

## Joy Irene (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 3 July 2019 11:10 AM  
**To:** Joy Irene (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Request for Third Party Motor Claim Survey (SLQ5394Z) DOA: 16-10-2018  
[External Confidential]

### Lonpac External - Confidential

Dear Irene,

Kindly proceed as proposed

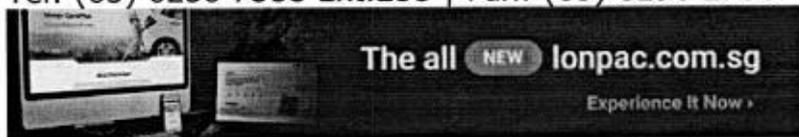
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Tuesday, 2 July, 2019 9:57 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Request for Third Party Motor Claim Survey (SLQ5394Z) DOA: 16-10-2018

Ref: 18/18/18/VP05/021033

Dear Gerald,

In the absence of evidence from our insured, this will be under BOLA 27, a head-to-rear scenario where our insured vehicle came from behind.

Liability is not in our favour.

Summary to offer to repairer M/s WORLD AUTO PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 6,978.72 (estimate)	\$ 2,877.71 with GST
Loss of Use	\$ 240.00 (\$60 x 4 days)	\$ 240.00 (\$60 x 4 days)
LTA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 7,220.72</b>	<b>\$ 3,119.71</b>

Relevant supporting claim documents attached for your perusal and reference.

Our revised to offer is for your approval.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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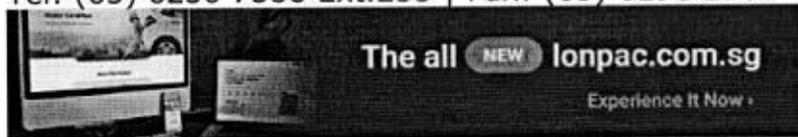
**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Wednesday, 2 January 2019 3:48 PM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Request for Third Party Motor Claim Survey (SLQ5394Z) DOA: 16-10-2018

Dear Irene,

Attached copy of the third party claim for your attention.

Kindly assess liability before proceeding with direct settlement

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]  
**Sent:** Tuesday, 18 December, 2018 1:26 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Naz (LKKAuto); Admin A  
**Subject:** RE: Request for Third Party Motor Claim Survey (SLQ5394Z) DOA: 16-10-2018

[LKK : CC4/LPC18018963/Nja3](#)

Dear Gerald,



WORLD AUTO PTE LTD  
 47 JALAN PEMIMPIN #01-02/03  
 HALCYON 2  
 SINGAPORE 577200

*Mr: Jay hence  
 sent together w* ① LAD  
 ② Signed DV  
 ③ LOR

28/12/2018

Your Ref :  
 Our Ref : TP/2295/2018

LONPAC INSURANCE BHD  
 300 BEACH RD #17-04/07  
 THE CONCOURSE  
 SINGAPORE 199555

Attn : Motor Claim Dept – Third Party

Dear Sirs,

**ACCIDENT INVOLVING VEH.NO. SLO5394Z / SKB5229J ON 16/10/2018**

Reference is made to the aforesaid matter (on behalf of our client M/S LCRF PL)

Enclosed herewith are the following documents for your information and necessary actions only :-

- a) Motor Accident Report
- b) Our Final Repair Bill

Please assist in our claims of :

Final Bill	\$ 2689.45 (already surveyed & finalised with your surveyor)
GST 7%	\$ 188.26
Search Fee	\$ 2.00
Loss of Use (\$60 x 4days)	\$ 240.00
	<hr/>
Amount	<u>\$ 3119.71</u>

Kindly let us have your reply and payment as soon as possible.

Thank you for your kind attention and much appreciated assistance.

Yours faithfully,

## LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : **16/10/2018**

CLIENT'S VEHICLE NO : **SLQ5394Z**

PLACE OF ACCIDENT : **BEFORE JUNCTION BEDOK NORTH RD & CHANGI RD**

THIRD PARTY VEHICLE NO : **SKB5229J**

I/We, **LCRF PTE LTD**

ADDRESS: **29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE**

UEN/NRIC/FIN NO : **201624597K**

Tel. ( O ) \_\_\_\_\_ ( H ) \_\_\_\_\_ (MOBILE ) \_\_\_\_\_

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS **16<sup>TH</sup>** OF **OCTOBER** YEAR **2018**



A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

Name: **LCRF PTE LTD**  
UEN No: **201624597K**



# LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/021033  
DATE : 04 JULY 2019

## DISCHARGE VOUCHER

I/We, **LCRF PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **SKB 5229J** the sum of Singapore Dollars **Three Thousand One Hundred Nineteen and Cents Seventy One Only (\$3,119.71)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, **SLQ 5394Z** on **16 OCTOBER 2018** along **BEDOK NORTH ROAD**

I /We hereby agree to indemnify and keep indemnify (**KEVIN CHUM MING HOONG (ZHENG MINGXIONG)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S WORLD AUTO PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date



9 July 2019

.....  
Name of vehicle owner/Date

LCRF Pte Ltd

**WORLD AUTO PTE LTD**  
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG  
 S'PORE 577200  
 Tel No. : 64513933 Fax No. : 64557576  
 E-Mail : worldaut@singnet.com.sg  
 Website : www.worldauto.com.sg  
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

LONPAC INSURANCE BHD  
 300 BEACH ROAD #17-04/07 THE CONCOURSE  
 S'PORE 199555

Attention : Motor Claim Department  
 Contact : 62507388 Fax No. : 62963767

**Tax Invoice : F189034**

Date : 28/12/2018  
 Vehicle Num. : SLQ 5394Z  
 Make/Model : TOYOTA PRIUS, 1.8 HYBRID  
 Chassis/Eng# :  
 Accident Date : 16/10/2018  
 Claim No. : TP/2295/2018  
 Reference :  
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount SS
		LIST ITEMS :		
1.	1	TAILGATE PRIUS EMBLEM		68.50
2.	1	TAILGATE HYBRID EMBLEM		52.30
3.	1	REAR BUMPER		423.90
4.	1	REAR LOWER BUMPER		552.30
5.	1	REAR BUMPER TAILLAMP LH		481.90
6.	1	TAILLAMP LH		433.70
		List TotalSS :		2,012.60
		25.00% Discount SS :		503.15
				1,509.45
1.	1SET	SPECIAL NETT ITEMS :		
		REAR BUMPER CLIPS		30.00
		Special Nett Total SS :		30.00
		LABOUR :		
		REMOVE & INSTALL REAR WINDSCREEN		50.00
		REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE REPAIRS INCLUDING PANEL BEAT, STRAIGHTEN REAR CHASSIS & REPLACE PARTS		500.00
		PUTTY & SPRAY PAINT ON ALL AFFECTED AREAS		600.00
		Labour Total SS :		1,150.00

Total SS : 2,689.45  
 GST 7% SS : 188.26  
 Amount Due SS : 2,877.71  
 =====

  
 WORLD AUTO PTE LTD

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE



**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

## RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-160138

Date of Request: 16/10/2018

Your Ref No: Online Purchase

World Auto Pte Ltd  
47 Jln Pemimpin  
#01-02/03 Halcyon 2  
Singapore 577200

Dear Sir/Madam,

Enquiry Date 16/10/2018

Enquiry By Gan Ping

TP Vehicle No. SKB5229J

Accident Date 16/10/2018

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKB5229J	Lonpac Insurance Bhd	07/07/2018-06/07/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE

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6 Raffles Quay #18-00, Singapore 048580

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## TAX INVOICE

Our Ref No: GR-18-160138

Date of Request: 16/10/2018

Your Ref No: Online Purchase

World Auto Pte Ltd  
47 Jln Pemimpin  
#01-02/03 Halcyon 2  
Singapore 577200

Dear Sir/Madam,

Enquiry Date 16/10/2018

Enquiry By Gan Ping

TP Vehicle No. SKB5229J

Accident Date 16/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque