

1592110

INS. CASE OWNER:

minnie | CC 4 <sup>HCM</sup> AXA1801 2129, 11/13<sup>52</sup>

LKK:  
IDAC:

ASSIGNMENT

Surveyor:

MARCUS

DOI:

22/10/18

Date / Time:

21/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLX 7195H

Claim No.:

SEM002NO / 767M

Name of Insured:

Thin Chion Pimh

Policy No.:

PN01686

Insured Tel No.:

HP:

9707950

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

18/10/18

Place of Accident:

MAKINA BAY OPEN UP

Is driver the owne.?

YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GBB 2503T



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

min's bro



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
21/10/18 MC	RECEIVED 29 NOV 2018 *Growth claim. - FINISHED: - ORIGINAL TP LOU IN	
01/11/18 @ 0:51AM	- SPOKE TO OI. GIB CONFIRMED ACCIDENT DETAILS & COLLIDED TO TP WHILE MOVING OFF. INFORMED TP CLAIM, ADVISED TO GETTY & AWARD NCD ISSUES. SEND LETTER & BULK TO OI.	
02/11/18	- UPLOAD & MANAGER IN EC.	
20/11/18	- AXA APPROVED MANAGER. - SEND ACCEPTANCE BULK TO TP. - TP ACCEPTED OFFER. DISBURSED ON 4/12.	

<b>PRELIMINARY ADVICE</b>	Date/Time:	Sent By:	Confirm by:
<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:
Repair Cost: <u>LG</u>	SS 1,200.00 (3 days)	Reduction: <u>87</u> %	Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b>	Date/Time: 22/11/18	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability: %	100 (Agreed / Assessed)	BOLA S/N No.:	2A
Repair Cost:	SS 1,200.00		
Loss of Rental (LOR):	SS ( ) days		
Loss of Use (LOU):	SS 100.00 (5 x 5 days)		
Loss of Income (LOI):	SS ( ) ( ) x ( ) days		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
<b>Total:</b>	SS 1,602.00	<b>Global Sum SS:</b>	-
<b>FINAL PAYMENT</b>	Date/Time:	Confirm with:	Confirm by:
Payee 1:	SS 1,602.00	Name 1:	LIN'S BROTHER AUTO ENGINEERING WORKSHOP
Payee 2: (Strike if N.A.)	SS -	Name 2:	-
Payee 3: (Strike if N.A.)	SS -	Name 3:	-

COPY SENT

1) Claim status: Normal/Reject/Private Settle  
2) Report Format:  
3) Survey fee: 350.00

Surveillance no/cus

REF:

AXA / h

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: **633 25037**  
 at Workshop m/s: **Lin's Co**  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Van No: **GBB25037** Yr Regn: **10/08**  
 Type: M.Car / M.Cycle / Bus / Van / **Corey** / Taxi / Prime Mover /  
 Truck / Trailer or **CU /**  
 Make: **Toyota Dyna** No: **2982**  
 Colour: **white** A/C: Insured / Std / NI / NA  
 Sp. Reading: **23357** T.Radio: Insured / Std / NI / NA  
 Eng No: \_\_\_\_\_  
 G.No: **JTFAT35Y203001927**  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: **Nil** / S/Rim / STD A/Rim or  
 Tyre Size: F: **195/75R15**  
 R: **155R12**  
 BS / **DUN** / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

N/S	O/S

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: **20k.**  
 IDAC Accident Rpt: Consistent? : Yes or No  
 CA / PR Seen: **h** Consistent? : Yes or No  
 Est. Repairs: **3** days Res.: Yes or No  
 Lum Sum: **20** % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS **30/9/2023**  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. **6** mm R/Bal. **6/6** mm  
 L/Bal. **6** mm L/Bal. **6/6** mm  
 D.O.A. **18/10/18** D.O.I. **22/10/18**  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
**o/s h.**  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction  
**LTA 15177**  
**US 9,200.00**  
**CRUD: \$1,657.60 (57%)**

Date/Time File Pass to?  : Prel. Report  
 : Final Report  
 Date/Time, File Return to?  
 Report Format:  
 Lump Sum / I.B.I.V.S

Days Of Repair:  
 Resurvey No. of Trip:  
 Add Fee:  : Site Insp. 15  
 : Interview 15  
 : Tech Insp 15  
 : Wheel and 15  
 Survey Fee  
 Transportation:  
 TOTAL



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18019129/Uhb3

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811

Date : 22-10-2018



Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh. SLX 3195H	Veh. Inspected GBB 2503T
Policy No.	Coverage (\$) 0.00
Claim No.	Excess (\$) 0.00
Assign From	Assign Date 22/10/2018

### 2. Vehicle Particulars & Condition

Make & Model	c.c 0
Engine No. HIDDEN	Year of Reg.
Chassis No.	Colour
Odometer -	Steering
Brakes	Modification
General	

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date 18/10/2018	Inspection Date
Survey held at LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883	

### 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
-------------------------------------------------------------------------------------------------------------------------------------------

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793 | Tel: 6741-1730 / 731. Fax: 6744-5746. Email: liusbro@gmail.com

Invoice/Ref No: GBB25032081018

**Estimate**

Customer

Name: AXA Insurance Singapore Pte Ltd

Date: 19-10-18

Address Motor Claims Department

Vehicle No: GBB2503T

8 Shenton Way #27-01

Model/Make: Toyota Dyna 150

AXA Tower

Singapore 068811

Manual 3 Seater

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Bumper	\$ 481.60	
2	Bumper Clips 1 set	\$ 65.00	
3	Head Lamp	\$ 705.00	
4	Grille	\$ 588.00	
4	Grille Clips 1 set	\$ 48.00	
To check all wiring & electrical component for proper function		\$ 50.00	
Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc		\$ 500.00	
To putty & spray painting & including touch up paint on accident affected		\$ 400.00	

Total Parts &amp; Labour of estimate for damaged vehicle

\$ 2,837.60

Total amount in Lump Sum Basis for repaired vehicle



SDLS:

M/s Liu's Brother Auto Engrg Wks

not Affected  
here  
L/S \$1200  
22/10/18  
take shot. After repair.  
3dy.

P- 1257.6  
less 500  
625.80  
labor 590  
1215.80

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-162609

Date of Request: 20/10/2018

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP  
1 Kaki Bukit Ave 6 #01-01  
Auto Bay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 20/10/2018  
Enquiry By: Susan Low Siew Yian  
TP Vehicle No: SLX3195H  
Accident Date: 18/10/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLX3195H	AXA Insurance Pte Ltd	23/03/2018-22/03/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## ◀ Service Request Details

Claim

S8M00ZU0

Reference

None ✎

Loss Date

October 18, 2018

Request Date

October 22, 2018

Due Date

October 29, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

*22.10.2018 @ 10:00am  
Succun veh in  
Mans.*

### Actions

Next Step

Agree to perform service

### Vehicle Information

Incident Vehicle Registration #

GBB2503T

Make

TPVD TOYOTA

## Model

DYNA 150 i.D (M)

## Service Address

51 Ubi Avenue 1, #01-25, , 408933

## Primary Contact/Insured

CHIN SHIOU PING

23 MULBERRY AVENUE, 348365, Singapore

92703950

MILLIE.CHIN@GMAIL.COM

## Claim Handler

HO Winnie

6568804833

winnie.ho@axa.com.sg

## Additional Instructions

TP WORKSHOP - LIU'S BROTHER - ARC PLS ENSURE CONSISTENCE &amp; BE STRINGENT ON COR

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

## Vic (LKKAuto)

---

**From:** Vic (LKKAuto)  
**Sent:** Friday, 2 November, 2018 11:13 AM  
**To:** Susan Low  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** Your Ref: GBB 2503T\_ACCIDENT INVOLVING VEHICLES SLX 3195H AND GBB 2503T ON 18/10/2018 LKK REF CC4/ASM18019129/Uhb3  
**Attachments:** DV.pdf

Without Prejudice

Dear Susan,

We refer to the above matter and to your LOD dated 27/10/2018.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$1,602.00** (all in).

Kindly let the owner chop and sign the attached DV and forward a copy to us together with the Authorization to Act Letter duly signed by the owner for payment processing.

The above amount is to be made payable to **LIU'S BROTHER AUTO ENGINEERING WORKSHOP**.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** AUTO CONSULTANTS PTE LTD *Save the Earth. Print only when necessary.*

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Your Ref: GBB 2503T\_ACCIDENT INVOLVING VEHICLES SLX 3195H AND GBB 2503T ON 18/10/2018 LKK REF CC4/ASM18019129/Uhb3

From: Vic (LKKAuto) (vicalpeh@lkkauto.com)  
To: liusbros@gmail.com  
Cc: admin-a@lkkauto.com; vicalpeh@lkkauto.com  
Date: Friday, 2 November 2018, 11:13 AM SGT

Without Prejudice

Dear Susan,

We refer to the above matter and to your LOD dated 27/10/2018.

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Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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 DV.pdf  
125kB



**<IA MANDATE UPLOADED> S8M00ZU0 ACCIDENT INVOLVING VEHICLES SLX 3195H (OI) AND GBB 2503T(TP) ON 18/10/2018 TOTAL: \$1,602.00**

Type

🔔 Question

Message

Hi Vic, pls proceed. Tks

Reply

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLX 3195H (Insd veh)	Model:	TOYOTA DYNA (M)
	GBB 2503T (TP veh)		
Date of Accident:	18/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$		2,837.60
Final Repair Cost	: \$		1,200.00
Loss of Use	: \$		400.00
		5	days at \$80.00 per day
Rental (if any)	: \$		days
LTA / GIA Search Fee	: \$		2.00

Others: : \$

	: \$	
Final Settlement Sum	: \$	1,602.00

Is Third Party Workshop GIA Registered?  YES  NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown		
1)	LIU'S BROTHER AUTO ENGINEERING WORKSHOP	: \$ 1,602.00

NUR SHAQILAH BTE ABDOL WAHAB

03/12/2018

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18019129/Uhb3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: WINNIE HO		Date : 03-12-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLX 3195H	Veh. Inspected	GBB 2503T
Policy No.	P2091686	Coverage (\$)	0.00
Claim No.	S8M00ZU0	Excess (\$)	0.00
Assign From	WINNIE HO	Assign Date	22/10/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA DYNA (M)	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	JTFAT35Y203001927	Colour	WHITE
Odometer	233551	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/75R15	DUNLOP	6 mm
L/H Front Tyre	195/75R15	DUNLOP	6 mm
R/H Rear Tyre	155 R12 (D)	DUNLOP	6/6 mm
L/H Rear Tyre	155 R12 (D)	DUNLOP	6/6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	18/10/2018	Inspection Date	22/10/2018
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>3 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBB 2503T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER (CONSISTENT)	DEFORMED / TORN	481.60	481.60
1	SET FRONT BUMPER CLIPS (CONSISTENT)	NECESSARY	65.00	65.00
1	FRONT HEAD LAMP (CONSISTENT)	SCRATCHED	705.00	705.00
1	FRONT GRILLE (CONSISTENT)	TO REPAIR SEE LABOUR	588.00	-
	LESS 50% DISCOUNT		-	-625.80
			1,839.60	625.80
<b>SPECIAL NETT ITEMS</b>				
1	SET FRONT GRILLE CLIPS (SN) (CONSISTENT)	NOT NECESSARY	48.00	-
			48.00	-
<b>LABOUR</b>				
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION.		50.00	20.00
	LABOR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN & REPLACING PARTS ETCS. INCLUSIVE OF THE REPAIR OF FRONT GRILLE.		500.00	250.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED.		400.00	320.00
			950.00	590.00
<b>GRAND TOTAL</b>			<b>2,837.60</b>	<b>1,215.80</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>1,200.00</b>

Report Ref No. CC4/ASM18019129/Uhb3s2

CHUA KANG SENG

Licensed Appraiser

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