

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 29 January, 2019 11:33 AM
To: Alfred Toh
Cc: Ong Chin Kiat; gi@highpower.sg; KKLau; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A; unitedcb@singnet.com.sg
Subject: RE: Direct Settlement - Accident Involving PC2470H (OI: SNM18D04961C02/0) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

Dear Alfred,

We refer to your below email.

Please be informed that we had settle the matter with TP repairer on a global sum of **\$4,540.00** (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]
Sent: Monday, 21 January, 2019 6:20 PM
To: Vic (LKKAUTO); Admin A; unitedcb@singnet.com.sg
Cc: Ong Chin Kiat; gi@highpower.sg; Alfred Toh; KKLau; Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving PC2470H (OI: SNM18D04961C02/0) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

LKK REF - CC3/CTI18018952/K1ha3
CTI REF - SNM18D04961C02/0 (PC2470H)
Section II Excess: \$3,000.00

Dear Vic

Policy No for this claim is **DMB1SN3082741700**.

Best Regards

Alfred Toh
Senior Executive
Claims Department

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 21 January, 2019 5:23 PM
To: Vic (LKKAUTO); Admin A
Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; gi@highpower.sg
Subject: Direct Settlement - Accident Involving PC2470H (OI: SNM18D04961C02/0) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018
Attachments: SHC8006X doa 16.10.18.mov; TP LOD.pdf; LETTER TO OI.pdf
Importance: High

LKK REF - CC3/CTI18018952/K1ha3
CTI REF - SNM18D04961C02/0 (PC2470H)
Section II Excess: \$3,000.00

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,549.97.

Aside to Chin Kiat, please seek recovery of Section II Excess for the amount of \$3,000.00 from Insured.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 21 January, 2019 10:03 AM
To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PC2470H (OI: SNM18D04961C02/0) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018
Importance: High

CTI REF - TBA
LKK REF - CC3/CTI18018952/K1ha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES PC 2470H (OI) AND SHC 8006X (TP) ON 16/10/2018

We refer to the above matter.

It was reported that the Insured vehicle was moving off from the loading area when collided to the TP vehicle which was stationary. A copy of TP video footage is attached for your reference.

A letter was sent out to the Insured company to inform about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,502.17	\$ 3,210.00
Loss of Rental (\$172.08 x 6 days)	\$ 1,032.48	\$ 1,032.48
Loss of Income (\$80 x 6 days)	\$ 480.00	\$ 300.00 (\$50 x 6 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 8,022.14	\$ 4,549.97

Breakdown of days is as follows:

Recommended Days	3 days
Weekends / Downtime	3 days
TOTAL	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 11 December, 2018 2:54 PM

To: Ong Chin Kiat

Cc: Admin A; Vic (LKKAuto); claimsdept@sg.cntaiping.com; Alfred Toh

Subject: RE: Direct Settlement - Accident Involving PC2470H (OI : CTI - TBA) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

Dear Chin Kiat,

We refer to the subject matter.

Please find attached copy of TP video footage for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ong Chin Kiat [<mailto:chinkiat.ong@sg.cntaiping.com>]

Sent: Thursday, 29 November, 2018 5:30 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving PC2470H (OI : CTI - TBA) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

Without Prejudice

Dear Mei Kwan,

We attached a copy of our insured's GIA report for your action.

Thank you.

Regards,

Ong Chin Kiat

Assistant Claims Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7174 / 6224 7478

www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 27 November, 2018 7:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC2470H (OI : CTI - TBA) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8006X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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COMFORTDELGRO ENGINEERING

Our Ref : T 1018 / SHC8006X /WT(st)

Your Ref :

Date : 09-Nov-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Senoko

24 Senoko Loop
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

Yishun Industrial Park A
Singapore 768732

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8006X YOUR INSURED PC 2470H
AND OTHER _____ ON 16.10.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC8006X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving PC 2470H we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,210.00
6	6 days Loss of Rental @ \$ 172.08 per day	\$ 1,032.48
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 4,249.97

HIRER'S CLAIM

7	6 days Loss of Income @ \$ 80.00 per days	\$ 480.00
Total Claims :		\$ 4,729.97

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : PC 2470H
- c) GIA / Police report/s of : SHC8006X
- d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18018952/K1ha3

11 DECEMBER 2018

M/s C.T.H TRANSPORT
BLOCK 232 BISHAN STREET 22
#01-114
SINGAPORE 570232
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING PC 2470H AND SHC 8006X ON 16/10/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **22/12/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGMERCEDES E220 SHC8006X , PC2470H
CAPITA GREEN LOBBY DRIVEWAY

ON 16-Oct-18 18:20

I / We

ANG BENG KEONG

(Hirer) NRIC No.: S1772534C

and/or

TING POH KONG

(Relief) NRIC No.: S1537050E

Taxi Number

SHC8006X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

17-Oct-2018

Name of Hirer

ANG BENG KEONG

Hirer NRIC

S1772534C

Signature :

Address

686 HOUGANG STREET 61 #06-170
530686

Contact No.

94899944

Name of Relief

TING POH KONG

Relief NRIC

S1537050E

Signature :

Address

986B BUANGKOK CRESCENT #08-60
532986

Contact No.

90730280

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN3082741700

Claim No : SNM18D04961C02/0 (PC2470H)

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$4,540.00

SINGAPORE DOLLARS FOUR THOUSAND FIVE HUNDRED FORTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 8006X

Insured Vehicle No. : PC 2470H

Date of Loss : 16/10/2018

Place of Accident : CAPITA GREEN BUILDING

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : C.T.H TRANSPORT

Driver Name : CHUA TECK HOW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in)

S\$ 4,540.00

TOTAL S\$ 4,540.00

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Claimant Name : _____ NRIC No : _____

Signature :  Date : 22-1-19

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S) PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8006X

NO/DATE
91405009 31.10.2018

MAKE
MERCEDES BENZ

JOB NO.
305227132

MODEL
E220CDI (E6)

ODMETER READING

DATE OF REG
13.05.2015

CHASSIS CODE
WDD2120012R167175

JOB TYPE

Description : 3P 16.10.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	3,000.00
Add GST @ 7.000 %	210.00
Total Invoice amount.	3,210.00

Issued by : KATHERINETAN 31.10.2018 16:08:52
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18100547

Date: 31 October 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/10/2018 @ 18:20 hrs
ALONG CAPITOL GREEN LOBBY DRIVEWAY
INVOLVING PC2470H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8006X** (the "Taxi"). The Taxi was hired to **ANG BENG KEONG IC NO S1772534C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$172.08** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
488	167	1130	1700
809	321	1710	0600
080	271	0635	1645
394	314	1730	0600
663	269	0620	1700
864	201	1720	0600
182	317	0630	1730
131	249	1800	0605
96	264	0730	1700
98	202	2325	0600
14	216	0725	1645

SAC 8006X

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		5	4	0	4	1		FROM	TO
12/10	Ting	5	4	0	4	1	305	1715	0600
13/10	David	5	9	0	7	3	353	0720	2100
14/10	David	5	9	0	9	8	212	1030	1750
14/10	Ting	5	9	1	3	4	362	1800	0555
15/10	David	5	9	1	6	7	326	0715	1735
15/10	Ting	5	9	1	9	7	322	1745	0600
16/10	David	5	9	2	2	4	247	0715	1705
16/10	Ting	5	9	2	5	5	310	1725	0730
17-10-18	David	14					UN	0740	-
12-10-18	David						UN	1045	-

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
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PC2470H	16 Oct 2018 / 18:20:00	Successful	C01	
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				CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
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[Previous](#)[OK](#)

suc probx