## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 21 February 2019 9:12 AM

To:

claimsdept@sg.cntaiping.com

Cc:

Elaine Cheong; Admin A

Subject:

RE: <Seek Mandate> Direct Settlement - Accident Involving YP9180Z (OI : CTI - SNM18D04930C02) and SHC8830H (TP : LKK REF - CC3/CTi18018958/K1pa3) on

15/10/2018

Attachments:

LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey

Photos.pdf; TP LOD-SHC8830H.pdf; PIR.pdf

Dear Sirs/Mdm,

Further to our below email.

Attached a copy of PIR from third party for your perusal.

Kindly let us have your mandate/instruction as third party is chasing for offer.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 2 February 2019 12:17 PM

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> Direct Settlement - Accident Involving YP9180Z (OI: CTI - SNM18D04930C02) and

SHC8830H (TP: LKK REF - CC3/CTI18018958/K1pa3) on 15/10/2018

Your ref: SNM18D04930C02

Our ref: CC3/CT118018958/K1pa3n2

Dear Sirs/Madam,

### ACCIDENT INVOLVING YP9180Z(OI) & SHC8830H(TP) ON 15/10/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party taxi. Liability is not in our insured driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "ComfortDelgro Engineering Pte Ltd" at \$8,785.84(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,998.29	\$ 8,118.35
2. Loss of Rental (4.5days x \$115.00)	\$ 517.50	\$ 460.00 (4days x \$115.00)
3. Loss of Income (4.5days x \$80.00)	\$ 360.00	\$ 200.00 (4days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Tot	al \$10,883.28	\$ 8,785.84

<sup>\*\*03</sup> days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 19 October 2018 7:46 PM To: claimsdept@sg.cntaiping.com

Cc: jowyn.tay@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP9180Z (OI: CTI - TBA) and SHC8830H (TP: LKK REF -

CC3/CTI18018958/K1pa3) on 15/10/2018

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8830H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- · TP GIA report
- · TP estimated cost of repair
- · Preliminary advice
- · Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

From:

Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Sent:

Saturday, 2 March 2019 5:17 PM

To:

Hsiao Tong (LKKAuto)

Subject:

SNM18D04930/C02/0 - Your Ref: CC3/CTI18018958/K1pa3 - Date of Accident:

15.10.2018

Dear Hsiao Tong,

We refer to your email dated 21.02.2019.

Please proceed to settle with third party as per your advice.

Thank you.

Regards,

Ong Chin Kiat Assistant Claims Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6174
Fax (65) 6224 7174 / 6224 7478
www.sq.cntaiping.com



#### Disclaimer

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

# COMFORTDELGRO ENGINEERING

Our	Rof		T
Our	1701	2.5	

1018 / SHC8830H /WT(st)

Your Ref:

Date

Dear Sir

13-Nov-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Fir

Singapore 508969

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

> Mainline +65 6383 6280 Facsimilie +65 6280 9755

> > www.cdge.com.sg

Workshops

Braddell

205 Braddell Road Singapore 579701

59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

45 Pandan Road

Singapora 609286 320 Util Road

Singspore 408649 Senoko 24 Senako Lak

Singapore 758156 Sungel Kadut

Sunger Kedult Way Singapore 728791

517.50 shun Industrial Park Singapore 768732

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn: Motor Claims Department

WITHOUT PREJUDICE

ACCIDENT INVOLVING OUR TAXI SHC8830H YOUR INSURED YP 9180Z

AND OTHER 15.10.18 ON

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8830H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving YP 9180Z we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

8,118.35 Cost of Repair S \$ 6 days Loss of Rental @ \$ 115.00 per day 3 Survey Report Fees (Surveyed by M/s LKK) S \$ 4 LTA Search Fees 7.49S 5 GIA / Police Report Fees S 6 Towing / Medical / Transporation Fees \$ Sub Total: 8.643.34

HIRER'S CLAIM

4.5 days Loss of Income @ \$ 80.00 per days \$ 360.00 Total Claims: \$ 9.003.34

We enclose herewith the following documents to support the claims: -

Original repair bill and photocopies of photographs:

4 pcs.

b) LTA search slip/s of: YP 9180Z

c) GIA / Police report/s of : SHC8830H

d) Letter of authority from owner / hirer / operator

( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance

(X) Photograph/s of Accident Scene(x) Downtime/Mileage record

(x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of











51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/CTI18018958/K1pa3

25 OCT 2018

LIENHON ENGINEERING PTE LTD

BLK 22 WOODLANDS LINK #03-59 WOODLANDS EAST INDUSTRIAL SINGAPORE 738734 ATTN: THE MANAGEMENT

Dear Sir/Madam.

### ACCIDENT INVOLVING YP 9180Z AND SHC 8830H ON 15/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 8830H against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he changed lane and collided onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully.

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept) LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

140 SHC8830H , YP 9180Z

ON 15-Oct-18 20:00

ALONG

CTE SLE B4 WHAMPOA DRIVE EXIT

1 / We

ONG SEAH THONG

(Hirer) NRIC No.:

S1366512E

and/or

(Relief) NRIC No.:

Taxi Number

SHC8830H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

16-Oct-2018

Name of Hirer

ONG SEAH THONG

Hirer NRIC

S1366512E

Signature :

Address

35 LORONG 5 TOA PAYOH #05-331

310035

Contact No.

94658253

### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1824311800

Claim No : SNM18D04930C02

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount

: \$\$8,780.00

Singapore Dollars EIGHT THOUSAND SEVEN HUNDRED EIGHTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC8830H Insured Vehicle No. : YP9180Z

Date of Loss

: 15/10/2018

Place of Accident

: CTE (FROM MOULMEIN RD)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: LIENHON ENGINEERING PTE LTD

Driver Name

: RAHMAN MOHAMMAD AZIZUR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

8,780.00 95

. 35 8,780.00

COMPORTDELIGNO ENGINEERING ATE LTH.

19 LOSANG CRIVE

Claimant Name:

NRIC No :

Signature

Tine contents of this document apply to value damages only All personal injunes and damages arising therefrom are excluded from the ambit and application of this document"

Please forward your cheque made payable to. COMFORTDELGRO ENGINEERING PTE LTC

## COMFORTDELGRO ENGINEERING

A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Breatest House Singapore S297(1) Macrico + 95 s285 #280 Facustote + 65 s280 97%

Workshops

20 Leyang Ditve Singapore 200900 24 Sentis Loop Singapore 755116 203 Set Mag Ditve Singapore 575717 7 Storge Kaduk Way Singapore 755707 45 Pentist Read Singapore 606200 501 Websit Industria Park A Singapore 765731

COMPANY REG. NO.: 199506048W Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHU8830H

INV. NO/DATK 91404280 29.10.2018

HYUNDAL

305226811

MODEL. I - 40

SUB-TOTAL

ODOMETER READING

DATE OF REG 24.03.2016

DATE/TIME IN 15.10.2018 21:15

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CHASSIS CODE KMHT.8411JMGU086754

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0003	04-01-0103-2322	140V3 BUMPRR W LIP & FOG	1	1,052.00	20.00	841.60
0004	04-01-0103-0781	140V2 LAMP ASSY-HRAD LH#	1	1,388.00	20.00	1,110.40
0005	04-01-0103-0574	140VC PANEL-FENDER LH+	3	566.30	20.00	453.04
0006	04-01-0103-0593	140VC PANEL ASSY-FR DR LH	1	2,256,40	20.00	1,805.12
0007	04-01-0103-0658	140VC CAP ASSY-WHEEL HUB	1	107.10	20.00	85.68
0008	04-01-0103-0600	140VC MIRROR ASSY-O/S REA	1	670.00	20.00	536.00
0009	28-01-0103-0003	(140)PRT DOOR LOSE SONATA	1	75.00	0.00	75.00

ComfortDelGro Engineering Pte Ltd

A member of COMPORTDELCRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91404280	8,118.35	
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Kindly note that no receipt shall be issued unless requested.



A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddel Road Singapore 579711 Morning - 55 6083 6290 Factorie - 65 6291 9755

Workshops

50 Leyang Dine Singaponi 508000 St Sancka Leop Singaponi 150156 S85 Sei Meg Crise Singaponi 579777 7 Sungol Radul Way Singaponi 728791 45 Pandali Road Singaponi 608290 S01 Yelius khalatei Park A Singaponi 788730 320 Usi Road 3 Singapore 40840

COMPANY RRG. NO.: 199506048W

801.001.2

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

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INV. NO/DATE 91404280 29,10,2018

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DATE OF REG 24.03.2016

DATE/TIME IN 15.10.2018 21:15

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0001	20-05	FRONT FENDER ADVERTISEMENT	100.00	100,00	
0002	20-05	FRONT DOOR ADVERTISEMENT	1.00.00	100.00	
0003	Ir	PANEL BRATING	600.00	600.00	
0004	23-502	SPRAYPAINT ON AFFECTED AREA	850.00	850.00	
0005	17-01	CHRCK ALL LIGHTING	20.00	20.00	
0006	20-00	TUFF COAT ON AFFECTED PARTS.	50.00	50,00	
0007	20-05	RENEW ADVERTISMENT STICKER-	50.00	50.00	
		SUB	-YOYAL :	1,770.00	

ComfortDelGro Engineering Pte Ltd

A member of COMFORDELCRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91404280	8,118.35	
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Kindly note that no receipt shall be issued unless requested.



A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Brackett Road Singapore 575751. Mareine - 65 6383 6281. Facureile + 65 6290 9755

Workshops

50 Liyang Drive Briggone 500900 24 Sweeto Loop Singapore 158138 363 Biri Ming Drive Singapore 575717 7 Singap Roduk Way Bingapore 758700 45 Pandan Felad Singapore 600000 501 Visiter Included Park & Singapore 768732 320 Uto Flanc 5 Bingapore 400000

COMPANY REG. NO.: 199506048W

Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

VEHCLE NO SHC8830H

TNV. NO/DATE 91404280 29.10.2018

MAKK HYUNDAI

JOB NO. 305226811

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DATE OF REG 24,03,2016

DATE/TIME IN 15.10.2018 21:15

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7,000 %

531.11

Invoice amount

8,118,35

Issued by

KATHERINETAN 29.10.2018 11:06:46

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMPORIDILGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. **AMOUNT** BANK/CHQ No INVOICE No. 8,118,35 91404280 8010012

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT18100532

Date: 22 October 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

15/10/2018 @ 20:00 hrs

ALONG

CTE SLE B4 WHAMPOA DRIVE EXIT

INVOLVING

YP 9180Z

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC8830H (the "Taxi"). The Taxi was hired to ONG SEAH THONG IC NO S1366512E a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$115.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

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Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

YP9180Z 15 Oct 2018 / 20:00:00 Successful

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Previous

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CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

SUC PRIOR