

Surveyor: KSC DOI: ASSIGNMENT 12/11/18 Date/Time: 19-10-18  
Registered in Merimen: 22/0/8

Pre-assign / CCU / FTE



Insured Vehicle No.: SLX 8918G  
Name of Insured: Ng Khuan Thiam  
Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_  
Excess Sec II :SS \_\_\_\_\_ D.O.A: 19/10/2018  
Is driver the owner? (YES / NO) (YES) Nature of Accident: \_\_\_\_\_  
If NO, Driver Name / Age: \_\_\_\_\_  
Driver Tel No.: \_\_\_\_\_ (V/L: YES / NO) (V/L: YES)

Claim No.: \_\_\_\_\_  
Policy No.: \_\_\_\_\_  
Make / Model: M. Benz C160  
Place of Accident: Sheares White 7 Bayfront Ave  
OI GIA REPORT: (YES) NO ; TP GIA REPORT: (YES) / NO  
Insured Liability: \_\_\_\_\_ % Final? Yes / No

SPM 818 J



INSRS: \_\_\_\_\_  
WSP: San Ming  
Tel: Amoy  
Liability: Amoy  
RMKS: 8FG



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
<u>3.1.10</u>	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
<u>27.11.18</u>	Call CE:	
	After call Itr to OI:	
<u>31.1.19</u>	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	
	After call Itr to OI:	
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	FIR:	
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 13/11 Sent By: [Signature]

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: KSC

Repair Cost: S\$4,500 ( 4 days) Reduction: 54 % Email  Call   
FINAL SETTLEMENT Date/Time: 27.2.19 Confirm with: Amoy Email  Call   
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia: \_\_\_\_\_  
Repair Cost: W/Out S\$4,500.00 \* OID REAR BENCH TP  
Loss of Rental (LOR): S\$ 100.00 ( 4 days) x 25  
Loss of Use (LOU): S\$ - ( 3 x days)  
Loss of Income (LOI): S\$ - ( 3 x days)  
LOR only  LOU only  LOR+LOU  LOR + LOI  [Tick only one]  
GIA/LTA Search: S\$ -  
Medical: S\$ -  
Disbursement: S\$ - (e.g. Tow/Independent)  
Legal Cost: S\$ -  
Total: S\$ 4,500.00 Global Sum S\$:  
1) Claim status: Normal/Reject/Private Settle  
2) Report Format: TP  
3) Survey fee: 500

FINAL PAYMENT Date/Time: 27.2.19 Confirm with: Amoy Email  Call   
Payee 1: S\$ 4,500.00 Name 1: San Ming Amoy BFG PTE LTD  
Payee 2: (Strike if N.A.) S\$ Name 2: \_\_\_\_\_  
Payee 3: (Strike if N.A.) S\$ Name 3: \_\_\_\_\_

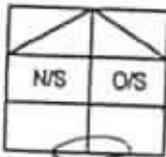
*Kenneth*

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s Sin Ming BKG  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Soon: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 4 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SKM 818 J Yr Regn: 09, 16  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Traller or \_\_\_\_\_  
 Make: Toy Alphard cc 3456  
 Colour: M. P. White A/C: Insured / Std / NI / NA  
 Sp. Reading: 20356 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: GG1430.0005812  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 235/50R18  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
YOYO / YOKO or  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 7 mm R/Bal. 7 mm  
 L/Bal. 7 mm L/Bal. 7 mm  
 D.O.A. 17/10/18 D.O.I. 12/11/18  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>13/11</u>	<u>File pass to Catherine</u>
	<u>42000 (RED: 94611.07 54%)</u>

Date/Time, File Pass to?  : Prell. Report  
 : Final Report

Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  : Site Insp (\$ \_\_\_\_\_)  
 : Interview (\$ \_\_\_\_\_)  
 : Tech Invs (\$ \_\_\_\_\_)  
 : Weekend (\$ \_\_\_\_\_)

Survey Fee:	
Transportation:	
S + RS	
Fuel	
Others	
TOTAL	

Report Format : \_\_\_\_\_  
 Lump Sum / I.B.I: (\$ \_\_\_\_\_)

He



**Sin Ming Autocare BFG Pte Ltd**

176, Sin Ming Drive #02-05  
Sin Ming Autocare Complex  
Singapore 575721  
Tel : (65) 6455 0600  
Fax : (65) 6455 6192  
Website: www.autocare.com.sg  
GST Reg. No: 20-0210033-N

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard #18-01  
Suntec Tower 4 038986

Attention : Motor Claim Department  
Contact : 68208888

*Not Authorized  
Puttying B4 paint  
4-5 days  
1 Day @ 4000*

Estimate : E18/2464

Date : 12/10/2018  
Vehicle Num. : SKMB18J  
Make/Model : TOYOTA ALPHARD-2016  
Chassis/Eng# : GGH300005812/2GRK108390  
Accident Date : 17/10/2018  
Claim No. : TP CLAIM  
Reference : BFG  
Policy No. : GA258270

S/N Quantity Particular Unit Price Amount S\$

S/N	Quantity	Particular
1.	1PC	LIST ITEMS : REAR BUMPER
2.	2PCS	REAR BUMPER REFLECTOR
3.	1PC	TAIL GATE RUBBER
4.	2PCS	REAR BUMPER RETAINER
5.	1PC	TAIL GATE
6.	1PC	REAR END PANEL
7.	1PC	REAR END PANEL GARNISH
8.	1PC	REAR WINDSCREEN GLASS MOULDING

1,817.30	✓
366.33	X
360.72	X
98.70	X
197.40	X
2,822.75	✓
753.60	X
286.80	X
88.60	✓
7,059.83	
1,764.96	
5,294.87	

List Total S\$ :  
25.00% Discount S\$ :

S/N	Quantity	Particular
1.	8PCS	SPECIAL NETT ITEMS : REAR BUMPER CLIPS
2.	4PCS	REVERSE SENSOR
3.	1TUBE	SEALANT
4.	1PC	EMBLEM (VELLFIRE)
5.	1PC	EMBLEM (V6)

5.80	✓	46.40	✓
120.00	✓	480.00	X
	✓	25.00	✓
	✓	165.60	✓
	✓	52.20	✓
		769.20	

Special Nett Total S\$

LABOUR :  
TO PANEL BEATING ON AFFECTED AREAS  
TO PUTTY & SPRAY PAINT ALL AFFECTED AREAS  
TO APPLY ANTI-RUST  
TO CHECK WIRING  
TO REMOVE & INSTALL REVERSE SENSOR

500	800.00	
500	1,200.00	
	100.00	300
	60.00	200
	150.00	500

CONTINUE / ...

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey bumper for spray painting
- To display damaged parts during survey
- Part prices are subject to confirmation
- Time parts survey is on a "Without Prejudice" basis
- no legal modification is allowed
- Supplementary items must be identified and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:



**Sin Ming Autocare BFG Pte Ltd**

176, Sin Ming Drive #02-05  
 Sin Ming Autocare Complex  
 Singapore 575721  
 Tel : (65) 6455 0600  
 Fax : (65) 6455 6192  
 Website: www.sinming.com.sg  
 GST Reg. No. 20-0210013-N

FWD Singapore Pte. Ltd.  
 6 Temasek Boulevard #18-01  
 Suntec Tower 4 038986

Attention : Motor Claim Department  
 Contact : 68208888

**Estimate : E18/2464**

Date : 12/10/2018  
 Vehicle Num. : SKM81BJ  
 Make/Model : TOYOTA ALPHARD-2016  
 Chassis/Eng# : GGH300005812/2GRK108390  
 Accident Date : 17/10/2018  
 Claim No. : TP CLAIM  
 Reference : BFG  
 Policy No. : GA258270

S/N	Quantity	Particular	Unit Price	Amount S\$
		TO DISMANTLE & REFIX ALL PARTS AS ABOVE		100.00 X
		TO REMOVE AND REINSTALL REAR WINDSCREEN GLASS		120.00 ✓
		TO CHECK WATER SEEPAGE		80.00 X
		Labour Total S\$ :		2,810.00

E. & O.E. Total S\$ : 8,674.07

for Sin Ming Autocare BFG Pte Ltd



## Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05  
Sin Ming Autocare Complex  
Singapore 575721  
Tel : (65) 6455 0600  
Fax : (65) 6455 6192  
Website: www.autocare.com.sg  
GST Reg. No: 20-0210033-N

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard #18-01  
Suntec Tower 4 038986

Attention : Motor Claim Department  
Contact : 68208888

*Not Authorized*  
*Re-work B4 paint*  
*4-5 days*

Estimate : E18/2464

Date : 12/10/2018  
Vehicle Num. : SKM818J  
Make/Model : TOYOTA ALPHARD-2016  
Chassis/Eng# : GGH300005812/2GRK108390  
Accident Date : 17/10/2018  
Claim No. : TP CLAIM  
Reference : BFG  
Policy No. : GA258270

S/N	Quantity	Particular	Unit Price	Amount S\$
<b>LIST ITEMS :</b>				
1.	1PC	REAR BUMPER	Bu 1,817.30	✓
2.	2PCS	REAR BUMPER REFLECTOR	366.33 Su 732.66	X
3.	1PC	TAIL GATE RUBBER	360.72	X
4.	2PCS	REAR BUMPER RETAINER	98.70 Su 197.40	X
5.	1PC	TAIL GATE	Bu 2,822.75	✓
6.	1PC	REAR END PANEL	753.60	?
7.	1PC	REAR END PANEL GARNISH	286.80	?
8.	1PC	REAR WINDSCREEN GLASS MOULDING	Mu 88.60	✓
List Total S\$ :				7,059.83
25.00% Discount S\$ :				1,764.96
				5,294.87
<b>SPECIAL NETT ITEMS :</b>				
1.	8PCS	REAR BUMPER CLIPS	5.80 Mu 46.40	✓
2.	4PCS	REVERSE SENSOR	120.00 Su 480.00	X
3.	1TUBE	SEALANT	Mu 25.00	—
4.	1PC	EMBLEM (VELLFIRE)	Mu 165.60	—
5.	1PC	EMBLEM (V6)	Mu 52.20	—
Special Nett Total S\$ :				769.20
<b>LABOUR :</b>				
		TO PANEL BEATING ON AFFECTED AREAS	500 800.00	
		TO PUTTY & SPRAY PAINT ALL AFFECTED AREAS	500 1,200.00	
		TO APPLY ANTI-RUST	100.00	30
		TO CHECK WIRING	60.00	20
		TO REMOVE & INSTALL REVERSE SENSOR	150.00	50

CONTINUE / ...

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To check damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications allowed
- Supplementary panels must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:  
Signature:  
Date:



## Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05  
 Sin Ming Autocare Complex  
 Singapore 575721  
 Tel : (65) 6455 0600  
 Fax : (65) 6455 6192  
 Website: www.autocare.com.sg  
 GST Reg. No: 20-0210033-N

FWD Singapore Pte. Ltd.  
 6 Temasek Boulevard #18-01  
 Suntec Tower 4 038986

Attention : Motor Claim Department  
 Contact : 68208888

### Estimate : E18/2464

Date : 12/10/2018  
 Vehicle Num. : SKM818J  
 Make/Model : TOYOTA ALPHARD-2016  
 Chassis/Eng# : GGH300005812/2GRK108390  
 Accident Date : 17/10/2018  
 Claim No. : TP CLAIM  
 Reference : BFG  
 Policy No. : GA258270

S/N	Quantity	Particular	Unit Price	Amount S\$
		TO DISMANTLE & REFIX ALL PARTS AS ABOVE		100.00 ?
		TO REMOVE AND REINSTALL REAR WINDSCREEN GLASS		120.00 ✓
		TO CHECK WATER SEEPAGE		80.00 x
		Labour Total S\$ :		<u>2,610.00</u>

E. & O.E.

Total S\$ : 8,674.07

for Sin Ming Autocare BFG Pte Ltd

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Josey Loh

Date: 13 Nov 2018

**Preliminary Advice**

Insured Vehicle No	: SLX8918G	Accident Date	: 17/10/2018
TP Vehicle No	: SKM818J	Assignment Date	: 22/10/2018
Make	: TOYOTA ALPHARD	Est. Duration of Repair	: 4 - 5 days
Date of Inspection	: 12/11/2018		
Inspection At	: Sin Ming Autocare BFG Pte Ltd (HQ) 176, Sin Ming Drive #02-05, Sin Ming Autocare Complex Singapore		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages ...rear.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,674.07
Revised Amount	:S\$	5,055.69
Check Items (Estimated)	:S\$	880.30
Total	:S\$	5,935.99

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 27 November 2018 12:34 PM  
**To:** Mei Kwan (LKKAuto); Angela Tan (SMAC)  
**Cc:** Admin A  
**Subject:** RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018 \*\*\* LKK  
REF: CC4/FWD18019111/Kea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

81k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 27 November 2018 11:57 AM  
**To:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018 \*\*\* LKK  
REF: CC4/FWD18019111/Kea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/FWD18019111/Kea3	Asher - 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>

**Sent:** Monday, 26 November, 2018 3:08 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018

Dear Mei Jun,

Would like to check the officer in charge of this case.

Please revert on liability clearance.

Thank you

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Tel : 6455 0600 | Fax : 6455 6192

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**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Friday, 19 October, 2018 3:19 PM

**To:** 'motorclaims.sg@fwd.com' <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

Cc: 'josey.loh@fwd.com' <josey.loh@fwd.com>

Subject: RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018

Dear All,

Our selection surveyor is LKK AUTO CONSULTANTS PTE LTD

Thank you

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: angela@autocare.com.sg  
Tel : 6455 0600 I Fax : 6455 6192

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**From:** [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) [mailto:motorclaims.sg@fwd.com]

**Sent:** Friday, 19 October, 2018 2:50 PM

**To:** [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

**Cc:** [josey.loh@fwd.com](mailto:josey.loh@fwd.com); [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

**Subject:** RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018

**Without Prejudice**

Dear Sir/ Madam

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. VICOM LTD
5. APPRAISALS ASSOCIATES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Best Regards,

Lionel Tan  
Senior Executive, Claims



FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
T (65) 6914 8824  
E [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)  
W [fwd.com.sg](http://fwd.com.sg)



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**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]  
**Sent:** Friday, October 19, 2018 1:55 PM  
**To:** Motor Claims SG - SG Common  
**Subject:** THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018

To: FWD Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SKM818J & SLX8918G ALONG BAYFRONT AVE ON 17.10.2018.**

We are repairer for HE ZHONGWEN the owner of vehicle no SKM818J

Please be informed that the said vehicle can inspected at the following venue:

Sin Ming Autocare BFG Pte Ltd  
176 Sin Ming Drive #02-05 Singapore 575721  
Tel: 6455 0600 Fax: 64556192 Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Contact Person: **Angela Tan**

**Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)**

**PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.**

**Attached our client SAS report for your file creation, kindly assign Officer In Charge to contact us for liability clearance.**

Thank you

With Regards,  
Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: angela@autocare.com.sg  
Tel : 6455 0600 | Fax : 6455 6192

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Oct 2018 14:47	<b>Cim Veh Model Changed</b>	(201873) TOYOTA ALPHARD 3.5 S (A).	[A] HOW MEI KWAN
2	22 Oct 2018 14:47	<b>Cim Created</b>	Reg No: SKM818J, Acct Date: 2018/10/17, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Sin Ming Autocare BFG Pte Ltd (HQ)	[A] HOW MEI KWAN
3	22 Oct 2018 14:47	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ);; RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : Infiniti Appraisal Service.	[A] HOW MEI KWAN
4	22 Oct 2018 14:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/10/31	[A] HOW MEI KWAN
5	22 Oct 2018 14:47	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
6	22 Oct 2018 14:48	<b>Label Added</b>	(20005):Direct Settlement .	[A] HOW MEI KWAN
7	22 Oct 2018 14:48	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	25 Oct 2018 16:16	<b>Cim Registration Modified</b>	Pol No:->PNPV2018-00008700.	[I] Josey Loh
9	13 Nov 2018 15:51	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2018/10/31	[A] HOW MEI KWAN
10	01 Feb 2019 17:12	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	01 Feb 2019 17:12	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2016/09/16.	[A] JOANNE LEE KHANG MIN
12	01 Feb 2019 17:12	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
13	14 Feb 2019 08:55	<b>Adj Mandate Request</b>	Cur.Req:4880.00:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/GS T: \$4,280.00+ (b) LOR: \$600.00 (4day x \$150) Total: a+b = \$4,880.00 PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1973478	13/11/2018 15:51	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKM818J	SLX8918G	10.70

## Print Received Message

This mail is associated with :

**\*SKM818J (1201800013454)**  
**[SLX8918G]**

TP

HE ZHONGWEN

Oct 17 2018 12:00AM

[NG KHOON THIAM]

Sin Ming Autocare BFG Pte Ltd

**From** FWD Singapore Pte. Ltd. (HQ) (FWD\_SG), sent on 25/02/2019 17:28 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4880.00) - SKM818J - Claim Handler: Josey Loh

Approved:4880.00.



## Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05  
Sin Ming Autocare Complex  
Singapore 575721  
Tel : (65) 6455 0600  
Fax : (65) 6455 6192  
Website: www.autocare.com.sg  
GST Reg. No: 20-0210033-N

Our Ref: BFG/SKM818J/FWD/TP/AT

29 November 2018 2018

FWD Singapore Pte. Ltd.  
6 TEMASEK BOULEVARD  
#18-01  
SUNTEC TOWER 4  
SINGAPORE 038986

Attn : Motor Claims Dept

Dear Sirs/ Mdm

**ACC INVLG SKM818J & SLX8918G ALONG SLE TOWARDS BAYFRONT AVE  
ON 17.10.2018.**

We are the repairers of vehicle nos. SKM818J and understand that you were the insurer of vehicle nos. SLX8918G involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$ 4,280.00
2) Loss of Rental for 4 days at \$150 per day	S\$ 600.00
<b>TOTAL:</b>	<b>S\$ 4,880.00</b>

To substantiate our claim, we enclosed the following;

- 1) Final Repair bill
- 2) Letter of Authority
- 3) Rental Agreement
- 4) SAS Report

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully

Serene Lim  
Claims Section  
Email: serene@autocare.com.sg

Encl.

Your Ref: CC4 / FWD18019111 / KGA3

Date : 29/11/2018

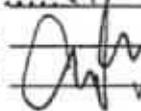
FWD SINGAPORE PTE LTD  
6 TEMASEK BOULEVARD  
#18-01  
SUNTEC TOWER 4  
(S) 038986

## LETTER OF AUTHORITY

I/We, HE ZHONGWEN NRIC NO: S2769908A  
hereby authorize(s) **Sin Ming Autocare BFG Pte Ltd** to provide further  
instructions on my behalf relating to the said claims and as such, all future  
correspondence should be addressed to **176 Sin Ming Drive #02-05, Sin  
Ming Autocare Complex, Singapore 575721.**

I hereby authorized the cheque payment to be issued in favour of **M/s Sin  
Ming Autocare BFG Pte Ltd.**

Claimant's Signature :   
Name : He Zhongwen  
Nric : S2769908 A  
Date : 29/11/2018

Witness By :   
Name : SIN MING AUTOCARE BFG PTE LTD  
Nric : 176, Sin Ming Drive, #02-05  
Date : Sin Ming Autocare Complex  
Singapore 575721  
Tel: (65) 6455 0600 29/11/2018  
Fax: (65) 6455 8192  
Website: www.autocare.com.sg

RELEASE

Claim Reference:	1201800013454
Surveyor's Reference:	CC4/FWD18019111/Kea3
TP Reference:	BFG/SKM818J/FWD/TP/AT

We, SIN MING AUTOCARE BFG PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle SKM 818J ("Vehicle") to accept the sum of \$4,880.00, being the amount claimed for \$4,280.00 (repair costs), \$600.00 (loss of rental/ ~~use~~), \$ - (loss of income), \$ - (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 17/10/2018 (date of accident) at / along BAYFRONT AVENUE (location) involving vehicle no/s. SKM 818J and SLX 8918G.

This is pursuant to the inspection conducted on 12/11/2018 (date) at the Workshop.

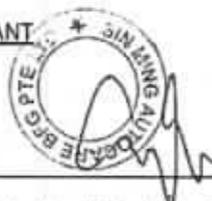
We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SLX 8918G be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 27 day of FEB 2019

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



KSC

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.



## Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05  
Sin Ming Autocare Complex  
Singapore 575721  
Tel : (65) 6455 0600  
Fax : (65) 6455 6192  
Website: www.autocare.com.sg  
GST Reg. No: 20-0210033-N

FWD Singapore Pte. Ltd.  
6 Temasek Boulevard #18-01  
Suntec Tower 4 038986

Attention : Motor Claim Department  
Contact : 68208888

### Tax Invoice : TP18/544

Date : 29/11/2018  
Vehicle Num. : SKM818J  
Make/Model : TOYOTA ALPHARD-2016  
Chassis/Eng# : GGH300005812/2GRK108390  
Accident Date : 17/10/2018  
Claim No. : BFG  
Reference : TP CLAIM  
Policy No. : GA258270

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		LIST ITEMS : LUMP SUM REPAIR ( Parts & Labour inclusive )		4,000.00
		List TotalS\$ :		4,000.00

E. & O.E.

Total S\$ : 4,000.00  
GST @ 7% S\$ : 280.00  
Amount Due S\$ : 4,280.00  
=====

for Sin Ming Autocare BFG Pte Ltd



**VEHICLE RENTAL AGREEMENT**

STA No: 002178

<p><b>HIRER'S PARTICULAR</b></p> <p>Name : (as in I/C) <u>HE ZHONGWEN</u></p> <p>NRIC / Passport No: <u>S2769908 N</u></p> <p>Address: <u>188 KENG LEG ROAD</u> <u># 26-02 (S) 308414</u></p> <p><b>ADDITIONAL DRIVER'S PARTICULARS</b></p> <p>Name : (as in I/C) <u>XIONG YAN</u></p> <p>NRIC / Passport No: <u>S87798162</u></p> <p>Address: <u>188 KENG LEG ROAD</u> <u># 26-02 (S) 308414</u></p> <p><b>REMARKS</b></p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>Veh. No: <u>SMC 1099P</u> Replace Veh. No: _____</p> <p>Mileage Out: <u>4779</u> Mileage Out: _____</p> <p>Out: Date <u>12/11/18</u> Out: Date _____</p> <p>Out: Time <u>10.40am</u> Out: Time _____</p> <table border="1" style="width:100%; border-collapse: collapse; margin-top: 10px;"> <tr> <th colspan="2">RENTAL CHARGES</th> <th></th> </tr> <tr> <td>Daily</td> <td><u>4</u> @ \$ <u>150</u></td> <td><u>\$ 600.00</u></td> </tr> <tr> <td>Monthly</td> <td>@ \$</td> <td></td> </tr> <tr> <td>Delivery Charges</td> <td>@ \$</td> <td><u>for</u></td> </tr> <tr> <td>Others</td> <td>@ \$</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">SUB TOTAL \$</td> <td><u>600.00</u></td> </tr> </table> <p>PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, <u>Full</u></p> <p><b>INSURANCE EXCESS PAYABLE ON CLAIM</b></p> <p>Hirer is responsible for the first \$ <u>\$ 2000 -</u> excess for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L vehicle (inc. windscreen) and also first \$ <u>\$ 2000 -</u> excess for Collision / Damages to 3rd party's vehicle for each and every accident / damages.</p> <p>Hirer's Signature: _____ </p>	RENTAL CHARGES			Daily	<u>4</u> @ \$ <u>150</u>	<u>\$ 600.00</u>	Monthly	@ \$		Delivery Charges	@ \$	<u>for</u>	Others	@ \$		SUB TOTAL \$		<u>600.00</u>
RENTAL CHARGES																			
Daily	<u>4</u> @ \$ <u>150</u>	<u>\$ 600.00</u>																	
Monthly	@ \$																		
Delivery Charges	@ \$	<u>for</u>																	
Others	@ \$																		
SUB TOTAL \$		<u>600.00</u>																	

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

**IMPORTANT**

1. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
3. IN THE EVEN OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER;
  - (i) shall report all accidents involving the said vehicle to the owner immediately,
  - (ii) shall NOT admit liability or sign any settlement documents with any 3rd parties
4. THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

**EXCESS:**  
ADDITIONAL \$2500  
FOR 22 TO 27 &  
ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	
<u>16/11/18</u>	<u>12:30pm</u>		 SIGNATURE OF HIRER / DRIVER

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Oct 2018 <a href="#">Edit Reg</a>		19 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>NG KHOON THIAM</b> , ID: S1826711Z								
Main Claimant:	<b>HE ZHONGWEN</b> , ID: S2769908A								
Vehicle Reg. No.:	<b>SKM818J</b>	Date of Loss:	17/10/2018 00:00 - :59 [25 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1201800013454</b>	Policy/Cover Note No.:	PNPV2018-00008700 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLX8918G</b>	Policy No. (Claimant):	GA258270						
		Excess:							
Repairer:	<b>Sin Ming Autocare BFG Pte Ltd (HQ)</b> 176, Sin Ming Drive #02-05, Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 64550600								
Handling Insurer:	<b>FWD Singapore Pte. Ltd. (HQ)</b> - Tel: 6727 5700 ... [Handled by <b>Josey Loh</b> ]								
Claimant's Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 31/10/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• FWD_SG (25/02/2019): Alert - Adj Mandate Approved (S\$4880.00) - SKM818J - Claim Handler: Josey Loh									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKM818J (1201800013454)  
[SLX8918G]  
TP  
HE ZHONGWEN  
Oct 17 2018 12:00AM  
[NG KHOON THIAM]  
Sin Ming Autocare BFG Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <span style="font-size: small;">View in Browser</span>	
<b>Letters/Correspondences</b>									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print			
1	{Draft}	<b>Third Party Express Settlement - Payment Breakdown</b>					Edit			
<b>Assessment Reports</b>									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print			
1	13/11/18 15:51	<b>Adjuster Immediate Advice</b>					Load HTM			
<b>Photos/Images</b>									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print			
1	14/02/19 08:53	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>			
2	14/02/19 08:53	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>			
3	14/02/19 08:53	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>			
4	14/02/19 08:53	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>			
5	14/02/19 08:53	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>			
6	14/02/19 08:53	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>			
7	14/02/19 08:53	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>			
8	14/02/19 08:53	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>			
9	14/02/19 08:53	<b>General View</b>					Load JPG <input checked="" type="checkbox"/>			
10	14/02/19 08:53	<b>Odometer Reading</b>					Load JPG <input checked="" type="checkbox"/>			
11	14/02/19 08:53	<b>Chassis Number</b>					Load JPG <input checked="" type="checkbox"/>			
12	14/02/19 08:54	<b>Reinspection Photo</b>					Load JPG <input checked="" type="checkbox"/>			
13	14/02/19 08:54	<b>Reinspection Photo</b>					Load JPG <input checked="" type="checkbox"/>			
14	14/02/19 08:54	<b>Reinspection Photo</b>					Load JPG <input checked="" type="checkbox"/>			
<b>Documentation</b>									1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print			
1	22/10/18 14:48	<b>ACKNOWLEDGEMENT EMAIL TO FWD DD 19.10.2018</b>					Load PDF			
2	22/10/18 19:19	<b>EMAIL - FWD TO OI DD 22.10.2018</b>					Load PDF			
3	19/11/18 13:31	<b>TP ESTIMATE - MARKED</b>					Load PDF			
4	19/11/18 13:31	<b>TP GIA REPORT</b>					Load PDF			
5	01/02/19 17:18	<b>WORKSHOP INVOICE</b>					Load PDF			
6	01/02/19 17:18	<b>LOD</b>					Load PDF			
7	11/03/19 14:18	<b>Release Voucher</b>					Load PDF			
8	11/03/19 14:18	<b>AUTHORISATION TO ACT FORM</b>					Load PDF			
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)				Thumbnail	Print			
1	25/10/18 16:16	<b>PH GIA</b>					Load PDF			

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLX8918G (Insd veh)	Model:	TOYOTA ALPHARD 3.5 S (A)
	SKM818J (TP veh)		
Date of Accident:	17/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$		<b>9,281.25</b>
Final Repair Cost	: \$		4,280.00
Loss of Use	: \$		_____ days at \$0.00 per day
Rental (if any)	: \$	600.00	4 days
LTA / GIA Search Fee	: \$	0.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$		4,880.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____100_____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Sin Ming Autocare BFG Pte Ltd	: \$	4,880.00
2)		: \$	

\_\_\_\_\_  
JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
11 Mar  
2019

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC4/FWD18019111/KEA3Q2  
**Date:** 11/03/2019

#### REFERENCE

Handling Insurer:	FWD Singapore Pte. Ltd.	Policy No:	PNPV2018-00008700
<b>Claimant Vehicle No :</b>	SKM818J	<b>Insured Vehicle No :</b>	SLX8918G
Date of Loss:	17/10/2018	Nature of Claim:	TP
			Claim No: 1201800013454

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SKM818J</b>	Engine No:	2GRK108390
Make & Model:	TOYOTA ALPHARD, 3.5 S (A)	Chassis No:	GGH300005812
Reg Date:	18/09/2016 (Man. Year: 2016)	Odometer:	20356 km
Colour:	Metallic Pearl White		
Engine Capacity:	3456 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	235/50 R18	Rear Tyre Size:	235/50 R18
Front Left Side:	Toyo 7 mm	Rear Left Side:	Toyo 7 mm
Front Right Side:	Toyo 7 mm	Rear Right Side:	Toyo 7 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,064.07	3,835.69	2,228.38	36.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,610.00	1,220.00	1,390.00	53.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,674.07</b>	<b>5,055.69</b>	<b>3,618.38</b>	<b>41.71</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,000.00</b>		
	(S\$)	8,674.07	4,000.00	4,674.07
	<b>+ GST 7.00/7.00% (S\$)</b>	607.18	280.00	327.18
	<b>Nett Amount (S\$)</b>	<b>9,281.25</b>	<b>4,280.00</b>	<b>5,001.25</b>
	<b>+ Car Rental (4.0 x S\$150.00/day) (S\$)</b>		600.00	
		<b>Nett Liability (S\$)</b>	<b>4,880.00</b>	

#### INSPECTION

Date of Assignment:	19/10/2018	
Date Inspected:	12/11/2018 Inspected At:	Sin Ming Autocare BFG Pte Ltd (HQ) 176, Sin Ming Drive #02-05, Sin Ming Autocare Complex Singapore 575721

Estimated Period of Repair: 4.0 days

---

**Adjuster:** KENNETH KONG

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS**

<b>Reference</b>		
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 01 Feb 2019)	
<b>Parts:</b> M1-MPV	TOYOTA ALPHARD 3.5 S (A) (Catalogue:Merimen Singapore 1.0)	
<b>Labour:</b> Repairer's	(Price-denominated Standard List)	
<b>Print Code:</b>	(Unsubmitted, no print-code for SKM818J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.		

**Recommended Parts**

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR BUMPER	Buckled	1,817.30 FL	*1,817.30 FL	
2	2		*REAR BUMPER REFLECTOR	Serviceable	732.66 FL	*- FL	
3	1		*TAIL GATE RUBBER	Serviceable	360.72 FL	*- FL	
4	2		*REAR BUMPER RETAINER	Serviceable	197.40 FL	*- FL	
5	1		*TAIL GATE	Bent	2,822.75 FL	*2,822.75 FL	
6	1		*REAR END PANEL	Repair	753.60 FL	*- FL	
7	1		*REAR END PANEL GARNISH	Serviceable	286.80 FL	*- FL	
8	1		*REAR WINDSCREEN GLASS MOULDING	Necessary	88.60 FL	*88.60 FL	
9	8		*REAR BUMPER CLIPS	Necessary	46.40 FS	*46.40 FS	
10	4		*REVERSE SENSOR	Serviceable	480.00 FS	*- FS	
11	1		*TUBE SEALANT	Necessary	25.00 FS	*25.00 FS	
12	1		*EMBLEM (VELLIRE)	Necessary	165.60 FS	*165.60 FS	
13	1		*EMBLEM (V6)	Necessary	52.20 FS	*52.20 FS	
					<b>Sub Total (\$\$)</b>	<b>7,829.03</b>	<b>5,017.85</b>
					<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,764.96</b>	<b>1,182.16</b>
					<b>Total Parts (\$\$)</b>	<b>6,064.07</b>	<b>3,835.69</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO PANEL BEATING ON AFFECTED AREAS	New	800.00	500.00
2	TO PUTTY & SPRAY PAINT ALL AFFECTED AREAS	New	1,200.00	500.00
3	TO APPLY ANTI-RUST	New	100.00	30.00
4	TO CHECK WIRING	New	60.00	20.00
5	TO REMOVE & REINSTALL REVERSE SENSOR	New	150.00	50.00
6	TO DISMANTLE & REFIX ALL PARTS AS ABOVE	New	100.00	0.00
7	TO REMOVE AND REINSTALL REAR WINDSCREEN GLASS	New	120.00	120.00
8	TO CHECK WATER SEEPAGE	New	80.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>2,610.00</b>	<b>1,220.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >