

ASS. REC. #

REI

CS3 / MSG18017394 / Gtd37

Surveyor  
Mehmet

Guo Qiang

ASSIGNMENT (Office)

From Operator

Jowyn Tay

MSG

Loss/Time 18/10/2018

Estimated Cost

Bill to

OD / TP / WS / TP RES / OD RES / EVA / INV / MY / CB

To Inspect Vehicle No

GDB 5960B

Insured

GDB 5291J

at Workshop at

Heng chye Motor

Tel

6747 6845 / 9368 8075

at

3023A Ubi Rd / # 01-57

Policy No

A287 40191MCC

Claim No

571063

Sam Insured

Excess

Make of Veh

(Best's Record)

DGA 17/09/2018

CA / REV / REP / REV 24 HRS (wp)

RDD Endorsement

Date/Time

10:35am @ 25/9/18

Person Conducted

At chye

Vehicle

(IN) OUT

Date/Time	Action/Instructions (X) Estimate
	GDB 5960B - NA / AIG / 18017394 / k4
	GDB 5291J - NA / AIG / 18017394 / k4
	Dismantle: 26/9/2018

\$5900, 7 Days - Cred: 2300 (28%)

*[Signature]*

Bill - File pass to typst.

8/11/2018.

RECEIVED 08 NOV 2018

PRS  
XPR

MSIG

573550

INSURANCE

Date 25/1/18

Vehicle No. 6BD5960B Date 15 Jan 2015

Estimated Cost

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover

OD: ☒ NS / TP RES / OO RES / EVA / INV / MV

Truck / Trailer or

Transport Vehicle No. GBD 5960B  
at Workshop no. Heng Chye Motor  
of 3023A Ubi Rd 1 # 01-57

Make Toyota Hiace 2982  
Colour silver  
Se. Number 46398

Insurance

Engine

Policy No.

C/N

Vehicle No.

Body Condition: Good / Fair / Poor / Burnt

Sum Insured

Excess

Steering: Insured / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Insured / Jammed / Leaked / Burnt or

Make of Van

An Chye: 9368 8075

Mod: ☒ No / SiRim / STD AirRim or

Policy Condition

Tyre Size F: 65 R15  
R: 11

Remark: The veh had commenced its repair at the time of inspection



☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Sal. or Market Value

Front

Rear

IDAC Accident Report Consistent? Yes or No

R.Bal 6 mm R.Bal 6 mm

GMA / PH Seen Consistent? Yes or No

L.Bal 6 mm L.Bal 6 mm

Est. Repair: 7 days Res: Yes or No

D.O.A. 25-01-18

Lump Sum: 20 % S/Vil: Yes or No

Survey held at w/s 11AM

CA / REV / REP / 24 HRS 'up'

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Date

Person Contacted

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

\$4000 - \$5000

Case/Time: File Pass Out

☐

Prelim. Report

Days of Repair: 7

☐

Final Report

Resurvey No. of Trip: 1

Case/Time: File Return In

Quotary Fee

Quotary Fee

21

Add Fee:

☐

Site Insp: 15

☐

Interview: 15

☐

Tyre Insp: 15

☐

Workshop: 15

Report Format PRS

Lump Sum / I.B. / I.S

120

10

10

130

## Nivitha (LKK Auto)

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**From:** Jowyn Tay <jowyn\_tay@sg.msig-asia.com>  
**Sent:** Friday, 19 October 2018 10:55 AM  
**To:** Admin-D (LKKAuto); assignments  
**Subject:** RE: Request for Paper Survey Report for GBD5960B ; Our Ref: 571063

**Importance:** High

Dear Navitha,

Refer to your email on 18 Oct 2018.

We have grants right to your side to view the documents via merimen.

Thank you.

**Best Regards,**

Jowyn Tay  
Executive, Claims Services  
D: +65 6643 1307 | F: +65 6225 7402 | [jowyn\\_tay@sg.msig-asia.com](mailto:jowyn_tay@sg.msig-asia.com)



**MSIG**



Insurer Claims  
Team of the Year  
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)   

A Member of **MS&AD** INSURANCE GROUP

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**From:** Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]  
**Sent:** Thursday, 18 October, 2018 5:00 PM  
**To:** Jowyn Tay <jowyn\_tay@sg.msig-asia.com>; assignments <assignments@lkkauto.com>  
**Cc:** Chhia Nyuk Pui <NyukPui\_Chhia@sg.msig-asia.com>  
**Subject:** RE: Request for Paper Survey Report for GBD5960B ; Our Ref: 571063

Dear Jowyn,

Thank you for the email.

Kindly assist to provide LOD and Coloured Photographs for GBD 5960B in merimen.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jowyn Tay [mailto:jowyn\_tay@sg.msig-asia.com]  
**Sent:** Thursday, 18 October 2018 4:54 PM

To: [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

Cc: Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>

Subject: Request for Paper Survey Report for GBD59608 ; Our Ref: 571063

Importance: High

Dear Catherine / Celine,

We refer to your PRI report dated 04 Oct 2018.

Please prepare and upload your paper survey report via merimen as soon as possible. We have grants right for your side to assess the documents.

Thank you.

Best Regards,

Jowyn Tay

Executive, Claims Services

D: +65 6643 1307 | F: +65 6225 7402 | [jowyn\\_tay@sg.msig-asia.com](mailto:jowyn_tay@sg.msig-asia.com)



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#### CONFIDENTIALITY NOTICE

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[www.avg.com](http://www.avg.com)

# TOMMY CHOO, MARK GO LLC

Advocates & Solicitors Commissioner For Oaths Notary Public  
UEN NO : 201523418E  
(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/16  
MANHATTAN HOUSE  
SINGAPORE 169876  
TEL : (65) 6532 2455  
FAX : (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: thling@tcmg.com.sg

Our Ref : LLH/ing/1428/1018/HCM

Your Ref : GBB 5291 J (571063)

16 OCT 2018

## HO CANVAS

1 Syed Alwi Road  
#01-07/08 Song Lin Building  
Singapore 207628

## M/S MSIG INSURANCE (S) PTE LTD

16 Raffles Quay #24-01  
Hong Leong Building  
Singapore 048581

### Attn: Motor Claims Department

Dear Sirs,

## ACCIDENT INVOLVING GBD 5960 B AND GBB 5291 J ON 17 SEPTEMBER 2018 ALONG AIRPORT ROAD TOWARDS EUNOS LINK ROAD

We are instructed by **M/s Binsmart**, to claim damages against you or your insured, the driver of motor vehicle no. **GBB 5291 J**, in connection with a road traffic incident on 17 of September 2018, at about 13:25 hours along Airport Road towards Eunus Link Road, involving our client's motor vehicle no. **GBD 5960 B** and motor vehicle no. **GBB 5291 J** driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligence and/or management of his motor vehicle. As a result of the incident, our client's motor vehicle was damaged and our client had been put to loss and expenses, particulars of which are as follows:

1	Costs of Repair	\$ 8,200.00
2	Loss of Use (\$120 x 7 days)	\$ 840.00
3	Loss of Use (Pre-repair)(\$ 120 x 2 days)	\$ 240.00
4	Survey Fees	\$ 765.00
5	Disbursement (at this stage)	\$ 93.00
6	Legal Cost (at this stage)	\$ 700.00
		<u>10,838.00</u>

DIRECTOR : LING LEONG HUI

CONSULTANTS : TOMMY CHOO TUCK SOON  
POOTS LAURENCE JAMES



By Certificate of Posting  
(For your attention:without enclosures)

BY PDX NO. 8173

PDX Intercompany Exchange Pte Ltd



010808498816

FROM TOMMY CHOO, MARK GO LLC  
PDX Box No. 8141

Yani, pls  
(1) upload  
(2) ML 1 & 2  
Jomyn

# **TOMMY CHOO, MARK GO LLC**

**Advocates & Solicitors**

**Commissioner For Oaths**

**Notary Public**

**UEN NO : 201523418E**

**(a law corporation with limited liability)**

151 CHIN SWEE ROAD #14-15/16

MANHATTAN HOUSE

SINGAPORE 169876

TEL : (65) 6532 2455

FAX : (65) 6538 9850 (Services of Court Documents By Fax Not Accepted)

Email: [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)

A copy each of the following supporting documents is enclosed:

1. Copy of accident report and LTA search;
2. Copy of Certificate of Insurance;
3. Copy of survey report and invoice and repair bill;
4. Colour photographs pertaining to our client's motor vehicle for your perusal.

We had on 20 September 2018 notified your insurer, M/s MSIG Insurance (S) Pte Ltd about the accident and the pre-repair inspection was conducted.

Please note that if you are insured and you wish to claim from your insurance policy, you should immediately pass this letter to your insurer.

Please note that you should send us an acknowledgment of receipt of this letter within fourteen (14) days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured without further notice to you or your insured.

Please note that if you have a counterclaim against our client arising out of the accident, you are also required to send us a letter giving full particulars of the counterclaim together with the relevant documents within 8 weeks of your receipt of this letter.

Yours faithfully,



Encs.

cc. client

## Enquire Vehicle & Owner Information ( Vehicle No. GBB5291J As At 17 Sep 2018 / 13:25:00 )

### Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: LLH.GBD5960B.HCM

### Current Owner Details

Owner ID Type: Business

Owner ID: 09657800M

Owner Name: HO CANVAS

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 1

Registered Street Name: SYED ALWI ROAD

Registered Unit No.: # 01 - 07/08

Registered Building Name: SONG LIN BUILDING

Registered Postal Code: 207628

### Current Vehicle Details

Vehicle No.: GBB5291J

Make Description/Model: TOYOTA / DYNA 100 MANUAL 3SEATER

Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD

# HENG CHYE MOTOR WORKS

BLOCK 3023A UBI ROAD 1, #01-57, SINGAPORE 408717

TEL: 67476845

Registration no: 52804490k

## INVOICE

Binsmart  
66 Kallang Bahru  
#01-509  
Singapore 330066

Invoice No: 008/18  
Date: 13 October 2018  
Term: Cash  
Vehicle No: GBD5960B  
Make/Model: Toyota Hiace Van  
Accident Date: 17 September 2018

<u>Sr. No.</u>	<u>Description</u>	<u>Qty</u>	<u>Unit price (\$)</u>	<u>Amount (\$)</u>
1	Being labour and materials cost involved for the restoration of the accident vehicle to its pre-accident condition.			\$8,200.00
Total Amount Payable:				\$8,200.00
Sing Dollars: Eight Thousand and Two Hundred only				

Heng Chye Motor Works



Authorized Signature



# PRO-OPTION SERVICES

Mailing address: Blk-189B Rivervale Drive, #04-1004, Singapore 542189

Tel: 6315 1239, Fax: 6315 3298, Mobile: 9061 0543

## ACCIDENT VEHICLE INSPECTION REPORT

Report no : 387M0918.HCM  
Vehicle no : GBD59608

### 1 REFERENCE

Date of inspection : 20 September 2018  
Requested by : Binsmart  
66 Kallang Bahru  
#01-509  
Singapore 330066  
Type of survey : Independent  
Repairer : Heng Chye Motor Works  
Blk 3023A Ubi Road 1, #01-57 Singapore 408717  
Date of accident : 17 September 2018

### 2 VEHICLE DATA

Make/model : TOYOTA HIACE VAN TURBO 5 DR MANUAL  
Chassis no : JTFHT02P000159130  
Engine no : 1KD2483740  
Date of registration : 15 January 2015  
Engine capacity : 2982 cc  
Colour : Silver  
Odometer reading : 46398 km

### 3 STATIC CONDITION CHECK

Steering : Serviceable  
Foot brakes : Serviceable  
Hand brakes : Serviceable  
Paintwork : Good  
General : Good

### 4 TIRE CONDITION CHECK

	<u>RH/MAKE</u>	<u>LH/MAKE</u>	<u>SIZE</u>
Front tread	: 5 mm/Bridgestone	5 mm/Bridgestone	195R15
Rear tread	: 5 mm/Bridgestone	5 mm/Bridgestone	195R15

### 5 BRIEF DESCRIPTION OF DAMAGE

Rear bumper dented/squashed/deformed, rear end panel outer dented/bent/distorted, rear end panel inner bent, RH taillamp broken, RH rear body panel buckled, Lh taillamp casing web broken, rear parking sensor dented/squashed, rear windscreen glass shattered, etc. Please see para. 8 of this report for more details.

### 6 REMARKS

This inspection is carried out on a "WITHOUT PREJUDICE" basis and we have not authorized any repairs.

### 7 RECOMMENDATION

Cost of repairs : \$8,200.00 (lump sum)  
Estimated no of days : Seven (7)

# 8 ASSESSMENT OF DAMAGE AND COSTS

Report no: 387M0918.HCM  
Vehicle no: GBD5960B

## A SPARE PARTS

Description	Qty	Assessed Condition	Repairer's Amount	Revised Amount
Rear bumper	1	dented/squashed/deformed	396.90	396.90
Rear bumper side retainer, LH/RH	2	necessary	159.80	159.80
Rear bumper lower clip	4	necessary	27.60	27.60
Rear bumper lower bracket	4	bent	131.20	131.20
Rear end panel – inner	1	to repair	405.10	0.00
Rear end panel – outer	1	dented/bent/distorted	581.90	581.90
Rear end panel top finisher plate	1	to reuse	277.10	0.00
Rear end panel corner extension panel RH	1	dented/bent	167.80	167.80
RH taillamp assy	1	broken	322.00	322.00
RH taillamp apron panel	1	warped/distorted	89.90	89.90
RH taillamp apron panel clip	1	necessary	6.90	6.90
RH taillamp apron panel side retainer	1	bent	112.60	NN 112.60 X
LH taillamp assy	1	casing web broken	322.00	322.00
LH taillamp apron panel	1	to reuse	89.90	0.00
LH taillamp apron panel clip	1	necessary	6.90	6.90
LH taillamp apron panel side retainer	1	bent	112.60	NN 112.60 X
Rear windscreen glass	1	shattered	1,251.70	1,251.70
RH rear body panel	1	to repair	1,849.90	0.00
Rear wiper motor	1	shaft bent/motion wobbled	685.90	NN 685.90 X
Tailgate lock central lock actuator	1	bent/seized	120.50	120.50
Tailgate assy	1	dented/flattened	1,855.45	1,855.45
Tailgate frame top trim cover	1	mount cracked	285.10	285.10
Tailgate frame top trim cover clip	6	necessary	41.40	41.40
Tailgate inner lock assy	1	distorted	374.45	374.45
Tailgate gas shock stay L/R	2	bent/stiffened	530.00	NN 530.00 X
Tailgate 'TOYOTA' logo	1	necessary	64.15	64.15
Tailgate 'TOYOTA' sticker	1	necessary	58.10	58.10
Tailgate 'HIACE' sticker	1	necessary	63.90	63.90
Tailgate outer chrome garnish	1	scraped/bracket bent	276.40	276.40
Tailgate outer chrome garnish clip	2	necessary	13.80	13.80
Tailgate weatherstrip	1	bent/deformed	374.45	374.45
		Subtotal of the above	11,055.40	8,433.40
		Discount 25%	2,763.85	2,108.35
		Subtotal 1:	8,291.55	6,325.05
(Special nett)				
Rear parking sensor set	1	dented/squashed	280.00	200 280.00
Rear parking camera set	1	shorted	580.00	NN 580.00 X
Rearwindscreen inner seal	1	necessary	55.00	20 55.00
Rear windscreen sealant	1	necessary	80.00	40 80.00
Tailgate '70km/h' sticker	1	necessary	15.00	/ 15.00
		Subtotal 2:	1,010.00	275 1,010.00
		Total cost of parts:	9,301.55	7,335.05

6992.3  
25% : 5244.22

Report no: 387M0918.HCM  
Vehicle no: GBD5960B

**B LABOUR**

To install rear windscreen glass and vacuum and remove glass fragments front vehicle interior. 150.00 / 120.00

To check wiring. 45.00 / 30.00

To install rear parking sensor and check for sensing distance and range. 80.00 40 60.00

To apply anti-rust undercoat for the affected portion. 200.00 60 150.00

Labour charges to cut out and remove damaged panel, replace and weld new panel; to panel beat and reshape affected portion; to remove, renew and install damaged parts. 2,100.00 1,200.00  
800

Spray painting of the affected parts and areas – rear bumper, tailgate, rear end panel, taillamp apron panel, rear end panel side extension panels, rear body outer panel, etc. 1,500.00 1,250.00  
800  
1850

Total cost of labour: 4,075.00 2,810.00

Total cost of repair: 13,376.55 10,145.05

**9 CONCLUSION**

The revised or adjusted cost of repairs to restore the vehicle is \$10,145.05

(a) The final cost of repair based on lump sum repairs would be \$8,200.00

(b) The estimated number of days for the repairs would be Seven (7)

*The above recommendations in my view are fair and reasonable for the restoration of the vehicle to its pre-accident condition.*

Yours faithfully



Liaw Leong San  
Licensed Automotive Appraiser

Dated: 12 October 2018

7369.22  
20%: 5900

# PRO-OPTION SERVICES

Mailing address: Blk 189B Rivervale Drive, #04-1004, Singapore 542189

Tel: 6315 1239, Fax: 6315 3298, Mobile: 9061 0543

## INVOICE

Binsmart  
66 Kallang Bahru  
#01-509  
Singapore 330066

Invoice no:	POS0387/18
Date:	12 October 2018
Report no:	387M0918.HCM
Vehicle :	GBD5960B

No	Item Description	Qty	Unit Price	Total Amount
1	Being charges for the inspection of the accident vehicle, transport and photographs.			765.00
SGD(\$): Seven Hundred and Sixty-Five only			Grand Total:	765.00

"Cheque should be crossed and made payable to "Pro-Option Services"

PRO-OPTION SERVICES



Authorized signature

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/09/2018 16:57
Date Of Accident	17/09/2018 13:25
Exact Location Of Accident	AIRPORT RD TWDS EUNOS LINK RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBD5960B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	BINSMART
Co Reg No	-
Email Address	BINSUVKM@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97713856
Alternative Phone No	OFFICE-97713856

### Vehicle Particulars

Manufacturer	TOYOTA
Model	-
Exact Purpose for which vehicle was being used at time of accident	WORK
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100498297-01
Cover Note Number	

### Driver

Name of Driver	THOMAS BINSU
Passport No/FIN	G0973816P
Date Of Birth	28/02/1980
Occupation	INDOOR
Date Of Driving Pass	18/12/2014
Driving Experience	3 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97713856
Fax Number	
Contact Number	OTHERS-97713856
Email Address	BINSUVKM@GMAIL.COM

Address	BINSMART
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB5291J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	HO CHOON BENG
NRIC/Passport Number	S7243359I
Contact Number	96873259
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time

Driver's Signature  
(if Driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name:  
NRIC/IN No:

A - GBD5960B  
B - GBB529J

I was driving idling on Artest Road to Eunes Link Road, I am waiting to enter Eunes Link Road. Because ~~the~~ heavy traffic flow. After 15 seconds (A) P7BB5290J Thog was behind my van (A) and vehicle (A) back door was damaged, and back wind screen broke and back brake light spoil and back bumper and reverse sensors also damaged already a vehicle (A)

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature \_\_\_\_\_  
Date & Time \_\_\_\_\_

*[Signature]*

18/9/2018  
Centre Personnel's Signature



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



MUCE18120974 / Jack Cars Enterprise Pte Ltd - HQ  
 ENTRY DATE & TIME: 18/09/2018 12:08  
 SUBMITTED BY: Thanaleetchumi Santersahigarn

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	18/09/2018 12:08
Date Of Accident	17/09/2018 13:20
Exact Location Of Accident	AIRPORT ROAD TOWARDS EUNOS LINK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBB5291J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HO CANVAS MERCHANT
Co Reg No	09657800M
Email Address	HOCANVAS@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96873259
Alternative Phone No	Office-62949207

### Vehicle Particulars

Manufacturer	TOYOTA
Model	DYNA 1.5T-3.0 (A)
Exact Purpose for which vehicle was being used at time of accident	WORK RELATED
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	GOODS VEHICLE

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A28740191MKC
Cover Note Number	

### Driver

Name of Driver	HO CHOON BENG
NRIC No	S7243359I
Date Of Birth	24/11/1972
Occupation	OUTDOOR
Date Of Driving Pass	12/05/1994
Driving Experience	24 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96873259

Fax Number	
Contact Number	OFFICE-62949207
Email Address	RICHARDHO72.RH@GMAIL.COM
Address	416A FERNVALE LINK #10-106
Postcode	791416
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PAID DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

**General Information of the Accident**

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

**Other Information**

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

**Details of Police Action**

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

**Circumstances of Accident**

----- REFER TO ATTACHMENT -----

**Attachment(s)**

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number	GBD5960B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	



Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

## SKETCH PLAN

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

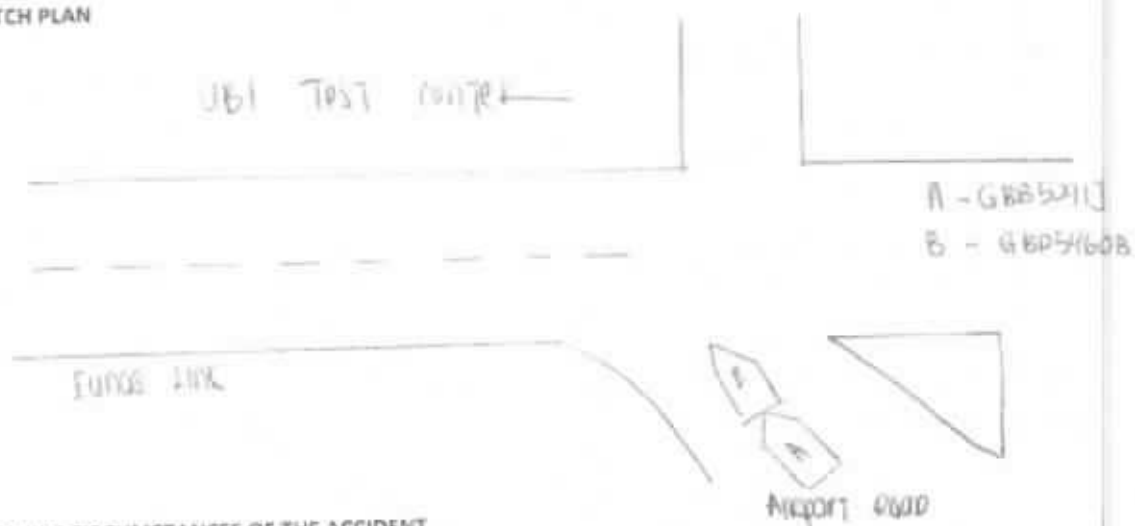
Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time: 18/9/2018 @ 11am

JACK CARS ENTERPRISE PTE LTD  
BLK 3007 UBI ROAD 1  
#01-44B / 450 / 452  
SINGAPORE 408701  
TEL: 6748 8824 FAX: 6748 8834  
Reporting Centre Personnel's Signature  
Name:  
NIC/FIN No.:

## Sketch Plan #2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 17/09/2018 at about 1320hrs, I was travelling along Airport Road towards Eunos Link when the vehicle in front of me jam blocked. I was unable to stop in time and hit the rear of it.

My vehicle registration number GBB521J and the other vehicle number is GBD5960B.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time: 18/09/2018

@ 11am

## JACK CARS ENTERPRISE PTE LTD

BLK 3007 UBI ROAD 1  
#01-448 / 450 / 452  
SINGAPORE 408701

Report No: 0248 0034 FAX: 0248 0034  
Name:  
NRIC/PIN No.:

Sketch Plan #3



MSIG

MSIG Insurance (Singapore) Pte. Ltd.  
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807  
 Tel: +65 6527 7888, Fax: +65 6527 7800  
 Co. Reg. No. Z004122125 GST Reg. No. Z0-04122125

黃循厚保險代理  
 WONG TUN HO INSURANCE AGENT  
 8001 Beach Road #B1-22  
 Golden Mile Tower Singapore 189305  
 Tel: 62922535 & 62922706 Fax: 62960250


## Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)  
 (REPUBLIC OF SINGAPORE)  
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1986 EDITION (REPUBLIC OF SINGAPORE)  
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form: N.T.300	COMMERCIAL VEHICLE
Goods Carrying Vehicle - Sch I	Comprehensive
Certificate No. A 28740191 MEC	Excess: SGD700
1. Index Mark and Registration Number of Vehicle GRB5291J	
2. Name of Policyholder Ho Canvas Merchant	
3. Effective Date of the Commencement of Insurance for the purposes of the Act 17/06/2018	
4. Date of Expiry of Insurance 16/06/2019	
5. Persons or Classes of Persons entitled to drive* Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission. * Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.	
6. Limitations as to use* Use in connection with the Policyholder's business. Use for the carriage of passengers (other than for hire or reward) in connection with the Policyholder's business. Use for social domestic and pleasure purposes. The Policy does not cover: (1) Use for hire or reward or for racing pace-making reliability trial or speed testing. (2) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle. * Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.	
This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).	

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.  
 Approved Insurers

  
 for Chief Executive Officer

JVG8201805171037

Sketch Plan #4



x 96873259

x richardho72.ph@gmail.com  
x hooanwas@hotmail.com

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

Class	Vehicle	Valid Date
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2000 kilograms	23 Apr 1991
Class 4	Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2000 kilograms	12 May 1990

4290



Accident Photo 1



## Accident Photo 2



Accident Photo 3





Accident Photo 4



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

















































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2018		25 Sep 2018 09:37 <a href="#">Edit Adj Rpt</a>	<b>S\$5,900.00</b> <a href="#">Edit Estimates</a>	<b>S\$5,900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>









Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>HO CANVAS MERCHANT</b> , Co. Reg. No.: 09657800M, Tel: +6596873259, Email: HOCANVAS@HOTMAIL.COM									
Main Claimant: <b>BINSMART</b> , Co. Reg. No.: 53217355D									
Vehicle Reg. No.: <b>GBD5960B</b>		Date of Loss: 17/09/2018 13:00 - :59 [44 Months and 2 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 571063</b>		Policy/Cover Note No.: A28740191MKC (Comprehensive) Coverage: 17/06/2018 - 16/06/2019							
Vehicle Reg. No. (Insured): <b>GBB5291J</b>		Policy No. (Claimant):							
		Excess: S\$700.00							
Repairer: <b>Heng Chye Motor Works - Ubi (HQ)</b> 3023A UBI ROAD 1, #01-57, 408717 Ubi - Tel: 93688075 / 67476845									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 31/10/2018]									
Driver/Custodian (Insured): HO CHOON BENG (45 / Male), NRIC: S72433591, Tel: +6596873259									
Adj Asg. Remarks: LIABILITY : 100% / SJE : DISAGREED Kindly survey by tomorrow ( URGENT REQUEST ) And Please appoint LKK AUTO to conduct the survey . Please contact MR AH CHYE @ 9368 8075 or 6747 6845 to arrange for survey .									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• MSIG_SG (29/10/2018): Report Send Back Alerts - GBD5960B (TP)									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GBD59608 (571063)  
[GBB5291J]  
TP  
BINSMART  
Sep 17 2018 1:00PM  
[HO CANVAS MERCHANT]  
Heng Chye Motor Works - Ubi

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail	Print	
1	24/09/18 15:03	Accident Statement From: SC - Reg. No: G885291J, Claimant: HQ CANVAS MERCHANT						Load HTM		
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
2	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
3	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
4	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
5	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
6	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
7	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
8	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
9	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
10	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
11	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
12	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
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15	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
16	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
17	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
18	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
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20	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
21	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
22	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
23	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
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25	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
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29	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
30	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
31	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
32	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	
33	01/10/18 11:02	General View						Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
34	01/10/18 11:02	General View	 Load JPG	<input checked="" type="checkbox"/>
35	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
36	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
37	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
38	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
39	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
40	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
41	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
42	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
43	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
44	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
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57	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
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63	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
64	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
65	01/10/18 11:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
66	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
67	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
68	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
69	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
70	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
71	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
72	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
73	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
74	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
75	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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79	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
80	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
81	08/11/18 15:06	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On			Thumbnail	Print
No	Finalized On			Thumbnail	Print
1	24/09/18 15:03	<b>TPD GBD5960B GIA REPORT</b> From: SC - Reg. No: G8852911, Claimant: HO CANVAS MERCHANT		Load PDF	
2	24/09/18 15:06	<b>TPD GBD5960B - PRI</b>		Load DOC	
3	24/09/18 16:59	<b>Reject email to TP Lawyer &amp; appoint LKK AUTO</b>		Load PDF	
4	17/10/18 11:40	<b>LOD with supporting documents</b>		Load PDF	
5	17/10/18 11:40	<b>TPD GBD5960B - COLOUR PHOTO</b>		Load PDF	
6	18/10/18 16:24	<b>TPD GBD5960B - ENCL ACK LTR</b>		Load PDF	
7	18/10/18 16:55	<b>TPD GBD5960B - REQ LKK FOR PAPER RESUVEY</b>		Load PDF	
No	Relabel/Reorder			Thumbnail	Print
1	09/11/18 08:46	<b>Colour Photo</b>		Load PDF	
2	09/11/18 08:46	<b>PRS Invoice</b>		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18017394/GTD3E2-1

Date: 09/11/2018

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: A28740191MKC

Claimant Vehicle No : GBD5960B

Insured Vehicle No : GBB5291J

Date of Loss: 17/09/2018

Nature of Claim: TP

Claim No: 571063

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBD5960B

Make &amp; Model: TOYOTA HIACE, 3.0 D TURBO 5 DR (M)

Engine No: 1KD2483740

Reg. Date: 15/01/2015 (Man. Year: 2014)

Chassis No: JTFHT02P000159130

Colour: Silver

Odometer: 46398 km

Engine Capacity: 2982 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195 R15

Rear Tyre Size: 195 R15

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,301.55	5,519.22	3,782.33	40.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,075.00	1,850.00	2,225.00	54.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>13,376.55</b>	<b>7,369.22</b>	<b>6,007.33</b>	<b>44.91</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>5,900.00</b>		
<b>Nett Amount (S\$)</b>	<b>13,376.55</b>	<b>5,900.00</b>	<b>7,476.55</b>	<b>55.89</b>

### INSPECTION

Date of Assignment: 25/09/2018

Date Inspected: 25/09/2018 Inspected At:

Heng Chye Motor Works - Ubi (HQ)

3023A UBI ROAD 1, #01-57

Singapore 408717

Estimated Period of Repair: 7.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 09 Nov 2018)
<b>Parts:</b>	213	TOYOTA HIACE 3.0 D TURBO 5 DR (M) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBD5960B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented/Squashed/Deformed	396.90 FL	*396.90 FL
2	2		*REAR BUMPER SIDE RETAINER, LH/RH	Necessary	159.80 FL	*159.80 FL
3	4		*REAR BUMPER LOWER CLIP	Necessary	27.60 FL	*27.60 FL
4	4		*REAR BUMPER LOWER BRACKET	Bent	131.20 FL	*131.20 FL
5	1		*REAR END PANEL - INNER	To repair	405.10 FL	*- FL
6	1		*REAR END PANEL - OUTER	Dented/Bent/Distorted	581.90 FL	*581.90 FL
7	1		*REAR END PANEL TOP FINISHER PLATE	To reuse	277.10 FL	*- FL
8	1		*REAR END PANEL CORNER EXTENSION PANEL RH	Dented/Bent	167.80 FL	*167.80 FL
9	1		*RH TAILLAMP ASSY	Broken	322.00 FL	*322.00 FL
10	1		*RH TAILLAMP APRON PANEL	Warped/Distorted	89.90 FL	*89.90 FL
11	1		*RH TAILLAMP APRON PANEL CLIP	Necessary	6.90 FL	*6.90 FL
12	1		*RH TAILLAMP APRON PANEL SIDE RETAINER	Not Necessary	112.60 FL	*- FL
13	1		*LH TAILLAMP ASSY	Casing web broken	322.00 FL	*322.00 FL
14	1		*LH TAILLAMP APRON PANEL	To reuse	89.90 FL	*- FL
15	1		*LH TAILLAMP APRON PANEL CLIP	Necessary	6.90 FL	*6.90 FL
16	1		*LH TAILLAMP APRON PANEL SIDE RETAINER	Not Necessary	112.60 FL	*- FL
17	1		*REAR WINDSCREEN GLASS	Shattered	1,251.70 FL	*1,251.70 FL
18	1		*RH REAR BODY PANEL	To repair	1,849.90 FL	*- FL
19	1		*REAR WIPER MOTOR	Not Necessary	685.90 FL	*- FL
20	1		*TAILGATE LOCK CENTRAL LOCK ACTUATOR	Bent/Seized	120.50 FL	*120.50 FL
21	1		*TAILGATE ASSY	Dented/Flattened	1,855.45 FL	*1,855.45 FL
22	1		*TAILGATE FRAME TOP TRIM COVER	Mount cracked	285.10 FL	*285.10 FL
23	6		*TAILGATE FRAME TOP TRIM COVER CLIP	Necessary	41.40 FL	*41.40 FL
24	1		*TAILGATE INNER LOCK ASSY	Distorted	374.45 FL	*374.45 FL
25	2		*TAILGATE GAS SHOCK STAY L/R	Not Necessary	530.00 FL	*- FL
26	1		*TAILGATE TOYOTA LOGO	Necessary	64.15 FL	*64.15 FL
27	1		*TAILGATE TOYOTA STICKER	Necessary	58.10 FL	*58.10 FL
28	1		*TAILGATE HIACE STICKER	Necessary	63.90 FL	*63.90 FL
29	1		*TAILGATE OUTER CHROME GARNISH	Scraped/bracket bent	276.40 FL	*276.40 FL
30	2		*TAILGATE OUTER CHROME GARNISH CLIP	Necessary	13.80 FL	*13.80 FL
31	1		*TAILGATE WEATHERSTRIP	Bent / Deformed	374.45 FL	*374.45 FL
32	1		*SET REAR PARKING SENSOR	Dented/Squashed	280.00 FS	*200.00 FS
33	1		*SET REAR PARKING CAMERA	Not Necessary	580.00 FS	*- FS
34	1		*REAR WINDSCREEN INNER SEAL	Necessary	55.00 FS	*20.00 FS
35	1		*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
36	1		*TAILGATE 70KM/H STICKER	Necessary	15.00 FS	*15.00 FS
						<small>F=Franchise part. S=SpcNett. L=ListItemDisc.</small>
					Sub Total (S\$)	12,065.40 7,267.30
					- List Item Discount on L Items 25.00/25.00% (S\$)	2,763.85 1,748.08
					Total Parts (S\$)	9,301.55 5,519.22

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO INSTALL REAR WINDSCREEN GLASS AND VACUUM AND REMOVE GLASS FRAGMENTS FRONT VEHICLE INTERIOR	New	150.00	120.00
2	TO CHECK WIRING	New	45.00	30.00
3	TO INSTALL REAR PARKING SENSOR AND CHECK FOR SENSING DISTANCE AND RANGE	New	80.00	40.00
4	TO APPLY ANTI-RUST UNDERCOAT FOR THE AFFECTED PORTION	New	200.00	60.00
5	LABOUR CHARGES TO CUT OUT AND REMOVE DAMAGED PANEL, REPLACE AND WELD NEW PANEL; TO PANEL BEAT AND RESHAPE AFFECTED PORTION; TO REMOVE, RENEW AND INSTALL DAMAGED PARTS	New	2,100.00	800.00
6	SPRAY PAINTING OF THE AFFECTED PARTS AND AREAS - REAR BUMPER, TAILGATE, REAR END PANEL, TAILLAMP APRON PANEL, REAR END PANEL SIDE EXTENSION PANELS, REAR BODY OUTER PANEL, ETC	New	1,500.00	800.00
Gross Labour Cost (S\$)			4,075.00	1,850.00

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< END OF ESTIMATES >