# Vic (LKKAuto)

From: Vic (LKKAuto)

**Sent:** Monday, 21 January, 2019 10:03 AM

**To:** Ong Chin Kiat

**Cc:** Admin A; claimsdept@sg.cntaiping.com; Alfred Toh; Vic (LKKAuto)

**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving PC2470H (OI : CTI -

TBA) and SHC8006X (TP: LKK REF - CC3/CTI18018952/K1ha3) on 16/10/2018

**Attachments:** SHC8006X doa 16.10.18.mov; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT

REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP

LOD.pdf; LETTER TO OI.pdf

Importance: High

CTI REF - TBA

LKK REF - CC3/CTI18018952/K1ha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES PC 2470H (OI) AND SHC 8006X (TP) ON 16/10/2018

We refer to the above matter.

It was reported that the Insured vehicle was moving off from the loading area when collided to the TP vehicle which was stationary. A copy of TP video footage is attached for your reference.

A letter was sent out to the Insured company to informed about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

### Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 6,502.17	\$ 3,210.00
Loss of Rental (\$172.08 x 6 days)	\$ 1,032.48	\$ 1,032.48
Loss of Income (\$80 x 6 days)	\$ 480.00	\$ 300.00 (\$50 x 6 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 8,022.14	\$ 4,549.97

#### Breakdown of days is as follows:

Recommended Days	3 days
Weekends / Downtime	3 days
TOTAL	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 11 December, 2018 2:54 PM

To: Ong Chin Kiat

Cc: Admin A; Vic (LKKAuto); claimsdept@sg.cntaiping.com; Alfred Toh

Subject: RE: Direct Settlement - Accident Involving PC2470H (OI: CTI - TBA) and SHC8006X (TP: LKK REF -

CC3/CTI18018952/K1ha3) on 16/10/2018

Dear Chin Kiat,

We refer to the subject matter.

Please find atatched copy of TP video footage for your reference.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Ong Chin Kiat [mailto:chinkiat.ong@sg.cntaiping.com]

Sent: Thursday, 29 November, 2018 5:30 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving PC2470H (OI: CTI - TBA) and SHC8006X (TP: LKK REF -

CC3/CTI18018952/K1ha3) on 16/10/2018

#### Without Prejudice

Dear Mei Kwan,

We attached a copy of our insured's GIA report for your action.

Thank you.

Regards,

## **Ong Chin Kiat**

Assistant Claims Executive Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Direct (65) 6389 6174 Fax (65) 6224 7174 / 6224 7478 www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 27 November, 2018 7:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Ong Chin Kiat <<u>chinkiat.ong@sg.cntaiping.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; CS A Team <<u>cs-</u>

a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC2470H (OI: CTI-TBA) and SHC8006X (TP: LKK REF-

CC3/CTI18018952/K1ha3) on 16/10/2018

#### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8006X at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

# To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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