

Ke 4, Arm 18982 U 75865

Surveyor: MARUS DOI: 19-10-18 Date: 18/10/2018

Pre-assign / CCU / FTE: \_\_\_\_\_ Registered in Merimen: \_\_\_\_\_

Insured Vehicle No: SLB5888U Claim No: SPM007LW  
 Name of Insured: HARLEY LIM Policy No: \_\_\_\_\_  
 Insured Tel No: \_\_\_\_\_ HP: \_\_\_\_\_ Make / Model: \_\_\_\_\_  
 Excess Sec II:SS \_\_\_\_\_ D.O.A: 16/10/18 Place of Accident: BUKIT PETAH RD 2 GAMBANG PD  
 Is driver the owner? (YES / NO) Nature of Accident: \_\_\_\_\_

IF NO, Driver Name / Age: \_\_\_\_\_ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
 Driver Tel No: \_\_\_\_\_ (VL: YES / NO) Insured Liability: % Final ? Yes / No  
SJNS26R → → → → →

INSRS: TAN LIM INSR: \_\_\_\_\_ INSR: \_\_\_\_\_ INSR: \_\_\_\_\_  
 WSP: \_\_\_\_\_ WSP: \_\_\_\_\_ WSP: \_\_\_\_\_ WSP: \_\_\_\_\_  
 Tel: \_\_\_\_\_ Tel: \_\_\_\_\_ Tel: \_\_\_\_\_ Tel: \_\_\_\_\_  
 Liability: \_\_\_\_\_ Liability: \_\_\_\_\_ Liability: \_\_\_\_\_ Liability: \_\_\_\_\_  
 RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_ RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
<u>20/10</u>	Non-Reporting Itr (1st): <u>18-10-18</u>	
<u>20/10</u>	Non-Reporting Itr (2nd):	
<u>20/10</u>	Non-Reporting Itr (Final):	
<u>20/10</u>	Notification Itr (if non-pickup):	
<u>20/10</u>	Call CR:	
<u>20/10</u>	After call Itr to OI:	
<u>20/10</u>	Documentation Check List: Handler Typist	
<u>18-04-19 P 10:30</u>	Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>
<u>18-04-19 P 10:30</u>	After call Itr to OI:	<input checked="" type="checkbox"/>
<u>18-04-19 P 10:30</u>	Authorization To Act:	<input checked="" type="checkbox"/>
<u>18-04-19 P 10:30</u>	Release Voucher:	<input checked="" type="checkbox"/>
<u>18-04-19 P 10:30</u>	Final Repair Bill:	<input checked="" type="checkbox"/>
<u>18-04-19 P 10:30</u>	Car Rental Invoice:	<input checked="" type="checkbox"/>
<u>18-04-19 P 10:30</u>	Towing Invoice:	<input type="checkbox"/>
<u>18-04-19 P 10:30</u>	LTA / GIA:	<input checked="" type="checkbox"/>
<u>18-04-19 P 10:30</u>	Medical Bill:	<input type="checkbox"/>
<u>18-04-19 P 10:30</u>	PIR:	<input type="checkbox"/>
<u>18-04-19 P 10:30</u>	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
<u>18-04-19 P 10:30</u>	LOD:	<input checked="" type="checkbox"/>
<u>18-04-19 P 10:30</u>	Payment Breakdown Form:	<input type="checkbox"/>
<u>18-04-19 P 10:30</u>	Post-Repair Photos:	<input type="checkbox"/>
<u>18-04-19 P 10:30</u>	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

FINALIZATION Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: \_\_\_\_\_

Repair Cost: \$S \_\_\_\_\_ ( \_\_\_\_\_ days) Reduction: % \_\_\_\_\_ Email  Call

FINAL SETTLEMENT Date/Time: 4/7/19 Confirm with: Johnson Email  Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No: W1 IF NO or B 28, Ass. Lis: \_\_\_\_\_

Repair Cost: \$S 3310.00 \*D/O REPAIR ENDED TP.

Loss of Rental (LOR): \$S 321.00 ( 3 days) x \$100 + GST

Loss of Use (LOU): \$S \_\_\_\_\_ (\$ x days)

Loss of Income (LOI): \$S \_\_\_\_\_ (\$ x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  (Tick only one)

GIA/LTA Search: \$S 200 Medical: \$S - Disbursement: \$S - (e.g. Tow/Independent) Legal Cost: \$S - Total: \$S 3533.00 Global Sum \$S: \_\_\_\_\_

FINAL PAYMENT Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Email  Call

Payee 1: \$S 3533.00 Name 1: Tan Lim Motor Pte Ltd

Payee 2: (Strike if N.A.) \$S \_\_\_\_\_ Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) \$S \_\_\_\_\_ Name 3: \_\_\_\_\_

COPY SENT 8/6/19

REF:

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: **SJNS226R**  
 at Workshop (s): **Tushan 9.30**  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
<input checked="" type="checkbox"/>	

Bal. or Market Value: **9k.**  
 IDAC Accident Rpt: Consistent? : Yes or No  
 GIA / FR Seen Consistent? : Yes or No  
 Est. Repairs: **4** days Res: Yes or No  
 Lum Sum: **20** % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: **SJNS226R** Yr Regn: **209**  
 Type: **CA** / M.Cycle / Bire / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or **CA**  
 Make: **Toyota Vios** CC: **1497**  
 Colour: **Cherry** APC: Insured / Std / NI / NA  
 Sp Reading: **204255** T.Polic: Insured / Std / NI / NA  
 Eng No: \_\_\_\_\_  
 Chis: **MR053HY9325086825**  
 Gen. Cond: **Good** / Fair / Poor / Burnt  
 Steering: **In order** / Jammed / Leaked / Burnt or  
 Brake: **In order** / Jammed / Leaked / Burnt or  
 Mod: **Nil** / SPR / STD A/Rim or  
 Tyre Size: F: **185/60R15**  
 R: \_\_\_\_\_

BS / DYN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front: **6** mm Rear: **6** mm  
 R/Bal: **6** mm R/Bal: **6** mm  
 L/Bal: **6** mm L/Bal: **6** mm  
 D.O.A: **16/10/18** D.O.I: **19/10/18**

Survey held at: \_\_\_\_\_  
 Des. of Damages: Frr / Rear / O/S / N/S / U/C / Rooftop or  
**Rear**

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: \_\_\_\_\_ Action / Instruction: **Publ. ref 3049**

**4/7/19 Confirm US \$3000.00 with 4 working days**

(Ref: \$3531.20  
 54%)

Date/Time: File Pass 1:  : Prel. Report  
 : Final Report

Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  Site Insp (S)  
 Interview (S)  
 Term Inv (S)  
 View and (S)

Survey Fee: \_\_\_\_\_  
 Transport: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Report Format: \_\_\_\_\_  
 Lump Sum / I.B. / I.S



TAN LIM MOTOR PTE LTD

AXA Insured's Veh No : SLB5888U  
Date of Accident : 16 October 2018

51 Defu Lane 10 Singapore 539216  
Tel : 68585151 ( 24 Hours ) Fax : 68580877  
GST Regn. No. : M2-8922054-2

*Not Allowed  
for  
d/s #3000  
Hdy.  
19/10/18  
to be st. the rep-*

Mr Mak Kam Hung Francis

Date : 17 October 2018

Estimate To Repair SJN5226R - Toyota Vios E Auto  
Chassis No : MR053HY9305086825

*66 - Marcus  
19/10/18*

S/No	Quantity	Description	Amount
<b>LIST ITEMS</b>			
01	1 pc	bootlid - Vios badge <i>rec</i>	\$ 39.50
02	1 pc	bootlid - E badge <i>rec</i>	\$ 31.50
03	1 pc	bootlid centre emblem badge <i>rec</i>	\$ 45.70
04	1 pc	bootlid lock <i>17</i>	\$ 95.00
05	1 pc	bootlid lock striker <i>11</i>	\$ 69.00
06	1 pc	bootlid weatherstrip <i>17</i>	\$ 85.00
07	1 pc	rear end panel <i>10</i>	\$ 668.10
08	1 pc	rear end panel inner trim <i>10</i>	\$ 259.60
09	4 ps	rear end panel inner trim clips @ \$4.50 <i>17</i>	\$ 18.00
10	1 pc	rear bumper <i>10</i>	\$ 481.70
11	2 ps	rear bumper reflectors @ \$97.70 <i>11</i>	\$ 195.40
12	2 ps	rear bumper side retainers @ \$98.50 <i>54</i>	\$ 197.00
13	2 ps	rear bumper side holders @ \$33.20 <i>11</i>	\$ 66.40
14	8 ps	rear bumper clips @ \$4.50 <i>rec</i>	\$ 36.00
15	2 ps	rear bumper end splashield cover @ \$87.90 <i>17</i>	\$ 175.80
16	2 ps	rear lamps @ \$409.90 <i>cm</i>	\$ 819.80
17	4 ps	rear lamp clip holders @ \$25.50 <i>17</i>	\$ 102.00
18	1 pc	rear luggage floor side compartment foam <i>17</i>	\$ 951.10
19	1 pc	rear luggage floor compartment foam centre <i>17</i>	\$ 225.00
			\$ 4,561.60
Less 25% <i>50%</i>			\$ 1,140.40
			\$ 3,421.20
<b>SPECIAL NETT ITEMS</b>			
20	1 set	rear bumper parking sensor <i>short</i>	\$ 450.00
21	1 pc	rear luggage floor insulator <i>17</i>	\$ 280.00
			\$ 730.00
<b>LABOUR &amp; MISC. CHARGES</b>			
01		To reinstall of rear bumper parking sensor.	\$ 120.00
02		To rust-proofing of the affected areas.	\$ 180.00
03		To remove and refit interior fittings, trimmings, garnish and other, to enable repair.	\$ 150.00
04		To check electrical lighting concerned.	\$ 60.00
05		To drop rear exhaust box and renew the same.	\$ 120.00
06		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 900.00

*Handwritten checkmarks and notes on the right side of the table, including 'X' marks and numerical values like '10', '30', '80', '20', '600'.*

## FREE VALUATION

Let us tell you how much your car can sell for!

No obligations and it's FREE!

How much is my car worth?



TOYOTA VIOS

Price Range

Depreciation

2009

Vehicle Type

Home » Used Cars » Wheels Singapore Pte Ltd » Toyota Vios 1.5A E

## Resources

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

## Car Tyres



TruWood

The Most Unique  
Watch On Earth.

EVER



SHOP

## Toyota Vios 1.5A E

Overview Financial Accessories Similar Research Photos Map

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Share

## Car Details

<b>Price</b>	\$9,999	
<b>Depreciation</b>	-	
<b>Reg Date</b>	16-Jan-2009 (2mths 27days COE left)	
<b>Manufactured</b>	2008	
<b>Mileage</b>	153,012 km (15.7k /yr)	
<b>Transmission</b>	Auto	
<b>Engine Cap</b>	1,497 cc	
<b>Road Tax</b>	\$684 /yr	
<b>Power</b>	80.0 kW (107 bhp) View specs of the Toyota Vios (2007-2013)	
<b>Curb Weight</b>	1,095 kg	
<b>Features</b>	-	
<b>Accessories</b>	-	
<b>Description</b>	2 Owner Car Runs Perfectly With No Undercarriage Sounds. Suspensions All Working Fine. Bodywork Close To Perfect, Accident Free Vehicle. Buy Now And Wait For Cheaper COE. Or Renew At \$28k For 5 Years! Call Now For A Non Obligatory Discussion And Viewing! Car Is With The Owner, Call For Appointment Now!	
<b>COE</b>	\$6,200	
<b>OMV</b>	\$11,834	
<b>ARF</b>	\$11,834	
<b>Dereg Value</b>	\$6,066 as of today (change)	
<b>No. of Owners</b>	3	
<b>Type of Veh</b>	Mid-Size Sedan	
<b>Category</b>	PAFF Car	
<b>Availability</b>	Available	

Add to Shortlist

Add to Compare

Add a Note

Posted on: 14-Oct-2018 | Last updated on: 15-Oct-2018

Tags: Toyota Vios, toyota vios, 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, vios, Used Toyota

## Upfront Payment

<b>Transfer Fee</b>	\$25	
<b>Down Payment</b>	\$3,000 (change)	Maximum 20% Loan
<b>1st Instalment</b>	\$3,517	
<b>Total Upfront Payment</b>	\$6,542 (excluding insurance)	

Estimates based on 70% loan at 2.98% interest rate. Check with seller for exact figure.



Location Map



Price Analysis

## Twitter Information

<b>Company</b>	Wheels Singapore Pte Ltd = dealer's profile = 72 vhs sold   111 vhs available	
<b>Address</b>	18 Kaki Bukit Road 3 #02-12 Search cars nearby this location	
<b>Location</b>	Entrepreneur Business Centre	
<b>Office No</b>	66815662	
<b>Contact Person(s)</b>	Jacson	87881825
	Mok	97285889
	Mr Ng	86857799
	Benjamin	83237600

## Useful Services



Afraid of lemons? Request to have this car evaluated professionally.

Vehicle Evaluation



Find out the market value for your car. Get a free Car Valuation.

Free Valuation



陳林摩呀私人有限公司  
TAN LIM MOTOR PTE LTD

51 Defu Lane 10 Singapore 539216  
Tel : 68585151 ( 24 Hours ) Fax : 68580877  
GST Regn. No. : M2-8922054-2

AXA Insured's Veh No : SLB5888U  
Date of Accident : 16 October 2018

*Not Allowed  
Lbr  
d/s =  
Hdy.  
19/10/18  
John St. the cop*

Mr Mak Kam Hung Francis

Date : 17 October 2018

Estimate To Repair SJN5226R - Toyota Vios E Auto  
Chassis No : MR053HY9305086825

*66 - Marcus  
19/10/18 QOP 4 jobs*

S/No	Quantity	Description	Amount
<u>LIST ITEMS</u>			
01	1 pc	bootlid - Vios badge <i>rec</i>	\$ 39.50
02	1 pc	bootlid - E badge <i>rec</i>	\$ 31.50
03	1 pc	bootlid centre emblem badge <i>rec</i>	\$ 45.70
04	1 pc	bootlid lock <i>17</i>	\$ 95.00
05	1 pc	bootlid lock striker <i>11</i>	\$ 69.00
06	1 pc	bootlid weatherstrip <i>17</i>	\$ 85.00
07	1 pc	rear end panel	\$ 668.10
08	1 pc	rear end panel inner trim	\$ 259.60
09	4 ps	rear end panel inner trim clips @ \$4.50 <i>17</i>	\$ 18.00
10	1 pc	rear bumper <i>17</i>	\$ 481.70
11	2 ps	rear bumper reflectors @ \$97.70	\$ 195.40
12	2 ps	rear bumper side retainers @ \$98.50 <i>set</i>	\$ 197.00
13	2 ps	rear bumper side holders @ \$33.20	\$ 66.40
14	8 ps	rear bumper clips @ \$4.50 <i>rec</i>	\$ 36.00
15	2 ps	rear bumper end splashshield cover @ \$87.90	\$ 175.80
16	2 ps	rear lamps @ \$409.90	\$ 819.80
17	4 ps	rear lamp clip holders @ \$25.50 <i>17</i>	\$ 102.00
18	1 pc	rear luggage floor side compartment foam <i>17</i>	\$ 951.10
19	1 pc	rear luggage floor compartment foam centre <i>17</i>	\$ 225.00
			\$ 4,561.60
Less 25% <i>50%</i>			\$ 1,140.40
			\$ 3,421.20
<u>SPECIAL NETT ITEMS</u>			
20	1 set	rear bumper parking sensor <i>short</i>	\$ 450.00
21	1 pc	rear luggage floor insulator <i>17</i>	\$ 280.00
			\$ 730.00
<u>LABOUR &amp; MISC. CHARGES</u>			
01		To reinstall of rear bumper parking sensor.	\$ 120.00
02		To rust-proofing of the affected areas.	\$ 180.00
03		To remove and refit interior fittings, trimmings, garnish and other, to enable repair.	\$ 150.00
04		To check electrical lighting concerned.	\$ 60.00
05		To drop rear exhaust box and renew the same.	\$ 120.00
06		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 900.00

*✓  
✓  
✓  
X  
X  
?  
?  
X  
?  
?  
X  
?  
?  
X  
X  
?  
?  
X  
2005.00  
X  
50  
30  
80  
20  
X  
600*



陳林洋嗎私人有限公司  
**TAN LIM MOTOR PTE LTD**

51 Defu Lane 10 Singapore 539216  
 Tel : 68585151 ( 24 Hours ) Fax : 68580877  
 GST Regn. No. : M2-8922054-2

AXA Insured's Veh No : SLB5888U  
 Date of Accident : 16 October 2018

Mr Mak Kam Hung Francis

Date : 17 October 2018

Estimate To Repair SJK5226R - Toyota Vios E Auto  
 Chassis No : MR053HY9305086825

S/No	Quantity	Description	Amount
07		<u>LABOUR &amp; MISC. CHARGES</u>	
		Putty and spray painting of the affected portion.	\$ 850.00
			\$ 2,380.00
		<b>Total</b>	<b>\$ 6,531.20</b>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

*R. B. S. To*  
*? 1092-58*  
*L 1580*

## ◀ Service Request Details

**Claim**

S8M00ZLW

**Reference**None **Loss Date**

October 16, 2018

**Request Date**

October 18, 2018

**Due Date**

October 25, 2018

**Vendor Name**

LKK AUTO CONSULTANTS PTE LTD (TP)

**Type of Loss**

Third Party Vehicle Damage

**Services**

Pending verification - Direct Settlement

### Actions

**Next Step**

Agree to perform service

### Vehicle Information

**Incident Vehicle Registration #**

SJN5226R

**Make**

TPVD TOYOTA

18-10-2018 @ 11:54am  
William Veh not in  
19-10-2018 @ 9:30am

Model

VIOS-1.5 (A)

---

**Service Address**

---

...

---

**Primary Contact/Insured**

---

SHARLEY LIM

BLK 177 LOMPANG ROAD, #05-14, 670177, Singapore

traxkinetic@singnet.com.sg

---

**Claim Handler**

---

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

NON REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

---

[New Message](#)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 October, 2018

**SHARLEY LIM**  
BLK 177 LOMPANG ROAD  
#05-14  
SINGAPORE 670177

Dear Sir,

**OUR REF : CC4/ASM18018982/ea3 // S8M00ZLW**  
**YOUR REF : SLB 5888U**  
**ACCIDENT INVOLVING SLB 5888U & SJN 5226R ON 16/10/2018 ALONG/ AT**  
**JUNCTION OF BUKIT PANJANG ROAD AND GANGSA ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607186R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563561 FAX : (65) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/5/2019

### Survey Details:

Date of loss	16-Oct-18
Date of appointment	18-Oct-18
Date of survey	19-Oct-18
Location of survey	TAN LIM MOTOR PTE LTD

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJN 5226R
Make and Model	TOYOTA VIOS E AUTO - 1497cc
Date of registration	19-Feb-09
Excess	
Market Value	\$ 9,000.00
Part Rebate	\$ 5,951.00
Nett Loss	\$ 3,049.00

### Repair details:

Initial Estimate	6,531.20
------------------	----------

### Proposed/Revised repair cost:

Parts	\$ 1,489.45	-50%
Check items (estimate)		
Labour	\$ 1,580.00	
<b>Total</b>	<b>\$ 3,069.45</b>	
<b>Lump Sum(if applicable)</b>	<b>\$ 3,000.00</b>	

Number of days for repair	<b>4 days</b>
---------------------------	---------------



Auto  
Consultants  
Pte Ltd

Company Registration No. 100607198R

11, UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 400933 TEL : (065) 6256358 | FAX : (065) 62564315

**Remarks:**

*Liability: Insured rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best.*

**Mandate:**

Liability(TP)		100%
Proposed repair cost	\$	3,210.00
Loss of use	\$	-
Loss of rental	\$	321.00 3DAYS X \$100
Loss of income	\$	-
LTA search fees	\$	2.00
Others		
<b>Proposed Total</b>	<b>\$</b>	<b>3,533.00</b>

## Vivian Lau (LKKAuto)

---

**From:** NG Stacey <stacey.ng@axa.com.sg>  
**Sent:** Wednesday, 3 July, 2019 6:06 PM  
**To:** Johnson Chua; Vivian Lau (LKKAuto); Admin A; Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto)  
**Cc:** Patricia Tan - Tan Lim Motor Pte Ltd  
**Subject:** RE: 10 Days' Notice - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

Hi Johnson,

We are agreeable to settle the case at \$3533 all-in for this case. Kindly liaise on LKK on the finalization/settlement.

Thank you.

Hi Vivian/Mei Kwan,

Please assist.

Thanks.

Regards

---

**Stacey Ng** | Assistant Manager, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email:stacey.ng@axa.com.sg  
Customer Care No. 1800 8804888



Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** Johnson Chua [mailto:johnson.chua@tlimotor.com.sg]  
**Sent:** 03-07-19 4:52 PM  
**To:** Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Olivia Lau (LKKAuto)' <olivialau@lkkauto.com>; 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>  
**Cc:** Cynthia Chan - GIA <cynthia.chan@gia.org.sg>; Sharon Chen - GIA <sharon.chen@gia.org.sg>; Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlimotor.com.sg>  
**Subject:** 10 Days' Notice - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018  
**Importance:** High

**Without Prejudice**  
**Save As To Costs**

Dear LKK & AXA,

We refer to the email below dated 03.07.2019.

We have our client's instruction to reject the offer at a global sum of S\$3,000.00 (all-in) due to we had agreed with AXA to appoint **M/s LKK Auto Consultants Pte Ltd** as SJE and the cost of repair has been finalised by the AXA's appointed surveyors which adhered to GIA Code of Practice for Insurers and repairers to finalise the repair quantum within two (2) weeks upon repair of vehicle (see enclosed).

In this case, we have agreed to accept 50% deduction on our parts price and we have also agreed with AXA's appointed surveyors to undertake the repair at \$3,000.00 (excluding 7% GST) on 26.10.2018.

As you may be aware, this case has been pending for more than seven (7) months from the date of claim submission.

Hence, we are now instructed to give your good office a **TEN (10) Days' Notice** to resolve our client's property damage claim at **S\$3,533.00** (all-in) amicably, failing which our client will discharge us and take over the conduct of this matter through his solicitors as the introduction of SJE Scheme and GIA Code of Practice do not serve any purpose at all.

We await for your favourable reply within the stipulated time.

Dear Sharon Chen & Cynthia (GIA),

Please comment(s) if any.

Regards,



**Johnson Chua**  
[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Wednesday, 3 July 2019 11:25 AM

**To:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'CHIONH Hock San Christopher' <[chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg)>; Patricia Tan - Tan Lim Motor Pte Ltd <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>; 'Wei Shong' <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: URGENT - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Johnson,

We refer to the above matter.

Please be informed that our principal maintain propose the settlement at Global Sum S\$3,000.00

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Johnson Chua [<mailto:johnson.chua@tlimotor.com.sg>]

**Sent:** Wednesday, 3 July, 2019 10:28 AM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'CHIONH Hock San Christopher' <[chris.chionhhs@axa.com.sg](mailto:chris.chionhhs@axa.com.sg)>; Patricia Tan - Tan Lim Motor Pte Ltd <[pt@tlimotor.com.sg](mailto:pt@tlimotor.com.sg)>; 'Wei Shong' <[wei.shong@tlimotor.com.sg](mailto:wei.shong@tlimotor.com.sg)>

**Subject:** URGENT - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

**Importance:** High

## **URGENT**

Dear Vivian,

We spoke on this matter recently.

In spite of numerous reminders, we still have not received any offer from your principal.

As such, please chase the respective Claims Officer to resolve our client's property damage claim within **TEN** (10) days from the date hereof, failing which our client will discharge us and take over the conduct of this matter without further reference to you.

Regards,



**Johnson Chua**

[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)

O. +65 6858 5151

F. +65 6858 0877

**Tan Lim Motor Pte Ltd**

1 Defu Lane 6

Singapore 539365

<http://www.tlimotor.com.sg>

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

**From:** Johnson Chua [<mailto:johnson.chua@tlimotor.com.sg>]

**Sent:** Thursday, 27 June 2019 3:28 PM

**To:** 'Vivian Lau (LKKAuto)' <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** URGENT - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018  
**Importance:** High

Dear Vivian,

Please check and reply.

Regards,



**Johnson Chua**  
[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlimotor.com.sg>

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Pte Ltd. Any use of the information (including but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Tuesday, 25 June 2019 3:44 PM

**To:** Johnson Chua <[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: URGENT - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

***'WITHOUT PREJUDICE'***  
***SAVE AS TO COSTS***

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

***Hi Vivian,***

***Kindly assist.***

***To check availability of the case handler, you may contact the undersigned.***

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Johnson Chua <[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)>

**Sent:** Tuesday, 25 June 2019 3:00 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** URGENT - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

**Importance:** High

**URGENT**

Hi Asher,

Please reply.

Regards,  
Johnson Chua  
Tan Lim Motor Pte Ltd

**From:** Johnson Chua [mailto:johnson.chua@tlimotor.com.sg]  
**Sent:** Monday, 17 June 2019 6:02 PM  
**To:** 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>  
**Cc:** 'CHIONH Hock San Christopher' <chris.chionhhs@axa.com.sg>; 'NG Stacey' <stacey.ng@axa.com.sg>; Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlimotor.com.sg>  
**Subject:** URGENT - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018  
**Importance:** High

**URGENT**

Hi Asher,

We refer to your email below.

As mentioned earlier, please highlight to your principal that we have agreed to accept 50% deduction on our parts price and we have also agreed with your surveyors to undertake the repair at \$3,000.00 (excluding 7% GST) on 19.10.2018.

Since we had agreed with your principal to appoint their panel surveyors as SJE, please inform your principal to resolve our client's property damage claim at **\$3,533.00** (all-in) amicably within **TEN** (10) days from the date hereof. Failing which, we shall seek advice from GIA due to the introduction of SJE Scheme and GIA Code of Practice do not serve any purposes at all.

We await for your favourable reply within the stipulated time.

Regards,



**Johnson Chua**  
johnson.chua@tlimotor.com.sg

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlimotor.com.sg>

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-spam programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Friday, 14 June 2019 12:30 PM  
**To:** Johnson Chua <johnson.chua@tlimotor.com.sg>  
**Subject:** RE: Final Reminder - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Johnson,

We refer to email below.

We are still pending approval from our principal.

Shall revert to you once our principal approved.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Johnson Chua <[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)>

**Sent:** Friday, 31 May 2019 5:22 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Final Reminder - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

**Importance:** High

Hi Asher,

Please reply.

Regards,

Johnson Chua

Tan Lim Motor Pte Ltd

**From:** Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

**Sent:** Friday, 24 May 2019 4:13 PM

**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** 'Patricia Tan - Tan Lim Motor Pte Ltd' <[pt@tlmotor.com.sg](mailto:pt@tlmotor.com.sg)>

**Subject:** Final Reminder - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

**Importance:** High

Hi Asher,

We refer to our tele-conversation moments ago.

Our cost of repair has been finalised by your surveyors at \$3,000.00 (excluding 7% GST). However, your principal has instructed you to offer the cost of repair at \$2,632.20 including 7% GST.

As spoken, please inform your principal to pay us the cost of repair as per our final repair bill within **TEN** (10) days from the date hereof. Failing which, we shall escalate this matter to their management and GIA for discussion.

Regards,



**Johnson Chua**  
[johnson.chua@tlmotor.com.sg](mailto:johnson.chua@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlmotor.com.sg>

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]  
**Sent:** Friday, 24 May 2019 3:13 PM  
**To:** Johnson Chua <johnson.chua@tlimotor.com.sg>  
**Cc:** Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlimotor.com.sg>  
**Subject:** RE: Final Reminder - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Johnson,

We refer to the email below

Our principal have proposed repair cost @ \$2,632.20 with GST.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Johnson Chua <johnson.chua@tlimotor.com.sg>  
**Sent:** Friday, 24 May 2019 12:08 PM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Patricia Tan - Tan Lim Motor Pte Ltd <pt@tlimotor.com.sg>  
**Subject:** Final Reminder - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018  
**Importance:** High

**Without Prejudice**  
**Save As To Costs**

Hi Asher,

We refer to your email below.

This is a head to rear collision and our client is unable to withhold this case any longer as the Letter of Demand is dated 15.11.2018.

As you may be aware, our cost of repair has been finalised at \$3,000.00 (without 7% GST).

Hence, please let us have the breakdown of your offer settlement at a global sum of \$3,000.00 (all-in) as soon as possible.

Regards,



**Johnson Chua**  
[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlimotor.com.sg>

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place security programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Thursday, 23 May 2019 2:38 PM  
**To:** Johnson Chua <[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)>  
**Cc:** KHOR Saw Theng - AXA <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Final Reminder - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Johnson,

We refer to the above matter.

On a without prejudice, for a quick and amicable settlement, our principal propose the settlement at Global Sum S\$3,000.00 (all-in).

Please kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Johnson Chua <[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)>  
**Sent:** Thursday, 25 April 2019 6:23 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** KHOR Saw Theng - AXA <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>  
**Subject:** Final Reminder - TLM Ref: TP027102018; Accident involving SJN5226R (TLM) & SLB5888U (AXA) on 16.10.2018  
**Importance:** High

**URGENT**

Dear All,

We refer to our client's Letter of Demand dated 15.11.2018.

We have not received any offer from your offer so far.

Please make your offer latest by **10.05.2019** (Fri). Otherwise, our client will discharge us and take over the conduct of this matter through their solicitors without further notice to you.

Regards,



**Johnson Chua**  
[johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte**  
1 Defu Lane 6  
Singapore 539365  
<http://www.tlimotor.com.sg>

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Pte Ltd. Any use of the information (including but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.



陳林摩哆私人有限公司  
TAN LIM MOTOR PTE LTD

Address: 51 Defu Lane 10 Singapore 539216

Tel: 6858 5151 Fax: 6858 0877

Our Ref TP027102018

Date 15.11.18

Your Ref SLB5888U

WITHOUT PREJUDICE

Claims Department - Executive in charge \_\_\_\_\_  
AXA Insurance (S) Pte Ltd

Dear Sir/Madam,

**ACCIDENT INVOLVING** SJN 5226R / SLB5888U on 16.10.18

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

- |   |  |
|---|--|
| <input type="checkbox"/> Original survey report / _____ copies of photographs _____ |  |
| <input checked="" type="checkbox"/> Original Tax-invoice number <u>TP1018 / 033</u> | <input checked="" type="checkbox"/> Original rental invoice number <u>INV-18190093</u> |
| <input type="checkbox"/> SAS / AS & IS / police report                              | <input type="checkbox"/> police result   |
| <input type="checkbox"/> Certificate Of Insurance _____                             | <input checked="" type="checkbox"/> Vehicle search result                              |
| <input checked="" type="checkbox"/> Authorization to act                            | <input type="checkbox"/> _____   |

\*Survey under insurance instruction / Independent surveyor / No survey.

	<u>lkk</u>	
a)	Cost of repair (inclusive GST)	\$ <u>3,210.00</u>
b)	Survey fees / Photographs as per request	\$ <u>-</u>
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ <u>2.00</u>
d)	Loss of hire / use / rental / earnings / rental fees	\$ <u>353.10</u>
e)	Scene photographs	\$ <u>-</u>
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$ <u>-</u>
g)	_____	\$ _____
	<b>Total</b>	\$ <u>3,565.10</u> =====

\* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

**Patricia Tan / Sam Low / Johnson Chua**

Email: [pt@tlimotor.com.sg](mailto:pt@tlimotor.com.sg) / [sam@tlimotor.com.sg](mailto:sam@tlimotor.com.sg) / [johnson.chua@tlimotor.com.sg](mailto:johnson.chua@tlimotor.com.sg)

**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 18 April 2019 10:38 AM  
**To:** leysgal79@gmail.com  
**Subject:** ACCIDENT INVOLVING SLB 5888U AND SJN 5226R ALONG JUNCTION OF BUKIT PANJANG ROAD AND GANGSA ROAD ON 16/10/2018

18 APRIL 2019

**LIM SHARLEY**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18018982/Uea3**

**YOUR REF : SLB 5888U**

**ACCIDENT INVOLVING SLB 5888U AND SJN 5226R ALONG JUNCTION OF BUKIT PANJANG ROAD AND GANGSA ROAD ON 16/10/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TAN LIM MOTOR PTE LTD acting on behalf of the owner of SJN 5226R against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SJN 5226R. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher

*Case Handler*

DID: 6841 6051

FAX: 6741 4108

Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *AXA Insurance Pte Ltd (AXA)*

*(Motor Claims Dept)*

**AUTHORIZATION TO ACT**  
**(AXA Third Party Claim)**

I, Mak Kam Hung Francis ("the third party claimant")  
of Block 985B Bangkok Crescent #13-24 (S) 532985 (address),  
owner of SJN 5226 R (vehicle no.) hereby authorize  
Tan Lim Motor Pte Ltd

("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SJN 5226 R that was damaged pursuant to the  
accident which occurred on 16/10/2018 (date) along \_\_\_\_\_  
Junction of Bukit Panjong Road and Gongsu Road (location)  
involving vehicle no/s SLB 5888 U  
("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 17 day of October (month) 20 18 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"  
(with chop)





### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLD 5888J (Insd veh)	Model: <u>Toyota Vios-1497cc</u>
Date of Accident/ Time:	SLN 5226R (TP veh)	
	18/10/2019	

Repair Estimate	: \$	6,988.58	✓
Final Repair Cost	: \$	3,210.00	
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$	221.00	days at \$ 107.00 per day
LTA / GIA Search Fee	: \$		
Others:	: \$	2.00	
Final Settlement Sum	: \$	3,533.00	

Payee Name : TAN LIM MOTOR PTE LTD

Is Third Party Workshop GIA Registered?  YES |  NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 37

BOLA Liability: 100 (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply

Remarks:

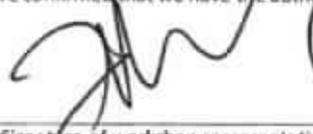
**NOTE:**

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  
 Signature of workshop representative / Workshop stamp  
 Name of Representative: Johnson Chua  
 Date: 18/10/2019



  
 Signature of Witness / Workshop stamp (if applicable)  
 Name of Witness: ONG AI CHIEN  
 Date: 04/10/2019



  
 Signature of AXA's surveyor/representative:  
 Name of AXA's surveyor /Representative:  
 Date: 5/7/19

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



**TAX-INVOICE**  
**NUMBER: TP1018/037**

(Please quote our reference number TP027102018 for payment)

陳林摩哆私人有限公司  
**TAN LIM MOTOR PTE LTD**

Mak Kam Hung Francis

Date: 29/10/2018

Vehicle No: SJN5226R ✓  
Model: TOYOTA VIOS E Auto

Description	Amount
To lump sum repair as recommended by surveyor.	\$3,000.00
Reimbursement of Merimen search fees.	\$1.87

Sub Total	\$3,001.87
Add 7% GST	\$210.13
<b>Total</b>	<b>\$3,212.00</b>

Tan Lim Motor Pte Ltd



Global Advance Leasing

GLOBAL ADVANCE LEASING

51 Defu Lane 10, Singapore 539216

T: +65 6100 0425 | enquiry@gal.com.sg | GST Reg No.: 200409785W

Bill To

Mak Kam Hung,Francis  
C/O: Tan Lim Motor Pte Ltd  
985B Buangkok Crescent #13-24  
Singapore 532985

TAX INVOICE

Invoice No INV-18190093  
Invoice Date 24 Oct 2018  
Reference SLZ4088

Description	Qty	Unit Price	GST	Amount
SLZ4088S, REF: TP027102018-SJN5226R (ST7145)				
Rental from 22/10/2018 to 24/10/2018	1.00	330.00	7%	330.00
03days @ \$110.00 per day				

Subtotal	330.00
Total GST	23.10
<b>Amount Due</b>	<b>353.10</b>

31 OCT 2018  
BY: UOB187817

No Official Receipts will be issued.This is a computer generated document. No signature required.

PAYMENT METHOD



[View and pay online now](#)

CREDIT CARD:

Credit Card Convenience Fees applicable.

CHEQUE: All cheques should be crossed and made payable to : GLOBAL ADVANCE LEASING. Please indicate invoice number and payer's name on reverse of cheque

BANK TRANSFER: UOB Bank Account Number 208-315-273-9

Payment is due on or before the first day of rental. Kindly make payment promptly to avoid incurring admin charges and late payment interest.

E. & O. E.



# GLOBAL ADVANCE LEASING

Biz Reg: B52935825E  
 GST Reg No: 200409785W  
 C/o 51 Delta Lane 10 S(539218)  
 Tel: 61000541

Agreement: 7145

Vehicle No <b>S12 4088c</b>	Make & Model <b>Mazda 3</b>	Date <b>22.10.2018</b>
<b>Hirer</b> Class 2 / 2A / 2B / 3 / 4 / 5 Name <b>Mak Kam Hung Francis</b> Address <b>985B Buangkok Crescent #13-24, S (582985)</b> Contact Person _____ Tel <b>91161749</b>		<b>Check Out / Check In</b> <b>22.10.2018</b> Date Out _____ Time Out <b>0955w</b> KM Out <b>1814</b> PETROL E 1/4 1/2 3/4 <b>F</b> Date In <b>24.10.2018</b> Time In <b>1820 hrs</b> KM In <b>2100</b> PETROL E 1/4 1/2 3/4 <b>F</b>
<b>1st Driver</b> Class 2 / 2A / 2B / 3 / 4 / 5 Name _____ Address <b>As above</b> (H/P) _____ (O) _____ (H) _____ Passport/NRIC No <b>S2611200A</b> Nationality <b>Hong Kong</b> Driving Licence No _____ Driving Exp <b>36 yrs</b> Country of Issue <b>Sing</b> Expiry Date <b>Unlimited</b>		<b>Mode of Payment</b> Cash / Cheque / Company Billing / Credit Card / Others _____ Cheque / Card Details: _____ Expiry Date: _____ <b>Rental Charges</b> <b>03</b> Day/s @ \$ <b>110.00</b> /day \$ \$ <b>330.00</b> _____ Week/s @ \$ _____ /week \$ \$ _____ _____ Month/s @ \$ _____ /month \$ \$ _____ <b>SUBTOTAL</b> \$ \$ _____ CDW @ \$ _____ \$ \$ _____ PAI @ \$ _____ \$ \$ _____ Petrol Top Up _____ \$ \$ _____ Delivery / Collection fee _____ \$ \$ _____ Misc _____ \$ \$ <b>23.10</b> Misc _____ \$ \$ _____ Less _____ Pre-Payment / Deposit (\$ \$ _____) Misc (\$ \$ _____) <b>Total Due</b> \$ \$ <b>353.10</b>
<b>Additional Driver</b> Class 2 / 2A / 2B / 3 / 4 / 5 Name <b>Chang Hue Peng</b> Address <b>As above</b> (H/P) <b>97389200</b> (O) _____ (H) _____ Passport/NRIC No <b>S26360834</b> Nationality <b>Mission</b> Driving Licence No _____ Driving Exp <b>24 yrs</b> Country of Issue <b>Sing</b> Expiry Date <b>Unlimited</b>		
<b>Non Waiverable Excess</b> The Hirer acknowledges a \$ <b>1500.00</b> collision damage excess per accident applies. <input checked="" type="checkbox"/> <b>AP of</b>		
<b>Collision Damage Waiver (CDW)</b> The Hirer may limit his liability for any damage arising from collision to \$ _____ by purchasing CDW and paying the specified sum. <input type="checkbox"/>		
<b>Personal Accident Insurance (PAI)</b> PAI may be purchased at a premium specified herein. The Hirer acknowledges that the insurance is written by an independent insurance company and acknowledges that he has received, read and understood the policy conditions relating to the same. <input type="checkbox"/>		
<b>Special Instructions</b> _____ _____		<b>Charges Subject to Final Audit</b> <b>Refundable Deposit</b> Deposit \$ _____ Date of Refund _____ Refund Acknowledgement <input checked="" type="checkbox"/> _____ <b>For Official Use</b> Invoice No: <b>18190043</b> Date <b>24.10.18</b> Receipt No _____ Date _____

**Important Notes**

- Rental Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the owner.
- Only persons authorized by Global Advance Leasing may drive the vehicle.
- All parking and traffic violations are the responsibility of the Hire. An Administrative charge will be levied on any traffic violations redistricted.
- The Hirer shall be liable for excess charges for any late return at the rate shown per hour or per day.
- In the event of accident, the Hirer shall report to the rental office immediately.

I/We have read and agreed to the terms and conditions as set out on both sides of the agreement and certify that the information given is true and correct. If I/we opt to pay by credit / charge card, I agree that all amounts payable under this agreement may be billed to the same account and my signature here will be deemed to have been made on the applicable credit card charge slip.

X   
 (Hirer's signature)

X   
 (Additional Driver's signature)

X   
 (Global Advance Leasing)



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-160653  
Date of Request: 17/10/2018  
Your Ref No: Online Purchase

Tan Lim Motor Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Dear Sir/Madam,

Enquiry Date: 17/10/2018  
Enquiry By: Lam Wei Shong  
TP Vehicle No: SLB5888U  
Accident Date: 17/10/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB5888U	AXA Insurance Pte Ltd	19/05/2018-18/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-18-160653  
 Date of Request: 17/10/2018  
 Your Ref No: Online Purchase

Tan Lim Motor Pte Ltd  
 51 Defu Lane 10  
 Singapore 539216

Dear Sir/Madam,

Enquiry Date: 17/10/2018  
 Enquiry By: Lam Wei Shong  
 TP Vehicle No: SLB5888U  
 Account Date: 17/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
<b>Total Amount Due (GST Inclusive)</b>	<b>2.00</b>

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [ ] Cash [ ] Cheque



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018982/Uwa3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:KIAN CHUAN

Date : 16-07-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLB 5888U	Veh. Inspected	SJN 5226R
Policy No.	GA201479/1	Coverage (\$)	0.00
Claim No.	S8M00ZLW	Excess (\$)	0.00
Assign From		Assign Date	18/10/2018

## 2. Vehicle Particulars & Condition

Make & Model	TOYOTA VIOS (A)	c.c	1497
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	MR053HY9305086825	Colour	CHAMPAGNE
Odometer	204255	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	TOYO	6 mm
L/H Front Tyre	185/60 R15	TOYO	6 mm
R/H Rear Tyre	185/60 R15	TOYO	6 mm
L/H Rear Tyre	185/60 R15	TOYO	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

## 5. General Information

Accident Date	16/10/2018	Inspection Date	19/10/2018
Survey held at	TAN LIM MOTOR PTE LTD 51 DEFU LANE 10 SINGAPORE 539216		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
-------------------------------------	-----------------------



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJN 5226R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BOOTLID -VIOS BADGE (CONSISTENT)	NECESSARY	39.50	39.50
1	BOOTLID -E BADGE (CONSISTENT)	NECESSARY	31.50	31.50
1	BOOTLID CENTRE EMBLEM BADGE (CONSISTENT)	NECESSARY	45.70	45.70
1	BOOTLID LOCK (CONSISTENT)	NOT NECESSARY	95.00	-
1	BOOTLID LOCK STRIKER (CONSISTENT)	NOT NECESSARY	69.00	-
1	BOOTLID WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	85.00	-
1	REAR END PANEL (CONSISTENT)	DENTED	668.10	668.10
1	REAR END PANEL INNER TRIM (CONSISTENT)	TWISTED	259.60	259.60
4	REAR END PANEL INNER TRIM CLIPS @\$4.50 (CONSISTENT)	NOT NECESSARY	18.00	-
1	REAR BUMPER (CONSISTENT)	DENTED	481.70	481.70
2	REAR BUMPER REFLECTORS @\$97.70 (CONSISTENT)	NOT NECESSARY	195.40	-
2	REAR BUMPER SIDE RETAINERS @\$98.50 (CONSISTENT)	BENT	197.00	197.00
2	REAR BUMPER SIDE HOLDERS @\$33.20 (CONSISTENT)	NOT NECESSARY	66.40	-
8	REAR BUMPER CLIPS @\$4.50 (CONSISTENT)	NECESSARY	36.00	36.00
2	REAR BUMPER END SPLASHIELD COVER @\$87.90 (CONSISTENT)	NOT NECESSARY	175.80	-
2	REAR LAMPS @\$409.90 (CONSISTENT)	CRACKED	819.80	819.80
4	REAR LAMP CLIP HOLDERS @\$25.50 (CONSISTENT)	NOT NECESSARY	102.00	-
1	REAR LUGGAGE FLOOR SIDE COMPARTMENT FOAM (CONSISTENT)	NOT NECESSARY	951.10	-
1	REAR LUGGAGE FLOOR COMPARTMENT FOAM CENTRE (CONSISTENT)	NOT NECESSARY	225.00	-
	LESS 25% DISCOUNT		-1,140.40	-
	LESS 50% DISCOUNT		-	-1,289.45
			3,421.20	1,289.45
<b>SPECIAL NETT ITEMS</b>				
1	SET REAR BUMPER PARKING SENSOR (SN) (CONSISTENT)	SHORTED	450.00	200.00
1	REAR LUGGAGE FLOOR INSULATOR (SN) (CONSISTENT)	NOT NECESSARY	280.00	-
			730.00	200.00

Report Ref No. CC4/ASM18018982/Uwa3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO REINSTALL OF REAR BUMPER PARKING SENSOR .		120.00	50.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		180.00	30.00
	TO REMOVE AND REFIT INTERIOR FITTINGS ,TRIMMINGS ,GARNISH AND OTHER ,TO ENABLE REPAIR.		150.00	80.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		60.00	20.00
	TO DROP REAR EXHAUST BOX AND RENEW THE SAME.	NOT NECESSARY	120.00	-
	PANEL BEATING ,KNOCKING AND STRAIGHTEN THE NECESSARY PORTION ,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.		900.00	600.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		850.00	800.00
			2,380.00	1,580.00
	<b>GRAND TOTAL</b>		<b>6,531.20</b>	<b>3,069.45</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>3,000.00</b>

Report Ref No. CC4/ASM18018982/Uwa3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

### Service Request Details

Claim	SAM002LW	Vehicle Information	Incident Vehicle Registration #	3JNSZ268
Reference	CCA/ASH18018982/Uwa3q2	Make	Model	TPVO TOYOTA VIOS-1.5 (A)
Loss Date	16 October 2018	Service Address	...	
Report Date	17 Oct 2018 2:29:14 PM	Primary Contact/Insured	SHARLEY LIM BLK 177 LOMPANG ROAD, #05-14, 670177. Singapore traalnet@singnet.com.sg	
Request Date	30 May 2019	Claim Handler	TAN JAS 6568804844 jas.tan@axa.com.sg	
Due Date				

**Actions**

Next Step: Wait for Approve Invoice

ADD PHOTOS

Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

Additional Instructions: NON-REPORTED

Messages | Invoices | History | Documents | Assessment | Metrics | Notes

Document Type:

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meiswin	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK Invoice 1 (13).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LKK Inspection (51).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LKK Adjustment 1a (8).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LKK PHOTO-3.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
LETTER TO OLA.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	18 July 2019
APPROVAL EMAIL FROM AXA.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 July 2019
EMAIL FROM WSP DD 240519.pdf	Letters and Correspondence	Workshop	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
TP ESTIMATE - MARKED (REVISED).pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
LTA HAIR COE Release Details.pdf	Reports & Statement	Market Value Report	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Immediate Advice with Mandate.pdf	Forms / Claims Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 LKK Requeryy Photo 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 LKK Senny Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 LKK Requeryy Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 TP ESTIMATE-MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 October 2018
 EMAIL RECEIVED FROM WORKSHOP WITH TP GA REPORT & ESTIMATE.png	Letters and Correspondence	Workshop	RATAN BHOSALE Pragas	17 October 2018