

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 24 October 2018 3:48 PM  
**To:** 'Claims'  
**Cc:** SUR; 'Nora Khai'  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLR 3073 H

Dear James,

As spoken, insurance approved \$ 63,381.00 inclusive of check items.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Wednesday, 24 October 2018 3:23 PM  
**To:** 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>  
**Cc:** 'SUR' <sur@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLR 3073 H

Dear Shirley,

Noted.

And also kindly advise limit repair for the above mentioned vehicle.

Thanks.

Best Regards,

**James Tan**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Wednesday, 24 October 2018 3:19 PM

**To:** 'Claims'

**Cc:** SUR; 'Nora Khai'

**Subject:** RE: OWN DAMAGE CLAIM FOR SLR 3073 H

Dear James,

As instructed by our client, please proceed to repair the insured vehicle **SLR 3073H**. According to our surveyor's estimate marking (Excess \$ 300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Wednesday, 24 October 2018 9:15 AM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Nora Khai' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SLR 3073 H

Hi James,

We are still pending approval from insurance.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Wednesday, 24 October 2018 8:38 AM

**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'Shirley Hiew (LKK Auto)' <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Nora Khai' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SLR 3073 H

Dear Shirley,

Kindly assist any update?

Thanks.

Best Regards,

**James Tan**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 23 October 2018 3:22 PM

**To:** 'Shirley Hiew (LKK Auto)'

**Cc:** 'SUR'; 'Nora Khai'

**Subject:** RE: OWN DAMAGE CLAIM FOR SLR 3073 H

Dear Shirley,

We are unable to accept the repair cost within \$47,000.

We propose total loss.

Kindly advice.

Thanks.

Best Regards,  
**James Tan**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Tuesday, 23 October 2018 2:09 PM

**To:** 'Claims'

**Cc:** SUR; 'Nora Khai'

**Subject:** RE: OWN DAMAGE CLAIM FOR SLR 3073 H

Dear James/Nora,

Kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 47,000.00 on part by part basis?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Monday, 22 October 2018 2:23 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OWN DAMAGE CLAIM FOR SLR 3073 H

Dear All,

Kindly assist approval for the above mentioned case.  
Survey was done earlier this morning.  
Thanks.

Best Regards,  
**James Tan**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

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