

INS. CASE FORMER

Satiba

CC3 / AIG13000976 / Kpm392-1

CC-1AIG13000976 / 1/1/13

LOC-10AC

ASSIGNMENT

Surveyor: Kenneth

DOI: 4/13

Date / Time: 11/1/13

Pre-assign / CCU / PTE

Registered in Merimen: 11/1/13



Insured Vehicle No.: SFJ 12794

Claim No.: 82063670

Name of Insured: JAMES KENNETH PHILLIPS

Policy No.: 2000-2105

Insured Tel No.: HP 97292070

Make / Model: PERIOD

Excess Sec II : \$5

D.O.A.: 13/1/13

Place of Accident: UPPER TAYLOR ROAD

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO Insured Liability:

% Final ? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

540 5032 J - X

SFJ 12794 - (S/MSB08000-3/Koy) RA - 21/9/08

To obtain vic's footage from TP

Rec'd vic's from TP

Spoke to Charly hitting TP. Agree to settle and inform RCD will be affected. A base on vic's video TP moving from car to stationary.

seek AIG instruction

Pending PL

File pass to RCD for temporary

File pass to report.

present

File pass to close. pass check by JKH.

#760.W - Trans-cab Auto Services Pte Ltd

STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

COPY SENT 30/10/18

COPY SENT 21/11/18

FINAL SETTLEMENT		Date: 20/11/18	Confirm with: TOLPMS
Repair Cost:	123.50	SS 615.25	Final Liability
Loss of Rental:	1PR.320	SS 94.16	(2 days) 4494.16
Loss of Use:	100@5%	SS 50.W	(\$50 x 2 days)
Disbursement:	SS 6.W		
Total:	SS 765.41		Global Sum: SS 760.00

20/11/18 No Bill to AIG

Kenneth

REF

A161

ASSIGNMENT

From _____ Date _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No _____

at Workshop m/s _____ Trans Cob

of _____

Insured: _____

Policy No. _____

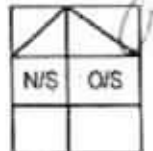
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record) _____

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh. No. SHD5032 T/Regn 09.09Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /Truck / Trailer or AMake: Toy Wish cc 1794Colour: Blue A/C. Insured / Std / NI / NASp. Reading 248876 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDER12W203003001Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WestlakeFront 8 mm Rear 6 mmR/Bal. 8 mm L/Bal. 6 mmL/Bal. 8 mm D.O.A. 13/1/13 D.O.I. 14/1/13Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S. Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

27/9/13 21 Sep @ 11500 Continued Tarping (2x 98.16 + 100)
Tarping will not be done above the visibility

27/9/13 21 Sep @ 8000 7600 Continued Tarping
(2x 110 + 1640)

Date/Time, File Pass to?

Date/Time, File Return to?

1) _____ 2) _____
3) _____ 4) _____
5) _____ 6) _____

Presl Report

Final Report

TOTAL
LOSSKIV FOR
LOD

Survey Fee

Date:

Basic & Add

S + RS: \$

Photos

T/Regn

CC

TRANS-CAB AUTO SERVICES PTE LTD
 NO.58 DEFU LANE 1 SINGAPORE 539498
 TEL NO.6287 6666 FAX NO.6281 1400
 CO/GST REG NO.201019626G
 SHD5032J - CHARTIS

LI DAN

Not Authored
11 Sep 13 1150h

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHD 5032J - LI DAN
JTDER12W203003001-
TOYOTA
WISH 1.8 BI-FUEL
13.01.2013
CHARTIS

PART		LIST	
1	1 Front Bumper Cover	\$	<i>Br</i> 487.80 ✓
2	1 Front Bumper Retainer RH	\$	<i>su</i> 68.50 X
3	1 Front Fender RH	\$	<i>R</i> 698.00 X
4	1 Front Headlamp RH	\$	<i>Ad/Gr</i> 800.02 ✓
TOTAL		\$	2,054.32
25%		\$	390.48
		\$	1,171.44

Special Nett

1	Front CNG Sticker	\$	<i>Ne</i> 15.00 ✓
4	Front Bumper Fastener Clip	\$	<i>Ne</i> 12.00 ✓
1	Front Fender Advertisement Sticker RH	\$	<i>Ne</i> 150.00 X
TOTAL		\$	177.00
TOTAL PARTS		\$	1,348.44

Panel Beating, Knocking And Straightening The
 Necessary Portion, Remove And Renewal Of
 Parts, Adjust And Realign The Same

\$ 750.00 *200*

To Rust-Proofing Of The Affected Areas.

\$ 200.00 X

To Check Electrical Lighting Concerned.

\$ 100.00 *200*

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No Settlement








CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jan 2013 Edit Reg		14 Jan 2013 00:00 Edit Adj Rpt	S\$1,150.00 Edit Estimates	S\$1,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All				
CLAIM SUBFOLDER DETAILS [Created by adjuster]								
Insured:	John Kaniyi Phillip, NRIC: S1805240G							
Main Claimant:	TRANS-CAB SERVICES PTE LTD, NRIC: 200303878K							
Vehicle Reg. No.:	SHD50323	Date of Loss:	13/01/2013 12:00 - :59					
Claim Type:	TP / 800632500	Policy/Cover Note No.:	2100021313 (Comprehensive) Coverage: 14/05/2012 - 13/05/2013					
Vehicle Reg. No. (Insured):	SFJ1279H	Policy No. (Claimant):	D-12047359MFSH					
Repairer:	Trans Cab Auto Services Pte Ltd (HQ) No 58 Defu Lane 1, 539498 Defu Lane - Tel:							
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Ng, Sharon-SP]							
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 24/01/2013]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail								
There are no mail for this case.								
 ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete								
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Done?
No results.								

Claim Documents

*SHD5032J (800632500)
[SFJ1279H]
TP
TRANS-CAB SERVICES PTE LTD
Jan 13 2013 12:00PM
[John Kaniyl Phillip]

Upload Documents			Upload Photos		Compose New Letter		View Use Viewer	
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	17/01/13 11:28	General View		Load JPG	<input checked="" type="checkbox"/>			
2	17/01/13 11:28	General View		Load JPG	<input checked="" type="checkbox"/>			
3	17/01/13 11:28	General View		Load JPG	<input checked="" type="checkbox"/>			
4	17/01/13 11:28	General View		Load JPG	<input checked="" type="checkbox"/>			
5	17/01/13 11:28	General View		Load JPG	<input checked="" type="checkbox"/>			
6	17/01/13 11:28	General View		Load JPG	<input checked="" type="checkbox"/>			
7	17/01/13 11:28	General View		Load JPG	<input checked="" type="checkbox"/>			
8	17/01/13 11:28	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>			
9	17/01/13 11:28	Chassis Number		Load JPG	<input checked="" type="checkbox"/>			
Documentation							1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	15/01/13 10:59	TP GIA REPORT		Load PDF				
2	09/12/14 15:21	Email to TP wksp dtd 121114		Load PDF				
3	09/12/14 15:21	Email to Saliha dtd 081214		Load PDF				
4	09/12/14 17:22	LETTER TO OI		Load PDF				
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print			
1	16/01/13 09:49	OI GIA REPORT		Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>		
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>		

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: account@lkkauto.com;sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG13000976/KPM3Q2

Date: 09/12/2014

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100021313
 Claimant Vehicle No: SHD5032J Insured Vehicle No: SFJ1279H
 Date of Loss: 13/01/2013 Nature of Claim: TP Claim No: 800632500

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD5032J
 Make & Model: TOYOTA WISH, 1.8 (A) Engine No: 1ZZ3239497
 Reg. Date: 18/09/2009 (Man. Year: 2009) Chassis No: JTDER12W203003001
 Colour: Red Odometer: 298976 km
 Engine Capacity: 1794 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: West Lake 8 mm Rear Left Side: West Lake 6 mm
 Front Right Side: West Lake 8 mm Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	1,717.74	992.86	724.88	42.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,840.00	420.00	1,420.00	77.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,557.74	1,412.86	2,144.88	60.29
Approved Total (Overridden) (S\$)		1,150.00		
(S\$)	3,557.74	1,150.00	2,407.74	67.68
+ GST 7.00/7.00% (S\$)	249.04	80.50	168.54	67.68
Nett Amount (S\$)	3,806.78	1,230.50	2,576.28	67.68
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 14/01/2013
 Date Inspected: 14/01/2013 Inspected At: Trans Cab Auto Services Pte Ltd (HQ)
 Est Repair Period: 2.0 days No 58 Defu Lane 1
 Singapore 539498

Adjuster: KENNETH KONG

Manager: BONG PEI LIN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Buckled	487.80 FL	*487.80 FL
2	1		*FRONT BUMPER RETAINER RH	Serviceable	88.50 FL	*- FL
3	1		*FRONT FENDER RH	Repair	698.00 FL	*- FL
4	1		*FRONT HEADLAMP RH	Dented / Cut	800.02 FL	*800.02 FL
5	1		*FRONT CNG STICKER	Necessary	15.00 FS	*15.00 FS
6	4		*FRONT BUMPER FASTENER CLIP	Necessary	12.00 FS	*12.00 FS
7	1		*FRONT FENDER ADVERTISEMENT STICKER RH	Not Necessary	150.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	2,231.32	1,314.82
- List Item Discount on L Items 25.00/25.00% (\$\$)	513.58	321.96
Total Parts (\$\$)	1,717.74	992.86

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	750.00	200.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	200.00	0.00
3	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	100.00	20.00
4	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	240.00	0.00
5	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	550.00	200.00
Gross Labour Cost (S\$)			1,840.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

TO : Hsiao Tong

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1301-154

Your Ref : SFJ1279H

Date : 19.July 2018

CHARTIS

Dear Sir/Madam,

ACCIDENT INVOLVING SHD5032J AND SFJ1279H ON 13/01/13 12:24 PM ALONG Upper Thomson Road

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,230.50
2.	Loss of Rental for <u>7</u> days @ \$ <u>94.16</u> per day	\$	376.64
3.	Loss of Income for <u>7</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	1,813.14

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Hsiao Tong (LKKAUTO)

From: claims <claims@transcab.com.sg>
Sent: Wednesday, 15 August 2018 7:35 PM
To: Hsiao Tong (LKKAUTO); 'Ng Wai Yin'
Cc: 'Jasmine Tan'
Subject: RE: TCS REF: AAD1301-154--Accident involving SFJ1279H & SHD5032J on 13.01.13

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system, you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 3 August 2018 4:19 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: RE: TCS REF: AAD1301-154--Accident involving SFJ1279H & SHD5032J on 13.01.13

Without Prejudice

Hi Wai Yin,

We refer to your below email.

We have reviewed the matter and we are of the view that both vehicles should exercise consideration as one vehicle was moving off from stationary position while another vehicle was overtaking to turn left.

Kindly re-consider our offer of **\$760.00(all-in).**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Thursday, 19 July 2018 10:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: TCS REF: AAD1301-154--Accident involving SFJ1279H & SHD5032J on 13.01.13

WITHOUT PREJUDICE

Dear Hsiao Tong

Please refer to the mentioned case.

5.	SHD 5032J	SFJ 1279H	13/01/2013	\$760.00
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We do not agree to the settlement amount \$760.00.

Please follow the link below to the video footage.

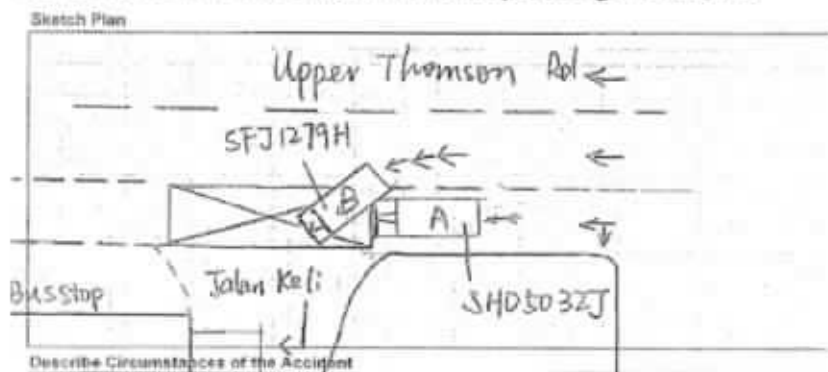
<http://www.transcab.com.sg/Files/SHD5032J.wmv>

From the video, our driver was travelling straight with the slow speed and your insured vehicle made a left turn without checking for the oncoming vehicle.

We hope you can review this case and let us have your revised offer.

Circumstances of Accident

On 13.01.2013 at about 1224hrs, I was traveling straight at the extreme left lane along Upper Thomson Road junction of Jalan Keli, my taxi was slowing down when vehicle B (SFJ1279H) just made a left turn from my right checked for oncoming traffic. Thus, vehicle B's left rear portion collided into my taxi's right front portion. I have inside my taxi. Both vehicles have no passenger onboard.



Thank You

Best Regards,

Ng Wai Yin

Finance Department

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 12 November, 2014 11:28 AM

To: 'JasmineTan' (jasminetan@transcabservices.com.sg) <jasminetan@transcabservices.com.sg>; claims@transcabservices.com.sg

Cc: Kenneth Kong <KennethKong@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Pending Documents for Closure (Trans-cab)

Dear Sirs/Madam,

Please let us have the supporting documents for the following cases in order for us to proceed further: -

No:	Your Taxi:	Our Insured(AIG)	DOA:	Settlement Amount:
1.	SHD 959T	GW 6063A	16/11/2012	\$1,420.00
2.	SHC 5942M	SJW 9710K	01/12/2012	\$980.00
3.	SHD 5667C	GBB 4989L	12/04/2012	\$940.00
4.	SHD 5138M	SJX 749D	24/09/2013	\$1,578.32
5.	SHD 5032J	SFJ 1279H	13/01/2013	\$760.00
6.	SHD 9197R	SFD 3585S	30/01/2013	\$3,556.95
7.	SHB 7772D	SGZ 2916A	25/03/2014	\$1,922.47
8.	SHB 9821H	SGV 5342G	07/04/2014	\$5,055.71

Appreciate if you could revert within the next 10days. Otherwise, we have our principal instruction to close the file at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 13 October 2018 9:57 AM
To: 'Syed-Yusoff, Saliha'
Cc: Admin A
Subject: Your Ref: 800632500 *Our Ref: CC3/AIG13000976/Kpm3q2 [ACCIDENT INVOLVING SFJ 1279H(OI) AND SHD 5032J(TP) ON 13/01/2013]
Attachments: Email to AIG dd 081214.pdf; AAD1301-154 - LOD.PDF

Your Ref: **800632500**
Our Ref: CC3/AIG13000976/Kpm3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SFJ 1279H(OI) AND SHD 5032J(TP) ON 13/01/2013

We refer to the above matter.

We have temporary close our file on Dec 2014 due to no submission of documents by third party.

Now, Third Party repairer had submitted all the relevant documents for payment(see attached).

In view of this, appreciate if you could assist to re-open the case in Merimen for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Thursday, 18 October 2018 10:41 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Your Ref: 800632500 *Our Ref: CC3/AIG13000976/Kpm3q2 [ACCIDENT INVOLVING SFJ 1279H(OI) AND SHD 5032J(TP) ON 13/01/2013]

Dear Hsiao Tong,

I have re-opened file in merimen.

thank you,

Saliha Syed Yusoff
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1917 | Fax +(65) 68357416

saliha.syed-yusoff@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, October 13, 2018 9:57 AM
To: Syed-Yusoff, Saliha
Cc: Admin A
Subject: Your Ref: 800632500 *Our Ref: CC3/AIG13000976/Kpm3q2 [ACCIDENT INVOLVING SFJ 1279H(OI) AND SHD 5032J(TP) ON 13/01/2013]

Your Ref: **800632500**

Our Ref: CC3/AIG13000976/Kpm3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING SFJ 1279H(OI) AND SHD 5032J(TP) ON 13/01/2013

We refer to the above matter.

We have temporary close our file on Dec 2014 due to no submission of documents by third party.

Now, Third Party repairer had submitted all the relevant documents for payment(see attached).

In view of this, appreciate if you could assist to re-open the case in Merimen for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG13000976/Kpb3

08/03/2013

JOHN KANIYIL PHILLIP
49 NERAM ROAD
SINGAPORE 807758

Dear Sir/Madam,

ACCIDENT INVOLVING SFJ 1279H AND SHD 5032J ON 13/01/2013

We refer to the above accident where we are acting for Chartis Singapore Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 18/03/2013, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Justin Charles
Case Handler
DID: 6841 1467
FAX: 6741 4108
Email: JustinCharles@lkkauto.com

c.c. *Chartis Singapore Insurance Pte Ltd*
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5032J and SFJ1279H along Upper Thomson Road on 13/01/13 12:24 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 23 (day) of October 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, TRANS-CAB AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$760.00 (Global Sum) for vehicle no. SHD 5032J that was damaged pursuant to the accident which occurred on 13/01/2013 (date) along UPPER THOMSON ROAD involving vehicle no/s SFJ 1279H.

This is pursuant to the inspection conducted on 14/01/2013 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD ("the third party claimant") of vehicle no. SHD 5032J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 5032J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of 01 (month) 20 13 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 58 Defu Lane 1

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice

TO: CHARTIS SINGAPORE INSURANCE PTE LIMITED 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1301-114 DATE : 18. January 2013 REFERENCE N : AAD1301-154 TERMS : Net 30 Days DUE DATE : 17. February 2013 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	6050101	Repair cost (lump sum) SHD5032J DOA 13.01.13	1	1,230.50	1,230.50

Total SGD Excl. GST : 1,150.00

7% GST : 80.50

**** ONE THOUSAND TWO HUNDRED THIRTY AND 50/100 SGD

Total SGD Incl. GST : 1,230.50

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to change interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE



得運私人有限公司

TRANS-CAB SERVICES PTE LTD

Co. Reg. No: 200303878K

14. January 2013

To Whom It May Concern

Dear Sir / Madam,

Accident on 13/01/13 12:24 PM at Upper Thomson Road

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5032J. The taxi was hired to ONG CHEOW HIN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$94.16 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.
3. Please liaise with us directly far any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

(+11) 50 527

RATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
TO						FROM	TO
		01/01/2013		295813	141	1400	2308
		03		296118	304	0730	2009
		043		296413	295	0730	1800
		084		296739	326	0730	1932
		065		296965	227	1230	2222
		06		297119	154	1230	1808
		02		297540	420	0730	2138
		08		297837	297	0730	1833
		09		298187	350	0730	1848
		10		298515	328	0730	2108
		11		298828	313	0730	1910

SHD 50423

[illegible]

Enquire Vehicle & Owner Information (Vehicle No. SFJ1279H As At 13 Jan 2013 / 12:24:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(LIDAN)SHD5032J

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: S1805240G

Owner Name: JOHN KANIYIL PHILLIP

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 49

Registered Street Name: NERAM ROAD

Registered Unit No.: -

Registered Building Name: -

Registered Postal Code: 807758

Current Vehicle Details

Vehicle No.: SFJ1279H

Make Description/Model: PEUGEOT / 307SW 2.0L A

Insurance Company Name: CHARTIS SINGAPORE INSURANCE PTE. LTD.

Land Transport Authority

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Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.
Best viewed with IE 6.0 SP3 and above. 800 X 600 resolution
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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Jan 2013 Edit Reg		14 Jan 2013 00:00 Edit Adj Rpt	S\$1,150.00 Edit Estimates	S\$1,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	John Kaniyi Phillip, ID: S1805240G								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHD5032J	Date of Loss:	13/01/2013 12:00 - :59 [39 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 800632500	Policy/Cover Note No.:	2100021313 (Comprehensive) Coverage: 14/05/2012 - 13/05/2013						
Vehicle Reg. No. (Insured):	SFJ1279H	Policy No. (Claimant):	D-12047359MFSH						
		Excess:							
Repairer:	Trans Cab Auto Services Pte Ltd (HQ) No 58 Defu Lane 1, 539498 Defu Lane - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 22/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_5G (18/10/2018): Report Send Back Alerts - SHD5032J (TP)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD5032J (800632500)
[SFJ1279H]
TP
TRANS-CAB SERVICES PTE LTD
Jan 13 2013 12:00PM
[John Kaniyl Phillip]
Trans Cab Auto Services Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser v	
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Letters/Correspondences				1 per page v	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	
2	12/12/14 11:37	Insurer Offer Letter/DV <small>[Offer superseded on 2018/10/18]</small>	1	Load HTM	

Photos/Images				3 per page v	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	17/01/13 11:28	General View	1	Load JPG	<input checked="" type="checkbox"/>
2	17/01/13 11:28	General View	1	Load JPG	<input checked="" type="checkbox"/>
3	17/01/13 11:28	General View	1	Load JPG	<input checked="" type="checkbox"/>
4	17/01/13 11:28	General View	1	Load JPG	<input checked="" type="checkbox"/>
5	17/01/13 11:28	General View	1	Load JPG	<input checked="" type="checkbox"/>
6	17/01/13 11:28	General View	1	Load JPG	<input checked="" type="checkbox"/>
7	17/01/13 11:28	General View	1	Load JPG	<input checked="" type="checkbox"/>
8	17/01/13 11:28	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>
9	17/01/13 11:28	Chassis Number	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page v	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/01/13 10:59	TP GIA REPORT	1	Load PDF	
2	09/12/14 15:21	Email to TP wksp dd 121114	1	Load PDF	
3	09/12/14 15:21	Email to Saliha dd 081214	1	Load PDF	
4	09/12/14 17:22	LETTER TO OI	1	Load PDF	
5	16/11/18 11:20	WORKSHOP INVOICE	1	Load PDF	
6	16/11/18 11:20	AUTHORISATION TO ACT FORM	1	Load PDF	
7	16/11/18 11:20	Release Voucher	1	Load PDF	
8	16/11/18 11:20	RENTAL RECEIPT	1	Load PDF	
9	16/11/18 11:20	RENTAL MILEAGE	1	Load PDF	
10	16/11/18 11:20	LTA SEARCH	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	16/01/13 09:49	OI GIA REPORT	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SFJ1279H (Insd veh)	Model:	TOYOTA WISH 1.8 (A)
	SHD5032J (TP veh)		
Date of Accident:	13/01/2013		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,806.78
Final Repair Cost	:	\$	760.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	760.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop:		Agreed Liability _____ 50 _____ (%)
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown			
1)	Trans-Cab Auto Services Pte Ltd	:	\$ 760.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

16 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG13000976/KPM3Q2-1

Date: 16/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100021313

Claimant Vehicle No: SHD5032J

Insured Vehicle No: SFJ1279H

Date of Loss: 13/01/2013

Nature of Claim: TP

Claim No: 800632500

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD5032J

Make & Model: TOYOTA WISH, 1.8 (A)

Reg. Date: 16/09/2009 (Man. Year: 2009)

Colour: Red

Engine Capacity: 1794 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 1ZZ3239497

Chassis No: JTDER12W203003001

Odometer: 298976 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: West Lake 8 mm

Rear Left Side: West Lake 6 mm

Front Right Side: West Lake 8 mm

Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,717.74	992.86	724.88	42.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,840.00	420.00	1,420.00	77.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,557.74	1,412.86	2,144.88	60.29
Approved Total (Overridden) (S\$)		1,150.00		
(S\$)	3,557.74	1,150.00	2,407.74	67.68
+ GST 7.00/7.00% (S\$)	249.04	80.50	168.54	67.68
Nett Amount (S\$)	3,806.78	1,230.50	2,576.28	67.68
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$94.16/day) (S\$)		188.32		
(S\$)		1,518.82		
Liabe Amount (50.00%) (S\$)		759.41		
+ Doc/Search Fee (S\$)		6.00		
Nett Liability (S\$)		765.41		
Global Sum Settlement (S\$)		760.00		

INSPECTION

Date of Assignment: 14/01/2013

Date Inspected: 14/01/2013 Inspected At:

Trans Cab Auto Services Pte Ltd (HQ)
No 58 Defu Lane 1
Singapore 539498

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Buckled	487.80 FL	*487.80 FL
2	1		*FRONT BUMPER RETAINER RH	Serviceable	68.50 FL	*- FL
3	1		*FRONT FENDER RH	Repair	698.00 FL	*- FL
4	1		*FRONT HEADLAMP RH	Dented / Cut	800.02 FL	*800.02 FL
5	1		*FRONT CNG STICKER	Necessary	15.00 FS	*15.00 FS
6	4		*FRONT BUMPER FASTENER CLIP	Necessary	12.00 FS	*12.00 FS
7	1		*FRONT FENDER ADVERTISEMENT STICKER RH	Not Necessary	150.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	2,231.32	1,314.82
- List Item Discount on L Items 25.00/25.00% (S\$)	513.58	321.96
Total Parts (S\$)	1,717.74	992.86

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	750.00	200.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	200.00	0.00
3	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	100.00	20.00
4	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	240.00	0.00
5	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	550.00	200.00
Gross Labour Cost (S\$)			1,840.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >