From (Person): Yel Pel Li of EGI Dete/Fine: 18/10/18@4-16pm
From (Person): YOU PULL OF FGT Date(Time 18/10/18/00 4:160m)
Total Time Total Time
Estimated Cost: Bill to:
To Inspect Vehicle No: PC 275T Insured: YN 65726
at Workshop m/s MG Solution Tel: 6243 1373 of 23 kaki Bkf Ave 4 # 02-03B
Policy No: CDMCG18000621/SLP
Sum Insured: Excess:
Make of Veh: D.O.A. 02 10 308
CA / REV / REP. / REV 24 HRS 1 WP ) H.O.D. Endorsement:
Date/Time: 4:27pm2)18 10 18 Person Contacted: MS. Horg Vehicle IN DUT
Date/Time Action/Instruction ( ) Estimate advise Consistency of damages,  Obtain estimate
PC 2757-CC6/AXA14020579/Ksy3w2 DOA: 28/10/2014
22/10/18 @ 14:28 pm. revet purby estimate from repairer to
lei E Via encil.

.

Report Format:

Lump Sum / I.B.I: (\$ 6,600/- HS

Interview (\$ Tech. Invs.(\$

Weekend IS

TOTAL

350

### Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Monday, 22 October 2018 2:28 PM

To:

'Survey Report (ERGO Insurance Pte. Ltd.)'
'SUR'; 'Admin-D (LKKAuto)'; 'assignments'

Cc: Subject:

RE: YN6572G / TP : PC275T/LKK / DOA : 02/10/2018 (CDMCG18000621)

Dear Pei Li,

Please be informed that we have inspected the vehicle PC 275T on 18/10/2018.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 18 October 2018 4:30 PM

To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments

<assignments@lkkauto.com> Cc: SUR <sur@lkkauto.com>

Subject: RE: YN6572G / TP: PC275T/LKK / DOA: 02/10/2018 (CDMCG18000621)

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Thursday, 18 October 2018 4:16 PM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>

Cc: 'ASSIGNMENTS@LKKAUTO.COM' <ASSIGNMENTS@LKKAUTO.COM>

Subject: OI: YN6572G / TP: PC275T/LKK / DOA: 02/10/2018 (CDMCG18000621)

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

#### Nivitha (LKK Auto)

From:

Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Sent:

Thursday, 18 October 2018 4:16 PM

To:

'admin-d@lkkauto.com'

Cc:

'ASSIGNMENTS@LKKAUTO.COM'

Subject:

OI: YN6572G / TP: PC275T/LKK / DOA: 02/10/2018 (CDMCG18000621)

Attachments:

YN6572G - SAS.pdf; PC275T - SAS.pdf; PC275T - PRS FORM.pdf; PC275T -( PRE-

ISNPECTION); YOUR RF: YN6572G -DOA ON 02/10/208 (680 KB)

#### Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

Please assist to conduct this survey from MG SOLUTION PTE LTD,

ADDRESS

: 23 KAKI BUKIT AVE 4 (SOUTH WING)

#02-03B VICOM INSPECTION CENTRE

SINGAPORE 415933

PERSON TO CONTACT

MS HONG @ 6243 1373

ERGO OFFICER-IN-CHARGE

: STEVE LIM

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle. Obtain estimate from workshop and inform the repairer <u>in writing</u>, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and TP's SAS (note: reports not to be released to any Third Party). No estimates was provided.

Kindly acknowledge receipt of this email.

Regards, Yee Pei Li Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

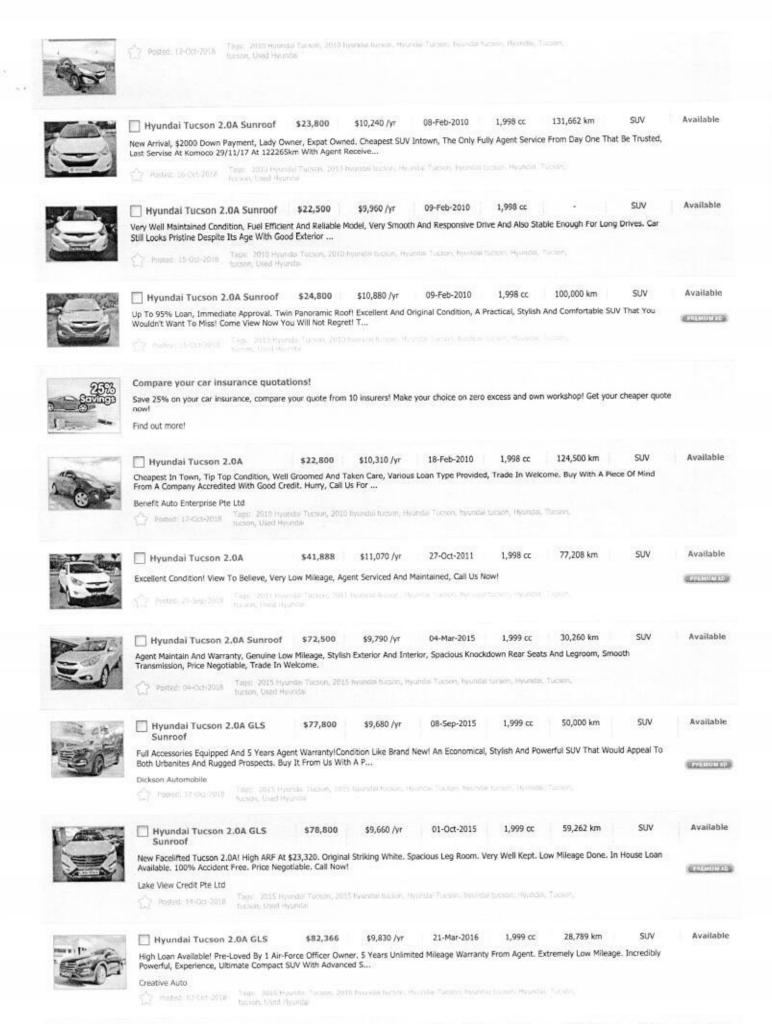
Singapore 038985 DID +65 6829 9194 Tel +65 6829 9199 Fax +65 6829 9247

**ERGO** 

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

ate:	18.10.20	18		Sent via Fax		*
ur Reference:	CDMCG1	8000621/SL/pl	- 60	or		
Your Reference: PC 275T			0.05	o,		
ui nererence.	MG SOLUTION PTE LTD			Email	m	g3solution@gmail.com
re-Repair Su	rvey (PRS)	Acknowledgement				
ehicle For Insp	ection:	PC 275T				
sured's Vehicl	le:	YN 6572G				
pate Of Accident: 02.10.2018			_			
ve acknowledg	ge receipt of	your request for PRS on:	18.10.2018	3		
		Courts Practice Directions A	Amendment No.1	of 2016", do se	elect an a	ssessor from
		your selection in the box n			*	LKK
ie list below o	ina marcare	, , , , , , , , , , , , , , , , , , , ,	100100000 00			LIXIX
AIS	Automobil	e Inspection Services Pte Ltd	LBS	L.B.S Auto Co	nsultants	Pte Ltd
FTA		Consultancy Pte Ltd	LKK	LKK Auto Con	sultants P	te Ltd
IAS	Infiniti App	oraisal Service	PS	Priority Servi	ces	
JPK	JP Knights	Pte Ltd	VAC	Vicom Ltd		
We ackn	owledge your	ction does not have your clier rinterest for direct settlement as not reported the accident t	t, we will assess & re			estimate.
√ Others:		R-IN-CHARGE - STEVE L				
			Pei Li	6070	9194	claims@ergo.com.sg
Prepared by:	À	PC .	Peru	002.	7 3 1 3 4	FAX: 6829 9247
iignature:		, -	_			FAX . 0023 3247
Assessor use on	nly:		Workshop use	only:		
			Assessor atter	nded workshop o	on:	
Assignment Dat			Date:			
Assignment Tim	ne:		Time Inspector:			
Remarks:				ailable at the ap	pointed d	ate and time.
			Kindly acknow	vledge our Asses	sor preser	nce for the above job .





ompare 🔾

Hyundai Tucson 2,0A GLS

\$82,000

\$9,690 /yr 20-Apr-2016 1,999 cc 50,000 km

Available SECULIAR DE

Low Mileage Unit! Serviced And Maintained At Agent With Available Records, 5 Years Warranty And 3 Year Servicing With Agent To Go With, Pristine Condition! 80% Loan Available, Trade In Welcome, Contac...

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933 Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376 Reg. No: 201427944N

TO

: ERGO

:

DATE : 18/10/2018

ATTENTION

: MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT

VEHICLE DETAILS

VEHICLE NO

: PC275T

MODEL

: TOYOTA HIACE COMMUTER

Shirley. JTFST227900010037

CHASSIS NO

ACCIDENT DETAILS

DATE : 2-Oct-18

TIME : 10:00HRS

THIRD PARTY REQUESTOR / CONTACT : JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	10.770	NIT LIST PRICE	Acres	PRICE
1	FRONT BUMPER RELL	1	s	530.00	s	530.00
2	FRONT BUMPER SIDE RETAINER LH	1	\$	55.80	\$	55.80
3	FRONT DOOR LH	1	\$	1,255.30	\$	1,255.30
4	FRONT DOOR STEP PANEL GARNISH LH	1	\$	187.30	\$	187.30
5	TAILGATE Deuted	1	\$	2,366.90	(\$	2,366.90
6	TAILGATE LOGO Nec	1	s	55.20	\$	55.20
7	TAILGATE LOCK ZAP	1	\$	320.00	\$	320.00
8	TAILGATE CATCH	1	\$	90.20	\$	90.20
9	TAILGATE INNER BOARD NEW	1	\$	533.20	\$	533.20
10	TAILGATE WEATHERSTRIP W	1	\$	422.10	\$	422.10
11	TAILGATE WINDSCREEN WITH MOULDING MA	1	s	1,155.60	\$	1,155.60
	REAR BUMPER Del-C	1	\$	560.00	\$	560.00
13	REAR BUMPER SIDE RETAINER	2	\$	55.40	\$	110.80
14	REAR AIR VENT RH	1	\$	60.90	\$	60.90
15	TAILLAMPRH COULd	1	\$	322.40	\$	322.40
16	TAILLAMP LOWER APPRON RH Cull	1	s	90.30	\$	90.30
17	TAILLAMP LOWER APPRON SIDE RETAINER RA	1	\$	44.60	\$	44.60
18	TAILLAMP LOWER APPRON STOPPER RH	1	\$	55.20	\$	55.20
19	TAILLAMP PANEL Deuted	1	\$	630.00	\$	630.00

20 REAR SIDE PANEL OUTER &	rekled	1	\$	2,055.20	\$	2,055.20
21 REAR SIDE PANEL INNER	rejec	1	s	1,955.20	\$	1,955.20
22 REAR SIDE PANEL GLASS WITHM	OULDING M	1	\$	1,488.90	\$	1,488.90
23 REAR SAFTLY BELT RH	ste new	1	s	1,288.30	s	1,288.30
24 REAR SAFTLY BELT COVER RH	THEM	1	\$	144.20	\$	144.20

699540

TOTAL PRICE LESS 25%

\$ 15,777.60 \$ 3,944.40

SUB TOTAL PRICE \$ 11,833.20

S/N	DESCRIPTION	QTY	UNIT S	NETT		OTAL /NETT	
1	FRONT BUMPER CLIPS(SET)	1	\$	20.00	\$	20.00	-
	REAR NUMBER PLATE New	1	\$	50.00	\$	50.00	<b>t</b> .
2	TAILGATE 70KM/H	1	\$	20.00	\$	20.00	-15
	TAILGATE INNER BAORD CLIPS(SET)	1	\$	20.00	\$	20.00	+
6	TAILGATE WINDSCREEN SEALANT 2,00	1	\$	120.00	\$	120:00	40
7	TAILGATE WINDSCREEN INNER SEAL	1	\$	100.00	\$	100.00	-30
8	REAR BUMPER CLIPS(SET)	1	\$	20.00	\$	20.00	
9	TAILLAMP LOWER APPRON RIVERT	1	\$	30.00	\$	30.00	-10
10	REAR SIDE PANEL SEALANT	1	\$	120.00	\$	120.00	7
11	REAR SIDE PANEL QUARTER GLASS SEALANT	1	s	120.00	s	120:00	-50
14	REAR REVERSE SENSOR	1	\$	200.00	\$	200.00	A.
	Taillan projector KH A,	60	TOTAL		\$	800.00 ©<0	445

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

- 1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$ 2,400.00	1000
2	TO SPRAY PAINT AFFECTED AREA	\$ 1,600:00	800
3	TUFF COAT	\$ 150:00	60.
4	WIRING CHECK	\$ 80,00	3.0
5	TO REMOVE AND REFIX TAILGATE MECHANISM	\$ 150,00	- 80
6	TO REMOVE AND REFIX REAR TAILGATE WINDSCREEN	\$ 180.00	120
7	TO REMOVE AND REFIX QUARTER GLASS	\$ 150.00	80.
8	TO REMOVE AND REFIX REVERSE SENSOR	\$ 100.00	- 60.
9	TO REMOVE AND REFIX SAFTLY BELT INCLUDING REST	\$ 650.00	200
10	TO REMOVE AND REFIX REAR SEAT TO REPAIR SIDE PANEL	\$ 180,00	150

TO REMOVE AND REFIX SPEAKER TO \$ 120.00 11 REPAIR SIDE PANEL

TOTAL

\$5,760.00

2580

ESTIMATE REPORT

TOTAL PARTS COST

12,633.20 : \$ : S

TOTAL LABOUR COST

5,760.00

TOTAL REPAIR COST

18,393.20

APPROVED DETAILS

(8713,20

SURVEYOR CONTACT NO

PART BY PART / LUMP SUM NO OF DAYS

FAX

Adrian hig +olus: 8271.55 Hs 18/10/18. 4/5: 6.614

## LKK Auto Consultants hence notify

the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices # // subject to confirmation
- . Third party survey is on a "Without Prejudice" basis.
- . No illegal modification(s) is allowed
- . Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

To all		Affiliated to Federation Interna	ationale Des Experts En Autom	nobile
ERGO	INSURANCE PT	E LTD	Ref : CS/EGI180189	85/Asd3n2
#04-01	ASEK BOULEVA SUNTEC TOWE PORE 038985		Date: 08-11-2018	
		Policy Particula	rs :- THIRD PARTY CLAI	M
	nsured Veh.	YN 6572G	Veh. Inspected	PC 275T
P	Policy No.		Coverage (\$)	0.00
-	Claim No.	CDMCG18000621/SL/pl	Excess (\$)	0.00
A	Assign From	YEE PEI LI	Assign Date	18/10/2018
2.	Academia Nati	Vehicle Pa	rticulars & Condition	
_	Nake & Model	TOYOTA HIACE	c.c	2982
E	ngine No.	HIDDEN	Year of Reg.	2011
C	Chassis No.	JTFST22P900010037	Colour	WHITE
C	Odometer	260681	Steering	IN ORDER
E	Brakes	IN ORDER	Modification	NIL
0	General	GOOD		
3.		Con	ditions of Tyres	
		Size	Make	Balance
F	R/H Front Tyre	195 R15C	MICHELIN	6 mm
L	_/H Front Tyre	195 R15C	MICHELIN	6 mm
F	R/H Rear Tyre	195 R15C	MICHELIN	6 mm
L	∠H Rear Tyre	195 R15C	MICHELIN	6 mm
4.			ption of Damages	
1	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR O/S AND FRONT N/S	PORTION.
1	DAMAGES SEE D	ETAILS.		
5.		Gen	eral Information	
1	Accident Date	02/10/2018	Inspection Date	18/10/2018
\$	Survey held at	MG SOLUTION PTE LTD		
		23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENT SINGAPORE 415933	RE,	
5a.	STATE OF THE	A CONTRACTOR OF THE PARTY OF TH	Remarks	
1	A)THE INSPECTION	ON WAS CONDUCTED ON A'	WITHOUT PREJUDICE" BAS S. WE HAVE NOT AUTHORI	SIS. SED REPAIRS.
5b.	SALE AND THE SALE		ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	8 Working Da	vs



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 275T

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	DEFORMED	530.00	530.00
119	FRONT BUMPER SIDE RETAINER LH	NECESSARY	55.80	55,80
1	FRONT DOOR LH	TO REPAIR SEE LABOUR	1,255.30	19
1	FRONT DOOR STEP PANEL GARNISH LH	CUT	187.30	187.30
1	TAILGATE	DENTED	2,366.90	2,100.00
1	TAILGATE LOGO	NECESSARY	55.20	55.20
	TAILGATE LOCK	NOT NECESSARY	320.00	-
- 1	TAILGATE CATCH	NOT NECESSARY	90.20	1-
1	TAILGATE INNER BOARD	NOT NECESSARY	533.20	-
1	TAILGATE WEATHERSTRIP	CUT	422.10	329.00
1	TAILGATE WINDSCREEN WITH MOULDING	NECESSARY	1,155.60	185.00
1	REAR BUMPER	DEFORMED	560.00	560.00
2	REAR BUMPER SIDE RETAINER @\$55.40	NECESSARY	110.80	110.80
1	REAR AIR VENT RH	NOT NECESSARY	60.90	59
1	TAILLAMP RH	CRACKED	322.40	322.40
-	TAILLAMP LOWER APPRON RH	CRACKED	90.30	90.30
1	TAILLAMP LOWER APPRON SIDE RETAINER RH	NECESSARY	44.60	44.60
	TAILLAMP LOWER APPRON STOPPER RH	NOT NECESSARY	55.20	
	TAILLAMP PANEL	DENTED	630.00	630.00
	REAR SIDE PANEL OUTER	BUCKLED	2,055.20	1,750.00
	REAR SIDE PANEL INNER	TO REPAIR SEE LABOUR	1,955.20	
	REAR SIDE PANEL GLASS WITH MOULDING	NECESSARY	1,488.90	105.00
	REAR SAFTLY BELT RH	NOT NECESSARY	1,288.30	p
	REAR SAFTLY BELT COVER RH	NOT NECESSARY	144.20	
	LESS 25% DISCOUNT	The second secon	-3,944.40	-1,763.8
			11,833.20	5,291.5
	SPECIAL NETT ITEMS	A	3,000,000	2000
	1 SET FRONT BUMPER CLIPS (SN)	NECESSARY	20.00	
9	1 REAR NUMBER PLATE (SN)	NOT NECESSARY	50.0	0

Report Ref No. CS/EGI18018985/Asd3n2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	TAILGATE 70KM/H (SN)	NECESSARY	20.00	15.00
	SET TAILGATE INNER BOARD CLIPS (SN)	NOT NECESSARY	20.00	82
	TAILGATE WINDSCREEN SEALANT (SN)	NECESSARY	120.00	40.00
	TAILGATE WINDSCREEN INNER SEAL (SN)	NECESSARY	100.00	30.00
	SET REAR BUMPER CLIPS (SN)	NECESSARY	20.00	20.00
1	TAILLAMP LOWER APPRON RIVERT (SN)	NECESSARY	30.00	10.00
1	REAR SIDE PANEL SEALANT (SN)	NOT NECESSARY	120.00	
	REAR SIDE PANEL QUARTER GLASS SEALANT (SN)	NECESSARY	120.00	50.00
	REAR REVERSE SENSOR (SN)	DAMAGED	200.00	200.00
1	TAILLAMP PROTECTOR RH (SN)	MISSING	300.00	60.00
	TALLAMIT PROTECTION (MI)(MI)		1,120.00	445.00
	LABOUR			
	PANEL BEATING, REMOVAL AND REPLACING PARTS. INCLUSIVE OF THE REPAIR OF FRONT DOOR LH AND REAR SIDE PANEL INNER.		2,400.00	1,000.00
	TO SPRAY PAINT AFFECTED AREA.		1,600.00	800.00
	TUFF COAT.		150.00	60.00
	WIRING CHECK		80.00	30.00
	TO REMOVE AND REFIX TAILGATE MECHANISM.		150.00	80.00
	TO REMOVE AND REFIX REAR TAILGATE WINDSCREEN.		180.00	120.00
	TO REMOVE AND REFIX QUARTER GLASS.		150.00	80.00
	TO REMOVE AND REFIX REVERSE SENSOR.		100.00	60.00
	TO REMOVE AND REFIX SAFTLY BELT INCLUDING REST.		650.00	200.00
	TO REMOVE AND REFIX REAR SEAT TO REPAIR SIDE PANEL.		180.00	150.00
	TO REMOVE AND REFIX SPEAKER TO REPAIR SIDE PANEL.	NOT NECESSARY	120.00	
	-0		1	-
	-/			-
	-			-
	1/2		5,760.00	2,580.00
	GRAND TOTAL		18,713.20	8,316.5



Page No.:3 of 3

RECOMMENDED COST OF LUMP SUM REPAIRS		6,600.00
(TO ITS PRE-ACCIDENT CONDITION)	STATE OF THE STATE	Color to the burn

Report Ref No. CS/EGI18018985/Asd3n2



ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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