

INSURANCE

INS. CASE OWNER:

Richard | CC4 ^{ASGM} / AXA1801 2970, R2869

LKK IDAC

Surveyor:

Kusmi

DOI:

ASSIGNMENT 11/10/18

Date / Time:

18/10/18

Registered in Meriton:

Pre-assign / CCU / FTE



Involved Vehicle No.:

SEA 101G

Claim No.:

SEMO70R(35861)

Name of Insured:

LAN EE PUNY ANUA

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

10/10/18

Place of Accident:

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SDJ 311C



INSRS: WSP: Tel: Liability: RMKS:

wearnes



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time

30/10/18

SDJ 311C - 4

SEA 101G - 4

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OE: 15/12/18

After call Itr to OE: 18/12/18 Email

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OE

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA :

Medical Bill

PIR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

12/4/2019

Sent By:

CPK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 4,424.69

(3 days) Reduction: 38.62 %

Email Call

FINAL SETTLEMENT

Date/Time:

22/4/2019

Confirm with Christine

Email Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost:

SS 4,734.42

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 210.06

(5 70.00 x 3 days)

Loss of Income (LOI):

SS -

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

CIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350.00

Total:

SS 4,944.42

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1:

SS 4,944.42

Name 1:

wearnes Automotive Pte Ltd

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

COV SENT 21/4/19

Front to rear collision



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18018970/R1fb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 18-10-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKA 101G	Veh. Inspected	SDJ 311C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	18/10/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	10/10/2018	Inspection Date	19/10/2018
Survey held at	WEARNES AUTOMOTIVE PTE LTD 45 LENG KEE ROAD SINGAPORE 159103.		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

(PAYMENT BREAKDOWN)

Vehicle No	:	SDJ 311L (Insd veh)	Model	:	Infiniti Q30
	:	SKA 1016 (TP veh)			
Date of Accident	:	10.10.18			

Global Sum Settlement	:	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
Liability	:	100 %	(Agreed/Assessed)

Repair Estimate	:	\$ 7713.30	
Final Repair Cost	:	\$ 4734.42	
Loss of Use	:	\$ 210.	3 days at \$ 70 per day
Rental (if any)	:	\$	days at \$ (incl of GST) per day
Others	:	\$	
	:	\$	
	:	\$	
	:	\$	
Final Settlement Sum	:	\$ 4944.42	

Remarks: _____

Payment Instruction: Payee's Breakdown	
1)	waived deductible O/L : \$ 4944.42.
2)	: \$
3)	: \$
4)	: \$



*1/Car
Hy 900 10068
3 days
19/10/18 @ 1155*

Wearnes Consultants hence notify
The Repairer of the following:
 • To resurvey after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____

SERVICE ESTIMATE

43-015 - C00001 SI: SERVICE SALES - PC
 Wearnes Automotive Pte Ltd (159-f&L)
 28 Leng Kee Road

GST Reg.No: M28920628X
 Inv.No. : B&P 0 Page 1
 Inv.date. : 17/10/2018
 WIP No. : 33336
 Veh.In/Out: 17/10/2018
 *Tel.No. : Work: 68765063
 Reg.No. : SDJ311C
 Reg.date : 18/01/2017
 Mileage : 0
 Chassis No: SJK0AAH15U1019577

Singapore 159105

Closed by : Derek Oh Siong Mee
 Svc Consultant :
 Remarks : Wearnes Automotive P

Op.No Description Mech Qty Price Disc% Pkg Amount G

Op.No	Description	Mech	Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER,REAR BRACKET,REAR SENSOR,ETC		0	1800.00	0		1,800.00	\$ 900
800	TO PUTTY SPRAY PAINT ON REAR BUMPER,ETC		0	1000.00	0		1,000.00	\$ 500
280	TO CHECK WIRING INLCUDE RESETTING OF ALL ELECTRICAL MODULES		0	390.00	0		390.00	\$ /
	BUMPER SET-RR Q30	1.0	EA	1440.20			1,440.20	\$ DE
	S HLOG RR BMPR	1.0	EA	604.80			604.80	\$ cut
	RETAINER LH-RR BUMPE	1.0	EA	50.40			50.40	\$?
	RETAINER-BUMPER Q30	1.0	EA	231.90			231.90	\$?
	REINFORCEMENT-BUMPER	1.0	EA	1021.30			1,021.30	\$?
	BUMPER BRACKET RR LH	1.0	EA	121.00			121.00	\$?
	ADHESIVE SEALER FL2	1.0	EA	549.10			549.10	\$ AE

Gross Total. 7,208.70
 Net..... 7,208.70
 GST @ 7.0% 504.61
 Total..... 7,713.30
 Paid..... 0.00
 Please Pay.. 7,713.30

Labour Total 3,190.00
 Parts Total 4,018.70
 Package Total 0.00

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

*part \$ 2,334.69
 + Labour \$ 2,090.00
 PIP \$ 4,424.69*



SERVICE ESTIMATE

0 - A00005 SL: AXA INSURANCE PTE LTD
 AXA INSURANCE PTE LTD
 8 SHENTON WAY,
 #27-01 AXA TOWER,
 SINGAPORE 068811

GST Reg.No:M28920628X
 Inv.No. . : B&P 0 Page 1
 Inv.date. : 10/01/2019
 WIP No. . : 45154
 Veh.In/Out: 24/12/2018 28/12/2018
 *Tel.No. . : 6338 7288
 Reg.No. . : SDJ311C
 Reg.date .: 18/01/2017
 Mileage ..: 19,341
 Chassis No: SJK0AAH15U1019577

Closed by : Derek Oh Siong Wee
 Svc Consultant : ACC
 Remarks : Wearnes Automotive P

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER, REAR BRACKET, REAR SENSOR, ETC	0	900.00	0		900.00	S
800	TO PUTTY SPRAY PAINT ON REAR BUMPER, ETC	0	800.00	0		800.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	390.00	0		390.00	S
	BUMPER SET-RR Q30	1.0 EA	1440.20	10		1,296.18	S
	S MLDG RR BMPR	1.0 EA	604.80	10		544.32	S
	ADHESIVE SEALER FL2	1.0 EA	549.10	10		494.19	S

			Gross Total.	4,424.69
Labour Total	2,090.00		Net.....	4,424.69
Parts Total	2,334.69		GST @ 7.0%	309.73
Package Total	0.00		Total.....	4,734.42
			Paid.....	0.00
			Please Pay..	4,734.42

GST: S=StdRated; O=OutOfScope; Z=ZeroRated



26 October, 2018

LAU EE FUNG ALICIA
568 PASIR RIS STREET 51, #02-90,
Singapore 510568

Dear Sir,

OUR REF : CC4/ASM18018970/R1fb3
YOUR REF : SKA 101G
ACCIDENT INVOLVING SKA 101G & SDJ 311C on 10/10/2018 ALONG/AT PASIR
RIS DRIVE 3

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to pohkin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2132 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 22 April 2019 4:59 PM
To: Christine Yow
Cc: Admin A
Subject: RE: AXA TP : SDJ311C / SKA101G on 10/10/2018
Attachments: DV SDJ 311C.pdf

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

LKK REF: CC4/ASM18018970/R1fb3
Your Ref: SDJ 311C

Dear Christine,

We refer to the above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we hereby confirmed settlement as follow:-

1. Cost of Repair (w/gst)	S\$ 4,734.42
2. Loss of Use	S\$ 210.00
	S\$ 4,944.42

Please duly sign the **DV** enclosed and return to us for payment processing.

In the meantime, we appreciate if you could furnish us a copy **before paint photo** for our file record.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

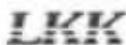
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 19 November 2018 9:33 AM
To: 'motor.doc@axa.com.sg'
Cc: 'richard.angbs@axa.com.sg'; Admin A
Subject: Our Ref: CC4/ASM18018970/R1fb3; Your Ref: S8M00ZOR

Importance: High

Our Ref: CC4/ASM18018970/R1fb3
Your Ref: S8M00ZOR

Dear Sir / Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKA 101G(OI) AND SDJ 311C (TP) ON 10/10/2018

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Your prompt action is very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 17 December 2018 6:17 PM
To: 'SCENTZLITE@HOTMAIL.COM'
Subject: RE: ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKA 101G AND SDJ 331C ALONG PASIR RIS DRIVE 3 ON 10.10.2018
Attachments: LOA SKA 101G.pdf
Importance: High

OUR REF : CC4/ASM18018970/R1fb3
YOUR VEH : SKA 101G

Dear Ms Alicia Lau,

ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKA 101G AND SDJ 331C ALONG PASIR RIS DRIVE 3 ON 10.10.2018

We refer to the above matter and our tele conversation.

Apologies for late reply.

Attached herewith a copy of the Letter of Authorization for kind attention.

Please duly sign the document attached and return for our necessary action.

Thank you.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Poh Kin (LKKAuto)
Sent: Thursday, 13 December 2018 2:33 PM
To: 'SCENTZLITE@HOTMAIL.COM' <SCENTZLITE@HOTMAIL.COM>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKA 101G AND SDJ 331C ALONG PASIR RIS DRIVE 3 ON 10.10.2018
Importance: High

To: whom It May Concern

Letter of Authorization

I, Alicia Lau Ee Fung, authorize Tan Chuan Guan of NRIC nos. S8028762/C to drive my vehicle nos. SKA 101G to lodge report and sign documents related to Road Traffic Accident dated 10th October 2018 on my behalf.



Signature of owner
Name : Alicia Lau Ee Fung
NRIC: S8021692/J

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:<S8M00ZOR> IA Mandate uploaded

Type

🔔 Question

Message

Hi, pls proceed as per mandate. TY.



<< <S8M00ZOR> IA Mandate uploaded

Type

🔍 Question

Message

Dear Richard, Liability: Insured Driver collided into the rear of third party vehicle. BOLA 27, Liability is down against our insured. We did clarify with insured and OID the nature of the accident and they are agree to settle, aware that NCD (if any) is affected, and furnish us a copy of letter of Authorization. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Wearnes Automotive Pte Ltd" is as follows: - 1)COR(w/gst) : \$4,734.42 + 2) Loss of Use (3daysx\$70.00): \$210.00 = Total: \$4,944.42. **03days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 13/04/2019

[Reply](#)



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/04/2019

Survey Details:

Date of loss	10-Oct-18
Date of appointment	18-Oct-18
Date of survey	19-Oct-18
Location of survey	WEARNES AUTOMOTIVE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SDJ 311C
Make and Model	INFINITI Q30 1.5D DCT
Date of registration	18/1/2017
Excess	
Market Value	\$95,000
Part Rebate	\$54,371
Nett Loss	\$40,629

Repair details:

Initial Estimate	\$	7,208.70
------------------	----	----------

Proposed/Revised repair cost:

Parts	\$	2,334.69
Check items (estimate)	\$	-
Labour	\$	2,090.00
Total	\$	4,424.69
Lump Sum(if applicable)	\$	-

Number of days for repair	3
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs.

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	4,734.42	(\$4,424.69 + 7% gst)
Loss of use	\$	210.00	(\$70.00 x 3 days)
Loss of rental	\$	-	
Loss of income	\$	-	
LTA search fees	\$	-	
Others	\$	-	
Proposed Total	\$	4,944.42	



Our Reference: **SDJ311C/7015175**
Your Reference: **SKA101G**

By Email / Mail

20 February 2019

AXA INSURANCE PTE LTD C/O LKK AUTO CONSULTANTS
Attn: Third Party Claim Department -

ACCIDENT INVOLVING SDJ311C & SKA101G ON 10 Oct 2018.

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		4,734.42
Loss Of Use	70.00 x 3 days	210.00
Others		
TOTAL		4,944.42

Kindly let us have your offer to Christine.yow@wearnes.com

Your soonest reply is much appreciated. Thank you.



Yours faithfully
Christine Yow
D (65) 6430 4899
Wearnes Automotive Pte Ltd
Bodyshop and Paint Division
249 Alexandra Road
Singapore 159935

This is a computer generated printout, no signature is required.

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 13 December 2018 2:33 PM
To: 'SCENTZLITE@HOTMAIL.COM'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKA 101G AND SDJ 331C ALONG PASIR RIS DRIVE 3 ON 10.10.2018
Attachments: DSCN6037.JPG; DSCN6038.JPG; DSCN6039.JPG; DSCN6040.JPG; DSCN6041.JPG; DSCN6042.JPG; DSCN6043.JPG; DSCN6044.JPG; DSCN6045.JPG; DSCN6046.JPG; DSCN6047.JPG; DSCN6048.JPG; DSCN6049.JPG; DSCN6050.JPG
Importance: High

13th December 2018

ALICIA LAU EE FUNG

Block 737 Pasir Ris Drive 10,
#08-29,
Singapore 510737.

Dear Ms Alicia Lau,

OUR REF : CC4/ASM18018970/R1fb3

YOUR REF : SKA 101G

ROAD TRAFFIC ACCIDENT INVOLVING NOS. SKA 101G AND SDJ 311C ALONG PASIR RIS DRIVE 3 ON 10.10.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s Wearnes Automotive Pte Ltd, acting on behalf of the owner of SDJ 311C against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided into rear of Third Party vehicle SDJ 311C. As such, liability is down against us.

As spoken over the phone, we attached herewith some of survey photo for your kind attention.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK

Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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SDJ 311

AUTHORIZATION TO ACT

I, Worries Automotive P/L ("the third party Claimant")
 of 45 Long Kee rd S/29103 (address),
 owner of SDJ 311E (vehicle no.)
 hereby authorize Worries Automotive P/L ("The workshop")
 to act for me with respect to my claim for repair costs and / or rental and / or loss of use
 ("claim") for my Vehicle No. SDJ 311E that was damaged
 pursuant to the accident which occurred on 10.10.18 (date) along
Along pasir RIS Drive 3 (location)
 involving Vehicle No/s SKA 1016 ("The accident").

I further authorize the workshop to sign the discharge voucher on my behalf to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle/s is concerned.

Date this 17 day of 10 (month) 20 18 (year)



Signed by "the third party claimant"



Signed by "the workshop"



redefining / insurance



CLAIM REF : S8M00ZOR
INSURED : ALICIA LAU EE FUNG

DISCHARGE VOUCHER

We/I WEARNES AUTOMOTIVE PTE LTD, Co Reg No. 199501400/R) hereby agree to accept the sum of dollars four thousand nine hundred forty-four and cents forty-two only (S\$ 4,944.42) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SKA 101G as a result of an accident on 10th October 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SDJ 311C.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKA 101G in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKA 101G.

Dated this 24 day of April 2019

Claimant's Signature : _____

NRIC no./ Company Stamp : 199501400R

Occupation/ Business : _____

Address : 249 Alexandra Road, S159935

Telephone No. : _____

Witness's Name : Wearnes Automotive Pte Ltd

Witness's Signature : _____

Witness's NRIC No. : 199501400R



SERVICE TAX INVOICE

0 - A00005 SL: AXA INSURANCE PTE LTD
 AXA INSURANCE PTE LTD
 8 SHENTON WAY,
 #27-01 AXA TOWER,
 SINGAPORE 068811

GST Reg.No:M28920628X
 Inv.No. . . : B&P 7015175 Page 1
 Inv.date. . : 10/01/2019
 WIP No. . . : 45154
 Veh.In/Out: 24/12/2018 28/12/2018
 *Tel.No. . . : 6338 7288
 Reg.No. . . : SDJ311C
 Reg.date . . : 18/01/2017
 Mileage .. : 19,341
 Chassis No: SJK0AAH15U1019577

Closed by : Derek Oh Siong Wee
 Svc Consultant : ACC
 Remarks : Wearnes Automotive P

Parts/Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BUMPER, REAR BRACKET, REAR SENSOR, ETC	0	900.00	0		900.00	S
800	TO PUTTY SPRAY PAINT ON REAR BUMPER, ETC	0	800.00	0		800.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	390.00	0		390.00	S
B502250B1H	BUMPER SET-RR Q30	1.0 EA	1440.20	10		1,296.18	S
B50705DA0A	S MLDG RR BMPR	1.0 EA	604.80	10		544.32	S
LR002912	ADHESIVE SEALER FL2	1.0 EA	549.10	10		494.19	S

Gross Total. 4,424.69
 Net..... 4,424.69
 GST @ 7.0% 309.73
 Total..... 4,734.42
 Paid..... 0.00
 Please Pay.. 4,734.42

Labour Total 2,090.00
 Parts Total 2,334.69
 Package Total 0.00

GST: S=StdRated; O=OutOfScope; Z=ZeroRated
 Enquiries must be lodged within 14 days from the invoice date
 This is a computer generated invoice. No signature is required.

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKA 101G ✓ (Insd veh)	Model:	INFINITI Q30 1.5D
	SDJ 311C ✓ (TP veh)		
Date of Accident:	10/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	7,713.31	
Final Repair Cost	:	\$	4,734.42	
Loss of Use	:	\$	210.00	3days at \$70.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	4,944.42

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No- BOLA Scenario No: 27

BOLA Liability: _____100____(%) Assessed Liability (*): _____(%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	WEARNES AUTOMOTIVE PTE.LTD.	:	\$ 4,944.42

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

07/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018970/R1fb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 07-05-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKA 101G	Veh. Inspected	SDJ 311C
Policy No.	GA054954	Coverage (\$)	0.00
Claim No.	S8M00ZOR	Excess (\$)	0.00
Assign From		Assign Date	18/10/2018

2. Vehicle Particulars & Condition

Make & Model	INFINITI Q30 1.5D	c.c	1461
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	SJKDAAH15U1019577	Colour	GREY
Odometer	19160	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
L/H Front Tyre	215/60 R17	CONTINENTAL	6 mm
R/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm
L/H Rear Tyre	215/60 R17	CONTINENTAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	10/10/2018	Inspection Date	19/10/2018
Survey held at	249 ALEXANDRA ROAD		
Repairer	WEARNES AUTOMOTIVE PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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TEL: 6256 3561 FAX: 6256 4315

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDJ 311C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER SET-RR Q30 (SN) (CONSISTENT)	DEFORMED	1,440.20	1,296.18
1	S MLDG RR BMPR (SN) (CONSISTENT)	CUT	604.80	544.32
1	RETAINER LH-RR BUMPE (SN) (CONSISTENT)	NOT NECESSARY	50.40	-
1	RETAINER -BUMPER Q30 (SN) (CONSISTENT)	NOT NECESSARY	231.90	-
1	REINFORCEMENT -BUMPER (SN) (CONSISTENT)	NOT NECESSARY	1,021.30	-
1	BUMPER BRACKET RR LH (SN) (CONSISTENT)	NOT NECESSARY	121.00	-
1	ADHESIVE SEALER FL2 (SN) (CONSISTENT)	NECESSARY	549.10	494.19
			4,018.70	2,334.69
LABOUR				
	TO REPLACE REAR BUMPER ,REAR BRACKET ,REAR SENSOR ,ETC.		1,800.00	900.00
	TO PUTTY SPRAY PAINT ON REAR BUMPER,ETC.		1,000.00	800.00
	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.		390.00	390.00
			3,190.00	2,090.00
GRAND TOTAL			7,208.70	4,424.69
RECOMMENDED COST OF REPAIRS				4,424.69

Report Ref No. CC4/ASM18018970/R1fb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claims: 58M0020H
 Reference: CCAJASM18018970/R193q2
 Loss Date: 10 October 2018
 Report Date: 18 Oct 2018 9:23:58 AM
 Request Date: 18 October 2018

Due Date:
 Vendor Name: LKX AUTO CONSULTANTS PTE LTD (TP)
 Type of Loss: Third Party Vehicle Damage
 Services: Pending verification - Direct Settlement

Actions

Next Step: [Wait for Approve Invoice](#)

[Full Invoice](#)

Vehicle Information

Incident Vehicle Registration #: SDJ311C
 Make: TPVD INFINITI
 Model: Q30-1.5 PREMIUM (A)
 Service Address:

Primary Contact/Insured

LAU EE FUNG ALICIA
 568 PASIR RIS STREET 51, #02-90, 510568, Singapore
 BIZ@WIA.BIZ

Claim Handler

ANG Richard
 richard.ang@axa.com.sg

Additional Instructions: NON REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type: Document SubType:

[+ Upload Documents](#)

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice 1.pdf	Invoice	Supervisor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
LKKAdjustment1s (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	8 May 2019
LKK Resurvey photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 April 2019
LKK Survey photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 April 2019
TP LOD.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	13 April 2019
TP Estimate-Market revise.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 April 2019
Immediate Advice (with manual).dated 13.04.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 April 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP Estimate-marked.pdf	Reports & Statement	Estimate / Quotation	LIX AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 Authorization Letter.pdf	Letters and Correspondence	Others	LIX AUTO CONSULTANTS PTE LTD (TP)	19 December 2018
 Non reporting letter dated 26.10.pdf	Letters and Correspondence	Policy Holders / Insured	LIX AUTO CONSULTANTS PTE LTD (TP)	19 November 2018
 GA054954-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Certificate of insurance	ANG Richard	18 October 2018
 GA054954-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Certificate of insurance	ANG Richard	18 October 2018
 EMAIL RECIEVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE.png	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	18 October 2018