



ASSIGNMENT

From: Date: 13-10-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHC 6416J

at Workshop n/s Premier

of

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lump Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHC 6416J Yr Regn: 19 Nov 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: KIA Optima C.C. 1685

Colour: Silver A/C: Insured / Std / NI / NA

Sp Reading: 35853 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: KNAH44MF5588221

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/65R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Maxxis

Front

Rear

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A. 20/10/18 D.O.L. 22/10/18

Survey held at Premier

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

P/P \$280.00 (labour only)  
CRV: \$3,391.10 / 92% (2)

Date/Time: File Pass to?

☐ : Preli. Report

1)

Date/Time: File Return to?

☐ : Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ - RS. \$

Photos:

Others:

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Insp (\$

☐ Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02  
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511  
CO. REG:200707743D GST REG:200707743D

A

22-Oct-18

## ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6416 J

1 pc	Rear bumper	X repair	\$ 696.00
1 pc	Rear bumper lower cover	X sue	\$ 206.00
2 pcs	Rear bumper side bracket o/s & n/s @ \$29.00	X sue	\$ 58.00
1 pc	Rear bumper inner sponge	X sue	\$ 114.00
1 pc	Rear bumper reinforcement	X sue	\$ 607.00
2 pcs	Rear bumper n/s & o/s stay @ \$53.00	X sue	\$ 106.00
2 pcs	Rear bumper reinforcement lower bracket @ \$18.00	X sue	\$ 36.00
2 pcs	Rear bumper reinforcement upper bracket @ \$18.00	X sue	\$ 36.00
			\$ 1,859.00
		Less 10%	\$ 185.90
			\$ 1,673.10

### S/NETT

1 set	Rear bumper clips	X sue	\$ 48.00
1 set	Reverse sensor	X sue	\$ 280.00
	Sundry		\$ <del>50.00</del> X sue
	To dismantle / replace reverse sensor to new bumper and reset to the same		\$ <del>120.00</del> X sue
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.		\$ <del>180.00</del> X sue
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel, etc		\$ <del>650.00</del> X sue
	To putty and spray painting on rear bumper, end panel		\$ <del>550.00</del> X sue
	To apply rustproofing on the repaired and replaced panels.		\$ <del>120.00</del> X sue
			\$ 3,671.10

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

LKK Auto Centre hereby notice  
the Repairs **THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE**  
• To remove **ANY UNFORESEEN DAMAGES.**  
• To remove damaged parts during recovery  
• Paint price is subject to confirmation  
• Discount, utility, spare parts, roadside assistance  
• To remove damaged parts during recovery  
• To remove damaged parts during recovery  
• To remove damaged parts during recovery

Ka Li Heng  
23/10/18 1035L  
2 Rep.  
Atk Repair pte

7/11/18  
Atk Repair pte

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02  
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511  
CO. REG:200707743D GST REG:200707743D

22-Oct-18

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1 pc	Rear bumper inner sponge <del>x</del>	\$	114.00
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### S/NETT

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1 set	Reverse sensor <del>x</del>	\$	280.00
Sundry		\$	<del>50.00</del> <del>x</del>
To dismantle / replace reverse sensor to new bumper and reset to the same		\$	<del>120.00</del> <del>x</del>
To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.		\$	<del>180.00</del> <del>x</del>
To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the end panel, etc		\$	<del>650.00</del> <sup>100</sup>
To putty and spray painting on rear bumper, end panel		\$	<del>550.00</del> <sup>180</sup>
To apply rustproofing on the repaired and replaced panels.		\$	<del>120.00</del> <del>x</del>
		\$	3,671.10

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

LKK Auto Consultants hence notify the Repairer

**THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.**

- To recovery
- To display damaged parts during recovery
- Parts listed are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Insured party must be notified
- All claims must be approved and
- All claims must be submitted to the insurance Company

At the time of repair

By

For


*Kalvin*  
*23/10/18 1035hr*  
*2 Rep.*  
*4/5*  
*After Repair photo*

## ◀ Service Request Details

Claim

S8M01021

Reference

None 

Loss Date

October 20, 2018

Request Date

October 22, 2018

22.10.2018 C 11:53am

Due Date

October 29, 2018

Kalin.

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SHC6416J

Make

TPVD

Model

TBC

## Service Address

## Primary Contact/Insured

ANG KIM HONG

15 TOH TUCK TERRACE, 596646, Singapore

JANE@LQ.COM.SG

## Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

NON REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

22 October, 2018

**ANG KIM HONG**  
15 TOH TUCK TERRACE  
SINGAPORE 596646

Dear Sir,

**OUR REF : CC4/ASM18019133/K1ha3 // S8M01021**  
**YOUR REF : SJV 2534D**  
**ACCIDENT INVOLVING SJV 2534D AND SHC 6416J ON 20/10/2018 ALONG/AT**  
**TOA PAYOH LOR 6**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

## Hsiao Tong (LKKAUTO)

---

**From:** Joy Irene (LKKAUTO)  
**Sent:** Friday, 19 July 2019 1:17 PM  
**To:** Foong Shiuh Jye; Vic (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Cc:** AccReport; CS A Team  
**Subject:** RE: (Reminder) (AXA Case) LOD / Accident Involving SHC6416J and SJV2534D on 20.10.2018

Dear Foong,

This is now handled by Ms. Hsiao Tong.

She will revert to you soon.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foong Shiuh Jye [mailto:[shiuhjye.foong@premiertaxi.com](mailto:shiuhjye.foong@premiertaxi.com)]  
**Sent:** Friday, 19 July 2019 1:10 PM  
**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** (Reminder) (AXA Case) LOD / Accident Involving SHC6416J and SJV2534D on 20.10.2018

Without Prejudice

Dear Vic,

Wish to follow up the case.


Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd  
Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511



 <b>PREMIER TAXIS</b>	<b>HIRER / RELIEF / SUPER RELIEF</b>
VEHICLE NO.	SHC 646J
CONTACT NO.	900 12309
NEW MAILING ADDRESS (if any)	-

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO **S1267036B**



Name

**CHEONG KWONG MENG**

張 光 萌

Race  
**CHINESE**

Date of birth  
**27-06-1957**

Country/Place of birth  
**SINGAPORE**

Sex  
**M**

157036



NRIC No: **S1267036B**



Date of issue  
**27-04-2018**

Address

**APT BLK 92B YISHUN CENTRAL 1  
#07-139  
SINGAPORE 750928**

5932900

REPUBLIC OF SINGAPORE **DRIVING LICENCE**



Licence Number: **S1267036B**

Name

**CHEONG KWONG MENG**

Birth Date: **27 Jun 1957**

Issue Date: **18 Nov 2003**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS/ES

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

**23 Dec 1978**

NP 428A



Licence No: **S1267036B**

Land Transport & Authority

**VOCATIONAL LICENCE**

Licence No: **S1267036B**

Name: **CHEONG KWONG MENG**

Issue Date: **11/11/2013**

Please visit [www.lta.gov.sg](http://www.lta.gov.sg) to check the status of this vocational licence



Text size + -

**Enquire Transaction History****Transaction History Details**

Log Date/Time:	19 Mar 2015 / 09:18:19	Receipt No.:	AACCK001-AX239-150319-000006
Asset Type:	Vehicle	Transaction Amount:	\$65,621.00
Asset ID:	SHC6416J	Channel:	AA Counterless - CYCLE & CARRIAGE KIA PTE LTD
Transaction Type:	01.02 Register New Vehicle (AA)		
Business Transaction Reference No.:	20150319091819121291		

Vehicle No.:	SHC6416J
Vehicle Type:	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1:	Air-Con (Taxi)
Vehicle Attachment 2:	-
Vehicle Attachment 3:	-
Vehicle Scheme:	Taxi (Company)
First Registration Date:	19 Mar 2015
Original Registration Date:	19 Mar 2015
Vehicle Make:	KIA
Vehicle Model:	OPTIMA 1.7(A) DIESEL
Chassis No.:	KNAGM414MF5588221
Engine No.:	D4FDEH313630
Motor No.:	-
Trailer Chassis No.:	-
Propellant:	Diesel
Passenger Capacity:	4
Engine Capacity:	1685
Power Rating:	-
Unladen Weight:	1584
Maximum Laden Weight:	2050
Primary Color:	Silver
Secondary Color:	-
Manufacturing Year:	2014
Open Market Value:	\$21,349.00
Minimum PARF Benefit:	\$8,633.00
PARF Eligibility:	Y
No. of Transfer:	0
Effective Ownership Date/Time:	19 Mar 2015 09:18:19
COE No.:	2015031901002268C
COE Expiry Date:	18 Mar 2023
COE Bid Category:	-
Actual QP/PQP Paid Amount:	\$51,092.00
Lifespan Expiry Date:	18 Mar 2023

## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

**Certificate Number** : 5095103893

**Cover** : Third Party

- |  |                           |
|--|---------------------------|
| 1. Index mark and Registration Number of Vehicle | : SHC6416J                |
| Chassis Number                                   | : KNAGM414MF5588221       |
| 2. Name of Policyholder                          | : PREMIER TAXIS PTE. LTD. |
| 3. Effective Date of Insurance                   | : 20 Oct 2017             |
| 4. Expiry Date of Insurance                      | : 19 Oct 2018             |

5. Persons or Classes of Persons entitled to drive\*

- (a) The Policyholder.  
(b) Any licensed taxi driver driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use\*

- (a) Use as a Taxi.  
(b) Use for social domestic and pleasure purposes.

**This Policy does not cover**

- (a) Use for racing, pace-making, reliability trial or speed-testing.  
(b) Use whilst drawing a trailer except the towing (Other than for reward) of any one disabled mechanically propelled vehicle.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third- Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION I)	: N/A
EXCESS (SECTION II)	: S\$3,500
INSURE WITH COE	: N/A
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: N/A

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : HL SUNTEK INSURANCE BROKERS PTE LTD (00000690672)

Date of Issue : 16 Oct 2017 17:13 hrs

**For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED**

Countersigned By:



Authorised Officer



Chief Executive

<<

<TP - Mandate IA> - S8M01021 [ACCIDENT INVOLVING SJV 2534D(OI) & SHC 6416J(TP) ON 20/10/2018]

Type

 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$604.48(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 10 Aug 2019

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 10/8/2019

### Survey Details:

Date of loss	20-Oct-18
Date of appointment	22-Oct-18
Date of survey	23-Oct-18
Location of survey	PREMIER AUTOMOTIVE SERVICES PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHC 6416J
Make and Model	KIA OPTIMA 1.7(A) DIESEL - 1685cc
Date of registration	19-Mar-15
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

### Repair details:

Initial Estimate	3,671.10
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### Proposed/Revised repair cost:

Parts	\$ -
Check items (estimate)	\$ -
Labour	\$ 280.00
<b>Total</b>	<b>\$ 280.00</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>2 days</u>
---------------------------	---------------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

--

**Mandate:**

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	299.60
Loss of use		NIL no. of days
Loss of rental	\$	202.88 (2days x \$101.44)
Loss of income	\$	100.00 (2days x \$50.00)
LTA search fees	\$	2.00
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>604.48</b>

## Hsiao Tong (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Thursday, 15 August 2019 3:04 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** FW: New message for service request 76802, vehicle number SHC6416J

15/8/19 11:35 AM \*\*\* Approve max \$604.48 - LOH Cynthia

-----Original Message-----

**From:** cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>  
**Sent:** Thursday, 15 August, 2019 11:36 AM  
**To:** admin-d@lkkauto.com  
**Subject:** New message for service request 76802, vehicle number SHC6416J

AXA Insurance has sent you a message for claim number S8M01021.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAUTO)

---

**From:** Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>  
**Sent:** Monday, 26 August 2019 10:35 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** AccReport  
**Subject:** (Accept Offer) (AXA Case) LOD / Accident Involving SHC6416J and SJV2534D on 20.10.2018

WITHOUT PREJUDICE

Dear Hsiao Tong,

We thank you for your letter dated **26.08.2019**.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHC6416J**, our client is agreeable on your offer of **\$600.00** for the settlement on the above claim.

Kindly let us have your **DV** at earliest convenience.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards,

Foong Shiuh Jye  
Claims Settlement Assistant  
Premier Automotive Services Pte Ltd  
Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, 26 August, 2019 10:20 AM  
**To:** Foong Shiuh Jye <shiuhjye.foong@premiertaxi.com>  
**Cc:** AccReport <AccReport@Premier-Corp.net>  
**Subject:** RE: (Reminder) (AXA Case) LOD / Accident Involving SHC6416J and SJV2534D on 20.10.2018

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement at a global sum of **\$600.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice



engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Sent:** Friday, 19 July 2019 1:17 PM

**To:** Foong Shih Jye <[shihjye.foong@premiertaxi.com](mailto:shihjye.foong@premiertaxi.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: (Reminder) (AXA Case) LOD / Accident Involving SHC6416J and SJV2534D on 20.10.2018

Dear Foong,

This is now handled by Ms. Hsiao Tong.

She will revert to you soon.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foong Shih Jye [<mailto:shihjye.foong@premiertaxi.com>]

**Sent:** Friday, 19 July 2019 1:10 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** AccReport <[AccReport@Premier-Corp.net](mailto:AccReport@Premier-Corp.net)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** (Reminder) (AXA Case) LOD / Accident Involving SHC6416J and SJV2534D on 20.10.2018

Without Prejudice

Dear Vic,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

Foong Shih Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6416J/GS

**WITHOUT PREJUDICE**

18<sup>th</sup> December 2018

*(By Email Only)*

**Attn: The Motor Claims Department**

AXA Insurance Pte Ltd  
No.8 Shenton Way  
#27-01  
Singapore 068811

Dear Sir/Madam

### **ACCIDENT INVOLVING SHC6416J & SJV2534D ALONG TOA PAYOH LORONG 6 ON 20.10.18**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHC6416J, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SJV2534D at the material time of the accident with the driver of our client's vehicle, Mr Cheong Kwong Meng

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SJV2534D, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$	299.60 (Incl. GST)
(2) Loss of Rental - 2Days @\$101.44per day	\$	202.88
(3) Loss of Income - 2Days @\$100.00per day	\$	200.00
(4) GIA Search Fee	\$	2.00
	\$	<u>704.48</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHC6416J
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6416J/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: [gary.shi@premiertaxi.com](mailto:gary.shi@premiertaxi.com)

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 NOVEMBER 2018

ANG KIM HONG  
15 TOH TUCK TERRACE  
SINGAPORE 596646

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18019133/K1ha3

YOUR REF : SJV 2534D

ACCIDENT INVOLVING SJV 2534D AND SHC 6416J ALONG LOR 6 TOA PAYOH ON  
20.10.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s PREMIER AUTOMOTIVE SERVICES PTE LTD, acting on behalf of the owner of SHC 6416J against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SHC 6416J. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[Pangs.motor@gmail.com](mailto:Pangs.motor@gmail.com)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 7 November, 2018 10:33 AM  
**To:** Pangs.motor@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SJV 2534D\_ACCIDENT INVOLVING SJV 2534D AND SHC 6416J ALONG LOR 6 TOA PAYOH ON 20.10.2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 NOVEMBER 2018

**ANG KIM HONG**  
**15 TOH TUCK TERRACE**  
**SINGAPORE 596646**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM18019133/K1ha3**  
**YOUR REF : SJV 2534D**  
**ACCIDENT INVOLVING SJV 2534D AND SHC 6416J ALONG LOR 6 TOA PAYOH ON 20.10.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s PREMIER AUTOMOTIVE SERVICES PTE LTD, acting on behalf of the owner of SHC 6416J against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third-Party vehicle SHC 6416J. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

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- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.



This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertai...  
to property damage only

### AUTHORIZATION TO ACT

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2  
#03-02 SINGAPORE 486443 (address), owner of SHC 6416J (vehicle no.) hereby authorize  
PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect  
to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC 6416J  
that was damaged pursuant to the accident which occurred on 20/10/2018 (date) along TOA  
PAYOH LOR 6 (location) involving vehicle no/s SJV 2534D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 2 (day) of Oct (month) 2019 (year)

A handwritten signature is written over a circular stamp. The stamp contains the text "Premier Taxis Pte Ltd" around the perimeter.

Signed by "the third party claimant"  
(with chop if applicable)

A handwritten signature is written over a circular stamp. The stamp contains the text "PREMIER AUTOMOTIVE SERVICES PTE LTD" around the perimeter and "ARC" in the center.

Signed by "the workshop"  
(with chop)

# LETTER OF AUTHORITY

To: Premier Taxis Pte Ltd  
23 Changi South Avenue 2  
#03-02  
Singapore 486443

And

Premier Automotive Services Pte Ltd  
23 Changi South Avenue 2  
#01-02  
Singapore 486443

ACCIDENT INVOLVING SKE6416J & SJV2534D  
ON 20/10/18 AT/ALONG Tan Kah Loo Road 6

1. I, CHENG VAON KEE LAM, NRIC No. S681698E  
am the registered Hirer / Relief Driver of motor taxi No. SKE6416J at the  
time of the above accident.

2. Hereby you have my authority to:

- (a) send a letter of demand on my behalf;
- (b) negotiate a settlement on my behalf;
- (c) confirm a settlement / accept any offer on my behalf;
- (d) sign any Discharge Voucher (if necessary) on my behalf;
- (e) receive payment of the settlement sum / compensation monies on my  
behalf including to request that the cheque for the settlement sum be  
made payable to you.

Signature with NRIC No. S681698E

22/10/18  
Date

Name: CHENG VAON KEE LAM

Blk 677A Yishun Ring Road #03-1982 S761677  
Address

Contact No.: 83784648

Email: Chengvaan20@gmail.com



This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SJV 2534D (Insd veh)	Model: Kia Optima (1685cc)
	SHC 641BJ (TP veh)	
Date of Accident/ Time:	20/10/2018	

Repair Estimate	: \$	2,928.08	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others	: \$		
Final Settlement Sum (Global Sum)	: \$	600.00	

Payee Name : PREMIER AUTOMOTIVE SERVICES PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>No</del> BOLA Scenario No: 37
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:

#### NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp  
Name of Representative: FOONG SHAN LYE  
Date: 02.09.2019

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: SHAFAWATI MD RASU  
Date: 2-9-19

Signature of AXA's surveyor/representative:  
Name of AXA's surveyor /Representative:  
Date: 4/9/19



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65438878 / 65438888 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 486443

### TAX INVOICE

DATE 18-Dec-2018  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6416 J			\$ 280.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 280.00
GST @ 7%				\$ 19.60
GRAND TOTAL				\$ 299.60

  
for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



26 October 2018

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Chong Voon Kee Ivan of NRIC Number S6816958E is a registered driver of SHC6416J. Chong Voon Kee Ivan is paying daily rental rate of \$101.44 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh", written over a circular stamp.

Kellie Poh

Administration Manager

Prepared By: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com](http://www.premiertaxi.com)  
Co. Reg. No. 10030497511

**CHECK IN / OUT VOUCHER**

DRIVER'S NAME <b>CHEONG KWONG MENG (Relief)</b>	
NRIC <b>S 126 7036 B</b>	HANDPHONE <b>90012309</b>
TAXI REGN NO. <b>S H C 6416 J</b>	MAKE / MODEL <b>Ko2</b>
DATE IN <b>23/10/18</b> TIME IN <b>0905</b>	DATE OUT <b>24/10/18</b> TIME OUT <b>1540</b>
KILOMETRES IN FUEL IN	KILOMETRES OUT FUEL OUT
E 1/4 1/2 3/4 F	E 1/4 1/2 3/4 F

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

**CHECK IN**
**CHECK OUT**
**CHEONG KWONG MENG X**
**Chong Kim Kee (uan) X**

DRIVER'S NAME

DRIVER'S NAME

**[Signature] 23/10/18 X**
**[Signature] X**

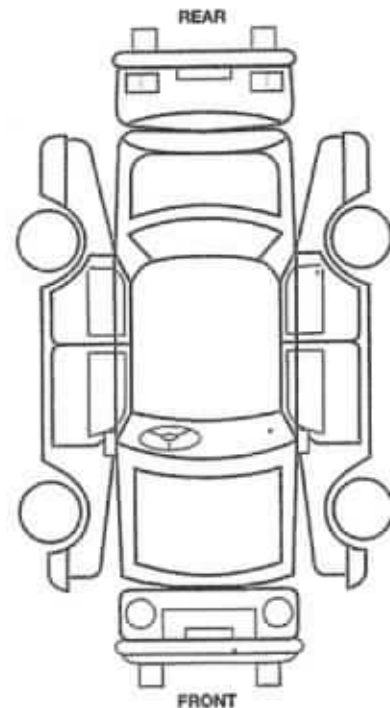
DRIVER'S SIGNATURE / DATE / TIME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input checked="" type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<b>- Hiner - IVAN - 8378 4648</b>  <b>ACCIDENT: DATE / TIME of ACCIDENT:</b> <b>201018 1400</b>  <b>TP/G</b>



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-162844

Date of Request: 22/10/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 22/10/2018  
Enquiry By GARY SHI GUO RONG  
TP Vehicle No. SJV2534D  
Accident Date 20/10/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJV2534D	AXA Insurance Pte Ltd	27/04/2018-26/04/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-162844  
Date of Request: 22/10/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 22/10/2018  
Enquiry By GARY SHI GUO RONG  
TP Vehicle No. SJV2534D  
Accident Date 20/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:  
Date:  
☒ GIRO ☐ Cash ☐ Cheque



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18019133/K1pa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN: CYNTHIA LOH

Date : 17-09-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SJV 2534D	Veh. Inspected	SHC 6416J
Policy No.	GA347649/1	Coverage (\$)	0.00
Claim No.	S8M01021	Excess (\$)	0.00
Assign From		Assign Date	22/10/2018

**2. Vehicle Particulars & Condition**

Make & Model	KIA OPTIMA	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KNAGM414MF5588221	Colour	SILVER
Odometer	358853	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/65 R16	MAXXIS	7 mm
L/H Front Tyre	205/65 R16	MAXXIS	7 mm
R/H Rear Tyre	205/65 R16	MAXXIS	7 mm
L/H Rear Tyre	205/65 R16	MAXXIS	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	20/10/2018	Inspection Date	23/10/2018
Survey held at	PREMIER AUTOMOTIVE SERVICES PTE LTD 23 CHANGI SOUTH AVENUE 2 #01-02 SINGAPORE 486443		

**5a. Remarks**

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>2 Working Days</b>
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 6416J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	696.00	-
1	REAR BUMPER LOWER COVER (CONSISTENT)	SERVICEABLE	206.00	-
2	REAR BUMPER SIDE BRACKET O/S & N/S @\$29.00 (CONSISTENT)	SERVICEABLE	58.00	-
1	REAR BUMPER INNER SPONGE (CONSISTENT)	SERVICEABLE	114.00	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	607.00	-
2	REAR BUMPER N/S & O/S STAY @\$53.00 (CONSISTENT)	SERVICEABLE	106.00	-
2	REAR BUMPER REINFORCEMENT LOWER BRACKET @\$18.00 (CONSISTENT)	SERVICEABLE	36.00	-
2	REAR BUMPER REINFORCEMENT UPPER BRACKET @\$18.00 (CONSISTENT)	SERVICEABLE	36.00	-
	LESS 10% DISCOUNT		-185.90	-
			1,673.10	-
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NOT NECESSARY	48.00	-
1	SET REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	280.00	-
1	SUNDRY (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			378.00	-
<b>LABOUR</b>				
	TO DISMANTLE /REPLACE REVERSE SENSOR TO NEW BUMPER AND RESET TO THE SAME.	NOT NECESSARY	120.00	-
	TO DISMANTLE /REFIT THE INNER GARNISHES ,INNER LININGS ,INNER TRIMS ,CUSHION SEAT ,CARPET ,ETC TO FACILITATE REPAIRS.	NOT NECESSARY	180.00	-
	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS.INCLUDING KNOCK-OUT ,STRAIGHTEN ,REPAIR,RESHAPE AND ADJUST OF THE END PANEL,ETC.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		650.00	100.00
	TO PUTTY AND SPRAY PAINTING ON REAR BUMPER ,END PANEL.		550.00	180.00

Report Ref No. CC4/ASM18019133/K1pa3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS.	NOT NECESSARY	120.00	-
			1,620.00	280.00
GRAND TOTAL			3,671.10	280.00
RECOMMENDED COST OF REPAIRS				280.00

Report Ref No. CC4/ASM18019133/K1pa3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part does so at his or her own risk.

Service Request Details

Claim	58M01021	Vehicle Information	
Reference	CC4/ASH18019133/K1sa3u2 	Incident Vehicle Registration #	SHC6416J
Loss Date	20 October 2018	Make	TRND
Report Date	22 Oct 2018 11:19:42 AM	Model	TBC
Request Date	22 October 2018	Service Address	
Due Date		...	

Actions

Next Step

Wait for: Approve Invoice

Add Invoice

Vendor Name	LK AUTO CONSULTANTS PTE LTD (TP)	Primary Contact/Insured	
Type of Loss	Third Party Vehicle Damage	ANG KIM HONG	
Services	Pending verification - Direct Settlement	15 TOH TUCK TERRACE, S96646, Singapore	
		JANE@LQ.COM.SG	

Claim Handler	
	LOH Cynthia
	6568804843
	cynthia.loh@axa.com.sg

Additional Instructions









2

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merliman	

NAME	TYPE	expense SUB TYPE	LTD (TP) AUTHOR	2019 DATE UPLOADED
 LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 WORKSHOP INVOICE.pdf	Invoice	Requirer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 Rental Rate & Mileage.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
 Insurance Scratch Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
 TP-Mandate (A dtd 100819).pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
 LKK Basinsurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 August 2019
 TP ESTIMATE-MARKED.pdf	Reports & Statement	Estimates / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 October 2018

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 TP GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	27 October 2018
 OI GIA REPORT.pdf	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2018
 OI NRIC SJV2534D driver.pdf	Forms / Claim Documents	Driver's License / IDP	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2018
 OI SCENE PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	25 October 2018
 FBI EMAIL RECEIVED FROM WORKSHOP.mng	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	23 October 2018
 Ltr to Insured - non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2018