

ASS. REC. BY:

REF:

CS/CTI18019114/Tlg.d3

Special Instruction:

Surveyor:

Tautrich

ASSIGNMENT (Office)

Member

From (Person):

Irene Tay

of

CTI

Date/Time:

19/10/18 @ 5:28pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV7CS

To Inspect Vehicle No:

SLH 5522T

Insured:

SLQ 6797M

at Workshop m/s

Cycle & Carriage Automotive

Tel:

8168 0997

of

209 Pandan Gardens

Policy No:

DMPCSN 3063371700

Claim No:

SNM 18 D044 68C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 13/09/18

CA / REV / REP. / REV 24 HRS 'up'

H.O.D. Endorsement:

Date/Time:

10:51am @ 22/10/18

Person Contacted:

Tay

Vehicle IN (OUT)

Date/Time

Action/Instruction (✓) Estimate

SLH 5522T- NA/CTI18016792/k4

DOA: 13/09/18

SLQ 6797M- NA/CTI18016792/k4

DOA: 13/09/18

26/2/19 @

5:06pm checked with Yesof, this case already convert to claim OD.

26/2/19

Submit Prel. report.

Surge

Tuphi

REF: CTI

ASSIGNMENT

From: Date: 26/10/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLH 5522T
at Workshop n/s Cycle & Carriage Automotive
of 209 Pandan Gardens

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Don Bong

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLH 5522T Yr Regn: 2016 oct

Type: Motor / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mitsubishi outlander cc 2360

Colour: Bronze A/C Insured / Std / NI / NA

Sp. Reading: 21915 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JMGXTG F3W6 E004533

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225 / 55R18

R: 7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 26/10/18 4pm

Survey held at: C&C Pandan Gardens

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 28 FEB 2019

Date/Time: File Pass to?

1) 28/2 1st visit

Date/Time: File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$)

☒ Prel. Report

☐ Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Survey Fee

Transportation

1 \$ + RS \$

2 Photos

3 Other

TOTAL

22

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Est Submitted	Ins Notified	Status
Main	19 Oct 2018		19 Oct 2018 17:28 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	MR NG TZE CHONG, ID: S8222596Z		
Main Claimant:	NG HUEY FERN, ID: S8003366D		
Vehicle Reg. No.:	SLH5522T	Date of Loss:	13/09/2018 13:00 - :59
Claim Type:	TP / SNM18D04468C02	Policy/Cover Note No.:	DMPCSN3063371700 (Comprehensive)
Vehicle Reg. No. (Insured):	SLQ6797M	Policy No. (Claimant):	MT/00435038
		Excess:	S\$0.00
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 30/10/2018]		
Driver/Customer (Insured):	MR NG TZE CHONG (36 / Male), NRIC: S8222596Z		
Adj Asg. Remarks:	EST \$7532.80, CASE WITH SJE.		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Date?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/09/2018 16:41
Date Of Accident	13/09/2018 13:00
Exact Location Of Accident	BLK 165 BUKIT MERAH CENTRAL CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH5522T
Insured/Policyholder	
Name Of Registered Owner	NG HUEY FERN
NRIC No	S8003366D
Email Address	HNG@RACEWERKS.COM.SG
Mobile Phone No	(LOCAL) +65-97690560
Alternative Phone No	OTHERS-97690560

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	OUTLANDER
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00435038
Cover Note Number	

Driver

Name of Driver	NG HUEY FERN
NRIC No	S8003366D
Date Of Birth	30/01/1980
Occupation	INDOOR
Date Of Driving Pass	16/10/2014
Driving Experience	3 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97690560
Fax Number	
Contact Number	OTHERS-97690560
EMail Address	HNG@RACEWERKS.COM.SG

Address	BLK 82 REDHILL LANE #16-75
Postcode	150082
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN (TP REVERSE AND HIT INSURED)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ6797M
Vehicle Make/Model/Colour	HYUNDAI AVANTE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NG TZE CHONG
NRIC/Passport Number	
Contact Number	97873515
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time

13/9/2018
11:50 pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

13/09/2018
Evelyn Winters

Sketch Plan #2

Blk 165 BT Merah ~~case~~ Central compound.

SKETCH PLAN



A - SLH 6522T

B - SLQ 6797M

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was exiting my carpark lot vehicle A.

I realise I cannot come out from the lot so I stopped

Next moment I heard a bump

Vehicle B reversed & hit my vehicle A.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 13/9/2018

Driver's Signature _____

(if driver is not the policyholder)

Dexter B. Turner

Reporting Centre Personnel's Signature _____

Figure 1

NABIC/FIN Nos.



SINGAPORE POLICE FORCE



D/20180913/7025

1 of 2

POLICE REPORT (NP299)

Report No. D/20180913/7025

Police Station Of Origin
Clementi Police Divisional HQ
20 Clementi Avenue 5 SINGAPORE 129858
Tel No:1800-7740000

Date/Time Report Made 13/09/2018 21:12	Vide Report No.	Station Diary No.
Name Of Informant NG HUEY FERN	Address APT BLK 82 REDHILL LANE #16-75 SINGAPORE 150082	
ID Type / ID No. NRIC NO / S8003366D	Contact No. Home/Office: Mobile: 97690560	
Nationality SINGAPORE CITIZEN	Email Address sg.ipone@gmail.com	
Occupation Advertising/Public relations manager	Sex Female	Age 38
Institution/School Name	Date of Birth 30/01/1980	Race Chinese
Date/Time Of Incident 13/09/2018 13:00 - 13/09/2018 13:30	Location Of Incident Blk 165 Bukit Merah Central Car Park	

Brief details.

Car collision between My Car SHL5522T & 3rd party car SLQ6797M, reporting injury report.

Subjects Involved			
Victim			
Person Name	NG HUEY FERN		
ID Type	NRIC NO	ID No	S8003366D
Gender	Female	Age	38

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 13/09/2018 21:12
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



**SINGAPORE
POLICE FORCE**



D/20180913/7025

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. D/20180913/7025

Race	Chinese	Language	English
Occupation	Advertising/Public relations manager	Address Type	
Address	APT BLK 82 REDHILL LANE #16-75 SINGAPORE 150082	Mobile No	97690560
Is Informant A Victim?	Yes		
Person Name	NG HUEY FERN (Informant)		

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:

Not applicable

Officer In-Charge Of Case:

Authentication Stamp

Signature Of Informant:

The identity of the person making this report has been authenticated by SingPass. No signature is required.

Date/Time:

13/09/2018 21:12

Classification Of Case:

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)


This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

Certificate No.	: MT/00435038	
Type of Coverage / Driver Plan	: Car Comprehensive (Value Plan)	
1) Vehicle Registration No.	: SLH5522T	
Chassis No.	: JMYXTGF3WGZ004533	
2) Name of Policy Holder	: NG, HUEY FERN	
3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act	: 27/11/2017 16:10	
4) Date/Time of Expiry of Insurance	: 26/11/2018 23:59	
5) Persons or Classes of Persons Entitled to Drive		
(a) The Insured		
(b) Any person who is named on the policy who is driving on the Insured's order or with his permission.		
The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.		
6) Limitations as to use*		
Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business.		
*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.		
Sum Insured	: Market Value	
Own Damage Excess	: S\$ 0.00 (before any applicable GST)	
Windscreen Excess	: S\$ 100.00 (before any applicable GST)	
Choice of workshop	: My Workshop/ My Authorised Distributor Workshop	
Finance company / Hire Purchase	:	
Main driver	: NG, HUEY FERN	
Ref	: Named Driver	
Named driver (1)	: LEE, BOON WEI	Date of Birth: 14/01/1980
Named driver (2)	: NG, HUEY MIN CHARMAINE	01/11/1983
Important Note: This policy is on a named driver basis. Any unnamed drivers will not be covered.		

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Issued on: 27/11/2017

Direct Asia Insurance (Singapore) Pte. Ltd.



Edip Okur
Chief Underwriting Officer

REPUBLIC OF SINGAPORE DRIVING LICENCE

002356098X

NG HUEY FERN

Birth Date: 30 Jan 1980

Issue Date: 16 Oct 2014

002356098X

FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3A Motor cars without clutch pedals (Auto) =< 3000kg with =< 7 passengers, exclusive of the driver; and other motor vehicles without clutch pedals =< 2500kg

EFFECTIVE DATE

16 Oct 2014

FOR C&C USE ONLY

NP 428A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8003366D



Name

NG HUEY FERN

黄慧芬

Race

CHINESE

Date of birth

30-01-1980

Country of birth

SINGAPORE

FOR C&C USE ONLY



4830838

NRIC No. S8003366D



FOR C&C USE ONLY

Date of issue

23-09-2010

APT BLK 82 REDHILL LANE #16-75
SINGAPORE 150082

NRIC No. S8003366D

Date: 03/04/2015



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

Co Reg No : 197701469G

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MS NG HUEY FERN	Cust No/Name	/MS NG HUEY FERN
BLK 82 REDHILL LANE	Reg No/Reg Date	SLH5522T / 28/10/201
#16-75	Date In/Mileage	/ 0
SINGAPORE 150082	Chassis No	JMYXTGF3WGZ004533
Contact No Mobile: 97690560	Engine No	4B12RY3710
	Make/Model	MIT/OUTLANDER 2.4 CVT AWD (G43)
	Colour/Trim	COO QUARTZ BROWN ME/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	05/10/2018/ 11:45		247 / DonBong	30906
Description of Goods / Services		Qty	Unit Price	Disc%	Amount
E PNT88000	TO RENEW REAR BUMPER , TAILGATE, REPAIR END PANEL				1650.2200.00
E PNT88000	TO TRANSFER TAILGATE TRIM AND MECHANISM				200.250.00
E PNT88000	TO REMOVE AND REFIT REAR WINDSCREEN				✓ 240.00
E PNT98000	PAINT WORK SPRAY REAR BUMPER , TAILGATE , END PANEL				840.1260.00
A 10028901	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				✓ 200.00
M SUNDRY	TO APPLY WINDSCREEN SEALANT				✓ 80.00
M SUNDRY	TO SUPPLY C&C LOGO				✓ 50.00
M SUNDRY	TO SUPPLY MIVEC LOGO				✓ 50.00
E PNT88000	TO TRANSFER REAR PARKING SENSOR TO NEW PART				60.80.00
M SUNDRY	TO SUPPLY PARKING SENSOR				? 220.00
M SUNDRY	SUNDRIES				20.50.00
M REINFORCEMENT,RR BUMPER,RH		1.00	78.00	00.00	? 78.00
M FACE,RR BUMPER		1.00	873.00	00.00	de 873.00
M BRKT,R/BMPR FACE SIDE,LH		1.00	12.00	00.00	12.00
M BRKT,R/BMPR FACE SIDE,RH		1.00	12.00	00.00	12.00
M EXTENSION,RR BUMPER		1.00	230.00	00.00	de 230.00
M PANEL ASSY,TAILGATE		1.00	924.00	00.00	bl 924.00
M MARK,OUTLANDER		1.00	94.00	00.00	94.00
M DAM,TAILGATE,UPR		1.00	12.00	00.00	12.00
M DAM,TAILGATE SIDE		2.00	27.00	00.00	54.00
M STOPPER,WINDSHIELD GLASS		2.00	3.00	00.00	6.00

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

Co Reg No : 197701469G

ESTIMATE

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
MS NG HUEY FERN	Cust No/Name	/MS NG HUEY FERN
BLK 82 REDHILL LANE	Reg No/Reg Date	SLH5522T / 28/10/201
#16-75	Date In/Mileage	/ 0
SINGAPORE 150082	Chassis No	JMYXTGF3WGZ004533
Contact No Mobile: 97690560	Engine No	4B12RY3710
	Make/Model	MIT/OUTLANDER 2.4 CVT AWD (G43)
	Colour/Trim	COO QUARTZ BROWN ME/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
CSM00041	Cash	05/10/2018/ 11:45		247 / DonBong	30906

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M DAM, TAILGATE, LWR	1.00	41.00	00.00	41.00
M FASTENER, WINDSHIELD	4.00	6.00	00.00	24.00

Estimate

Signature
2/11/18

SURVEYOR NAME: Tajiri 9749749SURVEYOR SIGNATURE: TajiriDATE: 26/11/18 @ 4pmREMARKS: Resurvey repair paint
Shu @ 1 hour to 1.30
o 6 days

LKK Auto Consultants hence notify
the Repairer of the following:

- * To resurvey before/after spray painting
- * To display damaged part(s) during resurvey

Confirm & accepted by

- * Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- * No illegal modification(s) is allowed
- * Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Authorized signatory and company stamp

	Nett	7,040.00
7% GST on	7040.00	492.80
Total Payable		7,532.80

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

...CLAIM SUBFOLDER...(Pending for Survey Report)














CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Oct 2018		19 Oct 2018 17:28 Edit Adj Rpt	\$55,660.00 Edit Estimates	\$55,660.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	MR NG TZE CHONG, ID: S8222596Z								
Main Claimant:	NG HUEY FERN, ID: S8003366D								
Vehicle Reg. No.:	SLH5522T	Date of Loss:	13/09/2018 13:00 - :59 [22 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM18D04468C02	Policy/Cover Note No.:	DMPCSN3063371700 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLQ6797M	Policy No. (Claimant):	MT/00435038						
		Excess:	S\$0.00						
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 30/10/2018]								
Driver/Custodian (Insured):	MR NG TZE CHONG (36 / Female) , NRIC: S8222596Z Email:								
Adj Asg. Remarks:	EST \$7532.80 , CASE WITH SJE.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLH5522T (SNM18D04468C02)
[SLQ6797M]
TP
NG HUEY FERN
Sep 13 2018 1:00PM
[MR NG TZE CHONG]
Cycle & Carriage Automotive Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View			View in Browser	
Assessment Reports							1 per page		<input checked="" type="checkbox"/>		
No	Finalized On	National Assessment Centre Services (Bukit Merah)							Thumbnail	Print	
1	13/09/18 16:57	Accident Statement							Load HTML		
Photos/Images							3 per page		<input checked="" type="checkbox"/>		
No	Finalized On	National Assessment Centre Services (Bukit Merah)							Thumbnail	Print	
1	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
2	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
3	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
4	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
5	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
6	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
7	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
8	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
9	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
10	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
11	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
12	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
13	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
14	13/09/18 16:54	Accident Photo [Linked Accident Report Documents]							Load JPG	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	27/02/19 12:16	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
2	27/02/19 12:16	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
3	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
4	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
5	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
6	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
7	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
8	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
9	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
10	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
11	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
12	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
13	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	
14	27/02/19 12:16	General View							Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print	
15	27/02/19 12:16	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	27/02/19 12:16	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	27/02/19 12:16	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	27/02/19 12:16	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	27/02/19 12:16	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	27/02/19 12:16	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	27/02/19 12:16	General View	 Load JPG	<input checked="" type="checkbox"/>	
22	27/02/19 12:16	General View	 Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
1	19/10/18 17:27	EMAI, L FM C&C	 Load PDF		
2	19/10/18 17:27	REPAIR EST WITH TP GIA	 Load PDF		
3	19/10/18 17:27	OI GIA	 Load PDF		
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print	
1	13/09/18 16:54	Sketch Plan [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	
2	13/09/18 16:54	Sketch Plan #2 [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>	

Linked Accident Report Documents

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print	
1	13/09/18 16:57	Accident Statement	 Load HTM		
2	26/11/18 17:42	Addendum Sheet	 Load JPG	<input checked="" type="checkbox"/>	
3	26/11/18 17:42	Accident Statement Addm. #1	 Load HTM		
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print	
1	13/09/18 16:54	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
2	13/09/18 16:54	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
3	13/09/18 16:54	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
4	13/09/18 16:54	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
5	13/09/18 16:54	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
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11	13/09/18 16:54	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
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13	13/09/18 16:54	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
14	13/09/18 16:54	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print	
1	13/09/18 16:54	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>	
2	13/09/18 16:54	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer.

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18018080/T1VD3Q2

Date: 01/03/2019

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMPCSN3063371700
 Claimant Vehicle No: SLH5522T Insured Vehicle No: SLQ6797M
 Date of Loss: 13/09/2018 Nature of Claim: TP Claim No: SNM18D04468C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLH5522T
 Make & Model: MITSUBISHI OUTLANDER, 2.4 CVT (A) Engine No: 4B12RY3710
 Reg. Date: 28/10/2016 (Man. Year: 2016) Chassis No: JMYXTGF3WGZ004533
 Colour: Bronze Odometer: 21913 km
 Engine Capacity: 2360 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R18 Rear Tyre Size: 225/55 R18
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,730.00	2,390.00	340.00	12.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,310.00	3,270.00	1,040.00	24.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	7,040.00	5,660.00	1,380.00	19.60
+ GST 7.00/7.00% (\$\$)	492.80	396.20	96.60	19.60
Nett Amount (\$\$)	7,532.80	6,056.20	1,476.60	19.60

INSPECTION

Date of Assignment: 19/10/2018
 Date Inspected: 26/10/2018 Inspected At: Cycle & Carriage Automotive Pte Ltd
 (Pandan Gardens)
 209 Pandan Gardens
 Singapore 609339
 Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$298.00 NETT)

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 01 Mar 2019)
Parts: M1-SUV	mitsubishi OUTLANDER 2.4 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLH5522T)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*MIVEC LOGO	Necessary	50.00 FS	*50.00 FS
2	1		*C&C LOGO	Necessary	50.00 FS	*50.00 FS
3	1		*PARKING SENSOR	*Check	220.00 FS	*- FS
4	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
5	1		*REINFORCEMENT ,RR BUMPER ,RH		78.00 FS	*- FS
6	1		*FACE,RR BUMPER	Deformed	873.00 FS	*873.00 FS
7	1		*BRKT ,R/BMPR FACE SIDE ,LH	Not Necessary	12.00 FS	*- FS
8	1		*BRKT ,R/BMPR FACE SIDE ,RH	Necessary	12.00 FS	*12.00 FS
9	1		*EXTENSION ,RR BUMPER	Deformed	230.00 FS	*230.00 FS
10	1		*PANEL ASSY ,TAILGATE	Bent	924.00 FS	*924.00 FS
11	1		*MARK ,OUTLANDER	Necessary	94.00 FS	*94.00 FS
12	1		*DAM ,TAILGATE ,UPR	Necessary	12.00 FS	*12.00 FS
13	2		*DAM ,TAILGATE SIDE	Necessary	54.00 FS	*54.00 FS
14	2		*STOPPER ,WINDSHIELD GLASS	Necessary	6.00 FS	*6.00 FS
15	1		*DAM ,TAILGATE ,LWR	Necessary	41.00 FS	*41.00 FS
16	4		*FASTENER ,WINDSHIELD	Necessary	24.00 FS	*24.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	2,730.00	2,390.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW REAR BUMPER ,TAILGATE ,REPAIR END PANEL	New	2,200.00	1,650.00
2	TO TRANSFER TAILGATE TRIM AND MECHANISM	New	250.00	200.00
3	TO REMOVE AND REFIT REAR WINDSCREEN	New	240.00	240.00
4	PAINT WORK SPRAY REAR BUMPER,TAILGATE ,END PANEL	New	1,260.00	840.00
5	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
6	TO APPLY WINDSCREEN SEALANT	New	80.00	80.00
7	TO TRANSFER REAR PARKING SENSOR TO NEW PART	New	80.00	60.00
Gross Labour Cost (S\$)			4,310.00	3,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >