

ASS. REC. BY:

REF: CS/FWD18019047/Avd30 Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person): Lionel Tan of FWD Date/Time 19/10/18 @ 11:06am

Estimated Cost: _____ Bill to: _____

① OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLF8488A Insured: _____at Workshop in/s Dynamic Autowork Tel: 9856 4815of 8 Caki Bkt Ave 4 #08-09Policy No: PNPV2018-00111312 Claim No: 1201800012929/JLSum Insured: _____ Excess: TBA 500Make of Veh: _____ D.O.A. 08/10/2018
(Client's Record)CA REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 11:33am @ 19/10/18 Person Contacted: Michelle Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SLF 8488A - CCA/FWD18019047/11/1/2013</u> <u>DoA: 8/10/18</u>
<u>26/10/18</u>	<u>Revert via merimen - using list price on LS basis</u>
<u>26/10/18</u>	<u>Rece approved from Josey via merimen</u>
<u>26/10/18</u>	<u>Informed Michelle c/a on LS repair, ex \$500 by email</u>
<u>5/11/18</u>	<u>@ 1147am Michelle said vehicle still under repair</u>
<u>19/11/18</u>	<u>@ 443pm Michelle will finalise with Adrian</u>

REF:

ASSIGNMENT

From _____ Date _____
 Estimated Cost _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

Claims No _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT _____

Veh No: SLF8488A Yr Regn: 2016 / Sept.

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyota Sienta cc 1496Colour: White A/C: Insured / Std / NI / NASp. Reading: 48173 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: NSP1707032434Gen. Cond: Good / Fair / Poor / BurntSteering: Insider / Jammed / Leaked / Burnt orBrake: Insider / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/60R15R: 185/60R15BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front

Rear

R/Bal: 06 mmR/Bal: 06 mmL/Bal: 06 mmL/Bal: 06 mm

D.O.A.

D.O.I.

25/10/18Survey held at DynamicDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time _____ Action / Instruction

OD FWD.

MV: 72K
 RV: 48.6K
 Net: 23.4K

RECEIVED 15 DEC 2018

5/12/18 Adian confirmed LS \$7200 (Real 8579, 5410)

Date/Time: File Pass to?

☐

Prel. Report

11

☐

Final Report

Date/Time: File Return to?

2) 5/12 - typist

Report Format:

Merimen

Lump Sum / I.B.I: (\$

7200/2

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee

Transportation

) S + RS SI

) Photos

) Others

TOTAL

250

50

50

10

360

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 26 October 2018 2:37 PM
To: 'Dynamic Autowork'; SUR
Subject: RE: SLF8488A (OD CLAIM)
Attachments: AUTHORIZATION FOR LUMP SUM REPAIR.PDF

Dear Michelle,

As instructed by our client, please proceed to repair the **insured vehicle SLF 8488A on Lump Sum Basis (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Attached Lump Sum letter, please get insured to sign and forward back to us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dynamic Autowork <dynamicautowork@gmail.com>

Sent: Thursday, 25 October 2018 7:27 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>

Subject: SLF8488A (OD CLAIM)

Dear Veron,

Attach is estimate marking from Mr Adrian,
Please help me get the approve from FWD insurance and let me know the Excess.

--

Thank You.

Yours Sincerely,

Michelle
HP : 9856 4815

8 Kaki Bukit Avenue 4
#08-09Premier @ Kaki Bukit
Singapore (415875)
Tel : 6341 6789
Fax : 6341 6778

View Received Message

This mail is associated with :

***SLF8488A (1201800012929)**

OD

Oct 8 2018 8:00AM

[Chng Mui Hoon]

Dynamic Autowork Pte. Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 26/10/2018 13:49 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$7517,67) - SLF8488A - Claim Handler: Josey Loh

Approved:7517,67:Hi! Please re-seek mandate on check items after being verified and check on consistency, COR is quite high.

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Friday, 19 October 2018 11:06 AM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: josey.loh@fwd.com
Subject: FW: SLF8488A (OD CLAIM) // FWD REF: 1201800012929/JL
Attachments: SLF8488A (OD CLAIM) (674 KB)

Attn: LKK Team

Please attend to attached OD survey request.

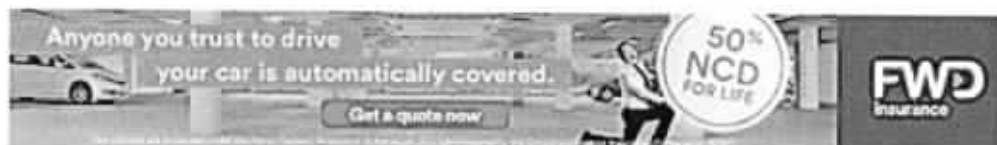
Kindly create case in Merimen.

Best Regards,

Lionel Tan
Senior Executive, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038985
T (65) 6914 6824
E lionel.tan@fwd.com
W fwd.com.sg



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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Nivitha (LKK Auto)

From: dynamicautowork@gmail.com
Sent: Friday, 19 October 2018 9:39 AM
To: motorclaims.sg@fwd.com
Subject: SLF8488A (OD CLAIM)
Attachments: 19102018093506.pdf

Dear Person In Charge,

Please refer to attach file and arrange surveyor to survey the above Vehicle (OD Claim)

--

Thank You.

Yours Sincerely,

Michelle
HP : 9856 4815

8 Kaki Bukit Avenue 4
#08-09Premier @ Kaki Bukit
Singapore (415875)
Tel : 6341 6789
Fax : 6341 6778

DYNAMIC AUTOWORK PTE. LTD.
8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875
Tel: 6341 6789 Fax: 6341 6778
Co. Reg. No. : 201436361C

Date: 19/10/18

By Fax & Email

To: FWD

OD CLAIM

Attn : Motor Claims Department

Re: Accident involving motor vehicle No. SLF8488A and SG1188T along
Guillimard Crescent on 08/10/18

We refer to the above matter.

Under the new practice directions, we the repairers of vehicle No SLF8488A
to conduct a inspection on our customer's vehicle.

Please arrange your surveyor an inspection on your insured vehicle.

Thank You

Yours faithfully



Abby

Hp : 9856 4815

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 26 Oct 2018

Preliminary Advice

Vehicle No	: SLF8488A	Accident Date	: 08/10/2018
Make	: TOYOTA SIENTA	Policy No.	: PNPV2018-00011312
Assignment Date	: 19/10/2018	Excess	: S\$500.00
Date of Inspection	: 25/10/2018	Est. Duration of Repair	: 5.00
Inspection At	: DYNAMIC AUTOWORK PTE. LTD (HQ) 8 KAKI BUKIT AVE 4, #08-09 PREMIER @ KAKI BUKIT SINGAPORE 415875		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,779.00
Revised Amount	:S\$	3,712.15
Check Items (Estimated)	:S\$	7,611.04
Total	:S\$	11,323.19

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	72,000.00
COE / PARF Rebate	:S\$	48,600.00
Salvage Value	:S\$	
Margin for Repair	:S\$	23,400.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : Vehicle repair using list price on Lump Sum basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7000Z
Vehicle Details	
Vehicle No.:	SLF8488A
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA 1.5X CVT ABS D/AIRBAG 2WD 5DR
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	2NR8616505
Chassis No.:	NSP1707032434
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$20,488.00
Original Registration Date:	13 Sep 2016
First Registration Date:	13 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$10,684.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Sep 2026
PARF Rebate Amount:	\$8,013.00
Intended COE Rebate Details	
COE Expiry Date:	12 Sep 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,506.00
COE Rebate Amount:	\$40,587.00
Total Rebate Amount:	\$48,600.00

The information contained herein is correct as at 26 Oct 2018

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7000Z
Vehicle Details	
Vehicle No.:	SLF8488A
Vehicle to be Exported:	Yes
Intended Deregistration Date:	25 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA 1.5X CVT ABS D/AIRBAG 2WD 5DR
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	2NR8616505
Chassis No.:	NSP1707032434
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$20,488.00
Original Registration Date:	13 Sep 2016
First Registration Date:	13 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$10,684.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Sep 2026
PARF Rebate Amount:	\$8,013.00
Intended COE Rebate Details	
COE Expiry Date:	12 Sep 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,506.00
COE Rebate Amount:	\$40,601.00
Total Rebate Amount:	\$48,614.00

The information contained herein is correct as at 25 Oct 2018

OK



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☐ **Toyota Sienta 1.5A X** \$68,800 \$8,890 /yr 05-Feb-2016 1,496 cc 36,890 km MPV Available

1 Owner Come With Nice Number Six444e. Most Popular Japanese Reliable Mid Sized 7 Seaters With Comfortable Leg Room And Sliding Door For Easy Access. Owner Consignment, Superb Fuel Efficiency. In House...

Posted: 23-Sep-2018 Tags: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota



☐ **Toyota Sienta 1.5A G** \$71,800 \$8,640 /yr 01-Apr-2016 1,496 cc 30,500 km MPV Available

1 Owner, Low Mileage Beautiful Peach Red, Very Well Maintained, Groom Interior And Exterior, Fuel Saving, Smooth Engine And Gearbox, The Best Japan MPV In The Market, Call For Viewing Now.

Posted: 23-Oct-2018 Tags: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota



☐ **Toyota Sienta 1.5A G** \$83,800 \$10,280 /yr 16-May-2016 1,496 cc 23,500 km MPV Available

\$0 Down Payment Drive Away. Dual Sliding Door Model With Generous Interior Cabin Space To Ensure A Comfortable Ride For All Passengers. Highest Spec, Origina LED Light, This Unit Is Well Maintained By...

Taxis
 Posted: 13-Oct-2018 Tags: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota



☐ **Toyota Sienta 1.5A X** \$72,800 \$8,990 /yr 26-May-2016 1,496 cc 25,104 km MPV Available

See To Believe, STA/Vicom Are Welcome, Accident Free, Wear And Tear Replaced, Able To Try Max High Loan, Finance/In House Loan Available, Call For Viewing Now.

Car (S) Pte Ltd
 Posted: 16-Oct-2018 Tags: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota



The Toyota Sienta is a sensible choice

Are you looking for an affordable and practical seven-seater multi-purpose vehicle suited to your sensible driving needs? The Toyota Sienta might be the answer.

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☐ **Toyota Sienta 1.5A G** \$69,800 \$8,440 /yr 04-Jul-2016 1,496 cc - MPV Available

\$0 Down Payment Available! 5 Pass, EP Or LTV Pass Welcome To Loan! In House Loan Or Bank Loan Available! Balloon Scheme Available! Easy And Flexible Loan Approval! We Are sgCarMart Premium Dealer! Vie...

88 Motor Trading
 Posted: 18-Oct-2018 Tags: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota



☐ **Toyota Sienta 1.5A G** \$71,888 \$8,620 /yr 08-Aug-2016 1,496 cc 28,000 km MPV Available

1 Owner, Sienta G Model With Dual Power Doors And Led Front Info Display. Very Well Maintained, Very Fuel Efficient. Popular And Economy 7 Seater MPV.

TTS Eurocars
 Posted: 29-Sep-2018 Tags: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota



☐ **Toyota Sienta 1.5A G** \$69,888 \$8,320 /yr 24-Aug-2016 1,496 cc 66,339 km MPV Available

\$7K Cash Down Payment! G Model. Dual Power Doors And Led Front Info Display. Very Well Maintained, Very Fuel Efficient. Spacious 7 Seater MPV, Viewing Strictly By Appointment Only.

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☆ Posted: 06-Sep-2018 Tag: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A G \$74,888 \$8,460 /yr 31-Aug-2016 1,496 cc 14,000 km MPV Available

Highest ARF At \$17,000. All Time Favourite 7 Seater Without Stressing You On Petrol And Road Tax. Good For Big Families And With Kids. Very Well Maintained Coupled With Showroom Condition. 100% In Hou...

Yes Motoring

☆ Posted: 15-Oct-2018 Tag: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota

PREMIUM



Toyota Sienta 1.5A G \$75,800 \$8,880 /yr 09-Sep-2016 1,496 cc 39,000 km MPV Available

Not Uber Or Grab Unit, Only Used For Fetching Kids. Keyless Entry, Start-Stop Engine. Save Fuel, Auto Sliding Doors, Hi Quality V-Cool Film, Front And Rear Cameras, Bluetooth Handsfree Integrated Audi...

☆ Posted: 17-Sep-2018 Tag: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota

DIRECT OWNER



Toyota Sienta 1.5A \$75,800 \$8,750 /yr 27-Oct-2016 1,496 cc 40,331 km MPV Available

Up To 95% Loan Package Available. High Approval Rate. Balloon Scheme To Lessen Your Monthly Installment Burden. All Vehicles Are Inspected By Our Professional Team For Highest Quality. Extended Warrant...

Avant Automobile Pte Ltd

☆ Posted: 25-Oct-2018 Tag: 2016 Toyota Sienta, 2016 Toyota sienta, Toyota Sienta, Toyota sienta, Toyota, Sienta, sienta, Used Toyota

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SHORTLISTED | HISTORY

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/10/2018 21:37
Date Of Accident	08/10/2018 08:45
Exact Location Of Accident	ALONG GUILLIMARD CRESCENT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF8488A
Insured/Policyholder	
Name Of Registered Owner	CHNG MUI HOON GISELLE
Passport No/FIN	S8707000Z
Email Address	XINGFULADY@LIVE.COM.SG
Mobile Phone No	(LOCAL) +65-82233366
Alternative Phone No	OFFICE-82233366

Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA 1.5X

Exact Purpose for which vehicle was being used at time of accident	PRIVATE
--	---------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-000111312
Cover Note Number	

Driver

Name of Driver	CHNG MUI HOON GISELLE
Passport No/FIN	S8707000Z
Date Of Birth	09/03/1987
Occupation	INDOOR
Date Of Driving Pass	03/03/2006
Driving Experience	12 YEARS AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-82233366
Fax Number	
Contact Number	OFFICE-82233366
E-Mail Address	XINGFULADY@LIVE.COM.SG

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : GRATUS GENDER: : MALE
Passenger 2	NAME: : GRACIA GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE DATE AND TIME MENTIONED, I WAS DRIVING ALONG THE SAID MENTIONED ROAD WHEN I ACCIDENTALLY HIT THE REAR OF VEHICLE B. THE IMPACT PUSHED VEHICLE B FORWARD AND HIT VEHICLE C. NOBODY WAS INJURED. STATEMENT WAS READ TO ME AND I ACKNOWLEDGED IT. VEHICLE C : NO DETAIL

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGV188T
Vehicle Make/Model/Colour	HONDA AIRWAVE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	STEPHANIE HO SU FEN
NRIC/Passport Number	S7937701E
Contact Number	97682251
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

UNKNOWN

Vehicle Make/Model/Colour

UNKNOWN

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
 (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Hashim

Policyholder's Signature / Date & Time

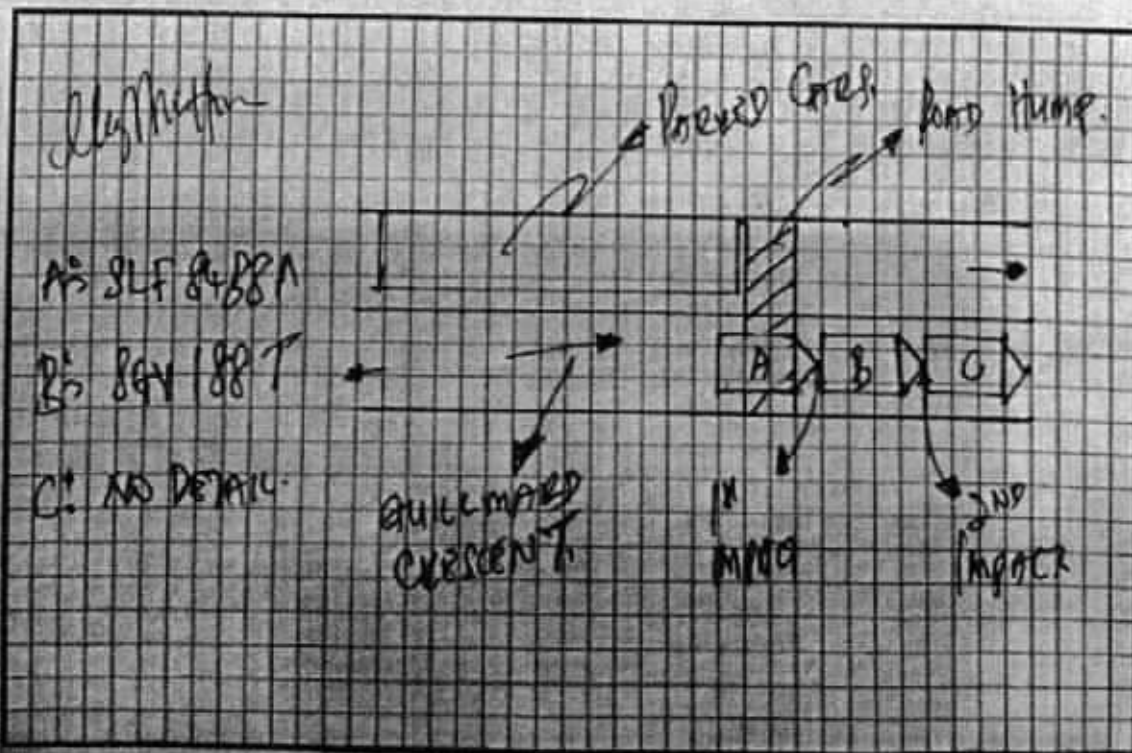
Driver's Signature (if driver is not the policyholder) / Date & Time

VERIFIED BY AJAX MARS
REPORTING OFFICER
Hashim

Witnessed by Reporting Centre
Personnel

081018.

Sketch Plan



ACCIDENT STATEMENT (2000 characters)

ON THE DATE AND TIME MENTIONED, I WAS DRIVING ALONG THE SAID MENTIONED ROAD WHEN I ACCIDENTALLY HIT THE REAR OF VEHICLE B. THE IMPACT PUSHED VEHICLE B FORWARD AND HIT VEHICLE C. NOBODY WAS INJURED. STATEMENT WAS READ TO ME AND I ACKNOWLEDGED IT.

VEHICLE C : NO DETAIL

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
HASHIM BIN KAMARI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

8 October 2018 at 5:03 PM

Date/Time:

8 October 2018 at 5:03 PM

Dynamic Autowork Pte.Ltd.

(ROC /GST Reg. No. 201436361C)

8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit

Singapore 415875

Tel : 6341 6789 Fax: 6341 6778

E-mail:dynamicautowork@gmail.com

DATE : 23.10.18

TO : FWD MOTOR CLAIMS DEPTS (OD CLAIM)

VEHICLE NO : SLF8488A

MODEL : TOYOTA SIENTA

DATE OF ACCIDENT : 08.10.18

TIME OF ACCIDENT : 08:45 HRS

WE APPEND HEREUNDER THE ESTIMATED COST OF REPAIRS TO BE CARRIED OUT TO THE ABOVE VEHICLE.

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BUMPER <i>Replaced</i>	1		\$ -
2	FRONT BUMPER BEAM ?	1		\$ -
3	FRONT BUMPER FOG LAMP COVER GARNISH ?	2		\$ -
4	FRONT BUMPER LOGO <i>new</i>	1		\$ -
5	FRONT BUMPER LOWER LIP <i>Not New</i>	1		\$ -
6	FRONT BUMPER TOP RUBBER <i>new</i>	1		\$ -
7	FRONT BUMPER BOTTOM COVER <i>new</i>	1		\$ -
8	FRONT BUMPER SIDE RETAINER <i>new</i>	2		\$ -
9	FRONT BUMPER REINFORCEMENT ?	1		\$ -
10	FRONT BUMPER REINFORCEMENT SPONGE <i>crushed</i>	1		\$ -
11	FRONT GRILLE <i>crushed</i>	1		\$ -
12	FRONT FENDER INNER COWLING <i>new</i>	2		\$ -
13	HEADLAMP ?	2		\$ -
14	BONNET <i>Buckled</i>	1		\$ -
15	BONNET STOPPER <i>Not New</i>	2		\$ -
16	BONNET HINGE <i>Not New</i>	2		\$ -
17	BONNET LOCK <i>Band.</i>	1		\$ -
18	BONNET LOCK BRACE PANEL ?	1		\$ -
19	FRONT SUPPORT PANEL <i>Buckled Rigid</i>	1		\$ -
20	HORN <i>Not New</i>	1		\$ -
21	AIR CON CONDENSOR ?	1		\$ -
22	AIR CON CONDENSOR UPPER AIR GUARD ?	1		\$ -
23	AIR CON CONDENSOR SIDE AIR GUARD ?	2		\$ -
24	RADIATOR ?	1		\$ -
25	RADIATOR MOUNTING <i>Not New</i>	4		\$ -
26	RADIATOR TOP GARNISH ?	1		\$ -
27	RADIATOR FAN COWLING <i>Not New</i>	1		\$ -

28	RADIATOR FAN MOTOR <i>NB New</i>	1		\$ -	x.
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TOTAL PRICE \$ -
 LESS 25% \$ -
SUB TOTAL PRICE \$ -

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT	
1	FRONT NUMBER PLATE <i>cracked.</i>	1	\$ 50.00	\$ 50.00	/
2	FRONT BUMPER CLIPS (SET) <i>New</i>	1	\$ 80.00	\$ 80.00	30
3	FRONT RADIATOR GRILLE CLIP (SET) <i>New</i>	1	\$ 30.00	\$ 30.00	/
4	FRONT FENDER INNER COWLING CLIP (SET) <i>New</i>	1	\$ 50.00	\$ 50.00	x.
5	BONNET SEALANT <i>NB New</i>	1	\$ 150.00	\$ 150.00	x
6	FRONT SUPPORT PANEL SEALANT <i>NB New</i>	1	\$ 120.00	\$ 120.00	x.
7	RADIATOR TOP GARNISH CLIP (SET) <i>New</i>	1	\$ 50.00	\$ 50.00	20
8	RADIATOR COOLANT <i>New</i>	1	\$ 40.00	\$ 40.00	/

TOTAL \$ 570.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST
1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 1,400.00	600
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,400.00	600
3	REMOVE AND REFIX AIRCON CONDENSOR AND REFILL AIRCON GAS	\$ 120.00	60
4	REMOVE AND REFIX RADIATOR AND CONDUCT PRESSURE TEST	\$ 80.00	60
5	REFOCUS HEADLAMP BEAM	\$ 60.00	x.
6	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$ 180.00	x.

TOTAL \$ 3,240.00

TOTAL PARTS COST : \$ 570.00
 TOTAL LABOUR COST : \$ 3,240.00
 TOTAL REPAIR COST : \$ 3,810.00

*Adrian King .
 1/s 25/10/18
 05 days.*

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS. EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN. PARTS PRICES ARE SUBJECT TO CHANGES.

YOURS FAITHFULLY,

ABBY
 SERVICE ADVISOR
 ABBY
 HP : 9856 4815

Dynamic Autowork Pte.Ltd.

(ROC /GST Reg. No. 201436361C)

8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit

Singapore 415875

Tel : 6341 6789 Fax: 6341 6778

E-mail:dynamicautowork@gmail.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation

DATE: 23/10/18 on a "Without Prejudice" basis

- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TO : FWD MOTOR CLAIMS DEPTS (OD CLAIM)

VEHICLE NO : SLF8488A

MODEL : TOYOTA SIENTA

DATE OF ACCIDENT : 08.10.18

TIME OF ACCIDENT : 08:45 HRS

WE APPEND HEREUNDER THE ESTIMATED COST OF REPAIRS TO BE CARRIED OUT TO THE ABOVE VEHICLE.

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BUMPER <i>Rebld</i>	1	\$ 1,136.60	\$ 1,136.60
2	FRONT BUMPER BEAM ?	1	\$ 85.15	\$ 85.15
3	FRONT BUMPER FOG LAMP COVER GARNISH ?	2	\$ 109.80	\$ 219.60
4	FRONT BUMPER LOGO <i>new</i>	1	\$ 68.20	\$ 68.20
5	FRONT BUMPER LOWER LIP <i>Not New</i>	1	\$ 387.80	\$ 387.80
6	FRONT BUMPER TOP RUBBER <i>new</i>	1	\$ 25.60	\$ 25.60
7	FRONT BUMPER BOTTOM COVER <i>new</i>	1	\$ 124.50	\$ 124.50
8	FRONT BUMPER SIDE RETAINER <i>new</i>	2	\$ 48.10	\$ 96.20
9	FRONT BUMPER REINFORCEMENT ?	1	\$ 343.50	\$ 343.50
10	FRONT BUMPER REINFORCEMENT SPONGE <i>crushed</i>	1	\$ 78.90	\$ 78.90
11	FRONT GRILLE <i>crushed</i>	1	\$ 832.20	\$ 832.20
12	FRONT FENDER INNER COWLING <i>new</i>	2	\$ 163.37	\$ 326.74
13	HEADLAMP ?	2	\$ 3,034.70	\$ 6,069.40
14	BONNET <i>Buckled</i>	1	\$ 620.70	\$ 620.70
15	BONNET STOPPER <i>Not New</i>	2	\$ 15.20	\$ 30.40
16	BONNET HINGE <i>Not New</i>	2	\$ 65.70	\$ 131.40
17	BONNET LOCK <i>Sand.</i>	1	\$ 130.07	\$ 130.07
18	BONNET LOCK BRACE PANEL ?	1	\$ 107.10	\$ 107.10
19	FRONT SUPPORT PANEL <i>Buckled Repair</i>	1	\$ 989.50	\$ 989.50
20	HORN <i>Not New</i>	1	\$ 126.40	\$ 126.40
21	AIR CON CONDENSOR ?	1	\$ 1,296.80	\$ 1,296.80
22	AIR CON CONDENSOR UPPER AIR GUARD ?	1	\$ 65.70	\$ 65.70
23	AIR CON CONDENSOR SIDE AIR GUARD ?	2	\$ 70.20	\$ 140.40
24	RADIATOR ?	1	\$ 1,693.70	\$ 1,693.70
25	RADIATOR MOUNTING <i>Not New</i>	4	\$ 25.80	\$ 103.20
26	RADIATOR TOP GARNISH ?	1	\$ 126.70	\$ 126.70
27	RADIATOR FAN COWLING <i>Not New</i>	1	\$ 244.61	\$ 244.61

TOTAL PRICE \$ -
LESS 25% \$ -
SUB TOTAL PRICE \$ -

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT NUMBER PLATE <i>cracked.</i>	1	\$ 50.00	\$ 50.00
2	FRONT BUMPER CLIPS (SET) <i>new</i>	1	\$ 80.00	\$ 80.00 30
3	FRONT RADIATOR GRILLE CLIP (SET) <i>new</i>	1	\$ 30.00	\$ 30.00
4	FRONT FENDER INNER COWLING CLIP (SET) <i>new</i>	1	\$ 50.00	\$ 50.00
5	BONNET SEALANT <i>new</i>	1	\$ 150.00	\$ 150.00
6	FRONT SUPPORT PANEL SEALANT <i>new</i>	1	\$ 120.00	\$ 120.00
7	RADIATOR TOP GARNISH CLIP (SET) <i>new</i>	1	\$ 50.00	\$ 50.00 20
8	RADIATOR COOLANT <i>new</i>	1	\$ 40.00	\$ 40.00

TOTAL \$ 570.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST
1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 1,400.00	600
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,400.00	600
3	REMOVE AND REFIX AIRCON CONDENSOR AND REFILL AIRCON GAS	\$ 120.00	60
4	REMOVE AND REFIX RADIATOR AND CONDUCT PRESSURE TEST	\$ 80.00	60
5	REFOCUS HEADLAMP BEAM	\$ 60.00	X.
6	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$ 180.00	X.

TOTAL \$ 3,240.00

TOTAL PARTS COST : \$ 12,539.00
TOTAL LABOUR COST : \$ 3,240.00
TOTAL REPAIR COST : \$ 15,779.00

Adrian King
1/s 25/10/18
050mp.

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN.
PARTS PRICES ARE SUBJECT TO CHANGES.

YOURS FAITHFULLY,

ABBY

SERVICE ADVISOR
ABBY
HP : 9856 4815

Date: 19/10/2018

Attn: Motor Claims Dept

Dear Sir/Mdm,

OWN DAMAGE CLAIM UNDER VEHICLE SLF8488A

I/We acknowledge and authorize the repair of vehicle SLF8488A for lumpsum repair.
I/We understand that Lumpsum repair means that repairs using any combination of genuine original parts and/or OEM, reconditioned and second hand parts to carry out the necessary repair.

Thank you.



Signature of Policyholder

Name: Chng Mui Hoon Giselle
(S87070002)

Attention: Motor Claims Department
FWD Singapore Pte Ltd
6 Temasek Boulevard
#18-01, Suntec Tower 4
Singapore 038986

AUTHORIZATION FOR LUMP SUM REPAIR

I, [Name] [NRIC] Chng Mui Hoon Giselle (S8707000Z) the owner/ authorized driver of vehicle [Registration No.] SLF8488A ("Vehicle") do hereby authorize the Dynamic Autowork Pte. Ltd. ("Workshop") to repair the Vehicle on a lump sum basis instead of part by part.

The Workshop has explained to me the difference between lump sum repair and part by part repair, which lump sum repair means the Workshop may use a mixture of genuine parts and/or original equipment manufacturer (OEM) parts, reconditioned and second hand parts to carry out the necessary repair.

Signed and acknowledged by:



Signature of Policyholder/ authorized driver*

*to be applicable where the person authorizing is the authorized driver:-

I confirm that I have the authority from the owner of the Vehicle to authorize the lump sum repairs and that I have duly notified the owner of the Vehicle of the contents of this Letter of Authorization.

Date:



Name and signature of workshop personnel including workshop stamp

Date: 29/10/18

Dynamic Autowork Pte.Ltd.

(ROC /GST Reg. No. 201436361C)

8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit

Singapore 415875

Tel : 6341 6789 Fax: 6341 6778

E-mail:dynamicautowork@gmail.com

DATE : 23.10.18

TO : FWD MOTOR CLAIMS DEPTS (OD CLAIM)

VEHICLE NO : SLF8488A

MODEL : TOYOTA SIENTA

NSP1707032+34

DATE OF ACCIDENT : 08.10.18

TIME OF ACCIDENT : 08:45 HRS

WE APPEND HEREUNDER THE ESTIMATED COST OF REPAIRS TO BE CARRIED OUT TO THE ABOVE VEHICLE.

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BUMPER <i>Repld</i>	1	\$ 1,136.60	\$ 1,136.60
2	FRONT BUMPER BEAM <i>Best</i>	1	\$ 85.15	\$ 85.15
3	FRONT BUMPER FOG LAMP COVER GARNISH <i>Repld</i>	2	\$ 109.80	\$ 219.60
4	FRONT BUMPER LOGO <i>Repld</i>	1	\$ 68.20	\$ 68.20
5	FRONT BUMPER LOWER LIP <i>Not New</i>	1	\$ 387.80	\$ 387.80
6	FRONT BUMPER TOP RUBBER <i>Repld</i>	1	\$ 25.60	\$ 25.60
7	FRONT BUMPER BOTTOM COVER <i>Repld</i>	1	\$ 124.50	\$ 124.50
8	FRONT BUMPER SIDE RETAINER <i>Repld</i>	2	\$ 48.10	\$ 96.20
9	FRONT BUMPER REINFORCEMENT <i>Best</i>	1	\$ 343.50	\$ 343.50
10	FRONT BUMPER REINFORCEMENT SPONGE <i>Repld</i>	1	\$ 78.90	\$ 78.90
11	FRONT GRILLE <i>Repld</i>	1	\$ 832.20	\$ 832.20
12	FRONT FENDER INNER COWLING <i>Repld</i>	2	\$ 163.37	\$ 326.74
13	HEADLAMP <i>Repld</i>	2	\$ 3,034.70	\$ 6,069.40
14	BONNET <i>Buckled</i>	1	\$ 620.70	\$ 620.70
15	BONNET STOPPER <i>Not New</i>	2	\$ 15.20	\$ 30.40
16	BONNET HINGE <i>Not New</i>	2	\$ 65.70	\$ 131.40
17	BONNET LOCK <i>Repld</i>	1	\$ 130.07	\$ 130.07
18	BONNET LOCK BRACE PANEL <i>Best</i>	1	\$ 107.10	\$ 107.10
19	FRONT SUPPORT PANEL <i>Broken Repair</i>	1	\$ 989.50	\$ 989.50
20	HORN <i>Not New</i>	1	\$ 126.40	\$ 126.40
21	AIR CON CONDENSOR <i>Repld</i>	1	\$ 1,296.80	\$ 1,296.80
22	AIR CON CONDENSOR UPPER AIR GUARD <i>Repld</i>	1	\$ 65.70	\$ 65.70
23	AIR CON CONDENSOR SIDE AIR GUARD <i>Repld</i>	2	\$ 70.20	\$ 140.40
24	RADIATOR <i>Repld</i>	1	\$ 1,693.70	\$ 1,693.70
25	RADIATOR MOUNTING <i>Not New</i>	4	\$ 25.80	\$ 103.20
26	RADIATOR TOP GARNISH <i>Repld</i>	1	\$ 126.70	\$ 126.70
27	RADIATOR FAN COWLING <i>Not New</i>	1	\$ 244.61	\$ 244.61

679.

5600

28	RADIATOR FAN MOTOR <i>not new</i>	1	\$	357.60	\$	357.60	*
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10003.52

7502.64

TOTAL PRICE	\$	-	15952.67
LESS 25%	\$	-	
SUB TOTAL PRICE	\$	-	11969.00

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT	
1	FRONT NUMBER PLATE <i>cracked.</i>	1	\$ 50.00	\$ 50.00	-
2	FRONT BUMPER CLIPS (SET) <i>new</i>	1	\$ 80.00	\$ 80.00	30
3	FRONT RADIATOR GRILLE CLIP (SET) <i>new</i>	1	\$ 30.00	\$ 30.00	-
4	FRONT FENDER INNER COWLING CLIP (SET) <i>new</i>	1	\$ 50.00	\$ 50.00	*
5	BONNET SEALANT <i>not new</i>	1	\$ 150.00	\$ 150.00	*
6	FRONT SUPPORT PANEL SEALANT <i>not new</i>	1	\$ 120.00	\$ 120.00	*
7	RADIATOR TOP GARNISH CLIP (SET) <i>new</i>	1	\$ 50.00	\$ 50.00	20
8	RADIATOR COOLANT <i>new</i>	1	\$ 40.00	\$ 40.00	-
TOTAL			\$	570.00	170

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	
1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 1,400.00	600	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,400.00	600	
3	REMOVE AND REFIX AIRCON CONDENSOR AND REFILL AIRCON GAS	\$ 120.00	60	
4	REMOVE AND REFIX RADIATOR AND CONDUCT PRESSURE TEST	\$ 80.00	60	
5	REFOCUS HEADLAMP BEAM	\$ 60.00	x.	1320
6	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$ 180.00	x.	
TOTAL		\$	3,240.00	

TOTAL PARTS COST : \$ 12,539.00
 TOTAL LABOUR COST : \$ 3,240.00
 TOTAL REPAIR COST : \$ 15,779.00

Adrian King. total 8992.64
 1/s 25/10/18 1/s 7.2K.
 050mp.

NB: THIS IS ONLY AN ESTIMATE AND SHOULD ADDITIONAL WORK BE FOUND NECESSARY TO BE

CARRIED OUT IN THE COURSE OF REPAIRS, EXTRA MATERIALS AND LABOUR COST WILL BE CHARGED ACCORDINGLY WHICH HOWEVER, YOU WILL BE INFORMED PRIOR TO ACTION TAKEN.

PARTS PRICES ARE SUBJECT TO CHANGES.

YOURS FAITHFULLY,

ABBY

SERVICE ADVISOR
 ABBY
 HP : 9856 4815

- LKK Auto Consultants hereby notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

7.2K

To : Min Ghee (Ricky) FAX:6291 2172
From : DYNAMIC Autowork (AH GU)
Tel : 9730 5584
Fax : 6341 6778

Vehicle No: SLF8488A
Vehicle Model: TOYOTA SIENTA
Chassis No: NSP1707032434
Year: 2016

** Please Quote
Thanks

No	Description	Qty	LIST PRICE
1	FRONT BUMPER	1	1136.60
2	FRONT BUMPER BEAM	1	85.15
3	FRONT BUMPER FOG LAMP COVER GARNISH	1	109.80
4	FRONT BUMPER LOGO	1	68.20
5	FRONT BUMPER LOWER LIP	1	387.80
6	FRONT BUMPER TOP RUBBER	1	25.60
7	FRONT BUMPER BOTTOM COVER	1	124.50
8	FRONT BUMPER SIDE RETAINER	1	28.10
9	FRONT BUMPER REINFORCEMENT	1	343.50
10	FRONT BUMPER REINFORCEMENT SPONGE	1	18.90
11	FRONT GRILLE	1	832.20
12	FRONT FENDER INNER COWLING	1	163.37
13	HEADLAMP	1	3034.70
14	BONNET	1	620.70
15	BONNET STOPPER	1	15.20
16	BONNET HINGE	1	65.70
17	BONNET LOCK	1	130.17
18	BONNET LOCK BRACE PANEL	1	107.10
19	FRONT SUPPORT PANEL	1	289.20
20	HORN	1	126.40
21	AIR CON CONDENSOR	1	1296.80
22	AIR CON CONDENSOR UPPER AIR GUARD	1	65.70
23	AIR CON CONDENSOR SIDE AIR GUARD	1	70.20
24	RADIATOR	1	1695.70
25	RADIATOR MOUNTING	1	25.80
26	RADIATOR TOP GARNISH	1	126.70
27	RADIATOR FAN COWLING	1	244.61
28	RADIATOR FAN MOTOR	1	357.60

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Oct 2018 Edit Reg		19 Oct 2018 00:00 Edit Adj Rpt	\$57,200.00 Edit Estimates	\$57,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Chng Mul Hoon, ID: S8707000Z		
Vehicle Reg. No.:	SLF8488A	Date of Loss:	08/10/2018 08:00 - :59 [24 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 1201800012929	Policy/Cover Note No.:	PNPV2018-00011312 (Comprehensive)
		Excess:	S\$500.00
Repairer:	Dynamic Autowork Pte. Ltd (HQ) 8 Kaki Bukit Ave 4, #08-09 Premier @ Kaki Bukit, 415875 Kaki Bukit - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/10/2018]		

ASSOCIATED MAIL RECEIVED

View All Compose Case Mail

- FWD_SG (26/10/2018): Alert - Adj Mandate Approved (\$57517.67) - SLF8488A - Claim Handler: Josey Loh

ALL ASSOCIATED TASKS

View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLF8488A (1201800012929)
 OD
 Oct 8 2018 8:00AM
 [Chng Mui Hoon]
 Dynamic Autowork Pte. Ltd

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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18019047/AVD3E2

Date: 26/12/2018

REFERENCE

Insured/Claimant:	Chng Mui Hoon	Policy No:	PNPV2018-00011312	Claim No:	1201800012929
Date of Loss:	08/10/2018	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLF8488A	Engine No:	2NR8616505
Make & Model:	TOYOTA SIENTA, 1.5 X (A)	Chassis No:	NSP1707032434
Reg. Date:	13/09/2016 (Man. Year: 2016)	Odometer:	48173 km
Colour:	White		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	S\$72,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	185/60 R15	Rear Tyre Size:	185/60 R15
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,539.00	7,672.64	4,866.36	38.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,240.00	1,320.00	1,920.00	59.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	15,779.00	8,992.64	6,786.36	43.01
Approved Total (Overridden) (S\$)		7,200.00		
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	15,279.00	6,700.00	8,579.00	56.15
+ GST 7.00/7.00% (S\$)	1,069.53	469.00	600.53	56.15
Nett Amount (S\$)	16,348.53	7,169.00	9,179.53	56.15

INSPECTION

Date of Assignment: 19/10/2018
Date Inspected: 25/10/2018 Inspected At:

Dynamic Autowork Pte. Ltd (HQ)
8 Kaki Bukit Ave 4, #08-09 Premier @ Kaki
Bukit
Singapore 415875

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Dec 2018)
Parts: M1-MPV	TOYOTA SIENTA 1.5 X (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLF8488A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,136.60 FL	*679.00 FL
2	1		*FRONT BUMPER BEAM	Bent	85.15 FL	*85.15 FL
3	2		*FRONT BUMPER FOG LAMP COVER GARNISH	Not Necessary	219.60 FL	*- FL
4	1		*FRONT BUMPER LOGO	Necessary	68.20 FL	*68.20 FL
5	1		*FRONT BUMPER LOWER LIP	Not Necessary	387.80 FL	*- FL
6	1		*FRONT BUMPER TOP RUBBER	Not Necessary	25.60 FL	*- FL
7	1		*FRONT BUMPER BOTTOM COVER	Not Necessary	124.50 FL	*- FL
8	2		*FRONT BUMPER SIDE RETAINER	Necessary	96.20 FL	*96.20 FL
9	1		*FRONT BUMPER REINFORCEMENT	Bent	343.50 FL	*343.50 FL
10	1		*FRONT BUMPER REINFORCEMENT SPONGE	Cracked	78.90 FL	*78.90 FL
11	1		*FRONT GRILLE	Cracked	832.20 FL	*832.20 FL
12	2		*FRONT FENDER INNER COWLING	Not Necessary	326.74 FL	*- FL
13	2		*HEADLAMP	Cracked	6,069.40 FL	*5,600.00 FL
14	1		*BONNET	Buckled	620.70 FL	*620.70 FL
15	2		*BONNET STOPPER	Not Necessary	30.40 FL	*- FL
16	2		*BONNET HINGE	Not Necessary	131.40 FL	*- FL
17	1		*BONNET LOCK	Damaged	130.07 FL	*130.07 FL
18	1		*BONNET LOCK BRACE PANEL	Bent	107.10 FL	*107.10 FL
19	1		*FRONT SUPPORT PANEL	Repair	989.50 FL	*- FL
20	1		*HORN	Not Necessary	126.40 FL	*- FL
21	1		*AIR CON CONDENSOR	Dented	1,296.80 FL	*1,296.80 FL
22	1		*AIR CON CONDENSOR UPPER AIR GUARD	Cracked	65.70 FL	*65.70 FL
23	2		*AIR CON CONDENSOR SIDE AIR GUARD	Not Necessary	140.40 FL	*- FL
24	1		*RADIATOR	Not Necessary	1,693.70 FL	*- FL
25	4		*RADIATOR MOUNTING	Not Necessary	103.20 FL	*- FL
26	1		*RADIATOR TOP GARNISH	Not Necessary	126.70 FL	*- FL
27	1		*RADIATOR FAN COWLING	Not Necessary	244.61 FL	*- FL
28	1		*RADIATOR FAN MOTOR	Not Necessary	357.60 FL	*- FL
29	1		*FRONT NUMBER PLATE	Cracked	50.00 FS	*50.00 FS
30	1		*SET FRONT BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS
31	1		*SET FRONT RADIATOR GRILLE CLIP	Necessary	30.00 FS	*30.00 FS
32	1		*SET FRONT FENDER INNER COWLING CLIP	Not Necessary	50.00 FS	*- FS
33	1		*BONNET SEALANT	Not Necessary	150.00 FS	*- FS
34	1		*FRONT SUPPORT PANEL SEALANT	Not Necessary	120.00 FS	*- FS
35	1		*SET RADIATOR TOP GARNISH CLIP	Necessary	50.00 FS	*20.00 FS
36	1		*RADIATOR COOLANT	Necessary	40.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	16,528.67	10,173.52
- List Item Discount on L Items 25.00/25.00% (\$\$)	3,989.67	2,500.88

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Total Parts (S\$)	12,539.00	7,672.64

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING, REMOVING AND REPLACING PARTS	New	1,400.00	600.00
2	SPRAY PAINTING TO AFFECTED AREA	New	1,400.00	600.00
3	REMOVE AND REFIX AIRCON CONDENSOR AND REFILL AIRCON GAS	New	120.00	60.00
4	REMOVE AND REFIX RADIATOR AND CONDUCT PRESSURE TEST	New	80.00	60.00
5	REFOCUS HEADLAMP BEAM	New	60.00	0.00
6	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT / CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC	New	180.00	0.00
Gross Labour Cost (S\$)			3,240.00	1,320.00

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