON 19/10/2018

Date: Fri, 19 Oct 2018 07:41:07 +0000

Without Prejudice

Your Reference : AJ.tk.RC (SLV3128M)

Our Reference : SLK632B

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: AIG SGP, Claims-Survey

Sent: Friday, October 19, 2018 3:24 PM

To: Azlan, Syazairdina

Subject: FW: Our client's vehicle no. SLV3128M (RC); Your insured's vehicle no. SLK632B - PRI

From: Hui Ting [mailto:huiting@crossbordersllc.com]

Sent: Friday, October 19, 2018 3:15 PM

To: AIG SGP, Claims-Survey

Cc: Corene

Subject: Our client's vehicle no. SLV3128M (RC); Your insured's vehicle no. SLK632B - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 19 October 2018 for your kind attention.
2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.RC (SLV3128M)
Your Ref: SLK632B

19 October 2018

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16 AIG Building
Singapore 079120
Attn: Motor Claims Department

BY FAX: 6415 3727 & EMAIL

URGENT

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413
TEL: 6438 1323
FAX: 6438 2313

BRANCH OFFICE
1 JALAN BERSEH
#03-12 NEW WORLD CENTRE
SINGAPORE 209037

PLEASE SEND ALL
CORRESPONDENCES TO
THE MAIN OFFICE

WE DO NOT ACCEPT
SERVICE BY FAX

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY
CLAIMANT: RELIABLE RIDES PTE LTD
TRAFFIC ACCIDENT ON 19 OCTOBER 2018 AT 09:30 HRS ALONG JUNCTION KEPPEL BAY VIEW & TELOK BLANGAH ROAD INVOLVING VEHICLES NO. SLV3128M & SLK632B

We are instructed by Reliable Rides Pte Ltd to notify you of a road accident on 19 October 2018 at about 09:30 hrs along Junction Keppel Bay View & Telok Blangah Road involving our clients' vehicle registration number SLV3128M and vehicle registration number SLK632B driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

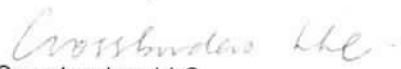
As a result of the accident, our clients' vehicle has been damaged. Before our clients proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: Reliable Carz Pte Ltd
Address: 8 Kaki Bukit Avenue 4
#05-50
Singapore 415875
Contact: Jason Lee (8166 9797)

Please liaise with the above workshop directly.

Yours faithfully


Crossborders LLC
Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com
encs

**PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION**

CONFIDENTIALITY CAUTION
THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE
SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CrossBORDERS LLC

A LIMITED LIABILITY CORPORATION. REGISTRATION NUMBER 201305284K.
GST REGISTRATION NUMBER 201305284K

eBaoTech

GeneralClaim

Hello, NAC_PAYA_UBI_800601

[Change Language](#) [Change Password](#) [Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="19/10/2018 09:30"/>							
Vehicle No. (For Motor)	<input type="text" value="SLV3128M"/>	Certificate Number	<input type="text"/>							
<input type="button" value="Search"/>										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5096971135		RELIABLE RIDES PTE LTD	201611527N	GPC	drivo CLASSIC	SLV3128M	SLV3128M	27/12/2017	26/12/2018
<input type="button" value="Continue"/>										

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8717105A



Name

LEE HAN ZHEN, ALOYSIUS
(LI HANZHEN)

李 涵 慕

Race

CHINESE

Date of birth

16-06-1987

Sex

M

Country/Place of birth

SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S8717105A

LEE HAN ZHEN, ALOYSIUS
LI HANZHEN

Birth Date: 16 Jun 1987

Issue Date: 05 Dec 2015



002500044D

SG
50

5845036



NRIC No. S8717105A



Date of issue

29-12-2017

Address

APT BLK 465 UPPER SERANGOON ROAD
#02-1211
SINGAPORE 530465

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3A Motor cars without clutch pedals (Auto) with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles without clutch pedals with unladen weight \leq 2500kg 05 Dec 2015

NP 428A



Licence No: S8717105A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/10/2018 11:47
Date Of Accident	19/10/2018 09:30
Exact Location Of Accident	JUNC KEPPEL BAY VIEW & TELOK BLANGAH RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV3128M
Insured/Policyholder	
Name Of Registered Owner	RELIABLE RIDES PTE LTD
Co Reg No	201611527N
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-899999999

Vehicle Particulars

Manufacturer	HONDA
Model	FREED 1.5G HYBRID AUTO
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5096971135
Cover Note Number	

Driver

Name of Driver	LEE HAN ZHEN, ALOYSIUS (LI HANZHEN)
NRIC No	S8717105A
Date Of Birth	16/06/1987
Occupation	OUTDOOR
Date Of Driving Pass	05/12/2015
Driving Experience	2 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97662432
Fax Number	
Contact Number	OFFICE-97662432
Email Address	NOEMAIL

Address	BLK 465 UPPER SERANGOON ROAD #02-1211
Postcode	530465
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON STATED DATE AND TIME, AS I WAS MAKING A LEFT TURN FROM LANE 2 KEPPEL BAY VIEW TWDS TELOK BLANGAH RD. SUDDENLY VEHICLE B MAKING A LEFT TURN FROM LANE 2. AS A RESULT, VEHICLE B CUT ONTO MY LANE AND HIT ONTO MY VEHICLE LEFT PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLK632B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHUA SZU WEI (CAI SIWEI)
NRIC/Passport Number	S7514609D
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

2

Passenger 1

NAME: :

GENDER: :

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



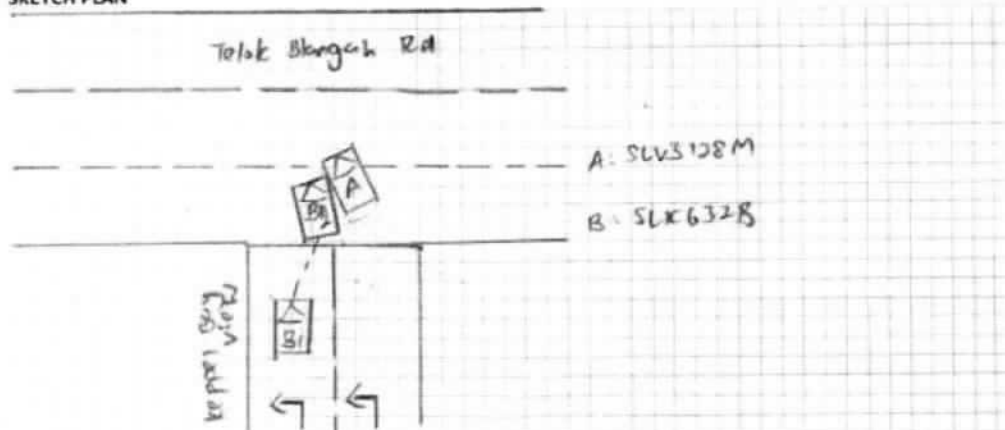
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

RELIABLE CARZ PTE LTD

8 Kaki Bukit Avenue 4 #05-50 Premier @ Kaki Bukit Singapore 415875

Contact No.: +65 8166 9797

Fax No.: +65 6385 1751

GB71045564

Vehicle No.: SLV 3128 M

Model: HONDA FREED GB7

REF: RC3112

TP LCR
Veron**QTY DESCRIPTION****AMOUNT (\$S)****List Items:**

1	Front Fender LH <i>Defect</i>	772.40 ✓
1	Front Fender Liner LH <i>Defect</i>	149.80 ✓
1	Front Fender Emblem LH <i>new</i>	88.78 ✓
1	Front Door LH <i>Distorted</i>	1677.80 ✓ <i>1225</i>
1	Front Door Hinge LH (TOP) <i>3 Bent</i>	78.30 ✓
1	Front Door Hinge LH (LOWER)	78.30 ✓
1	Front Door Lock LH <i>new</i>	363.40 ✓
1	Front Door Black Tape LH <i>new</i>	63.60 ✓
1	Front Door Regulator LH <i>Damaged</i>	662.40 ✓ <i>493</i>
1	Rocker Panel LH <i>Repair</i>	382.50 ✓
1	Rear Door LH <i>Distorted</i>	1784.30 ✓ <i>1400.20</i>
1	Rear Door Lock LH <i>new</i>	283.00 ✓
1	Rear Door Black Tape LH <i>new</i>	63.60 ✓
1	Rear Door Regulator LH <i>Damaged</i>	662.40 ✓ <i>493</i>
1	Rear Slice Door Power Motor LH <i>new</i>	654.20 ✓
1	Rear Slice Door Actuator LH <i>3 new</i>	595.40 ✓
1	Rear Slice Door Sensor LH	1178.70 ✓
1	Rear Slice Door Roller LH (TOP) <i>new</i>	87.80 ✓
1	Rear Slice Door Roller LH (LOWER) <i>Bent</i>	87.80 ✓
1	Rear Fender LH <i>Repair</i>	1624.40 ✓
1	Rear Quarter Glass LH <i>new</i>	598.40 ✓
1	Rear Fender Liner LH <i>new</i>	198.60 ✓
1	Rear Bumper <i>Repair</i>	979.10 ✓
1	Rear Bumper Retainer LH <i>new</i>	22.60 ✓
1	Front Wheel Cap LH <i>at</i>	228.40 ✓
1	Rear Wheel Cap LH <i>at</i>	228.40 ✓
1	Rear Axle Beam	1981.50 ✓
2	Rear Axle Beam Bush @189.30 <i>3 new</i>	378.60 ✓
1	Rear Wheel Hub LH	598.40 ✓
1	Rear Type Rim LH	489.40 ✓
		17042.28
	Less 20 %	(3408.46)
	Subtotal	13633.82

Special Nett Items:

1	Front Fender Clip (set) <i>new</i>	50 ✓ <i>30</i>
1	Rear Type LH <i>new</i>	250.00 ✓
	Subtotal	300.00

Labour Charges :

To transfer front door mechanism

180.00 *80*




































...CLAIM SUBFOLDER...(Pending for Survey Report)


























CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Oct 2018 Edit Reg		19 Oct 2018 00:00 Edit Adj Rpt	\$5,400.00 Edit Estimates	\$5,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LCRF PTE LTD , Co. Reg. No.: 201624597K									
Main Claimant: RELIABLE RIDES PTE LTD , Co. Reg. No.: 201611527N									
Vehicle Reg. No.: SLV3128M		Date of Loss:	19/10/2018 00:00 - :59 [9 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type: TP / 8743822019SG		Policy/Cover Note No.:	0999994765 (Comprehensive)						
Vehicle Reg. No. (Insured): SLK632B		Policy No. (Claimant):							
		Excess:							
Repairer: Reliable Carz Pte Ltd (HQ) 8 Kaki Bukit Ave 4, #05-50, 415875 Kaki Bukit - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Yong, Ivy-AV] Ivy-VA.Yong@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 31/10/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (23/10/2018): Request to upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV3128M (8743822019SG)
[SLK632B]
TP
RELIABLE RIDES PTE LTD
Oct 19 2018 12:00AM
[LCRF PTE LTD]
Reliable Carz Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
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2	04/12/18 09:12	General View														Load JPG	<input checked="" type="checkbox"/>			
3	04/12/18 09:12	General View														Load JPG	<input checked="" type="checkbox"/>			
4	04/12/18 09:12	General View														Load JPG	<input checked="" type="checkbox"/>			
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Documentation			1 per page	<input checked="" type="checkbox"/>
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No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/10/18 10:14	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/LCR18019138/AVD3E2

Date: 21/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 0999994765

Claimant Vehicle No: SLV3128M

Insured Vehicle No: SLK632B

Date of Loss: 19/10/2018

Nature of Claim: TP

Claim No: 8743822019SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLV3128M

Make & Model: HONDA FREED HYBRID, 1.5 (A)

Engine No: LEB5574736

Reg. Date: 27/12/2017 (Man. Year: 2017)

Chassis No: GB71045564

Colour: White

Odometer: 64362 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/65 R15

Rear Tyre Size: 185/65 R15

Front Left Side: Dunlop 6 mm

Rear Left Side: Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,933.82	4,390.46	9,543.36	68.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,880.00	2,370.00	1,510.00	38.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,813.82	6,760.46	11,053.36	62.05
Approved Total (Overridden) (S\$)		5,400.00		
Nett Amount (S\$)	17,813.82	5,400.00	12,413.82	69.69

INSPECTION

Date of Assignment: 19/10/2018

Date Inspected: 22/10/2018

Inspected At:

Reliable Carz Pte Ltd (HQ)

8 Kaki Bukit Ave 4, #05-50

Singapore 415875

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER LH	Dented	772.40 FL	*772.40 FL
2	1		*FRONT FENDER LINER LH	Deformed	149.80 FL	*149.80 FL
3	1		*FRONT FENDER EMBLEM LH	Necessary	88.78 FL	*88.78 FL
4	1		*FRONT DOOR LH	Distorted	1,677.80 FL	*1,225.00 FL
5	1		*FRONT DOOR HINGE LH (TOP)	Bent	78.30 FL	*78.30 FL
6	1		*FRONT DOOR HINGE LH (LOWER)	Bent	78.30 FL	*78.30 FL
7	1		*FRONT DOOR LOCK LH	Not Necessary	363.40 FL	*- FL
8	1		*FRONT DOOR BLACK TAPE LH	Necessary	63.60 FL	*63.60 FL
9	1		*FRONT DOOR REGULATOR LH	Damaged	662.40 FL	*493.00 FL
10	1		*ROCKER PANEL LH	Repair	382.50 FL	*- FL
11	1		*REAR DOOR LH	Distorted	1,784.30 FL	*1,400.20 FL
12	1		*REAR DOOR LOCK LH	Not Necessary	283.00 FL	*- FL
13	1		*REAR DOOR BLACK TAPE LH	Necessary	63.60 FL	*63.60 FL
14	1		*REAR DOOR REGULATOR LH	Damaged	662.40 FL	*493.00 FL
15	1		*REAR SLICE DOOR POWER MOTOR LH	Not Necessary	654.20 FL	*- FL
16	1		*REAR SLIDE DOOR ACTOATOR LH	Not Necessary	595.40 FL	*- FL
17	1		*REAR SLICE DOOR SENSOR LH	Not Necessary	1,178.70 FL	*- FL
18	1		*REAR SLICE DOOR ROLLER LH (TOP)	Not Necessary	87.80 FL	*- FL
19	1		*REAR SLICE DOOR ROLLER LH (LOWER)	Bent	87.80 FL	*87.80 FL
20	1		*REAR FENDER LH	Repair	1,624.40 FL	*- FL
21	1		*REAR QUARTER GLASS LH	Not Necessary	598.40 FL	*- FL
22	1		*REAR FENDER LINER LH	Not Necessary	198.60 FL	*- FL
23	1		*REAR BUMPER	Repair	979.10 FL	*- FL
24	1		*REAR BUMPER RETAINER LH	Not Necessary	22.60 FL	*- FL
25	1		*FRONT WHEEL CAP LH	Cut	228.40 FL	*228.40 FL
26	1		*REAR WHEEL CAP LH	Cut	228.40 FL	*228.40 FL
27	1		*REAR AXLE BEAM	Not Necessary	1,981.50 FL	*- FL
28	2		*REAR AXLE BEAM BUSH	Not Necessary	378.60 FL	*- FL
29	1		*REAR WHEEL HUB LH	Not Necessary	598.40 FL	*- FL
30	1		*REAR TYPE RIM LH	Not Necessary	489.40 FL	*- FL
31	1		*SET FRONT FENDER CLIP	Necessary	50.00 FS	*30.00 FS
32	1		*REAR TYPE LH	Not Necessary	250.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	17,342.28	5,480.58
- List Item Discount on L Items 20.00/20.00% (\$\$)	3,408.46	1,090.12
Total Parts (\$\$)	13,933.82	4,390.46

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO TRANSFER FRONT DOOR MECHANISM	New	180.00	80.00
2	TO TRANSFER REAR SLICE DOOR MECHANISM	New	180.00	80.00
3	TO REMOVE & REFIX REAR QUARTER GLASS LH	New	120.00	0.00
4	TO APPLY UNDER COAT	New	120.00	0.00
5	TO REMOVE & REFIX REAR UNDER CARRIAGE	New	350.00	0.00
6	TO WELDING, JACKING, REPLACE & REPAIR ABOVE PART	New	1,200.00	800.00
7	TO SPRAY PAINTING ON AFFECTED AREA	New	1,500.00	1,300.00
8	TO PERFORM WHEEL ALIGNMENT	New	150.00	80.00
9	WIRING	New	80.00	30.00
Gross Labour Cost (S\$)			3,880.00	2,370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >