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Insured Tel No.	H H	P:	Make / Model	t.	
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Is driver the owner	(FES)/NO) N	lature of Accident			
If NO, Driver Naz			200 000 000000	0	
Driver Tel		(VIL YES) NOS	Insured Liability		GIA REPORTEYES)/NO
CVJ 6060 5	2.000	(111)	manton mantil	y: 96	Final 7 Yes / No
201 8000)					<b>→</b>
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**PDITUAS** 

NG HSING MEI, LINDA (WENG XINMEI) 6 LILAC DRIVE Singapore, 808196 Singapore

#### **PDI TUAS**

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

### Service Quote

Customer No.

CV037215

Quote No. QuoteDate SER/QUO/1801751

19/10/18

Salesperson

Bryan Toh Pee Tian

Page

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

Model Description

Mileage 19,870

Service Advisor

Volkswagen Passeng License No.

GOLF A7 1.2 TL B1 (DSG)

Tang Shu Shi

WVWZZZAUZGW222497

Initial Registration

Sales Advisor

SLJ6060S **Engine Code** 

Labor Type

1T

11/05/17 Engine No. Bryan Toh Pee Tian

CYV 103999

Model Code 5G12BZ

B&P MACP LABOUR	TFR DOOR MECH				
그렇게 보니 맛있어요? 그렇게 하게 되었다면요?	TER DOOR MEGH	1	UNIT		420 80000
B&P MACP LABOUR	LABOUR		UNIT		1260 3200.00
B&P MACP PAINT	SPRAY PAINT	4	100		/600 3,200.00
B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				8,160.00
5G4831055AQ	LHF DOOR	1	Pieces		8/1.938.65
5G4837651B	DOOR SEAL	1	Le fox is active a		109.43
	Use Predecessor 5G4837651A				ne -
D 314D36M2	UNDERSEAL	1	Pieces		108.17
D 378500A2	LHF DOOR INSULATOR				New / 46.23
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Sum Labor 8,160.00 Sum Item 2,202.48 Total SGD 10,362.48

7% GST

10,362.48

725.37

Total SGD Incl. GST

11,087.85

1 - 1000 41

# Supplementary or Omitted List

VEHICLE NUMBER:

SLJ6060S

MODEL

GOLF A7 1.2 TL 81 (DSG)

LABOUR DESCRIPTION

CLAIMS DETAILS



Amount

AMOUNT

Unit

Qty

_						\$
Total						\$0.00
No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	N 91189501	POP-RIVET MEL	4	\$ 2.13	0%	\$ 8.
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
11 12 13 14 15 16						
15						
16						
18						
19						
20						
21						
18 19 20 21 22 23						
23						

Total Labour & Parts

TOTAL:

\$8.52

\$8.52

Survey By

#### Service Order Confirmation

SERVICE ORDER NO: 16/72898

CUSTOMER NO.: CV037215

CUSTOMER NAME: NG HSING MEL LINDA

TELEPHONE NO.:

ADDRESS:

8 LILAC DRIVE

Singapore

VEH No.: SLJ6060S

Order Date: 05/11/18

Reg Date:

11/05/17

KM. ENGINE NO

21,671

VIN NO.: MODEL

WVWZZZAUZGW222497 GOLF A7 1.2 TL 81 (DSG) MODEL NO.: 5G128Z

	No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC.25	AMOUNT
	Labor						
1	BAP MECH	CHECK WIRE HARNESS, ECU. SENSOR SOCKET	47	TU	280		280
2	BAP DIAG	PROGRAMMING & CALIBRATION-NETT	1	10	480		480
3	BAP MACP LABOUR	TFR DOOR MECH	0.5	UNIT	840		420
	BAP MACP LABOUR	LABQUE	1.5	UNIT	840		1,260
63	B&P MACP PAINT	SPRAY PAINT	2	UNIT	800		1,600
	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037	Tow EVC- Quality Recovery Services	1	UNIT	a		0
	Rem						
	5G4831055AQ	LHF DOOR	33	PCS	1,938.65		1,938.65
9	D 378500A2	LHF DOOR INSULATOR	15	PCS	46.23		46.23
911	5G4837651B	DOOR SEAL	3	PCS	109.43		109.43
11	D 314D36M2	UNDERSEAL	1	PCS	108.17		108.17
12	14 91189501	POP-RIVET	6.	PCS	2.13		8.52

SA: Tang Shu Shi

Remarks: AXA DIRECT SETTLEMENT

DOA: 18/10/2016

TP VEH: SKM8506Z

SURVEY BY: RASUL ILKK)

#### Service Order Confirmation

SERVICE ORDE	ER NO: 16/72896			
CUSTOMER NO	CV037215			
CUSTOMER NA	ME NG HSING MEI, LINDA			
TELEPHONE N	0.1			
ADDRESS:	<b>8 LILAC DRIVE</b>			
	Singapore			
VEH No	.: SLJ6060S			
Order Date:	05/11/18			
Reg Date:	11/05/17	KM: 21,671		
VIN NO.:	WVWZZZAUZGW222497	ENGINE NO		\$A: Tang Shu Shi
MODEL	GOLF A7 1.2 TL 61 (05G)	MODEL NO.: 501282		
No.	DESCRIPT	ION	QTY UOM UNIT.PRICE	DISC % AMOUNT
			TOTAL	6,251.00
			GST AMOUNT	437,57
			TOTAL AMOUNT	6,688.87
		On Behalf Of "COMPANY"	Certified Goods/Serv	ice received:

**Authorized Signature** 

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

#### Poh Kin (LKKAuto)

From:

Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Sent:

Tuesday, 12 February 2019 11:56 AM

To:

Poh Kin (LKKAuto)

Cc:

Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A

Subject:

RE: SLI6060S - finalized

Attachments:

DV SLJ 6060S.pdf

Categories:

clear

Hi.

Attached sign copy.

Best Regards,

Tang Shu Shi

Insurance Service Advisor

Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat Singapore 368314

DID: +65 6922-3502 Mobile: +65 9386-7833 Main Line: +65 6305-7299 Main Fax: +65 6285-8620 shushi.tang@vw.com.sg http://www.vw.com.sg



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]

Sent: Monday, 11 February, 2019 4:21 PM

To: Tang, Shu Shi (VWG Singapore)

Cc: Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A

Subject: RE: SLJ6060S - finalized

Importance: High

#### WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/ASM18019136/R1fa3 Your Ref: SLJ 6060S (DOA: 18/10/2018)

Dear Shu Shi,

#### Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Monday, 11 February 2019 4:21 PM

To:

'Tang, Shu Shi (VWG Singapore)'

Cc:

Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A

Subject:

RE: SLI6060S - finalized

Attachments:

DV SLJ 6060S.pdf

Importance:

High

### WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC4/ASM18019136/R1fa3 Your Ref: SLI 6060S (DOA: 18/10/2018)

Dear Shu Shi,

We refer to above matter and your letter of demand.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 6,688.57
2. Loss of Use	S\$ 240.00
3. GIA search	<u>\$\$</u> 2.00
	S\$ 6,930.57

Please duly sign the DV attached and return to us for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

### Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Tuesday, 30 October 2018 3:31 PM

To:

'Kong, Charmaine (VWG Singapore)'

Cc:

'Wong, Meiy (VWG Singapore)'; Cheong, Pearlyn (VWG Singapore);

'edmund.goh@vw.com.sg'

Subject:

RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SLC3542A &

SMC330C ON 24.10.18 \*\*\*LKK REF:CC3/AIG18019375/fb3

Importance:

High

#### WITHOUT PREJUDICE

Our Ref:

CC3/AIG18019375/fb3

Your Ref:

SLC 3542A

Dear Charmine,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Menu



# Pls proceed DS with quantum as proposed

Type

Question

Message

Reply

Menu



# RE: <S8M0100D > SEEK MANDATE APPROVAL

Type

**Q** Question

#### Message

Dear Peter, we refer to the below message, we appreciate you could let us have your mandate approval/instruction on this matter. Thank you- pohkin-12/01/2019-----Liability: Insured driver collided into the third party vehicle while reversing into parking lot. Liability is down against our insured as per video footage. We did clarify with insured driver (Mr Heng) the nature of the accident and he's aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Volkswagen Group Singapore" is as follows: - 1)COR(w/gst): \$6,688.57 + 2) Loss of Use (4daysx\$60.00): \$240.00 + 3) GIA Search: \$2.00=Total: \$6,930.57. \*\*04days recommendation for repair. \*\*All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 15/12/2018

Reply

Menu



# <S8M0100D > SEEK MANDATE APPROVAL

Type

Question

#### Message

Dear Peter, Liability: Insured driver collided into the third party vehicle while reversing into parking lot. Liability is down against our insured as per video footage. We did clarify with insured driver (Mr Heng) the nature of the accident and he's aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Volkswagen Group Singapore" is as follows: - 1)COR(w/gst): \$6,688.57 + 2) Loss of Use (4daysx\$60.00): \$240.00 + 3) GIA Search: \$2.00=Total: \$6,930.57. \*\*04days recommendation for repair. \*\*All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 15/12/2018

Reply



51 URI AVE 1, 902-25 PAYA URI INDUSTRIAL PARK, SINGAPORE 400933 TEL: (065) 62563561 FAX: (065) 62564315

# **Immediate Advice**

To: AXA Insurance Pte Ltd

Date:

15/12/2018

### Survey Details:

Date of loss	18-Oct-18
Date of appointment	22-Oct-18
Date of survey	24-Oct-18
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

## Vehicle Details:

THIRD PARTY CLAIM	
SLJ6060S	
VOLKSWAGEN GOLF 1.2 TSI AT	
11-May-17	
\$ 80,000.0	
\$ 47,399.0	
\$ 32,601.0	

## Repair details:

Initial Est	imate	10,362,48
Tribles Par	1111010	10,501.10

## Proposed/Revised repair cost:

Parts	\$ 2,211.00
Check items (estimate)	\$ (A)
Labour	\$ 4,040.00
Total	\$ 6,251.00
Lump Sum(if applicable)	\$

Number of days for repair	4 days



51 URI AVE 1, #02-25 PAYA URI INDUSTRIAL PARK, SINGAPORE 400933 TEL : (965) 62563561 FAX : (968) 62564315

Remarks:		

# Mandate:

Liability(TP)		100%	
Proposed repair cost	Ś	6,688.57	(\$6,251.00 + 7% gst)
Loss of use	\$	240.00	(\$60.00 x 4 days)
Loss of rental	\$		
Loss of income	\$		
GIA search fees	\$	2.00	
Others		*	
Proposed Total	\$	6,930.57	

# Volkswagen Centre Singapore



Biz Reg. No. 53103069E GST No. M20098505-2

DISCHARGE VOUCHER
1/ We No Hsing Mei, Uhla (Passport No. 578272123) the
owner of vehicle number SLJ60605 hereby accept from  AXA (Insurance Company) the sum of
(total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SLJ60605 & SKM85092 along Lor 2 Ton Payon Escalatrol Stutianon 18/11/2018
on 6 11 1018
Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.
The lost of use (transport allowance / rental eccipts) to be payable to
VOLKSWAGEN GROUP SINGAPORE PTE LTD.
Dated this on > 3   4   18 . (DD/MM/YYYY)
land Liana
(Signature of owner / Company stamp)
Name : Linda Nog NRIC No.: 378272127
NRIC No.: 37727212]
Date: 22 November 2018.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

2nd November 2018

#### HENG YEOW CHUAN ALBERT

Block 213 Lorong 8 Toa Payoh. #11-59. Singapore 310213.

Dear Sir.

OUR REF

: CC4/ASM18019136/R1fa3

YOUR REF : SKM 8509Z

ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKM 8509Z AND SLJ 6060S ALONG LORONG 2 TOA PAYOH ESSO PETROL STATION ON 18.10.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Volkswagen Centre Singapore Pte Ltd, acting on behalf of the owner of SLJ 6060D against your motor insurance policy.

Based on the accident video footage, accident report and accident scenario, it was reported that your vehicle had collided with Third Party vehicle SLJ 6060D. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)
- · If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



51 UBLAVE 1, #91-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely.

Poh Kin, Chong Case Handler DID: 6841 2132 FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA) (Motor Claims Dept)

# Volkswagen Centre Singapore



Biz Reg. No. \$3103069E GST No. M20098505-2

## LETTER OF AUTHORITY

	BY THE LETTER OF AUTHORITY, I'ME, Na Hair Mei, Chila
	of S782712J Name of Policy Holder & IC / Passport number owner of Vehicle Registration
	Number SLJ 6060S hereby irrevocable appoint Volkswagen Centre Singapore
	Own vehicle is number  (hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at 247  Alexandra Road, Singapore 159934, its agents of any person authorized by VGS to be *my / our Attorney an in * my / our name(s) on *my / our behalf to do all or any of the following:
1.	To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which "I/we may have against the other "party/parties to the Accident and under the insurance "policy/policies taken up by such "party/parties or alternatively under Insurance Policy numbertaken up by "me/us arpay the compulsory excess in respect of the cost repairs suffered by "me/us arising from the Accident (loss a damage)/.
2.	To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made to way of Cheque in favour of Volkswagen Centre Singapore and give a valid receipt and discharge therefore.
3.	For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
-	
4.	Generally do all such acts as it shall deem necessary for the purpose of settling such claim.
4.	"I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on "my/or behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by "me/us in "my/or own proper person(s) and "I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.
4.	"I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on "my/o behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by "me/us in "my/o own proper person(s) and "I/we hereby ratify and confirm, all acts, instruments and documents done or executed by "me/us in "my/or
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4.	*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on "my/or behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by "me/us in "my/or own proper person(s) and "I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.  *I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.  *I/We further confirm that the acceptance by VGS of the settlement amount in respect of such acceptance by VGS of the settlement amount in respect of such acceptance by VGS of the settlement amount in respect of such acceptance by VGS of the settlement amount in respect of such acceptance by VGS of the settlement amount in respect of such acceptance by VGS of the settlement amount in respect of such acceptance by VGS of the settlement amount in respect of such acceptance by VGS of the settlement amount in respect of such acceptance and the settlement amount in respect of such acceptance and the settlement amount in respect of such acceptance and the settlement amount in respect of such acceptance and the settlement amount in respect of such acceptance and the settlement amount in respect of such acceptance and the settlement amount in respect of such acceptance and the settlement amount in respect of such acceptance and the settlement amount in respect of such acceptance and the settlement amount in th
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CLAIM REF

: S8M0100D

INSURED

: HENG YEOW CHUAN ALBERT

#### DISCHARGE VOUCHER

We/i NG HSING MEI LINDA, NRIC Nos. <u>57827212/J</u>) hereby agree to accept the sum of dollars [six thousand nine hundred thirty and cents fifty-seven only] (55 6,930.57) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/l may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. <u>SKM 8509Z</u> as a result of an accident along Lorong 2 Toa Payoh ESSO Petrol Station on 18<sup>th</sup> October 2018 of which we/l were/was the driver/owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. <u>SLI 60605</u>.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. <a href="SKM 8509Z">SKM 8509Z</a> in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. <a href="SKM 8509Z">SKM 8509Z</a>.

Dated this	[2 day of 02	2019
Claimant's Signature	:LINDA	
NRIC no./ Company Stamp	: 5782772)	
Occupation/ Business	:	
Address	: 6 LILAC Drive (S) 8081	96.
Telephone No.	: 97606060.	
Witness's Name	: Toy She She VOLKSWAGEN	
Witness's Signature	SINGAPORE	
Witness's NRIC No.	81030002	

AXA Insurance Pte Ltd (Company Reg. No. 199903512M) 8 Shenton Way. #24-01 AXA Tower, Singapore 068811 Customer Centre #B1-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

# Volkswagen Centre Singapore



#### Service Tax Invoice No. SV18P51983

Biz Reg. No. 53103069E GST No. M20098505-2

SERV	CE	ORD	ER	NO:	18IP2898

SERVICE CUSTOMER NO.: CV000066

SERVICE CUSTOMER NAME: AXA Insurance Pile List

TELEPHONE NO.

ADDRESS:

E SHENTON WAY

#27-01 AXA TOWER

Singapore

Post Code:

068811

VEH NO .:

GEARBOX CODE:

**SLJ6060S** 

DATE

21/11/18

21,671

WVWZZZAUZGW222497

Engine No.:

GOLF A7 1.2 TL 81 (DBG)

MODEL

Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage:

DESCRIPTION

gry

UNIT PRICE

AMDUNT

AXA DIRECT SETTLEMENT

DOA: 18/10/2018 TP VEH: SKM8509Z

SURVEY BY: RASUL (LKK)

	Listor				
1	TER DOOR MECH	0.50	UNIT	840.00	420.00
2	LABOUR	1.80	UNIT	840.00	1,280.00
3	SPRAY PAINT	2.00	UNIT	800.00	1,600,00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		1.800.00
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION-NETT	1.00	TU	480.00	480.00
2	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1,00	TU	280.00	290.00
	tion				
	LHF DOOR	1.00	PCS	1,936.65	1,938.65
9	DOOR SEAL	1.00	PCS	109.43	109.43
10	UNDERSEAL	1.00	PCS	108.17	108.17
11	LHF DOOR INSULATOR	1.00	PCS	46.23	46.23
12	POP-RIVET	4.00	PCS	2.13	8.52

GST (7%) AMOUNT: 437.57 TOTAL AMOUNT: 6,688.57

For Volkswagen Group Singapore Pte Ltd

Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapors Pts Ltd Bank Account: 2528214002 Swift Code: DEUTSGSG Please indicate Customer Name and Invoice Number in the payment

247 Alexandra Road Singapore 159934 "Phone :64746288 Fax : 64711022



#### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-18-162379

Date of Request:

19/10/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road Singapore 159934

Dear Sir/Madam,

**Enquiry Date** 

19/10/2018

Enquiry By

Chee Tiow Chuan

TP Vehicle No.

SKM8509Z

Accident Date

18/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [ ] Cash [ ] Cheque



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-18-162379

Date of Request:

19/10/2018

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road Singapore 159934

Dear Sir/Madam,

**Enquiry Date** 

19/10/2018

Enquiry By

Chee Tiow Chuan

TP Vehicle No.

SKM8509Z

Accident Date

18/10/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKM8509Z	AXA Insurance Pte Ltd	14/04/2018-13/04/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKM 8509Z (In	sd veh)	Model:	VOLKSWAGEN GOLF 1.2
	SLJ 6060S (	TP veh)		TSI
Date of Accident:	18/10/2018			2
Global Sum Settler	ment : [ ] Yes	1.6	X] No	
Repair Estimate	nent	s	11,096.97	
Final Repair Cost		S	6,688.57	
Loss of Use		S	240.00	4days at \$60.00 per day
Rental (if any)		S	0.00	days
LTA / GIA Search F	ee	: \$	2.00	55,0
		F. F	- 1	
Others:		: \$	0.00	
		S		
Final Settlement Su	um	: \$	6,930.57	
elow)	rkshop GIA Registered	ese m	] YES [X	Websit Characteristics
A) For Non GIA F	Registered Workshop:		Agreed Liability	
B) For GIA Regis	tered Workshop:		BOLA Applicable:	Yes/ No BOLA Scenario No:
BOLA Liability:	(%)		Assessed Liability	(*):(%)
* Assessed Lia	ability to be filled only for	chain co	Illisions and for cas	es where BOLA does not apply.
Remarks				
Payment Instruction	on: Payee's Breakdow	n		
-10101010101010101010101010101010101010	on: Payee's Breakdow		: \$	6,930.5
-1.41.11010111011110111101111	THE STATE OF THE WORLD CONTINUES OF THE STATE OF THE STAT		: \$	6,930.5
) VOLKSWAGE	THE STATE OF THE WORLD CONTINUES OF THE STATE OF THE STAT	E	3/02/2019	6,930.5

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internation	onale Des Experts En Autom	nobile
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM18019	9136/R1fa3q2
AXA	HENTON WAY #24 TOWERSINGAPO N:PETER		Date: 13-02-2019 Code: ASM	
1.	ZIN BUJ	Policy Particulars	:- THIRD PARTY CLAI	M
	Insured Veh.	SKM 8509Z	Veh. Inspected	SLJ 6060S
	Policy No.	GA190215	Coverage (\$)	0.00
	Claim No.	S8M0100D	Excess (\$)	0.00
	Assign From		Assign Date	22/10/2018
2.		Vehicle Parti	culars & Condition	
	Make & Model	VOLKSWAGEN GOLF 1.2 TSI	c.c	1197
	Engine No.	HIDDEN	Year of Reg.	2017
	Chassis No.	WWZZZAUZGW222497	Colour	WHITE
	Odometer	20589	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	FAIR		
3.		Condit	ions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/55 R16	PIRELLI	6 mm
	L/H Front Tyre	205/55 R16	PIRELLI	6 mm
	R/H Rear Tyre	205/55 R16	PIRELLI	6 mm
	L/H Rear Tyre	205/55 R16	PIRELLI	6 mm
4.			on of Damages	No. of the last of
	THE VEHICLE SU	STAINED DAMAGES AT THE N/S	S BODY.	
5.			I Information	A VE. TOTAL
	Accident Date	18/10/2018	Inspection Date	24/10/2018
	Survey held at	VOLKSWAGEN CENTRE SING	APORE	
	100	1 KAMPONG AMPAT OFF MAC SINGAPORE 368314	PHERSON ROAD	
5a.	Landy His	R	emarks	
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, V		
5b.		Estimate	Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	4 Working Day	8



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLJ 6060S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	LHF DOOR (SN) (CONSISTENT)	BENT	1,938.65	1,938.65
1	DOOR SEAL (SN) (CONSISTENT)	NECESSARY	109.43	109.43
1	UNDERSEAL (SN) (CONSISTENT)	NECESSARY	108.17	108.17
1	LHF DOOR INSULATOR (SN) (CONSISTENT)	NECESSARY	46.23	46.23
4	POP -RIVET (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	8.52	8.52
1	· · · · · · · · · · · · · · · · · · ·		2,211.00	2,211.00
	LABOUR			
	TFR DOOR MECH .		840.00	420.00
	LABOUR.		3,360.00	1,260.00
	SPRAY PAINT.		3,200.00	1,600.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS ,ECU,S.		280.00	280.00
			8,160.00	4,040.00
	GRAND TOTAL		10,371.00	6,251.00
	RECOMMENDED COST OF REPAIRS			6,251.00

Report Ref No. CC4/ASM18019136/R1fa3q2

MOHAMMED RASUL BIN MOHD YUNUS

**Automotive Assessor** 

HO LEONG CHUAN

**Automotive Assessor** 

DISCLAIMER OF LIABILITY TO THIRD PARTIES: - This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whateveyer, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report. In whole or in part, dues so at his or her own risk.

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Service Request Details

SKMH5092 Incident Vehicle Registration #

Wast for: Approve invoice

Next Step

CC4/ASM18019134/R15x3q2

Reformore

SEA01000

18 October 2018

Loss Date

22 October 2018

Request Date

Actions

MERCEDES C180

Service Address

LICK ALLTD CONSULTANTS PTE LTD (TP)

Version Name

Doe Date

Pending verification - Direct

Services

Settlement

Incident Only

Type of Love

Primary Contact/Insured

HENG YEOW CHUAN ALBERT BLK 213 LORGING 8 TOA PAYOH, 11-59 SINGAPORE, 310213, SINBADORE

HYC150BIJYAHOO;COM:5G

Claim Handler

WANG Peter

peterwang@ssa.com.sg

NON REPORTED Additional Instructions

Notes Methics Assessment Documents History Imoken Mensages

Document Sublype

Document Type

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Reports & Statement

Accident Statement

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DATE

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poyment femalations; pdf	Forms / Claim. Documents.	Others	LICK AUTO CONSULTANTS PTE. LTD (TP)	13 February 2019
Tota per	Forms / Claim Documents	Others	UNIX AUTO CONSULTANTS PTE UTD (TP)	13 February 2019
LKKinspection (1) pdf	Forms / Claim Documents	Others	LIM AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
LKKAdpatment1a121.pdf	Forms / Claim Documents	Othern	LICK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019
DISCHARGE VOUCHERput	Forms / Claim Documents	Satisfaction / Discharge Wasther	LIOCAUTO CONSULTANTS PTE LTD (TP)	13 February 2019
AUTHORISATION TO ACT FORM put	Form / Claim Decuments	POA / Authority Letter	LIK AUTO CONSULTANTS PTE. LTD (TP)	13 February 2019
WORKSHOP HAVOICE pair	Predice	Repaire	LIKK ALITO CONSULTANTS PTE LID (TP)	13 February 2019
LIOC Resurvey (Plotto: before paint put)	Reports & Statement	Others	LICK ALLTO CONSULTANTS PTE LTD (TP)	15 December 2018
GA search fee pdf	Forms / Claim Decuments	Claim Form	LIK AUTO CONSULTANTS PTE LTD (TP)	15 December 2018
Frenediate Adeios (with mandate) dated 15.12 pdf	Reports & Statement	Estimate / Quotation	LINK AUTO CONSULTANTS PTE. LTD (TP)	15 December 2018
LKR survey photo pulf	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	15 December 2018
Letter to Ot pet	Letters and Correspondence	Policy Holders / Impred	LEK AUTO CONSULTANTS PTE LTD (TP)	15 December 2018
TP Supplementary -Marked prif	Reports & Statement	Estimate / Quotation	LEK AUTO CONSULTANTS PTE. LTD (TP)	15 December 2018

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NAME	THE	SAM-TYPE.	АЛНОВ	DATE
TP-video foutage StJ 60605 mp4	Evidence	Videos	LICH AUTO CONSULTANTS PTE LTD (TP)	15 December 2018
	Reports & Statement		LICK AUTO CONSULTANTS PTE LTD (TP)	27 October 2018
TP GIA - SLiebeids PDF	Reports & Statement	GIA Report	WANG Perse	23 October 2018
EMAIL RECIEVED FROM WORKSHOP WITH TP GIA REPORT mile	Letters and Correspondence	Wartshop	RATAN BHOSALE Pragati	22 October 2018
Libr to instanted more repositing poli	Letters and Correspondence	Policy Holders / Insured	LICK AUTO CONSULTANTS PTE LTD (TP)	22 October 2018

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