

1/10/2018

INS. CASE OWNER:

Satika

CC 6/AIG1801

901, Up 13

LICK

IDAC:

Surveyor:

marcus

DOI:

ASSIGNMENT

11/10/18

Date / Time:

11/10/18

Registered in Merimen:

11/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBC 7807D

Claim No.:

24186461256

Name of Insured:

SME ACCESS SYSTEM BN

Policy No.:

Insured Tel No.:

HP:

Make / Model:

NISSAN

Excess Sec II :\$S

D.O.A.:

18/10/18

Place of Accident:

BDRK MRCM ST 3

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: MUCUNESAW DAKASABRAMANIAM

OI GIA REPORT (YES / NO): YES / NO

Driver Tel No.:

(VA: YES / NO)

Insured Liability: %

Final? Yes / No

SME 5777D

INSRS:
WSP:
Tel:
Liability:
RMKS:Kim
UnwellINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SME 5777D - R

GBC 7807D - Y

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. 25

If NO or B 28, Ass. Lia:

Repair Cost:

\$S

222850

Loss of Rental (LOR):

\$S

(days)

Loss of Use (LOU):

\$S

160.00

(S)

x

4 days)

Loss of Income (LOI):

\$S

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

LOR + LO

[Tick only one]

GIA/LTA Search

\$S

2.00

Medical:

\$S

Disbursement:

\$S

(e.g. Tow/ Independent)

Legal Cost:

\$S

Total:

\$S

2890.50

Global Sum \$S:

2880.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$S

2880.00

Name 1:

Kim Chuee Auto Pte Ltd

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

A320.00

COPY SENT

25/11/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | |
|---|---|----------------------------|---|
| AIG ASIA PACIFIC INSURANCE PTE LTD | | Ref : CC6/AIG18019021/Upb3 | |
| 78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120 | | Date : 19-10-2018 |  |
| | | Code : AIG | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | |
| Insured Veh. | GBC 7807D | Veh. Inspected | SME 5777D |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 19/10/2018 |
| 2. Vehicle Particulars & Condition | | | |
| Make & Model | | c.c | 0 |
| Engine No. | HIDDEN | Year of Reg. | |
| Chassis No. | | Colour | |
| Odometer | - | Steering | |
| Brakes | | Modification | |
| General | | | |
| 3. Conditions of Tyres | | | |
| | Size | Make | Balance |
| R/H Front Tyre | | | mm |
| L/H Front Tyre | | | mm |
| R/H Rear Tyre | | | mm |
| L/H Rear Tyre | | | mm |
| 4. Description of Damages | | | |
| | | | |
| 5. General Information | | | |
| Accident Date | 18/10/2018 | Inspection Date | 19/10/2018 |
| Survey held at | KIM CHWEE AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883 | | |
| 5a. Remarks | | | |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | |

KIM CHWEE AUTO PTE LTD
1 KAKI BUKIT AVENUE 6
#01-46/48/50
SINGAPORE 417883

not shown
KIM
19/10/18
4/5 @ \$100
4 day.

VEHICLE NO: SME 5777D

| QTY | PARTICULAR | | | |
|-------|--|---------------|------|-------------|
| 1 PCS | FRONT BUMPER | 1445.73 | DIS | \$1,816.10 |
| 2 PCS | FRONT BUMPER CHROME MOULDINGS @ \$215.00 | 188 x 2 = 376 | RE | \$430.00 |
| 1 SET | FRONT BUMPER CLIPS | | RE | \$60.00 |
| 1 PCS | FRONT BUMPER SIDE HOLDER N/S | | CHE | \$66.50 |
| 1 PCS | FRONT BUMPER SPONGE | | 11 | \$211.30 |
| 1 PCS | FRONT BUMPER REINFORCEMENT | | 11 | \$495.20 |
| 1 PCS | HEADLAMP N/S | 1660.00 | CHE | \$3,650.00 |
| 1 PCS | BONNET | | 2 | \$1,245.20 |
| 1 PCS | FRONT FENDER N/S | 635.20 | Body | \$980.00 |
| 1 PCS | FRONT FENDER INNER SHIELD N/S | 268.30 | TOIN | \$313.00 |
| 1 SET | FRONT FENDER INNERSHIELD CLIPS N/S | | RE | \$50.00 |
| 1 PCS | FRONT FENDER LOWER CHROME MOULDING N/S | | RE | \$52.50 |
| 1 PCS | FRONT GRILLE | | CHE | \$655.20 |
| 1 PCS | FRONT GRILLE LOGO | | 11 | \$105.00 |
| 1 PCS | FRONT SHOCK ABSORBER N/S | | 11 | \$425.00 |
| 1 PCS | FRONT LOWER ARM N/S | | 11 | \$499.00 |
| 1 PCS | FRONT KNUCKLE ARM N/S | | 11 | \$429.00 |
| 1 PCS | WIPER WASHER TANK | | RE | \$266.00 |
| 1 PCS | FRONT SPORT RIM N/S | | RE | \$1,095.00 |
| 1 PCS | BONNET HINGES N/S | | RE | \$110.00 |
| | | | | \$12,954.00 |

LABOUR CHARGES:

| | | |
|---|-------------|------------|
| TO CHECK WIRING | \$80.00 | 20 |
| TO SPRAY RUST PROOFING | \$80.00 | 40 |
| TO CONDUCT WHEEL ALIGNMENT | \$120.00 | 60 |
| TO DISMANTLE & REFIX FRONT UNDERCARRIAGE | 11 | \$150.00 |
| TO REFILL AIRCON GAS | 11 | \$150.00 |
| LABOUR FOR PANEL BEATING, CUT & REPLACING PARTS | | \$800.00 |
| TO PUTTY & SPRAY PAINTING | | \$1,080.00 |
| TOTAL | \$15,414.00 | 750 |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

5269.43
5005.55
6274.98

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 9358G

Vehicle Details

Vehicle No.: SME5777D
Vehicle to be Exported: No
Intended Deregistration Date: 19 Oct 2018
Vehicle Make: VOLKSWAGEN
Vehicle Model: PASSAT B8 1.8 TFSI AT SR NAV 17W 3G24JZ
Primary Colour: Silver
Manufacturing Year: 2016
Engine No.: CJS175011
Chassis No.: WVVZZZ3CZHE031753
Maximum Power Output: 132.0 kW (177 bhp)
Open Market Value: \$31,367.00
Original Registration Date: 29 Sep 2016
First Registration Date: 29 Sep 2016
Transfer Count: 1
Actual ARF Paid: \$30,914.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 28 Sep 2026
PARF Rebate Amount: \$23,185.00

Intended COE Rebate Details

COE Expiry Date: 28 Sep 2026
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$55,501.00
COE Rebate Amount: \$44,077.00
Total Rebate Amount: \$67,262.00

The information contained herein is correct as at 19 Oct 2018

OK

[> Back to OneMotoring](#)

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Total Rebate Amount: \$67,262.00

The information contained herein is correct as at 19 Oct 2018

OK

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 15 March 2019 10:18 AM
To: 'jason@fastechauto.com.sg'
Subject: RE: Your ref: SME 5777D *Our Ref: CC6/AIG18019021/Upb3 [ACCIDENT INVOLVING GBC 7807D(AIG) & SME 5777D ON 18/10/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the view that both parties need to exercise caution. Therefore, we propose settlement at a global sum of \$2,880.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Fastech Auto <jason@fastechauto.com.sg>
Sent: Wednesday, 20 February 2019 3:35 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your ref: SME 5777D *Our Ref: CC6/AIG18019021/Upb3 [ACCIDENT INVOLVING GBC 7807D(AIG) & SME 5777D ON 18/10/2018]

Without Prejudice

Dear Hsiao Tong,

We do not have any additional evidence.

Thank you.

Best Regards

Hsiao Tong (LKKAUTO)

From: Jason Fastech Auto <jason@fastechauto.com.sg>
Sent: Friday, 15 March 2019 11:52 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your ref: SME 5777D *Our Ref: CC6/AIG18019021/Upb3 [ACCIDENT INVOLVING GBC 7807D(AIG) & SME 5777D ON 18/10/2018]

Without Prejudice

Dear Hsiao Tong,

We are pleased to accept your offer of global sum of \$2,880.00(all-in).

Thank you.

Best Regards

Jason Tang
Kim Chwee Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-46/48/50 AutoBay
Singapore 417883
Tel: 67465405
Hp: 98218445
jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, March 15, 2019 10:18 AM
To: jason@fastechauto.com.sg
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Sent: Wednesday, 20 February 2019 3:35 PM

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Without Prejudice

Dear Hsiao Tong,

We do not have any additional evidence.

Thank you.

Best Regards

Jason Tang

Kim Chwee Auto Pte Ltd

1 Kaki Bukit Ave 6

#01-46/48/50 AutoBay

Singapore 417883

Tel: 67465405

Hp: 98218445

jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, December 24, 2018 10:22 AM

To: Jason Fastech Auto (jason@fastechauto.com.sg) <jason@fastechauto.com.sg>

Subject: Your ref: SME 5777D *Our Ref: CC6/AIG18019021/Upb3 [ACCIDENT INVOLVING GBC 7807D(AIG) & SME 5777D ON 18/10/2018]

Your ref: **SME 5777D**

WITHOUT PREJUDICE

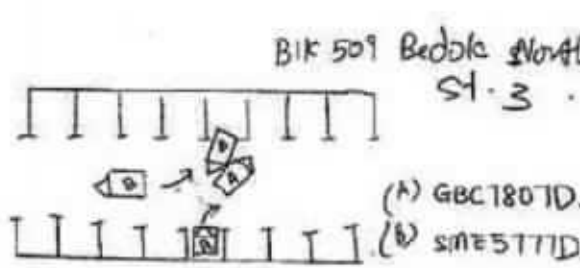
Our Ref: CC6/AIG18019021/Upb3

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 7807D(AIG) & SME 5777D ON 18/10/2018

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that he was coming out from parking lot while your client was reversing into the parking lot and hit onto our insured lorry. Attached here with a copy of our insured driver accident report for your easy reference.

| | |
|---|--|
| SKETCH PLAN | |
| <p>Blk 509 Bedok North St. 3</p>  <p>(A) GBC 7807D. (B) SME 5777D.</p> | |
| DESCRIBE CIRCUMSTANCES OF THE ACCIDENT | |
| <p>At the above time & date.</p> <p>I drove out of a parking lot pulling when vehicle B reversed at a fast speed into a lot opposite me and hit onto the left hand portion of my vehicle.</p> | |

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

KIM CHWEE AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

Date : 31.10.2018

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claims Department

ACCIDENT INVOLVING VEHICLE: SME 5777D / GBC 7807D ON 18.10.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SME 5777D**, which was involved in the captioned accident with your insured vehicle no: **GBC 7807D**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | | |
|---|-----------|-----------------|
| 1) Cost of Repair (inclusive of GST) | \$ | 5,457.00 |
| 2) Loss Of Use (4 days X 1 Sun \$ 150) | \$ | 750.00 |
| 3) GIA Search Result | \$ | 2.00 |
| | \$ | 6,209.00 |

We enclosed herewith the following documents to support the claims:

- | | |
|-----------------------------------|------------------------------------|
| a) Final Repair Invoice | e) Vehicle Registration Log Card |
| b) I/C & Driving License | f) Letter of Authorisation, etc... |
| c) GIA Report / GIA Search Result | |
| d) Insurance Certificate | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

KIM CHWEE AUTO PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18019021/Upb3

14 NOV 2018

SANTE ACCESS SYSTEM PTE LTD

9 GUL DRIVE

SINGAPORE 629460

ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING GBC 7807D & SME 5777D ALONG/AT BEDOK NORTH ST 3
BLK 509 ON 18/10/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SME 5777D against your motor insurance policy.

Based on the accident report all the available information on hand, we are of the view that both parties should exercise caution when reversing in/out or moving in/out of parking lot. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **24/11/2018**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, SEAH KOK HUWA ("the third party claimant")
of BLK 412 BEDOK NORTH AVE 2 #03-116 S-460412 (address),
owner of SME 5777D (vehicle no.) hereby authorize


KIM CHWEE AUTO PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SME 5777D that was
damaged pursuant to the accident which occurred on 18.10.2018 (date) along
AT BLK 509 BEDOK NORTH ST 3 CARPARK (location)
involving vehicle no/s GBC 7807D ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 18.10.2018 day of _____ (month) 20____ (year)


Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

We/I, Kim Chwee Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. LKK Auto Consultants Pte Ltd ("name of surveyor") with respect to the amount claimed for S\$ 2880.00 (repair costs), S\$ _____ (loss of use/rental) S\$ _____ (search fees) for vehicle no. SME 5777D that was damaged pursuant to the accident which occurred on 18/10/18 (date) along Blk 509 Bedok North St 3 Carpark (location) involving vehicle no/s GBC 7807D.

This is pursuant to the inspection conducted on 19/10/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Seah Kok Hwang ("third party claimant") of vehicle no. SME 5777D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME 5777D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 day of 03 (month) 20 19 (year)



CKS

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

TAX INVOICE

KIM CHWEE AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-50 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 199802379R

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claims Department

Tax Invoice : 20645

Date : 31.10.2018

Vehicle No : SME 5777D

Make/Model : VOLKSWAGEN

Chassis/Eng# :

Accident Date : 18.10.2018

Claim No : 1018- 20645

Reference :

Policy No :

Amount

To proceed on lump sum repair

S\$

5,100.00

E. & O. E.

Total : S\$ 5,100.00

GST @ 7% : S\$ 357.00

Amount Due : S\$ 5,457.00

KIM CHWEE AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-162018

Date of Request: 19/10/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 19/10/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GBC7807D
Accident Date 18/10/2018

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| GBC7807D | AIG Asia Pacific Insurance Pte. Ltd. | 20/11/2017-19/11/2018 | 65-6419-3000 |

Thank You.

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This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-162018

Date of Request: 19/10/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 19/10/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GBC7807D
Accident Date 18/10/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
|------|---|---------------|--|--|--|-------------|---|
| Main | 19 Oct 2018 Edit Reg | | 19 Oct 2018 00:00 Edit Adj Rpt | \$55,100.00 Edit Estimates | \$55,100.00 View Rpt | | Pending for Survey Report Cancel Case |

































| | | | | |
|------|-----------|---------------|-----------|----------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|

| CLAIM SUBFOLDER DETAILS | | [Created by adjuster] | | | | | | | |
|--|--|--|------------|---------|---------|-------------|--------------|------------|-------|
| Insured: | SANTE ACCESS SYSTEM PTE LTD, Co. Reg. No.: A199306365G | | | | | | | | |
| Main Claimant: | SEAH KOK HUWA, ID: S1759358G | | | | | | | | |
| Vehicle Reg. No.: | SME5777D | Date of Loss: 18/10/2018 16:00 - :59 [24 Months and 19 Days From LTA Reg Date (Man Yr)] | | | | | | | |
| Claim Type: | TP / 7418814612SG | Policy/Cover Note No.: 2100356648 (Comprehensive) | | | | | | | |
| Vehicle Reg. No. (Insured): | GBC7807D | Policy No. (Claimant): | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Kim Chwee Auto Pte Ltd (HQ) 1 Kaki Bukit Avenue 6 #01-48, AutoBay@Kaki Bukit, 417883 Eunos - Tel: 67465405/67417244 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com | | | | | | | | |
| Claimant's Insurer: | QBE Insurance (Singapore) Pte Ltd (HQ) - Tel: 62246633 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 30/10/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED | | View All Compose Case Mail | | | | | | | |
| <ul style="list-style-type: none"> AIG_SG (22/10/2018): Request to upload TP GIA Report | | | | | | | | | |
| ALL ASSOCIATED TASKS | | View All Search Tasks Create New Task Complete | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SME5777D (7418814612SG)
[GBC7807D]
TP
SEAH KOK HUWA
Oct 18 2018 4:00PM
[SANTE ACCESS SYSTEM PTE LTD]
Kim Chwee Auto Pte Ltd

| | | | | | | | | | | | | | | | | |
|-------------------------|-----------------|--|--|--|--|--------------------|--|--|--------------|--|--|--------------|--|------------|-----------------------------------|-------------------------------------|
| Upload Documents | | | Upload Photos | | | Compose New Letter | | | Upload Video | | | Upload Audio | | | View View in Browser | |
| Letters/Correspondences | | | | | | | | | | | | | | 1 per page | | <input checked="" type="checkbox"/> |
| No | Finalized On | | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | Thumbnail | | Print |
| 1 | (Draft) | | Third Party Express Settlement – Payment Breakdown | | | | | | | | | | | 1 | Edit | |
| Photos/Images | | | | | | | | | | | | | | 3 per page | | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | Thumbnail | | Print |
| 1 | 19/10/18 16:08 | | Chassis Number | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 19/10/18 16:08 | | Odometer Reading | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 4 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 5 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 6 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 7 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 8 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 9 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 13 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 17 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 18 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 19 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 20 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 21 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 22 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 23 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 24 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 25 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 26 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 27 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 28 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 29 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 30 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 31 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 32 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 33 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 34 | 19/10/18 16:09 | | General View | | | | | | | | | | | 1 | Load JPG | <input checked="" type="checkbox"/> |

| Letters/Correspondences | | | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|---|--|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 35 | 19/10/18 16:09 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 36 | 19/10/18 16:09 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 37 | 19/10/18 16:09 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 38 | 19/10/18 16:09 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 39 | 19/10/18 16:09 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 40 | 19/10/18 16:09 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 41 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 42 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 43 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 44 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 45 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 46 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 47 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 48 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 49 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 50 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 51 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 52 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 53 | 19/10/18 16:09 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 54 | 30/10/18 15:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 55 | 30/10/18 15:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 56 | 30/10/18 15:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 57 | 30/10/18 15:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| 58 | 30/10/18 15:47 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 22/10/18 17:46 | TP GIA REPORT |  Load PDF | |
| 2 | 12/11/18 11:50 | TP ESTIMATE MARKED |  Load PDF | |
| 3 | 26/03/19 15:03 | WORKSHOP INVOICE |  Load PDF | |
| 4 | 26/03/19 15:03 | AUTHORISATION TO ACT FORM |  Load PDF | |
| 5 | 26/03/19 15:03 | Release Voucher |  Load PDF | |
| 6 | 26/03/19 15:03 | GIA SEARCH |  Load PDF | |
| 7 | 26/03/19 15:03 | LETTER TO OI |  Load PDF | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 22/10/18 11:32 | OI GIA REPORT |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|-----------------------|
| Vehicle No: | GBC7807D (Insd veh) | Model: | VOLKSWAGEN PASSAT 1.4 |
| | SME5777D (TP veh) | | TSI (B7) (A) |
| Date of Accident: | 18/10/2018 | | |

| | | | |
|-----------------------------------|---|-----------------------------------|------------------------------|
| Global Sum Settlement | : <input checked="" type="checkbox"/> [X] Yes | : <input type="checkbox"/> [] No | |
| Repair Estimate | : \$ | | 16,492.98 |
| Final Repair Cost | : \$ | | 2,880.00 |
| Loss of Use | : \$ | | 4.00 days at \$80.00 per day |
| Rental (if any) | : \$ | | days |
| LTA / GIA Search Fee | : \$ | | |
| Others: | : \$ | | |
| | : \$ | | |
| Final Settlement Sum (Global Sum) | : \$ | | 2,880.00 |

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 50 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|------------------------|------|----------|
| 1) | Kim Chwee Auto Pte Ltd | : \$ | 2,880.00 |
| 2) | | : \$ | |
| 3) | | : \$ | |

JOANNE LEE KHANG MIN

26 Mar

2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18019021/UPB3Q2

Date: 26/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100356648
Claimant Vehicle No : SME5777D **Insured Vehicle No :** GBC7807D
 Date of Loss: 18/10/2018 Nature of Claim: TP Claim No: 7418814612SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SME5777D**
 Make & Model: VOLKSWAGEN PASSAT, 1.4 TSI (B7) (A) Engine No: CJS175011
 Reg. Date: 29/09/2016 (Man. Year: 2016) Chassis No: WVVZZZ3CZHE031753
 Colour: Grey Odometer: 15675 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17
 Front Left Side: Continental 8 mm Rear Left Side: Continental 8 mm
 Front Right Side: Continental 8 mm Rear Right Side: Continental 8 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|---|------------------|-----------------|------------------|--------------|
| Parts | 12,954.00 | 5,005.96 | 7,948.04 | 61.36 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 2,460.00 | 1,370.00 | 1,090.00 | 44.31 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 15,414.00 | 6,375.96 | 9,038.04 | 58.64 |
| Approved Total (Overridden) (S\$) | | 5,100.00 | | |
| (S\$) | 15,414.00 | 5,100.00 | 10,314.00 | 66.91 |
| + GST 7.00/7.00% (S\$) | 1,078.98 | 357.00 | 721.98 | 66.91 |
| Nett Amount (S\$) | 16,492.98 | 5,457.00 | 11,035.98 | 66.91 |
| + Loss of Use (4.0 x S\$80.00/day) (S\$) | | 320.00 | | |
| (S\$) | | 5,777.00 | | |
| Liabe Amount (50.00%) (S\$) | | 2,888.50 | | |
| + Doc/Search Fee (S\$) | | 2.00 | | |
| Nett Liability (S\$) | | 2,890.50 | | |
| Global Sum Settlement (S\$) | | 2,880.00 | | |

INSPECTION

Date of Assignment: 19/10/2018
Date Inspected: 19/10/2018 Inspected At: Kim Chwee Auto Pte Ltd (HQ)
1 Kaki Bukit Avenue 6 #01-48,
AutoBay@Kaki Bukit
Singapore 417883
Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--|---------------|------------|--------------|
| 1 | 1 | | *FRONT BUMPER | Distorted | 1,816.10 F | *1,445.73 FL |
| 2 | 2 | | *FRONT BUMPER CHROME MOULDINGS | Necessary | 430.00 F | *376.00 FL |
| 3 | 1 | | *SET FRONT BUMPER CLIPS | Necessary | 60.00 F | *60.00 FL |
| 4 | 1 | | *FRONT BUMPER SIDE HOLDER N/S | Cracked | 66.50 F | *66.50 FL |
| 5 | 1 | | *FRONT BUMPER SPONGE | Not Necessary | 211.30 F | *- FL |
| 6 | 1 | | *FRONT BUMPER REINFORCEMENT | Not Necessary | 495.20 F | *- FL |
| 7 | 1 | | *HEADLAMP N/S | Cracked | 3,650.00 F | *1,660.00 FL |
| 8 | 1 | | *BONNET | Repair | 1,245.20 F | *- FL |
| 9 | 1 | | *FRONT FENDER N/S | Badly Dented | 980.00 F | *635.20 FL |
| 10 | 1 | | *FRONT FENDER INNER SHIELD N/S | Torn | 313.00 F | *268.30 FL |
| 11 | 1 | | *SET FRONT FENDER INNER SHIELD CLIPS N/S | Necessary | 50.00 F | *50.00 FL |
| 12 | 1 | | *FRONT FENDER LOWER CHROME MOULDING N/S | Necessary | 52.50 F | *52.50 FL |
| 13 | 1 | | *FRONT GRILLE | Cracked | 655.20 F | *655.20 FL |
| 14 | 1 | | *FRONT GRILLE LOGO | Not Necessary | 105.00 F | *- FL |
| 15 | 1 | | *FRONT SHOCK ABSORBER N/S | Not Necessary | 425.00 F | *- FL |
| 16 | 1 | | *FRONT LOWER ARM N/S | Not Necessary | 499.00 F | *- FL |
| 17 | 1 | | *FRONT KNUCKLE ARM N/S | Not Necessary | 429.00 F | *- FL |
| 18 | 1 | | *WIPER WASHER TANK | Serviceable | 266.00 F | *- FL |
| 19 | 1 | | *FRONT SPORT RIM N/S | Repair | 1,095.00 F | *- FL |
| 20 | 1 | | *BONNET HINGE N/S | Serviceable | 110.00 F | *- FL |

F=Franchise part. L=ListItemDisc.

| | | |
|--|-----------|----------|
| Sub Total (S\$) | 12,954.00 | 5,269.43 |
| - List Item Discount on L Items 0.00/5.00% (S\$) | 0.00 | 263.47 |

| | | |
|-------------------|-----------|----------|
| Total Parts (S\$) | 12,954.00 | 5,005.96 |
|-------------------|-----------|----------|

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|---|----------|-----------------|-----------------|
| <u>Labour Items</u> | | | | |
| 1 | TO CHECK WIRING | New | 80.00 | 20.00 |
| 2 | TO SPRAY RUST PROOFING | New | 80.00 | 40.00 |
| 3 | TO CONDUCT WHEEL ALIGNMENT | New | 120.00 | 60.00 |
| 4 | TO DISMANTLE & REFIX FRONT UNDERCARRIAGE | New | 150.00 | 0.00 |
| 5 | TO REFILL AIRCON GAS | New | 150.00 | 0.00 |
| 6 | LABOUR FOR PANEL BEATING ,CUT & REPLACING PARTS | New | 800.00 | 500.00 |
| 7 | TO PUTTY & SPRAY PAINTING | New | 1,080.00 | 750.00 |
| Gross Labour Cost (\$\$) | | | 2,460.00 | 1,370.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >