

CC 4, III 180 19109. N 243

Survivor:

Nur

DOI:

ASSIGNMENT

27/10/18

Date/Time:

19.10.18

Registered in Merimen:

27/10/18

Pre-assign / CCU / FTE

SHA 41615



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

28/9/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SFY 28486



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hua Hung



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

25/10

SFY 28486 - 63/64173/8444/5612 : DOA 26/9/18

STAGE

DATE / PIC

18/10

SHA 41615 - 63/64173/8444/5612 : DOA 26/9/18

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Market/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20/10/18

SINK MANDATE FOR LIABILITY.

24/10/18

MANDATE APPROVE LIABILITY.

25/10/18

SINK WSP LIABILITY CLAIM.

17/11/19 - File - 2 type mandate

6/11/19 - File - 1 Su Li to send DV

4/12/19 - File pass to mk to close.

A W's figure diff in settlement sum.
(including LOR).

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

SS

(days) Reduction:

%

Confirm by:

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOEA S/N No.:

15

If NO or B 28, Ass. Lin:

Repair Cost:

SS

1658.50

*DO (PENDING) LOR + TP

Loss of Rental (LOR):

SS

438.00

(4 days)

X H I W

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/Independent)

Legal Cost

SS

-

Total:

SS

2086.50

Global Sum SS: 2086.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2086.00

Name 1:

Hua Hung Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT

1) Claim status: N/A/Reject/Private Settle

2) Report Format:

3) Survey fee:

250.00



HUA HONG PRIVATE LIMITED

250 Sungai Kodut Street 1 Singapore 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

Estimate Repair List

2 October 2018

HHTPClaims18-105

India International Insurance Pte Ltd
64 Cecil Street, IOB Building
#04-00 / #05-00
Singapore 049711

Attn: Motor Claims Department

ACCIDENT INVOLVING SFY 2848 E & SHA 4161 S ON 28/9/2018 ALONG COMMONWEALTH AVE WEST AT ABOUT 0835 HOURS

Insured : HUA HONG PTE LTD
Vehicle Registration No : SFY 2848 E
Vehicle Make : HONDA
Vehicle Model : HONDA CIVIC 1.8L 5AT
Vehicle Chassis No : JHMF16309S200925
Policy No : 5087272209-01
Date of Accident : 28/9/2018

Type of Claim: Third Party

S/N	Quantity	Description	Unit Price S\$	Amount S\$
1	1	Front Bumper		\$ 420.00
2	10	Front Bumper Clip	\$ 2.00	\$ 20.00
3	1	Front Bumper Retainer (RH)		\$ 45.00
4	1	Front Headlamp (RH)		\$ 480.00
5	1	Front Headlamp Bracket (RH)		\$ 28.00
6	1	Front Fender (RH)		\$ 250.00
7	1	Front Inner Shield (RH)		\$ 95.00
8	10	Front Inner Shield Clip (RH)	\$ 2.00	\$ 20.00
				\$ 1,358.00
Less 20%				\$ (135.80)
				\$ 1,222.20

To dismantle & change front bumper, front RH fender, front RH headlamp, knocking & pull straight front RH wheel house panel & front RH door

\$ 800.00

To perform wire checking

\$ 20.00

To spray front bumper, front RH fender and touch up front RH door

\$ 600.00

\$ 2,642.20

\$ 184.95

7% GST

Total

\$ 2,827.15



Authorised by Claims Dept
Mrs Tan @ 9639 9195

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature: _____

Date: _____

NAZ LKK
22/8/18 1000
L/S
4 days
- CHECK ITEMS PHOTO
- AFTER REPAIR PHOTO

Catherine Chong (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 19 October, 2018 3:18 PM
To: assignments
Subject: FW: Accident Involving SFY 2848 E & SHA 4161 S on 28/09/2018 along Commonwealth Ave West
Attachments: GIA REPORT - TP INDIA.PDF

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*A102018 @ 426pm
Jerleen van notiq.*

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 19 October 2018 3:17 PM
To: Jerleen Tang <jerleen@huahong.com.sg>; SUR <sur@lkkauto.com>; admin <admin@lbs-auto.com>
Cc: yvonne@huahong.com.sg; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: Accident Involving SFY 2848 E & SHA 4161 S on 28/09/2018 along Commonwealth Ave West

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SFY2848E and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Jerleen Tang [<mailto:jerleen@huahong.com.sg>]
Sent: 19 October, 2018 3:14 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>
Cc: yvonne@huahong.com.sg
Subject: RE: Accident Involving SFY 2848 E & SHA 4161 S on 28/09/2018 along Commonwealth Ave West

Dear Sir/Mdm

We choose LKK Auto Consultants Pte Ltd

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 19 October 2018 3:11 PM

To: Jerleen Tang <jerleen@huahong.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

Cc: yvonne@huahong.com.sg

Subject: RE: Accident Involving SFY 2848 E & SHA 4161 S on 28/09/2018 along Commonwealth Ave West

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Jerleen Tang [<mailto:jerleen@huahong.com.sg>]

Sent: 19 October, 2018 2:40 PM

To: Zuhaidah Samsuri <aida@iii.com.sg>

Cc: yvonne@huahong.com.sg; Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: Accident Involving SFY 2848 E & SHA 4161 S on 28/09/2018 along Commonwealth Ave West

Dear Sir/Mdm

Please kindly arrange for survey on Monday 22/10/2018, 10am.

Thank you.

Regards

Jerleen Tang

Claims Department



From: Zuhaidah Samsuri <aida@iii.com.sg>
Sent: Monday, 1 October 2018 8:57 AM
To: Jerleen Tang <jerleen@huahong.com.sg>
Cc: yvonne@huahong.com.sg; Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: Accident Involving SFY 2848 E & SHA 4161 S on 28/09/2018 along Commonwealth Ave West

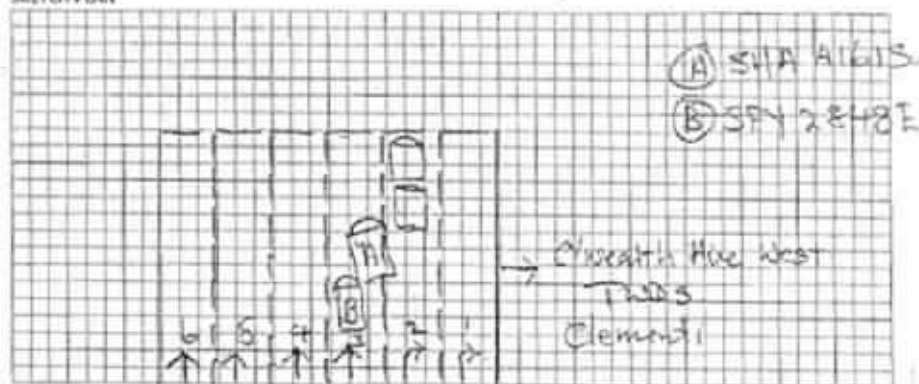
WITHOUT PREJUDICE

Dear Jerlyn,

Append below is our insured driver's accident report.

Please submit your estimate for us to appoint our surveyor for Direct Settlement subject to the consistency of the damages.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 28/9/2018 at about 0840 hrs, I vehicle A
was at lane 2 of 6 lane at Commonwealth ave
west toward Clementi. While I was in lane 2
then I tried to filter into lane 3. Vehicle B
Came from my rear and hit against vehicle A
left rear portion. No one was injured at that
time.

Best Regards
Aida Samsuri
Motor Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: aida@iii.com.sg

Co-Reg Number: 198703792K

From: Motor Claim - III

Sent: Friday, 28 September, 2018 3:44 PM

To: Jerleen Tang <jerleen@huahong.com.sg>

Cc: yvonne@huahong.com.sg; Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: Accident Involving SFY 2848 E & SHA 4161 S on 28/09/2018 along Commonwealth Ave West

Dear Jerleen,

Insured driver hasn't reported yet. I will send out the NR letter by Today.

But however Aida would be back this coming Monday.

She is the officer in charge and will get back to you.

Best Regards

Joel Nah

From: Jerleen Tang [<mailto:jerleen@huahong.com.sg>]

Sent: Friday, 28 September, 2018 3:38 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: yvonne@huahong.com.sg

Subject: Accident Involving SFY 2848 E & SHA 4161 S on 28/09/2018 along Commonwealth Ave West

Dear Sir/Mdm

Kindly advise liability for this accident case.

Our insured claiming third party. GIA report as per attached.

Should you have any clarification, please contact us at 6661 9688.

Thank you.

Regards

Jerleen Tang

Claims Department



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9688 | F. 6661 9699 | W. huahong.com.sg



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim,

which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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of this information in any way or in any manner is strictly prohibited and may be unlawful.
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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SFY2848E (MCT18090789)**
[SHA4161S]

TP
HUA HONG PTE LTD
Sep 28 2018 8:00AM

Hua Hong Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 31/10/2018 10:23 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SFY2848E - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 2 November 2018 2:08 PM
To: 'Jerleen Tang'
Subject: Accident Involving SFY 2848E & SHA 4161S on 28/09/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SFY 2848E
Our Ref: CC4/III18019109/Nea3

Dear Sir/Madam,

Accident Involving SFY 2848E & SHA 4161S on 28/09/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Ashley Tan <ashley@huahong.com.sg>
Sent: Wednesday, 17 July 2019 12:18 PM
To: Hsiao Tong (LKKAUTO); Naz (LKKAUTO)
Cc: SUR
Subject: RE: Finalisation for Vehicle No. SFY2848E

Dear all

I refer to my email sent below.

Any update on the finalisation?

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9690 | M. 9816 4151 | F. 6661 9699
Follow us @ huahong.com.sg
   

From: Ashley Tan <ashley@huahong.com.sg>
Sent: Monday, 1 July 2019 6:23 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Naz (LKKAUTO)' <Naz@lkkauto.com>
Subject: Finalisation for Vehicle No. SFY2848E

Dear all

Please refer to the files attached and confirm finalisation.

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9690 | M. 9816 4151 | F. 6661 9699
Follow us @ huahong.com.sg
   

Hsiao Tong (LKKAuto)

From: Ashley Tan <ashley@huahong.com.sg>
Sent: Monday, 5 August 2019 2:27 PM
To: Hsiao Tong (LKKAuto)
Cc: Naz (LKKAuto)
Subject: RE: Finalisation for Vehicle No. SFY2848E //LKK REF: CC4/III18019109/Npa3

Dear all

Confirmed COR \$1550/-, will forward LOD to you shortly.

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9690 | M. 9816 4151 | F. 6661 9699
Follow us @ huahong.com.sg



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 20 July 2019 4:22 PM
To: Ashley Tan <ashley@huahong.com.sg>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>
Subject: RE: Finalisation for Vehicle No. SFY2848E //LKK REF: CC4/III18019109/Npa3

Without Prejudice

Dear Ashley,

Apologised for late response.

For COR, recommended amount at **L/sum \$1,550.00 (before GST)** with **4 repair days**. (Subject to insurer approval)

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ashley Tan <ashley@huahong.com.sg>

Sent: Wednesday, 17 July 2019 12:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Finalisation for Vehicle No. SFY2848E

Dear all

I refer to my email sent below.

Any update on the finalisation?

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9690 | M. 9816 4151 | F. 6661 9699

Follow us @ huahong.com.sg



From: Ashley Tan <ashley@huahong.com.sg>

Sent: Monday, 1 July 2019 6:23 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Naz (LKKAuto)' <Naz@lkkauto.com>

Subject: Finalisation for Vehicle No. SFY2848E

Dear all

Please refer to the files attached and confirm finalisation.

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1 SINGAPORE 729332

T. 6661 9690 | M. 9816 4151 | F. 6661 9699

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Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	22 Oct 2018 14:41	Cim Veh Model Changed	(205833) HONDA CIVIC 1.8 L SAT (A).		[A] HOW MEI KWAN
2	22 Oct 2018 14:41	Cim Created	Reg No: SFY2848E, Acct Date: 2018/09/28, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Hua Hong Pte Ltd (Sungei Kadut)		[A] HOW MEI KWAN
3	22 Oct 2018 14:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
4	22 Oct 2018 14:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/31		[A] HOW MEI KWAN
5	22 Oct 2018 14:41	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
6	22 Oct 2018 14:42	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
7	22 Oct 2018 14:42	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] HOW MEI KWAN
8	23 Oct 2018 15:18	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> Muhammad Nazri Bin Abdullah		[A] HOW MEI KWAN
9	30 Oct 2018 17:15	Adj Mandate Request	Cur.Req:0.00;PODS: LIABILITY: 100% REMARK: B:15 OLD CHANGE LANE HIT TP		[A] Asher Sng Rong Yi
10	31 Oct 2018 10:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/31		[I] Zuhaidah Bte Samsuri
11	31 Oct 2018 10:23	Adj Mandate Set	Approved:0.00.		[I] Zuhaidah Bte Samsuri
12	15 Aug 2019 12:15	Adj Rpt Initiated			[A] SHIAU CHAN
13	15 Aug 2019 12:15	Cim Dtl Modified	Insured Name: -> -. Insured ID: -> -.		[A] SHIAU CHAN
14	15 Aug 2019 12:15	Cim Dtl Modified	JPJ Reg. Date: -> 2008/11/21.		[A] SHIAU CHAN
15	15 Aug 2019 12:15	Cim Details Notified			[A] SHIAU CHAN
16	21 Sep 2019 14:34	Adj Mandate Request	Cur.Req:2172.10;PODS Liability: 100% Quantum: (a)CORw/GST: \$1,658.50 + (b)LOR w/GST(4days x \$120.00): \$513.60 = Total: \$2,172.10 Vehicle Model: Honda Civic (1799cc) 4 recommendation repair days For your approval please.		[A] CHEW HSIAO TONG

Date From



Date To

Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2245610	15 Aug 2019 12:15:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFY2848E	SHA41615	11.77

Print Received Message

This mail is associated with :

***SFY2848E (MCT18090789)**

[SHA4161S]

TP

HUA HONG PTE LTD

Sep 28 2018 8:00AM

[-]

Hua Hong Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/09/2019 14:21 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2086.50) - SFY2848E - Claim Handler: Zuhaidah Bte Samsuri

Approved:2086.50:Please negotiate LOR @ \$100 per day x 4D + GST as rented veh is 1.6cc

Hsiao Tong (LKKAUTO)

From: Ashley Tan <ashley@huahong.com.sg>
Sent: Monday, 4 November 2019 4:35 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Finalisation for Vehicle No. SFY2848E //LKK REF: CC4/III18019109/Npa3

Dear Hsiao Tong

We are agreeable to the settlement offer of \$2080/-

Please proceed.

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9690 | M. 9816 4151 | F. 6661 9699
Follow us @ huahong.com.sg
   

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 1 October 2019 8:25 AM
To: Ashley Tan <ashley@huahong.com.sg>
Subject: RE: Finalisation for Vehicle No. SFY2848E //LKK REF: CC4/III18019109/Npa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,080.00 (all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ashley Tan <ashley@huahong.com.sg>
Sent: Wednesday, 18 September 2019 6:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Finalisation for Vehicle No. SFY2848E //LKK REF: CC4/III18019109/Npa3

Dear Hsiao Tong

Please refer to the LOD as attached.

We are claiming for the following:-

COR	\$1658.50
LOR	\$513.60
Total	\$2172.10

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9690 | M. 9816 4151 | F. 6661 9699
Follow us @ huahong.com.sg
   

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 5 August 2019 2:31 PM
To: Ashley Tan <ashley@huahong.com.sg>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>
Subject: RE: Finalisation for Vehicle No. SFY2848E //LKK REF: CC4/III18019109/Npa3

Without Prejudice

Dear Sirs/Mdm,

Noted with thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ashley Tan <ashley@huahong.com.sg>
Sent: Monday, 5 August 2019 2:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>
Subject: RE: Finalisation for Vehicle No. SFY2848E //LKK REF: CC4/III18019109/Npa3

Dear all

Confirmed COR \$1550/-, will forward LOD to you shortly.

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9690 | M. 9816 4151 | F. 6661 9699
Follow us @ huahong.com.sg
   

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 20 July 2019 4:22 PM
To: Ashley Tan <ashley@huahong.com.sg>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>
Subject: RE: Finalisation for Vehicle No. SFY2848E //LKK REF: CC4/III18019109/Npa3

Without Prejudice

Dear Ashley,

Apologised for late response.

For COR, recommended amount at L/sum \$1,550.00 (before GST) with 4 repair days. (Subject to insurer approval)

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ashley Tan <ashley@huahong.com.sg>
Sent: Wednesday, 17 July 2019 12:18 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Finalisation for Vehicle No. SFY2848E

Dear all

I refer to my email sent below.

Any update on the finalisation?

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9690 | M. 9816 4151 | F. 6661 9699
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From: Ashley Tan <ashley@huahong.com.sg>
Sent: Monday, 1 July 2019 6:23 PM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Naz (LKKAuto)' <Naz@lkkauto.com>
Subject: Finalisation for Vehicle No. SFY2848E

Dear all

Please refer to the files attached and confirm finalisation.

Thanks & Regards

Ashley Tan



HUA HONG PRIVATE LIMITED
25D SUNGEI KADUT STREET 1 SINGAPORE 729332
T. 6661 9690 | M. 9816 4151 | F. 6661 9699
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...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Oct 2018 Edit Reg		19 Oct 2018 00:00 Edit Adj Rpt	S\$1,550.00 Edit Estimates	S\$1,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	HUA HONG PTE LTD, Co. Reg. No.: 200900309M								
Vehicle Reg. No.:	SFY2848E	Date of Loss:	28/09/2018 08:00 - :59 [118 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18090789	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA4161S	Policy No. (Claimant):	5087272209-01						
		Excess:							
Repairer:	Hua Hong Pte Ltd (Sungei Kadut) 25D Sungei Kadut Street 1, 729332 Sungei Kadut - Tel: 6760 8815 / 6760 0539								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 31/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (23/09/2019): Alert - Adj Mandate Approved (S\$2086.50) - SFY2848E - Claim Handler: Zuhaidah Bt... III_SG (31/10/2018): Alert - Adj Mandate Approved (S\$0.00) - SFY2848E - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFY2848E (MCT18090789)
[SHA4161S]
TP
HUA HONG PTE LTD
Sep 28 2018 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
Hua Hong Pte Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

View [View in Browser](#)

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
2	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
3	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
4	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
5	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
6	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
7	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
8	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
9	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
10	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
11	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
12	22/10/18 16:36	General View		Load JPG	<input checked="" type="checkbox"/>
13	20/07/19 16:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
14	20/07/19 16:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
15	20/07/19 16:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
16	20/07/19 16:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
17	20/07/19 16:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
18	20/07/19 16:19	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/10/18 14:42	ACKNOWLEDGEMENT EMAIL TO III DD 19.10.2018		Load PDF	
2	22/10/18 14:42	TP GIA REPORT		Load PDF	
3	23/10/18 19:57	TP ESTIMATE - MARKED		Load PDF	
4	21/09/19 14:32	WORKSHOP INVOICE		Load PDF	
5	21/09/19 14:32	RENTAL INVOICE		Load PDF	
6	09/12/19 09:25	AUTHORISATION TO ACT FORM		Load PDF	
7	09/12/19 09:25	DISCHARGE VOUCHER		Load PDF	
8	09/12/19 09:25	LOD		Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	23/10/18 08:52	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18019109/NPA3Q2

Date: 09/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant: SFY2848E Insured Vehicle No: SHA4161S
 Vehicle No: SFY2848E
 Date of Loss: 28/09/2018 Nature of Claim: TP Claim No: MCT18090789

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFY2848E
 Make & Model: HONDA CIVIC, 1.8 L 5AT (A) Engine No: HIDDEN
 Reg. Date: 21/11/2008 (Man. Year: 2008) Chassis No: JHMF16309S200925
 Colour: Black Odometer: 193921 km
 Engine Capacity: 1799 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,222.20	1,028.00	194.20	15.89
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,420.00	920.00	500.00	35.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,642.20	1,948.00	694.20	26.27
Approved Total (Overridden) (S\$)		1,550.00		
(S\$)	2,642.20	1,550.00	1,092.20	41.34
+ GST 7.00/7.00% (S\$)	184.95	108.50	76.45	41.34
Nett Amount (S\$)	2,827.15	1,658.50	1,168.65	41.34
+ Car Rental (4.0 x S\$100.00/day + 7.00% GST) (S\$)		428.00		
Nett Liability (S\$)		2,086.50		
Global Sum Settlement (S\$)		2,080.00		

INSPECTION

Date of Assignment: 19/10/2018
 Date Inspected: 22/10/2018 Inspected At: Hua Hong Pte Ltd (Sungei Kadut)
 25D Sungei Kadut Street 1
 Singapore 729332

Estimated Period of Repair: 4.0 days

Adjuster: Muhammad Nazril Bin Abdullah**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 22 Aug 2019)
Parts:	143	HONDA CIVIC 1.8 L 5AT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SFY2848E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cracked	420.00 FL	*420.00 FL
2	10		*FRONT BUMPER CLIP	Necessary	20.00 FL	*20.00 FL
3	1		*FRONT BUMPER RETAINER (RH)	Not Necessary	45.00 FL	*- FL
4	1		*FRONT HEADLAMP (RH)	Scratched	480.00 FL	*480.00 FL
5	1		*FRONT HEADLAMP BRACKET (RH)	Not Necessary	28.00 FL	*- FL
6	1		*FRONT FENDER (RH)	Deformed	250.00 FL	*250.00 FL
7	1		*FRONT INNER SHIELD (RH)	Torn	95.00 FL	*95.00 FL
8	10		*FRONT INNER SHIELD CLIP (RH)	Necessary	20.00 FL	*20.00 FL
					Sub Total (S\$)	1,358.00
					- List Item Discount on L Items 10.00/20.00% (S\$)	135.80
					Total Parts (S\$)	1,222.20
						1,028.00

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE & CHANGE FRONT BUMPER, FRONT RH FENDER, FRONT RH HEADLAMP, KNOCKING & PULL STRAIGHT FRONT RH WHEEL HOUSE PANEL & FRONT RH DOOR.	New	800.00	400.00
2	TO PERFORM WIRE CHECKING.	New	20.00	20.00
3	TO SPRAY FRONT BUMPER, FRONT RH FENDER AND TOUCH UP FRONT RH DOOR.	New	600.00	500.00
Gross Labour Cost (S\$)			1,420.00	920.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >