

## **Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, 27 November 2018 12:34 PM  
**To:** Mei Kwan (LKKAuto); Angela Tan (SMAC)  
**Cc:** Admin A  
**Subject:** RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018 \*\*\* LKK  
REF: CC4/FWD18019111/Kea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 27 November 2018 11:57 AM  
**To:** Angela Tan (SMAC) <angela@autocare.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018 \*\*\* LKK  
REF: CC4/FWD18019111/Kea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/FWD18019111/Kea3	Asher - 6841 6051

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>

**Sent:** Monday, 26 November, 2018 3:08 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018

Dear Mei Jun,

Would like to check the officer in charge of this case.

Please revert on liability clearance.

Thank you

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Tel : 6455 0600 I Fax : 6455 6192

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**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Friday, 19 October, 2018 3:19 PM

**To:** 'motorclaims.sg@fwd.com' <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

Cc: 'josey.loh@fwd.com' <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>

Subject: RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018

Dear All,

Our selection surveyor is LKK AUTO CONSULTANTS PTE LTD

Thank you

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 I Fax : 6455 6192

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From: [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com) [<mailto:motorclaims.sg@fwd.com>]

Sent: Friday, 19 October, 2018 2:50 PM

To: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Cc: [josey.loh@fwd.com](mailto:josey.loh@fwd.com); [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)

Subject: RE: THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018

**Without Prejudice**

Dear Sir/ Madam

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. VICOM LTD
5. APPRAISALS ASSOCIATES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Best Regards,

Lionel Tan  
Senior Executive, Claims



FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
T (65) 6914 6824  
E [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)  
W [fwd.com.sg](http://fwd.com.sg)



**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]  
**Sent:** Friday, October 19, 2018 1:55 PM  
**To:** Motor Claims SG - SG Common  
**Subject:** THIRD PARTY CLAIM OF SKM818J & SLX8918G ACCIDENT ON 17.10.2018

To: FWD Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SKM818J & SLX8918G ALONG BAYFRONT AVE ON 17.10.2018.**

We are repairer for HE ZHONGWEN the owner of vehicle no SKM818J

Please be informed that the said vehicle can inspected at the following venue:

Sin Ming Autocare BFG Pte Ltd  
176 Sin Ming Drive #02-05 Singapore 575721  
Tel: 6455 0600 Fax: 64556192 Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Contact Person: **Angela Tan**

**Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)**

**PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.**

**Attached our client SAS report for your file creation, kindly assign Officer In Charge to contact us for liability clearance.**

Thank you

With Regards,  
Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 I Fax : 6455 6192

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