

NATIONAL Assessment Centre Services

[ver 1 Jan 05]

MMA 118135458

Date In: 18/10/18 16:18	Job description	Date & Time Completed	Done by
Ref No: NA1MSG18018984144	SAS e-filing		
Veh No: EK 161B	E-mail (within 5hrs, AIC 2hrs)		
D.O.A: 17/10/18 14:25	i-Motor Claim Form		
OD: <input checked="" type="radio"/> Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
	Assessment/Survey Report		
TP Insurer:	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (Tel:	Fax:
TP Particulars:	Veh No: SJ 5338H	INC () / Non-INC ()
Owner / Driver: (Tel:	
Policy No: (Period: (Cover Type: (
Confirmed by: (Date:	Time:
Insured/Driver Liability: (%) [Note-Est. Status (WO): N: 0-20%, P: 21-79%, F: 80-100%]	
Year of Registration: (Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks:-	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA1806669	Invoice Preparation Checklist		Amt (\$)	Amt (\$)
Claimant's Particulars:-	1) AR: Accident Reporting (\$30);		30	
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$80)			
Contact No:	3) TF: Towing Fee \$40/\$45			
Damaged Portion:	4) FT: Follow-Through Survey \$120			
QC Checked by (Engr-In-Charge):	5) FT: Follow-Through Survey (Resurvey) \$30			
Auditors' Comments:-	For claiming against INC Only (wef 10 Jan 2005)			
	6) TR: Re-inspection \$75			
	7) N1: Idac DA + SMRT Survey \$160			
	8) NTUC Additional Services:-			
	QD*			
	*N5: Courtesy Car / Tpt Allowance \$5			
	*N6: Repair Co-ordination \$10			
	*N7: Post Repair Inspection \$25			
	*N8: DV / Collect Excess Coordination \$5			
	TP (N11): TP (N11 INC) against INC \$20			
	9) N12: Idac Mobile \$30			
	Invoice dated	Fee Charged		
	Invoice dated	Fee Charged		

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/10/2018 16:18
Date Of Accident	17/10/2018 14:25
Exact Location Of Accident	MBFC TOWER ONE BASEMENT 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	EK161B
Insured/Policyholder	
Name Of Registered Owner	KATHRYN CHAI MEI FERN
NRIC No	S6876166B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98269028
Alternative Phone No	OFFICE-98269028

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E250 A
Exact Purpose for which vehicle was being used at time of accident	PARKED
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80419245 QMY
Cover Note Number	-

Driver

Name of Driver	KATHRYN CHAI MEI FERN
NRIC No	S6876166B
Date Of Birth	18/05/1968
Occupation	INDOOR
Date Of Driving Pass	04/05/1994
Driving Experience	24 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-98269028
Fax Number	
Contact Number	OFFICE-98269028
Email Address	NOEMAIL

Address	38B JALAN MAT JAMBOL #01-06
Postcode	119520
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJS338H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LAI FOO CHOI LESLIE
NRIC/Passport Number	S1408517C
Contact Number	88680978
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN


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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A= EX 161 B



MBFC Tower one basement 1

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to statement

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Authorisation Letter

Date: 17th October 2018

To whom it may concern

Re: Reporting of hit and run case

Due to heavy work commitment, I, Kathryn Chai Mei Fern of Singapore ID: S6876166B authorize Kuek Su Heng of Singapore ID: S8611472J to lodge the accident report of my vehicle EK161B on my behalf. A call was also made to my insurance company, MSIG, at the hotline number at 6827 7660 at around 1800 as required under the Notification procedures. Details of the damage are as follow:-

Date of Damage : 17th October 2018 @ 1459 reported to me by Ms Samantha of MBFC Car Park Management Officer via my mobile 98269028

Location of Vehicle : Stationary parked at Lot 015 in MBFC Tower One, Basement 1 since 0910

Damage : Front Driver Side

Time of Hit : Reported to the MBFC Management Officer by a stranger estimated at 1425 according to Ms Sultana Ashrafunnisha. An investigation was immediately carried out by Management Office.

Other details : A police report was initially made by me as we could not locate the driver of the vehicle SJS 338H since it was a season holder parking category. A police officer came to MBFC Tower One to take my statement about 1545. There were two CCTV cameras in the car park that captured the hit – Vehicle SJS 338H which was parked at Driver side of EK161B came out of parking lot and turned to left, showed in footage that EK 161B vibrated badly after his turn out. The Camera Units 12 & 24 captured the scene of vehicle EK161B vibrated badly after SJS 338H turned was the said vehicle.

Driver of SJS 338H turned up at the MBFC car park about 1625 and admitted fault, though claimed he did not know of the hit at that point in time. As driver of SJS 338H turned up and admitted fault, the police did not pursue to categorise this as "Hit and Run" case. Police took his details and informed him it was clear from the CCTV cameras, that vehicle SJS 338H hit vehicle EK161B and it is a GIA case. Details of Driver as follow:-

Driver of SJS 338H Name : Lai Foo Choi Leslie

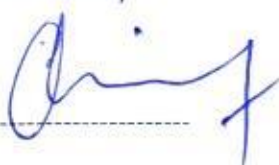
Driver of SJS 338H ID Number : S1408517C

Driver of SJS 338H Mobile : 8868 0978

Mr Kuek's company has been the only workshop that services my car since 2015. Therefore, I like to appoint him to carry out the repairs to make it good again.

Thank you for your help in accepting this as a formal report.

Yours Sincerely



Kathryn Chai Mei Fern

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S6876166B



Name

KATHRYN CHAI MEI FERN
MRS KATHRYN LAM MEI FERN



蔡美芬

Race

CHINESE

Date of Birth

18-05-1968

Sex

F

Country of Birth

MALAYSIA



2946242



NRIC No. S6876166B



Blood Group Date of issue
B+ 28-02-1997

38B JALAN MAT JAMBOL #01-06
SINGAPORE 119520

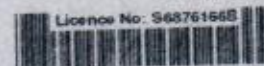
NRIC No: S6876166B

Date: 17-12-2005 No: 5231492

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of
which unladen does not exceed 2500 kilograms

PASS DATE
04 May 1984



Licence No: S6876166B

NP 428A

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S6876166B**
Name
KATHRYN CHAI MEI FERN

Birth Date **18 May 1968**
Issue Date **19 May 2003**

 000494125A

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8611472J



Name

KUEK SU HENG
(GUO XUHENG)

郭 緒 恒

Race

CHINESE

Date of birth

28-04-1986

Country/Place of birth

SINGAPORE

Sex

M



5631315



NRIC No. S8611472J



Date of issue

03-08-2016

Address

APT BLK 892 TAMPINES AVENUE 8
#01-14
SINGAPORE 520892

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

MOTOR MAX PLUS
Comprehensive

Certificate No. A 80419245 QMY

Excess : SGD500

Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
EK161B

2. Name of Policyholder
KATHRYN CHAI MEI FERN

3. Effective Date of the Commencement of Insurance for the purposes of the Act
17/12/2017

4. Date of Expiry of Insurance
16/12/2018

5. Persons or Classes of Persons entitled to drive*

KATHRYN CHAI MEI FERN

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer