

15/02/2018

INS. CASE OWNER:

CC 3/AIG1801

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

Date / Time:

18/10/18

Registered in Merimen:

18/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMA 22984

Name of Insured:

KNG BEE HI

Insured Tel No.:

HP: 9220463

Excess Sec II :SS

D.O.A: 18/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

8080VH884956

Policy No.:

1800069126

Make / Model:

MERCEDES

Place of Accident:

ONE SHELTOW WAY CP

If NO, Driver Name / Age:

KNG

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SLM 5009H

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

premium

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

( days)

Loss of Use (LOU):

S\$

(S x days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

w/p  
\$50.00

RECEIVED 13 DEC 2018

COPY SENT  
17/11/18

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop no: \_\_\_\_\_

of \_\_\_\_\_

Insured \_\_\_\_\_

Policy No \_\_\_\_\_

Claims No \_\_\_\_\_

Sum Insured \_\_\_\_\_

Excess \_\_\_\_\_

(Client's Record)

Make of Veh \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or NoLump Sum: 282 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No

SLM5009H

Yr Regn

2017 March

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make

Audi A4 Sedan

CC 1385

Colour

Black

A/C

Insured / Std / NI / NA

Sp Reading

14729

T/Radio

Insured / Std / NI / NA

Eng/No

C/No

WAUZZF41HA113633

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/60R16

R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal

06

mm

R/Bal

06

mm

L/Bal

06

mm

L/Bal

06

mm

D.O.A.

D.O.I

19/10/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front o/s

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

TP ALG

12/12/18 submit 282 \$12480.00 with 5 working days exclude clerical items  
 \$1515.00

(201-26)06.0  
 33'1)

Date/Time: File Pass to?

☐

: Preli. Report

Days Of Repair:

is

☐

: Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

Survey Fee

Transportation

is

Add Fee:

☐

Site Insp IS

☐

Interview IS

☐

Tech Insp IS

☐

Weighted IS

IS - PS IS

Photos

Others

Report Format :

Lump Sum / I.B.I. IS

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                  |                            |            |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|----------------------------|------------|-------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD                                                                                                     |                                                                  | Ref : CC3/AIG18018988/Awb3 |            |                                                                                     |
| 78 SHENTON WAY #08-16<br>CHARTIS BUILDING<br>SINGAPORE 079120                                                                          |                                                                  | Date : 18-10-2018          |            |  |
|                                                                                                                                        |                                                                  | Code : AIG                 |            |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                  |                            |            |                                                                                     |
| Insured Veh.                                                                                                                           | SMA 7398Y                                                        | Veh. Inspected             | SLM 5009H  |                                                                                     |
| Policy No.                                                                                                                             |                                                                  | Coverage (\$)              | 0.00       |                                                                                     |
| Claim No.                                                                                                                              |                                                                  | Excess (\$)                | 0.00       |                                                                                     |
| Assign From                                                                                                                            |                                                                  | Assign Date                | 18/10/2018 |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                  |                            |            |                                                                                     |
| Make & Model                                                                                                                           |                                                                  | c.c                        | 0          |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                           | Year of Reg.               |            |                                                                                     |
| Chassis No.                                                                                                                            |                                                                  | Colour                     |            |                                                                                     |
| Odometer                                                                                                                               | -                                                                | Steering                   |            |                                                                                     |
| Brakes                                                                                                                                 |                                                                  | Modification               |            |                                                                                     |
| General                                                                                                                                |                                                                  |                            |            |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                  |                            |            |                                                                                     |
|                                                                                                                                        | Size                                                             | Make                       | Balance    |                                                                                     |
| R/H Front Tyre                                                                                                                         |                                                                  |                            | mm         |                                                                                     |
| L/H Front Tyre                                                                                                                         |                                                                  |                            | mm         |                                                                                     |
| R/H Rear Tyre                                                                                                                          |                                                                  |                            | mm         |                                                                                     |
| L/H Rear Tyre                                                                                                                          |                                                                  |                            | mm         |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                                  |                            |            |                                                                                     |
|                                                                                                                                        |                                                                  |                            |            |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                  |                            |            |                                                                                     |
| Accident Date                                                                                                                          | 17/10/2018                                                       | Inspection Date            | 19/10/2018 |                                                                                     |
| Survey held at                                                                                                                         | PREMIUM AUTOMOBILES PTE LTD<br>55 UBI ROAD 1<br>SINGAPORE 408699 |                            |            |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                  |                            |            |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                  |                            |            |                                                                                     |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: [Nora.khal@premiumauto.com.sg](mailto:Nora.khal@premiumauto.com.sg) / [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

## Telefax

|            |   |                    |
|------------|---|--------------------|
| Estimate   | : | Accident Repairs   |
| Workshop   | : | Ubi Road 1         |
| Contact No | : | 6366 2323          |
| Fax No     | : | 6841 1183          |
| Reference  | : | PA/TP/1190/2018/PH |
| Date       | : | 19-Oct-18          |

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : **SMA 7398 Y**

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                      |
|-------------------|---|--------------------------------------|
| Owner's Name      | : | HITACHI CAPITAL ASIA PACIFIC PTE LTD |
| Address           | : |                                      |
|                   | : | Singapore                            |
| Telephone         | : | HP +65 67341222                      |
| Type of Claim     | : | Third Party Claim                    |
| Policy No.        | : | VPX/P1929357                         |
| Vehicle No        | : | <b>SLM 5009 H</b>                    |
| Model Code        | : | Audi A4 SEDAN 1.4 TFSI               |
| Model / Year      | : | Mar-17                               |
| Engine No         | : | CVN 029552                           |
| Chassis No        | : | WAUZZZF41HA113633                    |
| Mileage           | : |                                      |
| Date In           | : |                                      |
| Liability         | : | -                                    |
| Excess Cost       | : | -                                    |
| Estimated By      | : | Johnny Boo / Allan Wu                |
| Accident Date     | : | 17-Oct-18                            |
| Place of Accident | : | One Shenton (Parking)                |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLM 5009 H

| S/N                  | Nature of Jobs                                                                                                                                       | Estimated Charges           | Surveyor's Recommendation |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|---------------------------|
| 1                    | To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                               | S/N \$ 360.00               | ✓                         |
| 2                    | To dismantle and renew front bumper, rhs front fender and rhs headlight. Re-organise front crash management components. Reinstall all parts removed. | \$ <del>1,800.00</del> 1250 |                           |
| 3                    | To respray front bumper and rhs front fender.                                                                                                        | \$ <del>1,500.00</del> 1100 |                           |
| 4                    | To carry out diagnostic check.                                                                                                                       | S/N \$ 192.00               | ✓                         |
| TOTAL LABOUR CHARGES |                                                                                                                                                      | : \$ <u>3,852.00</u>        |                           |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SLM 5009 H.

| S/N                          | Parts Description                                   | Damage Parts & Prices |                 |
|------------------------------|-----------------------------------------------------|-----------------------|-----------------|
|                              |                                                     | S/NETT                | REMARKS         |
| 1                            | FRONT BUMPER <i>ok</i>                              | \$                    | 1,849.00 ✓      |
| 2                            | FIXING PARTS FOR FRONT BUMPER                       | \$                    | 245.00 ✓        |
| 3                            | SECURING STRIP                                      | \$                    | 30.00 ✓         |
| 4                            | GRILLE SATIN BLACK                                  | \$                    | 171.00 ✓        |
| 5                            | CLOSING ELEMENT                                     | \$                    | 180.00 ✓        |
| 6                            | AIR GUIDE - RH                                      | \$                    | 73.00 ✓         |
| 7                            | AIR GUIDE GRILLE - RH                               | \$                    | 118.00 ✓        |
| 8                            | FOAM FILLER PIECE ?                                 | \$                    | 107.00 ✓        |
| 9                            | FRONT BUMPER CARRIER ?                              | \$                    | 702.00 ?        |
| 10                           | GUIDE SECTION - RH <i>new</i>                       | \$                    | 32.00 ✓         |
| 11                           | BRACKET LOCK CARRIER <i>new</i>                     | \$                    | 118.00 ✓        |
| 12                           | FRONT FENDER - RH <i>ok</i>                         | \$                    | 665.00 ✓        |
| 13                           | ATTACHMENT PARTS FOR FENDER ?                       | \$                    | 45.00 ?         |
| 14                           | CLOSING ELEMENT - RH <i>new</i>                     | \$                    | 44.00 ✓         |
| 15                           | BRACKET FOR FENDER - RH ?                           | \$                    | 31.00 ?         |
| 16                           | BRACKET FOR DEFORMATION - RH ?                      | \$                    | 43.00 ?         |
| 17                           | FRONT FENDER BRACE - RH ?                           | \$                    | 103.00 ?        |
| 18                           | WHEEL HOUSING LINER - RH <i>new</i>                 | \$                    | 209.00 ✓        |
| 19                           | ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>new</i> | \$                    | 78.00 ✓         |
| 20                           | WHEEL SPOILER - RH <i>new</i>                       | \$                    | 63.00 ✓         |
| <b>SUB TOTAL SPARE PARTS</b> |                                                     | \$                    | <b>4,906.00</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SLM 5009 H.

| S/N                  | Parts Description                              | Damage Parts & Prices |         |
|----------------------|------------------------------------------------|-----------------------|---------|
|                      |                                                | S/NETT                | REMARKS |
| 21                   | SPOILER <i>new</i>                             | \$ 31.00              | *       |
| 22                   | STONE CHIP GUARD - SATIN BLACK <i>new</i>      | \$ 44.00              | ✓       |
| 23                   | COVER <i>new</i>                               | \$ 27.00              | ✓       |
| 24                   | COVER - RH <i>new</i>                          | \$ 20.00              | ✓       |
| 25                   | LED HEADLIGHT - RH <i>cut</i>                  | \$ 6,973.00           | ✓       |
| 26                   | POWER MODULE FOR MAIN LIGHT <i>new</i>         | \$ 695.00             | *       |
| 27                   | CONTROL UNIT FOR LIGHT CONTROL UNIT <i>new</i> | \$ 657.00             | *       |
| 28                   | HEADLIGHT LIFT CYLINDER - RH ?                 | \$ 184.00             | ?       |
| 29                   | RADIATOR GRILLE <i>new</i>                     | \$ 972.00             | *       |
| 30                   | FRONT NUMBER PLATE <i>new</i>                  | S/N \$ 25.00          | *       |
| 31                   | SUNDRIES ?                                     | \$ 300.00             | ?       |
| TOTAL SPARE PARTS    |                                                | \$ 14,834.00          |         |
| TOTAL LABOUR CHARGES |                                                | \$ 3,852.00           |         |
| GRAND TOTAL          |                                                | \$ 18,686.00          |         |

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Adrian Lim*  
Surveyed Date : *19/10/18*  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : *Not Authorised, 05 Days.*

## Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Vivian Lau (LKKAuto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 5 December, 2018 3:33 PM  
**To:** 'Loh, Chee-Heng'; Vivian Lau (LKKAuto)  
**Cc:** Admin A; assignments  
**Subject:** RE: 8080238899SG

Dear Mr Loh,

Thank you for your email.

Dear Vivian,

FYNA. Our Ref: CC3/AIG18018988/Awb3

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Loh, Chee-Heng [mailto:[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)]  
**Sent:** Wednesday, 5 December, 2018 3:24 PM  
**To:** Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** 8080238899SG

Dear Sirs,

We have received UIL claim from TP.

Kindly advise if there is survey done and any bill to be submitted.

Thank you.

Best regards,

Loh Chee Heng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

## CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                               | Adj Submitted                                   | Ins Auth'd | Status                                                          |
|------|-----------------------------------------|---------------|---------------------------------------------------|-------------------------------------------------------|-------------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 18 Oct 2018<br><a href="#">Edit Reg</a> |               | 19 Oct 2018 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$12,480.00</b><br><a href="#">Edit Estimates</a> | <b>S\$12,480.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                          | Reference | Claim Details                                                                                     | Documents                                                                              | Show All |         |             |              |            |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>                                                                                       |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| Insured: <b>ANG BEE CHI</b> , ID: 57633427G, Tel: +6599999999                                                                                                                 |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| Main Claimant: <b>HITACHI CAPITAL ASIA PACIFIC PTE LTD</b> , Co. Reg. No.: 199400399N                                                                                         |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SLM5009H</b>                                                                                                                                             |           | Date of Loss: 17/10/2018 09:00 - :59<br><b>[19 Months and 16 Days From LTA Reg Date (Man Yr)]</b> | Policy/Cover Note No.: 1800069196 (Comprehensive)<br>Coverage: 19/06/2018 - 18/06/2019 |          |         |             |              |            |       |
| Claim Type: <b>TP / 8080238899SG</b>                                                                                                                                          |           | Policy No. (Claimant): <b>VPX/P1929357</b>                                                        | Excess:                                                                                |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured): <b>SMA7398Y</b>                                                                                                                                   |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| Repairer: <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                                                                        |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loh, Chee-Heng</b> ] Chee-Heng.Loh@aig.com                     |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| Claimant's Insurer: <b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288                                                                                                        |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 29/10/2018]</b>                                |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                 |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (22/10/2018): <b>Re: No Policy Found</b></li> <li>AIG_SG (19/10/2018): <b>No Policy Found</b></li> </ul>                        |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |
| Due Date                                                                                                                                                                      | Priority  | Type                                                                                              | Task Group                                                                             | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                   |           |                                                                                                   |                                                                                        |          |         |             |              |            |       |

## Claim Documents

\*SLM5009H (8080238899SG)  
[SMA7398Y]  
TP  
HITACHI CAPITAL ASIA PACIFIC PTE LTD  
Oct 17 2018 9:00AM  
[ANG BEE CHI]  
Premium Automobiles Pte Ltd

|                  |                 |                                           |               |  |  |                    |  |  |              |  |  |              |  |   |            |                                     |  |                                     |  |  |
|------------------|-----------------|-------------------------------------------|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|--|---|------------|-------------------------------------|--|-------------------------------------|--|--|
| Upload Documents |                 |                                           | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |  |   | View       |                                     |  | View in Browser                     |  |  |
| Photos/Images    |                 |                                           |               |  |  |                    |  |  |              |  |  |              |  |   | 3 per page |                                     |  | <input checked="" type="checkbox"/> |  |  |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         |               |  |  |                    |  |  |              |  |  |              |  |   | Thumbnail  | Print                               |  |                                     |  |  |
| 1                | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 2                | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 3                | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 4                | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 5                | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 6                | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 7                | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 8                | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 9                | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 10               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 11               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 12               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 13               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 14               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 15               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 16               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 17               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 18               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 19               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| 20               | 05/12/18 15:55  | General View                              |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load JPG   | <input checked="" type="checkbox"/> |  |                                     |  |  |
| Documentation    |                 |                                           |               |  |  |                    |  |  |              |  |  |              |  |   | 1 per page |                                     |  | <input checked="" type="checkbox"/> |  |  |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         |               |  |  |                    |  |  |              |  |  |              |  |   | Thumbnail  | Print                               |  |                                     |  |  |
| 1                | 18/10/18 16:44  | TP GIA REPORT                             |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load PDF   |                                     |  |                                     |  |  |
| 2                | 22/10/18 17:40  | TP ESTIMATE- MARKED                       |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load PDF   |                                     |  |                                     |  |  |
| 3                | 05/12/18 15:54  | Accidnet photos                           |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load PDF   |                                     |  |                                     |  |  |
| No               | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) |               |  |  |                    |  |  |              |  |  |              |  |   | Thumbnail  | Print                               |  |                                     |  |  |
| 1                | 22/10/18 08:56  | OI GIA REPORT                             |               |  |  |                    |  |  |              |  |  |              |  | 1 | Load PDF   |                                     |  |                                     |  |  |

## Documents Checklist

|                                                           |       |      |       |
|-----------------------------------------------------------|-------|------|-------|
| <b>DOCUMENTS CHECKLIST</b>                                | Reset | Save | Print |
| There are no document checklists configured.              |       |      |       |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) |       |      |       |

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd

(Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18018988/AWB3Q2

Date: 17/12/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1800069196

Claimant Vehicle No: SLM5009H

Insured Vehicle No: SMA7398Y

Date of Loss: 17/10/2018

Nature of Claim:

TP

Claim No: 8080238899SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLM5009H

Make &amp; Model: AUDI A4, 1.4 TFSI S TRONIC (A)

Engine No: CVN029552

Reg. Date: 01/03/2017 (Man. Year: 2017)

Chassis No: WAUZZZF41HA113633

Colour: Black

Odometer: 14729 km

Engine Capacity: 1395 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                     | Repairer's       | Adjuster's       | Difference      | Diff %       |
|------------------------------------|------------------|------------------|-----------------|--------------|
| Parts                              | 14,834.00        | 9,578.00         | 5,256.00        | 35.43        |
| Miscellaneous Items                | 0.00             | 0.00             | 0.00            |              |
| Labour                             | 3,852.00         | 2,902.00         | 950.00          | 24.66        |
| Paintwork Labour                   | 0.00             | 0.00             | 0.00            |              |
| Towing                             | 0.00             | 0.00             | 0.00            |              |
| <b>Gross Total (S\$)</b>           | <b>18,686.00</b> | <b>12,480.00</b> | <b>6,206.00</b> | <b>33.21</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>      | <b>1,308.02</b>  | <b>873.60</b>    | <b>434.42</b>   | <b>33.21</b> |
| <b>Nett Amount (S\$)</b>           | <b>19,994.02</b> | <b>13,353.60</b> | <b>6,640.42</b> | <b>33.21</b> |
| <b>Global Sum Settlement (S\$)</b> |                  | <b>0.00</b>      |                 |              |

### INSPECTION

Date of Assignment: 19/10/2018

Date Inspected: 19/10/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

| No. | Qty | Part No. | Particulars                               | Condition     | Repairer's  | Amount       |
|-----|-----|----------|-------------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                             | Deformed      | 1,849.00 FS | *1,849.00 FS |
| 2   | 1   |          | *FIXING PARTS FOR FRONT BUMPER            | Not Necessary | 245.00 FS   | *- FS        |
| 3   | 1   |          | *SECURING STRIP                           | Not Necessary | 30.00 FS    | *- FS        |
| 4   | 1   |          | *GRILLE SATIN BLACK                       | Not Necessary | 171.00 FS   | *- FS        |
| 5   | 1   |          | *CLOSING ELEMENT                          | Not Necessary | 180.00 FS   | *- FS        |
| 6   | 1   |          | *AIR GUIDE-RH                             | Not Necessary | 73.00 FS    | *- FS        |
| 7   | 1   |          | *AIR GUIDE GRILLE-RH                      | Not Necessary | 118.00 FS   | *- FS        |
| 8   | 1   |          | *FOAM FILLER PIECE                        | *Check        | 107.00 FS   | *- FS        |
| 9   | 1   |          | *FRONT BUMPER CARRIER                     | *Check        | 702.00 FS   | *- FS        |
| 10  | 1   |          | *GUIDE SECTION -RH                        | Not Necessary | 32.00 FS    | *- FS        |
| 11  | 1   |          | *BRACKET LOCK CARRIER                     | Not Necessary | 118.00 FS   | *- FS        |
| 12  | 1   |          | *FRONT FENDER -RH                         | Dented        | 665.00 FS   | *665.00 FS   |
| 13  | 1   |          | *ATTACHMENT PARTS FOR FENDER              | *Check        | 45.00 FS    | *- FS        |
| 14  | 1   |          | *CLOSING ELEMENT -RH                      | Not Necessary | 44.00 FS    | *- FS        |
| 15  | 1   |          | *BRACKET FOR FENDER-RH                    | *Check        | 31.00 FS    | *- FS        |
| 16  | 1   |          | *BRACKET FOR DEFORMATION -RH              | *Check        | 43.00 FS    | *- FS        |
| 17  | 1   |          | *FRONT FENDER BRACE-RH                    | *Check        | 103.00 FS   | *- FS        |
| 18  | 1   |          | *WHEEL HOUSING LINER-RH                   | Not Necessary | 209.00 FS   | *- FS        |
| 19  | 1   |          | *ATTACHMENT PARTS FOR WHEEL HOUSING LINER | Not Necessary | 78.00 FS    | *- FS        |
| 20  | 1   |          | *WHEEL SPOILER-RH                         | Not Necessary | 63.00 FS    | *- FS        |
| 21  | 1   |          | *SPOILER                                  | Not Necessary | 31.00 FS    | *- FS        |
| 22  | 1   |          | *STONE CHIP GUARD-SATIN BLACK             | Necessary     | 44.00 FS    | *44.00 FS    |
| 23  | 1   |          | *COVER                                    | Necessary     | 27.00 FS    | *27.00 FS    |
| 24  | 1   |          | *COVER-RH                                 | Necessary     | 20.00 FS    | *20.00 FS    |
| 25  | 1   |          | *LED HEADLIGHT-RH                         | Cut           | 6,973.00 FS | *6,973.00 FS |
| 26  | 1   |          | *POWER MODULE FOR MAIN LIGHT              | Not Necessary | 695.00 FS   | *- FS        |
| 27  | 1   |          | *CONTROL UNIT FOR LIGHT CONTROL UNIT      | Not Necessary | 657.00 FS   | *- FS        |
| 28  | 1   |          | *HEADLIGHT LIFT CYLINDER -RH              | *Check        | 184.00 FS   | *- FS        |
| 29  | 1   |          | *RADIATOR GRILLE                          | Not Necessary | 972.00 FS   | *- FS        |
| 30  | 1   |          | *FRONT NUMBER PLATE                       | Not Necessary | 25.00 FS    | *- FS        |
| 31  | 1   |          | *SUNDRIES                                 | *Check        | 300.00 FS   | *- FS        |

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 14,834.00 9,578.00

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                                        | Lab.Type | Repairer's      | Amount          |
|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <u>Labour Items</u>     |                                                                                                                                                    |          |                 |                 |
| 1                       | TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY                              | New      | 360.00          | 360.00          |
| 2                       | TO DISMANTLE AND RENEW FRONT BUMPER ,RHS FRONT FENDER AND RHS HEADLIGHT .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED | New      | 1,800.00        | 1,250.00        |
| 3                       | TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER                                                                                                       | New      | 1,500.00        | 1,100.00        |
| 4                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                      | New      | 192.00          | 192.00          |
| Gross Labour Cost (S\$) |                                                                                                                                                    |          | <b>3,852.00</b> | <b>2,902.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >