

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 29 January, 2019 11:33 AM
To: Alfred Toh
Cc: Ong Chin Kiat; gi@highpower.sg; KKLau; Hsiao Tong (LKKAUTO); Vic (LKKAUTO); Admin A; unitedcb@singnet.com.sg
Subject: RE: Direct Settlement - Accident Involving PC2470H (OI: SNM18D04961C02/0) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

Dear Alfred,

We refer to your below email.

Please be informed that we had settle the matter with TP repairer on a global sum of **\$4,540.00** (all in).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]
Sent: Monday, 21 January, 2019 6:20 PM
To: Vic (LKKAUTO); Admin A; unitedcb@singnet.com.sg
Cc: Ong Chin Kiat; gi@highpower.sg; Alfred Toh; KKLau; Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving PC2470H (OI: SNM18D04961C02/0) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

LKK REF - CC3/CTI18018952/K1ha3
CTI REF – SNM18D04961C02/0 (PC2470H)
Section II Excess: \$3,000.00

Dear Vic

Policy No for this claim is **DMB1SN3082741700**.

Best Regards

Alfred Toh
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 21 January, 2019 5:43 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; KKLau <kklau@lkkauto.com>; gi@highpower.sg
Subject: RE: Direct Settlement - Accident Involving PC2470H (OI: SNM18D04961C02/0) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

Dear Alfred,

Noted with thanks.

May we request for the Insured's **policy number**, so we could put it on the DV.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Monday, 21 January, 2019 5:23 PM
To: Vic (LKKAuto); Admin A
Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAuto); KKLau; gi@highpower.sg
Subject: Direct Settlement - Accident Involving PC2470H (OI: SNM18D04961C02/0) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018
Importance: High

LKK REF - CC3/CTI18018952/K1ha3
CTI REF – SNM18D04961C02/0 (PC2470H)
Section II Excess: \$3,000.00

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,549.97.

Aside to Chin Kiat, please seek recovery of Section II Excess for the amount of \$3,000.00 from Insured.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Tel (65) 6389 6183

Fax (65) 6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 21 January, 2019 10:03 AM

To: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving PC2470H (OI: SNM18D04961C02/0) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

Importance: High

CTI REF – TBA

LKK REF – CC3/CTI18018952/K1ha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES PC 2470H (OI) AND SHC 8006X (TP) ON 16/10/2018

We refer to the above matter.

It was reported that the Insured vehicle was moving off from the loading area when collided to the TP vehicle which was stationary. A copy of TP video footage is attached for your reference.

A letter was sent out to the Insured company to informed about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

| TP CLAIMED | REVISED - TO OFFER |
|------------|--------------------|
|------------|--------------------|

| | | |
|------------------------------------|--------------------|---------------------------|
| Cost of Repair (w/gst) | \$ 6,502.17 | \$ 3,210.00 |
| Loss of Rental (\$172.08 x 6 days) | \$ 1,032.48 | \$ 1,032.48 |
| Loss of Income (\$80 x 6 days) | \$ 480.00 | \$ 300.00 (\$50 x 6 days) |
| LTA Search Fee | \$ 7.49 | \$ 7.49 |
| TOTAL | \$ 8,022.14 | \$ 4,549.97 |

Breakdown of days is as follows:

| | |
|---------------------|---------------|
| Recommended Days | 3 days |
| Weekends / Downtime | 3 days |
| TOTAL | 6 days |

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 11 December, 2018 2:54 PM

To: Ong Chin Kiat

Cc: Admin A; Vic (LKKAuto); claimsdept@sg.cntaiping.com; Alfred Toh

Subject: RE: Direct Settlement - Accident Involving PC2470H (OI : CTI - TBA) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

Dear Chin Kiat,

We refer to the subject matter.

Please find attached copy of TP video footage for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Ong Chin Kiat [<mailto:chinkiat.ong@sg.cntaiping.com>]

Sent: Thursday, 29 November, 2018 5:30 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving PC2470H (OI : CTI - TBA) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

Without Prejudice

Dear Mei Kwan,

We attached a copy of our insured's GIA report for your action.

Thank you.

Regards,

Ong Chin Kiat

Assistant Claims Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

Fax (65) 6224 7174 / 6224 7478

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 27 November, 2018 7:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC2470H (OI : CTI - TBA) and SHC8006X (TP : LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8006X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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