

Joy Irene (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 March 2019 4:10 PM
To: Joy Irene (LKKAuto); Admin A
Cc: Alfred Toh; Hsiao Tong (LKKAuto)
Subject: RE: URGENT: Direct Settlement - Accident Involving SGD3233X (OI: SNM18D04870C02/3) and SJN7645B (TP : LKK REF - CC6/CTI18018966/Kjb3) on 11.10.2018

LKK REF - CC6/CTI18018966/Kjb3
CTI REF - SNM18D04870C02/3 (SGD3233X)

Dear Joy Irene

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim up to \$3,417.45.

Our sincere apologies for any inconvenience caused due to delay in response.

p/s Chin Kiat is outstation.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Wednesday, 6 March, 2019 3:29 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: URGENT: Direct Settlement - Accident Involving SGD3233X (OI: SNM18D04870C02/3) and SJN7645B (TP : LKK REF - CC6/CTI18018966/Kjb3) on 11.10.2018
Importance: High

REF: SNM18D04870/c01/3
LKK REF: CC6/CTI18018966/Kjb3

Dear Alfred,

We refer to our e-mails below.

TP called and threatened to pass to solicitors for handling.

For your approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Tuesday, 19 February 2019 4:55 PM
To: 'chinkiat.ong@sg.cntaiping.com' <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: URGENT: Direct Settlement - Accident Involving SGD3233X (OI : CTI - TBA) and SJN7645B (TP : LKK REF - CC6/CTI18018966/Kjb3) on 11.10.2018
Importance: High

REF: SNM18D04870/c01/3
LKK REF: CC6/CTI18018966/Kjb3

Dear Sirs,

TP is getting impatient with our offer and have threatened to pass to their solicitors for handling.

Kindly advise instruction/approval.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)
Sent: Thursday, 7 February 2019 11:36 AM

To: 'chinkiat.ong@sg.cntaiping.com' <chinkiat.ong@sg.cntaiping.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SGD3233X (OI : CTI - TBA) and SJN7645B (TP : LKK REF - CC6/CTI18018966/Kjb3) on 11.10.2018

REF: SNM18D04870/c01/3

LKK REF: CC6/CTI18018966/Kjb3

Dear Sirs,

We would like to follow-up on your mandate approval.

Kindly advise.

Thank you.



Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Tuesday, 22 January 2019 12:18 PM

To: 'chinkiat.ong@sg.cntaiping.com' <chinkiat.ong@sg.cntaiping.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Alfred Toh' <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGD3233X (OI : CTI - TBA) and SJN7645B (TP : LKK REF - CC6/CTI18018966/Kjb3) on 11.10.2018

REF: SNM18D04870/c01/3

LKK REF: CC6/CTI18018966/Kjb3

Dear Sirs,

This is a front-to-rear scenario whereby our insured vehicle was behind. BOLA 27.-100% Liability is down against us.

Summary to offer to repairer M/s **WEI LEE MOTOR WORKS** is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 6,968.17 (per estimate)	\$ 3,050.00
Loss of Use	\$ 480.00 (\$80 x 6 days)	\$ 360.00 (\$60 x 6 days)
LTA Search	\$ 7.45	\$ 7.45
TOTAL	\$ 7,455.62	\$ 3,417.45

Relevant supporting claim documents attached for your perusal and reference.

The above summary is subject for your approval.

Kindly advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)
Sent: Thursday, 18 October 2018 4:56 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGD3233X (OI : CTI - TBA) and SJN7645B (TP : LKK REF - CC6/CTI18018966/Kjb3) on 11.10.2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

We have inspected TP vehicle SJN 7645B at M/s Wei Lee Motor Works on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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威利摩哆
WEI LEE MOTOR WORKS

BLOCK 9 SIN MING INDUSTRIAL ESTATE #01-32,
SINGAPORE 575644.

TEL: 6456 9830 • FAX: 6458 0128 • EMAIL: weileemotorworks@gmail.com
Business Regn No: 289436/00J

16,Nov 2018

China Taiping Insurance (S) PL

Attn: Motor claim dept-3rd party claim

Claiming against your insured vehicle no: SGD3233X

Accident involving vehicle no: SJK7645B/SGD3233X

ON 11/10/2018 AT Bukit Timah Ave

Dear officer incharge

We are the workshop for the owner of vehicle no: SJK7645B

Regarding the claim for the case above, this is a liability clear case considering that your client's vehicle collided into the rear portion of our client's vehicle.

The claim for vehicle No: SJK7645B as follow:-

Cost of repair to SJK7645B	\$ 3,050.00	finalised with your surveyor
Loss of use	\$ 480.00	\$80x06d
LTA search fee	\$ 7.45	

	\$ 3,537.45	

Enclosed with all the necessary document for your reference.

Kindly let us have your reply soonest possible.

Thank you.

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 22 January 2019 1:23 PM
To: 'kokann388@yahoo.com.sg'
Subject: ACCIDENT INVOLVING SGD 3233X AND SJN 7645B ON 11/10/2018

From: Joy Irene (LKKAuto)
Sent: Tuesday, 22 January 2019 1:21 PM
To: 'kokann388@yahoo.com' <kokann388@yahoo.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SGD 3233X AND SJN 7645B ON 11/10/2018

Our ref: CC6/CTI18018966/Kjb3

LIM KOK ANN
Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SGD 3233X AND SJN 7645B ON 11/10/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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AUTHORIZATION TO ACT

I, KH Leasing PL ("the third party claimant")
of 261 A Upp Thomson Rd (address),
owner of SN 7645P (vehicle no.) hereby authorize
Wei Lee Motor Works

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SN 7645P that was
damaged pursuant to the accident which occurred on 11/10/18 (date) along
Bukit Timah Ave (location)
involving vehicle no/s SGD 3223X ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment furtherto settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 17 day of Oct (month) 2018 (year)



Signed by "the third party claimant"



Signed by "the workshop"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3004201803
Claimant : KH LEASING PTE. LTD.

Claim No : SNM18D04870/C01/3

Amount : S\$3,400.00
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJN 7645B
Insured Vehicle No. : SGD 3233X

Date of Loss : 11/10/2018
Place of Accident : BUKIT PURMEI ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM KOK ANN
Driver Name : LIM KOK ANN

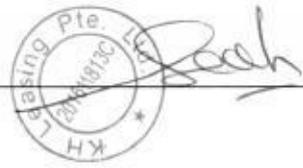
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum S\$ 3,400.00

TOTAL S\$ 3,400.00

Claimant Name: KH Leasing Pte Ltd NRIC No : 201611813C

Signature :  Date : 7/3/2019

威利摩哆
WEI LEE MOTOR WORKS

BLOCK 9 SIN MING INDUSTRIAL ESTATE #01-32,
SINGAPORE 575644.
TEL: 6456 9830 • FAX: 6458 0128
Business Regn No: 269436/00J

China Taiping Insurance (S) PL
105 Cecil Street #18-00
The Octagon S 069534

INVOICE NO: 12606
DATE: 16, Nov 2018

PARTICULARS	AMOUNT (S\$)
Accident involving vehicle no: SJN7645B/SGD3233X Cost of repair for vehicle no: SJN7645B Lump sum repaired as recommended by your appointed surveyor.	3,050.00 ----- 3,050.00 =====



Payments to be made by crossed cheque in favour of WEI LEE MOTOR WORKS

> Back to OneMotoring



Land Transport Authority
 10 Sin Ming Drive
 Singapore 575701
 GST Registration No. : M4-0006529-2

Print Date/Time : 16 Oct 2018 / 15:33:19

Receipt Date/Time : 16 Oct 2018 / 15:33:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181016-001625

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SGD3233X As at 11 Oct 2018/09:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD			
1	Insurance Enquiry - SGD3233X Enquiry Fee 20181016153159608604	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20181016153209566	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.