

(INSURANCE)

INS. CASE OWNER:

Kian Meng

CC 3 / AIG1801

9029, R1 + 6679

LKK:

IDAC:

Surveyor:

Rasel

DOI:

ASSIGNMENT

23/10/2018

Date / Time:

16/10/18

Registered in Merimen:

16/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKD 3922P

Name of Insured:

UM Hwa Hock

Insured Tel No.:

HP: 96384473

Excess Sec II :SS

D.O.A: 16/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

205V5595 (95h)

Policy No.:

18000, 8902

Make / Model:

Infiniti

Place of Accident:

UPP Thomson RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

SGM 3611E



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

24/10/18  
bohtan

SGM 3611E - X

SKD 3922P - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI: 24/10/2018

After call Itr to OI:

XUM 24/10

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

24/10/2018

Sent By:

SEP LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 7,224.80

(5 days)

Reduction:

38.23 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Sha Shi

Email

Call

Final Liability:

% 100

(Agreed / Assessed)

BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

(w/ GST)

S\$ 7,730.54

Loss of Rental (LOR):

S\$ -

( days)

Loss of Use (LOU):

S\$ 420.00

(5 60.00 x 7 days)

Loss of Income (LOI):

S\$ -

(5 a days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

Total:

S\$ 8,152.54

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 8,152.54

Name 1:

Volkswagen Group

Singapore Pte Ltd

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

40763

**Report Format :**



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18019029/fb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 19-10-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKD 3923R	Veh. Inspected	SJM 3611E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	19/10/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	18/10/2018	Inspection Date		
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## PDI TUAS

PDI TUAS

SIAH TENG SIA  
17 WOODLANDS AVENUE 6  
#08-17  
Singapore, 738997  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV041327  
Quote No. SER/QUO/1801750  
QuoteDate 18/10/18  
Salesperson Delsie Ong  
Page 1

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Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SJM3611E	WVWZZZAUZJW257999	26/07/18	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHZ 474272	BQ12AZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	5	UNIT		1680 4,200.00 ✓
P B&P MACP PAINT	SPRAY PAINT	4	UNIT		1600 3,200.00 ✓
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00 ✓
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00 ✓
P B&P MECH	R&R RIM & BALANCE Nett	1	Time Un		50.00 ✓
P B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT Sum Labor	1	Time Un		360.00 ✓ 8,570.00
P 311601361	RUBBER VALVE <i>nee</i> Use Predecessor 281601361	1	Pieces		2.29 ✓
P 5G0073146B 8Z8	ALLOY WHEEL 16" HITA <i>scr</i>	1	Pieces		1,044.23 ✓
P 5G0807049B	LHF BUMPER BRACKET <i>Xscr</i>	1	Pieces		24.70 ✓
P 5G0807050B	RHF BUMPER BRACKET <i>nee</i>	1	Pieces		24.70 ✓
P 5G0807217FNGRU	FRT BUMPER <i>scr</i>	1	Pieces		1,041.59 ✓
P 5G0807723F	LHF BUMPER INNER BRACKET <i>3Xscr</i>	1	Pieces		58.70 ✓
P 5G0807724F	RHF BUMPER INNER BRACKET <i>?Xscr</i>	1	Pieces		62.28 ✓
P 5G0821106B	RHF FENDER <i>BT</i>	1	Pieces		626.55 ✓
P 5G0821136C	RHF FENDER BRACKET <i>nee</i>	1	Pieces		35.44 ✓
P 5G0853211G 9B9	LHF VENT GRILLE <i>?Xscr</i>	1	Pieces		35.68 ✓
P 5G0853665L 9B9	LHF VENT GRILLE MOULDING <i>?Xscr</i>	1	Pieces		82.09 ✓
P 5G0853665N 9B9	LHF VENT GRILLE MOULDING <i>?Xscr</i>	1	Pieces		82.09 ✓
P N 90817302	NUT <i>?K An</i>	4	Pieces		6.20 ✓

Sum carried forward

11,696.54

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

SIAH TENG SIA  
17 WOODLANDS AVENUE 6  
#08-17  
Singapore, 738997  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV041327  
Quote No. SER/QUO/1801750  
QuoteDate 18/10/18  
Salesperson Delsie Ong  
Page 2

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Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Golf 1.0 TSI 81 kW Trendline	0	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SJM3611E	WVWZZZAUZJW257999	26/07/18	Delsie Ong
Engine Code	Labor Type	Engine No.	Model Code
	1T	CHZ 474272	BQ12AZ

Continued 11,696.54

Sum Item 3,126.54

Sum Labor 8,570.00  
Sum Item 3,126.54

Total SGD 11,696.54  
7% GST 11,696.54 818.76  
Total SGD Incl. GST 12,515.30

### Explanations

P = Proportionately Charged

Payment Terms No Credit

LOK Auto Consultants hence notify the Repairer of the following:

- To reserve/referential spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:  
Signature:  
Date:

Payments to: - BBN; - Acc.-No...

*Raul*  
*Hq 90010068*  
*5 days*  
*23/10/18 @ 1630*  
*Resurvey by part*

## Service Order Confirmation

SERVICE ORDER NO.: 18IP2771  
CUSTOMER NO.: CVD41327  
CUSTOMER NAME: SIAH TENG SIA  
TELEPHONE NO.:  
ADDRESS: 17 WOODLANDS AVENUE # 008-17  
Singapore

**VEH No.: SJM3611E**

Order Date: 24/10/18  
Reg Date: 26/07/18 KM: 3,824  
VIN NO.: WVWZZZAUZJW257999 ENGINE NO:  
MODEL: Golf 1.0 TSI 81 kW Trendline MODEL NO.: BQ12AZ

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
<b>Labor</b>						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280 +
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480 +
3	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT NETT	1	TU	360		360 +
4	B&P MECH R&R RIM & BALANCE	1	TU	50		50 +
5	B&P MACP LABOUR LABOUR	2	UNIT	840		1,680 +
6	B&P MACP PAINT SPRAY PAINT	2	UNIT	800		1,600 +
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
<b>Item</b>						
9	5Q0807217FNQRU FRT BUMPER	1	PCS	1,041.59		1,041.59 +
10	5Q0807090B RH F BUMPER BRACKET	1	PCS	24.70		24.70 +
11	5Q0821106B RH F FENDER	1	PCS	626.55		626.55 +
12	5Q0821136C RH F FENDER BRACKET	1	PCS	35.44		35.44 +
13	5Q0073146B 828 ALLOY WHEEL 16" HITA	1	PCS	1,044.23		1,044.23 +
14	311801361 RUBBER VALVE	1	PCS	2.29		2.29 +

Remarks : AIG DIRECT SETTLEMENT

DOA : 18/10/2018

TIP VEH : SKD3923R

SURVEY BY RASUL

No of Repair Working day : 5 days

JOHN FOO FINALISED

## Service Order Confirmation

SERVICE ORDER NO.: 18IP2771

CUSTOMER NO.: CV041327

CUSTOMER NAME: SIAH TENG SIA

TELEPHONE NO.:

ADDRESS: 17 WOODLANDS AVENUE 6 #08-17  
Singapore

**VEH No.: SJM3611E**

Order Date: 24/10/18

Reg Date: 26/07/18

KM: 3,824

VIN NO.: WVWZZZAUJZW257099

ENGINE NO:

SA: Tang Shu Shi

MODEL: Golf 1.0 TSI 81 kW Trendline

MODEL NO.: BQ13AZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	7,224.80
GST AMOUNT	806.74
TOTAL AMOUNT	7,730.54

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## Poh Kin (LKKAUTO)

**From:** Poh Kin (LKKAUTO)  
**Sent:** Friday, 22 March 2019 3:10 PM  
**To:** 'Tang, Shu Shi (VWG Singapore)'  
**Cc:** 'Chee, Steven (VWG Singapore)'; 'Foo, John (VWG Singapore)'; Admin A  
**Subject:** RE: FINALISE SJM3611E DS WITH AIG INSURANCE - DOA: 18/10/18

**Importance:** High

**"Without Prejudice"**

**"Save As To Costs"**

Our Ref: CC3/AIG18019029/Rafb3  
Your Ref: SJM 3611E

Dear Shu Shi,

We refer to the above matter.

We hereby confirmed settlement as follow:-

1. Cost of Repair (w/gst)	S\$ 7,730.54
2. Loss of Use (\$60.00 x 7 days)	S\$ 420.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 8,152.54</u>

DV received in your LOD, we will proceed closing this matter for payment processing.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

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## Poh Kin (LKKAuto)

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**From:** Poh Kin (LKKAuto)  
**Sent:** Friday, 1 March 2019 10:33 AM  
**To:** 'Tang, Shu Shi (VWG Singapore)'  
**Cc:** Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A  
**Subject:** RE: FINALISE SJM3611E DS WITH AIG INSURANCE - DOA: 18/10/18

**Importance:** High

### Without Prejudice

Our Ref: CC3/AIG18019029/R1fb3  
Your Ref: SJM 3611E

Dear Shu Shi,

We refer to the above matter.

Please be informed that we are still pending mandate approval(quantum) from our principal.

We will send reminder to our principal.

We will revert to you once our principal revert to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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---

**From:** Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]  
**Sent:** Thursday, 28 February 2019 3:49 PM  
**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

## Poh Kin (LKKAuto)

---

**From:** Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>  
**Sent:** Friday, 30 November 2018 1:32 PM  
**To:** Poh Kin (LKKAuto)  
**Cc:** Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A  
**Subject:** RE: FINALISE SJM3611E DS WITH AIG INSURANCE - DOA: 18/10/18

**Categories:** clear

Dear Poh Kin,

Our company do not go by global sum, please kindly revised.

Thank you.

Best Regards,

Tang Shu Shi  
Insurance Service Advisor  
Aftersales

Volkswagen Centre Singapore (Macpherson)  
1 Kampong Ampat  
Singapore 368314

DID: +65 6922-3502  
Mobile: +65 9386-7833  
Main Line : +65 6305-7299  
Main Fax: +65 6285-8620  
[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)  
<http://www.vw.com.sg>



---

**From:** Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]  
**Sent:** Friday, 30 November, 2018 12:51 PM  
**To:** Tang, Shu Shi (VWG Singapore)  
**Cc:** Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A  
**Subject:** RE: FINALISE SJM3611E DS WITH AIG INSURANCE - DOA: 18/10/18  
**Importance:** High

### Without Prejudice

Our Ref: CC3/AIG18019029/Rafb3  
Your Ref: SJM 3611E

Dear Shu Shi,

**Poh Kin (LKKAuto)**

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Friday, 30 November 2018 12:51 PM  
**To:** 'Tang, Shu Shi (VWG Singapore)'  
**Cc:** Chee, Steven (VWG Singapore); Foo, John (VWG Singapore); Admin A  
**Subject:** RE: FINALISE SJM3611E DS WITH AIG INSURANCE - DOA: 18/10/18  
  
**Importance:** High

**Without Prejudice**

Our Ref: CC3/AIG18019029/Rafb3  
Your Ref: SJM 3611E

Dear Shu Shi,

Strictly without admission of any liability and solely for quick amicable settlement, we offer settlement at global sum of **\$8,000.00(all in)** on this matter.

Appreciate if you could kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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---

**From:** Tang, Shu Shi (VWG Singapore) [mailto:[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)]  
**Sent:** Tuesday, 13 November 2018 6:28 PM  
**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Chee, Steven (VWG Singapore) <[steven.chee@vw.com.sg](mailto:steven.chee@vw.com.sg)>; Foo, John (VWG Singapore) <[John.Foo@vw.com.sg](mailto:John.Foo@vw.com.sg)>  
**Subject:** RE: FINALISE SJM3611E DS WITH AIG INSURANCE - DOA: 18/10/18

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 1 November 2018 12:10 PM  
**To:** Foo, John (VWG Singapore; Rasul (LKKAuto)  
**Cc:** Oh, Aik Seong (VWG Singapore; Tang, Shu Shi (VWG Singapore; Chee, Steven (VWG Singapore; 'Pearlyn.cheong@vw.com.sg'  
**Subject:** RE: FINALISE SJM3611E DS WITH AIG INSURANCE - DOA: 18/10/18  
**Importance:** High

### Without Prejudice

Our Ref: CC3/AIG18019029/R1fb3  
Your Ref: SJM 3611E

Dear Sir/Madam,

### ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKD 3923R AND SJM 3611E ON 18/10/2018

We refer to the above matter.

For COR, our surveyor had recommended amount at **P/P \$7,224.80 (before GST) with 5 repair days.**

Please note that: All finalisation is subject to our Principal insurer's approval.

\*\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

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## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Wednesday, 24 October 2018 3:09 PM  
**To:** 'Tang, Shu Shi (VWG Singapore)'  
**Cc:** Admin A; 'Chee, Steven (VWG Singapore)'; Admin-D (LKKAUTO)  
**Subject:** RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SJM3611E & SKD3923R  
DOA : 18/10/2018 \*\*\*\*LKK REF:CC3/AIG18019029/fb3

**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC3/AIG18019029/R1fb3  
Your Ref: SJM 3611E

Dear Shu Shi,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKD3923R

Claimant's Vehicle No. SJM3611E

Accident on 18/10/2018 involving vehicle/s No. SJM3611E  
& SKD3923R along/at Thomson Road  
before Jalan Angklong

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 7,730.54 Payable to Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/  
Car Rental S\$ 60 x 7 = 420 Payable to Volkswagen Group Singapore Pte Ltd

3. Medical and  
Search Fees S\$ 2 Payable to Volkswagen Group Singapore Pte Ltd

Remarks : \_\_\_\_\_

Service Adviser Tang Shu Shi

Contact No./H/P. 69223502

## Print Received Message

This mail is associated with :

**\*SJM3611E (2052559519SG)  
[SKD3923R]**

TP  
SIAH TENG SIA  
Oct 18 2018 1:55PM  
[Lim Chong Hock]  
Volkswagen Centre Singapore

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 15/03/2019 18:00 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$8152.54) - SJM3611E - Claim Handler: Chan, Kian-Meng

Approved:8152.54:Kindly settle at best.

**Poh Kin (LKKAUTO)**

**From:** Poh Kin (LKKAUTO)  
**Sent:** Monday, 7 January 2019 9:01 AM  
**To:** 'Kianmeng.Chan1@aig.com'  
**Cc:** Admin A  
**Subject:** <URGENT> <Seek Mandate> Your Ref: 20525595195G \* Our Ref: CC3/AIG18019029/R1fb3 [ACCIDENT INVOLVING SKD 3923R (OI) & SJM 3611E (TP) ON 18/10/2018]

Your Ref: 20525595195G  
Our Ref: CC3/AIG18019029/R1fb3

Dear Kian Meng,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKD 3923R (OI) & SJM 3611E (TP) ON 18/10/2018**

We refer to the above matter.

The accident occurred when our insured collided into third party vehicle while changing lane. Liability is down against our insured. We did clarify with insured (Mr Lim) the nature of the accident and he agreed to settle and aware NCD (if any) is affected.

We seek your approval to offer to Third Party repairer, "Volkswagen Group Singapore Pte Ltd" is as follows: -

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repair (w/gst)	\$ 12,515.30 (\$11,696.54 + 7%gst)	\$ 7,730.54 (\$7,224.80 + 7% GST)
2. Loss of Use	\$ 420.00 (7 days x \$ 60.00)	\$ 420.00 (\$7 days x \$60.00)
3. GIA search fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 12,937.30</b>	<b>\$ 8,152.54</b>

Total amount of claim (Liability 100%)

**\$8,152.54**

\*\*\*Recommended 5 repair days + 2 days weekend = 7 days LOU

All the relevant documents had been uploaded in Merimen for your perusal.

For your approval in Merimen please.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG18019029/R1fb3**

25<sup>th</sup> October 2018

**LIM CHONG HOCK**

68 Trevoise Crescent,  
#01-07,  
Singapore 298069.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKD 3923R AND SJM 3611E ALONG  
UPPER THOMSON ROAD ON 18.10.2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong  
*Case Handler*

DID: 6841 2132

FAX: 6741 4108

Email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## AUTHORIZATION TO ACT

### (AIG Asia Pacific - Express Third Party Claim)

I, Siah Teng Sia (the third party claimant")  
of S7034136J (address), owner  
of SJM3611E (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SJM3611E that was damaged pursuant to the accident which occurred  
on 18/10/2018 (date) along Thomson Road Before Jalan Anykang (location)  
involving vehicle no/s SKD39232 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 3 (day) of 11 (month) 20 18 (year)

  
X

Signed by "the third party claimant"  
(with chop if applicable)



  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS 7,730.54 (Repair Cost), SS 420.00 (Loss of Use/Rental), SS 1.00 (Disbursement) for vehicle no. SJM3611E that was damaged pursuant to the accident which occurred on 18/11/18 (date) along Thomson Road Before Jalan Angkang (location) involving vehicle no/s SXD 3923R. This is pursuant to the inspection conducted on 23/10/18 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner Siah Teng Sin ("the third party claimant") of vehicle no. SJM3611E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJM 3611E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22<sup>nd</sup> (day) of March (month) 20 19 (year)

MRB  
  
Signed by appointed surveyor

  
  
Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore

Service Tax Invoice No. SV18P48679



Biz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2771

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Sharon Way  
#07-18 AIG Building  
Singapore

Post Code: 078120

VEH NO.: SJM3611E

DATE: 31/10/18 Pickup:

VIN NO.: WVVZZZAUJW257999 KM: 3,824

GEARBOX CODE: Engine No.:

MODEL: Golf 1.0 TSI 81 kW Trendline

SA: Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
<b>AIG DIRECT SETTLEMENT</b> <b>DOA : 18/10/2018</b> <b>T/P VECH : SKD3923R</b> <b>SURVEY BY RASUL</b> <b>No of Repair Working day : 5 days</b> <b>JOHN FOO FINALISED</b>					
	Labor				
1	LADOUR	2.00	UNIT	840.00	1,680.00
2	SPRAY PAINT	2.00	UNIT	800.00	1,600.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
7	R&R RIM & BALANCE	1.00	TU	50.00	50.00
8	B&P WHEEL ALIGNMENT NETT	1.00	TU	360.00	360.00
	Item:				
9	RUBBER VALVE	1.00	PCS	2.29	2.29
10	ALLOY WHEEL 16" HITA	1.00	PCS	1,044.23	1,044.23
11	RH-F BUMPER BRACKET	1.00	PCS	24.70	24.70
12	FRT BUMPER	1.00	PCS	1,041.59	1,041.59

# Volkswagen Centre Singapore



Service Tax Invoice No. SV18P48679

Elz Reg. No. 53103069E  
GST No. M20098505-2

SERVICE ORDER NO: 18IP2771

SERVICE CUSTOMER NO.: FD1089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 7B Shenton Way  
#07-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.: SJM3611E

DATE: 31/10/18 Pickup:

VIN NO.: VVVWZZAUZ.NV257999 KM: 3,834

GEARBOX CODE: Engine No.:

MODEL: Golf 1.0 TSI 81 kW Trendline

SA: Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
13	R-H FENDER	1.00	PCS	626.55	626.55
14	R-H FENDER BRACKET	1.00	PCS	35.44	35.44

GST (7%) AMOUNT: 505.74

TOTAL AMOUNT: 7,730.54

For Volkswagen Group Singapore Pte Ltd



13/11/18  
Authorised Signatory

Customer

## NOTICE

1. All fund transfer payments should be made payable to: Volkswagen Group Singapore Pte Ltd Bank Account: 2526214003 Swift Code: DEUT5555 Please indicate Customer Name and Invoice Number in the payment.

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-161838

Date of Request: 18/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 18/10/2018  
Enquiry By Chee Tiow Chuan  
TP Vehicle No. SKD3923R  
Accident Date 18/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-161838  
Date of Request: 18/10/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 18/10/2018  
Enquiry By: Chee Tiow Chuan  
TP Vehicle No.: SKD3923R  
Accident Date: 18/10/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKD3923R	AIG Asia Pacific Insurance Pte. Ltd.	18/05/2018-17/05/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING


















Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	19 Oct 2018 <a href="#">Edit Reg</a>		23 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$7,224.80</b> <a href="#">Edit Estimates</a>	<b>S\$7,224.80</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	Lim Chong Hock, ID: S1442674D								
Main Claimant:	SIAH TENG SIA, ID: S7034136J								
Vehicle Reg. No.:	SJM3611E	Date of Loss:	18/10/2018 13:00 - :59 [2 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2052559519SG	Policy/Cover Note No.:	1800038902 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKD3923R	Policy No. (Claimant):	A29091144AV2						
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 30/10/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (15/03/2019): Alert - Adj Mandate Approved (S\$8152.54) - SJM3611E - Claim Handler: Chan, Kian-...</li> <li>AIG_SG (22/10/2018): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SJM3611E (2052559519SG)**  
**[SKD3923R]**  
**TP**  
**SIAH TENG SIA**  
**Oct 18 2018 1:55PM**  
**[Lim Chong Hock]**  
**Volkswagen Group Singapore Pte Ltd**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page					
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1		Edit			
Assessment Reports															1 per page					
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print			
1	23/10/18 15:16		Accident Statement From: SC + Reg. No: SKD3923R, Claimant: LIM CHONG HOCK												1		Load HTML			
Photos/Images															3 per page					
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print			
1	01/11/18 11:59		Odometer Reading												1		Load JPG			
2	01/11/18 11:59		Chassis Number												1		Load JPG			
3	01/11/18 11:59		General View												1		Load JPG			
4	01/11/18 11:59		General View												1		Load JPG			
5	01/11/18 11:59		General View												1		Load JPG			
6	01/11/18 11:59		General View												1		Load JPG			
7	01/11/18 11:59		General View												1		Load JPG			
8	01/11/18 11:59		General View												1		Load JPG			
9	01/11/18 11:59		General View												1		Load JPG			
10	01/11/18 11:59		General View												1		Load JPG			
11	01/11/18 11:59		General View												1		Load JPG			
12	01/11/18 11:59		General View												1		Load JPG			
13	01/11/18 11:59		General View												1		Load JPG			
14	01/11/18 11:59		General View												1		Load JPG			
15	01/11/18 11:59		General View												1		Load JPG			
16	01/11/18 11:59		General View												1		Load JPG			
17	01/11/18 11:59		General View												1		Load JPG			
18	01/11/18 11:59		General View												1		Load JPG			
19	01/11/18 11:59		General View												1		Load JPG			
20	01/11/18 11:59		General View												1		Load JPG			
21	01/11/18 11:59		General View												1		Load JPG			
22	01/11/18 11:59		General View												1		Load JPG			
23	01/11/18 11:59		General View												1		Load JPG			
24	01/11/18 11:59		General View												1		Load JPG			
25	01/11/18 11:59		General View												1		Load JPG			
26	01/11/18 11:59		General View												1		Load JPG			
27	01/11/18 11:59		General View												1		Load JPG			
28	01/11/18 11:59		General View												1		Load JPG			
29	01/11/18 11:59		General View												1		Load JPG			
30	01/11/18 11:59		General View												1		Load JPG			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	01/11/18 11:59	General View	 Load JPG	<input checked="" type="checkbox"/>
32	01/11/18 11:59	General View	 Load JPG	<input checked="" type="checkbox"/>
33	01/11/18 11:59	General View	 Load JPG	<input checked="" type="checkbox"/>
34	01/11/18 11:59	General View	 Load JPG	<input checked="" type="checkbox"/>
35	01/11/18 11:59	General View	 Load JPG	<input checked="" type="checkbox"/>
36	01/11/18 11:59	Reinspection Photo- before paint photo	 Load JPG	<input checked="" type="checkbox"/>
37	01/11/18 11:59	Reinspection Photo- before paint photo	 Load JPG	<input checked="" type="checkbox"/>
38	01/11/18 11:59	Reinspection Photo- before paint photo	 Load JPG	<input checked="" type="checkbox"/>
39	01/11/18 11:59	Reinspection Photo- before paint photo	 Load JPG	<input checked="" type="checkbox"/>
40	01/11/18 11:59	Reinspection Photo- before paint photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/10/18 15:09	TP EST & GIA REPORT	 Load PDF	
2	24/10/18 18:32	TP ESTIMATE- MARKED	 Load PDF	
3	01/11/18 12:00	LETTER TO OI	 Load PDF	
4	02/01/19 08:44	GIA SEARCH	 Load PDF	
5	25/03/19 16:32	WORKSHOP INVOICE	 Load PDF	
6	25/03/19 16:32	AUTHORISATION TO ACT FORM	 Load PDF	
7	25/03/19 16:32	Release Voucher	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKD3923R (Insd veh)	Model:	VOLKSWAGEN GOLF 1.2
	SJM3611E (TP veh)		(A7) TSI (A)
Date of Accident:	18/10/2018		

Global Sum Settlement	: [ ] Yes	[ X ] No
Repair Estimate	: \$	12,515.30
Final Repair Cost	: \$	7,730.54
Loss of Use	: \$	420.00
Rental (if any)	: \$	0.00
LTA / GIA Search Fee	: \$	2.00
Others:	: \$	0.00
	: \$	
Final Settlement Sum	: \$	8,152.54

7.00 days at \$60.00 per day  
days

Is Third Party Workshop GIA Registered? [ ] YES [ X ] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	: \$	8,152.54
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

25 Mar  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18019029/R1FB3Q2

Date: 25/03/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1800038902

Claimant Vehicle No : SJM3611E

Insured Vehicle No : SKD3923R

Date of Loss: 18/10/2018

Nature of Claim:

TP

Claim No: 2052559519SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJM3611E**

Make &amp; Model: VOLKSWAGEN GOLF, 1.2 (A7) TSI (A)

Engine No: CHZ474272

Reg. Date: 26/07/2018 (Man. Year: 2018)

Chassis No: WWZZZAUJW257999

Colour: Gold

Odometer: 3657 km

Engine Capacity: 999 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,126.54	2,774.80	351.74	11.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,570.00	4,450.00	4,120.00	48.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>11,696.54</b>	<b>7,224.80</b>	<b>4,471.74</b>	<b>38.23</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>818.76</b>	<b>505.74</b>	<b>313.02</b>	<b>38.23</b>
<b>Nett Amount (S\$)</b>	<b>12,515.30</b>	<b>7,730.54</b>	<b>4,784.76</b>	<b>38.23</b>
<b>+ Loss of Use (7.0 x S\$60.00/day) (S\$)</b>		<b>420.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>8,152.54</b>		

### INSPECTION

Date of Assignment: 23/10/2018

Date Inspected: 23/10/2018 Inspected At:

1 KAMPONG AMPAT OFF

MACPHERSON ROAD

SINGAPORE 368314

Repairer: Volkswagen Group Singapore

Pte Ltd(HQ)

Estimated Period of Repair: 5.0 days

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**Adjuster:** MOHD RASUL

**Manager:** Chong Poh Kin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RUBBER VALVE	Necessary	2.29 FS	*2.29 FS
2	1		*ALLOY WHEEL 16HITA	Scratched	1,044.23 FS	*1,044.23 FS
3	1		*LHF BUMPER BRACKET	Serviceable	24.70 FS	*- FS
4	1		*RHF BUMPER BRACKET	Necessary	24.70 FS	*24.70 FS
5	1		*FRT BUMPER	Scratched	1,041.59 FS	*1,041.59 FS
6	1		*LHF BUMPER INNER BRACKET	Serviceable	58.70 FS	*- FS
7	1		*RHF BUMPER INNER BRACKET	Serviceable	62.28 FS	*- FS
8	1		*RHF FENDER	Bent	626.55 FS	*626.55 FS
9	1		*RHF FENDER BRACKET	Necessary	35.44 FS	*35.44 FS
10	1		*LHF VENT GRILLE	Serviceable	35.68 FS	*- FS
11	1		*LHF VENT GRILLE MOULDING	Serviceable	82.09 FS	*- FS
12	1		*LHF VENT GRILLE MOULDING	Serviceable	82.09 FS	*- FS
13	4		*NUT	Not Necessary	6.20 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>3,126.54</b>	<b>2,774.80</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR	New	4,200.00	1,680.00
2	SPRAY PAINT	New	3,200.00	1,600.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
5	R&R RIM & BALANCE	New	50.00	50.00
6	B&P WHEEL ALIGNMENT	New	360.00	360.00
Gross Labour Cost (S\$)			<b>8,570.00</b>	<b>4,450.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;