

Vic (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 1 October, 2019 1:25 PM
To: Vic (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: RE: <PAYMENT UPDATE> RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP3751R (OI : CTI - SNM18D04967C02/1) and SKH8892S (TP : LKK REF - CC3/CTI18018931/Uha3) on 17/10/2018

Dear Sir,

We have expedited payment.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, October 1, 2019 12:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <PAYMENT UPDATE> RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP3751R (OI : CTI - SNM18D04967C02/1) and SKH8892S (TP : LKK REF - CC3/CTI18018931/Uha3) on 17/10/2018

Dear Sir/Madam,

We refer to the subject matter.

Please be informed that we had already settled and closed the matter.

All relevant documents were already forwarded to your good office.

TP is now chasing for payment.

Kindly advise status.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 13 August, 2019 1:59 PM

To: Vic (LKKAuto); Admin A

Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAuto); Chee So Chow

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP3751R (OI : CTI - SNM18D04967C02/1) and SKH8892S (TP : LKK REF - CC3/CTI18018931/Uha3) on 17/10/2018

LKK REF - CC3/CTI18018931/Uha3

CTPIS REF – SNM18D04967C02/1(cbs)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to offer as follow:

Cost of repairs	\$7,679.39
Loss of us (\$100.00 x 4 days)	\$ 400.00
Search Fee	\$ 2.00
Total	\$8,081.39
	=====

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID : (65) 6389 6183

FAX: (65) 6224 7478

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From: Claims Dept of CTI

Sent: Wednesday, 7 August, 2019 10:02 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP3751R (OI : CTI - SNM18D04967C02) and SKH8892S (TP : LKK REF - CC3/CTI18018931/Uha3) on 17/10/2018
Importance: High

Dear Alfred/Boon Sen,

Fya

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, August 07, 2019 9:00 AM
To: Claims Dept of CTI
Cc: Chong Boon Sen; Lucas Lee; Admin A; Alfred Toh; Vic (LKKAuto)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP3751R (OI : CTI - SNM18D04967C02) and SKH8892S (TP : LKK REF - CC3/CTI18018931/Uha3) on 17/10/2018
Importance: High

Dear Sirs,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Friday, 14 June, 2019 4:01 PM
To: claimsdept@sg.cntaiping.com
Cc: Chong Boon Sen; Lucas Lee; Admin A; Alfred Toh; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP3751R (OI : CTI - SNM18D04967C02) and SKH8892S (TP : LKK REF - CC3/CTI18018931/Uha3) on 17/10/2018
Importance: High

Dear Sirs,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAUTO)
Sent: Wednesday, 30 January, 2019 7:41 PM
To: claimsdept@sg.cntaiping.com
Cc: Chong Boon Sen; Lucas Lee; Admin A; Vic (LKKAUTO); Alfred Toh
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP3751R (OI : CTI - SNM18D04967C02) and SKH8892S (TP : LKK REF - CC3/CTI18018931/Uha3) on 17/10/2018

CTI REF – SNM18D04967C02

LKK REF – CC3/CTI18018931/Uha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES YP 3751R (OI) AND SKH 8892S (TP) ON 17/10/2018

We refer to the above matter.

It was reported that the Insured vehicle had collided to a stationary TP vehicle.

We had spoken to the Insured Driver Mr Abdul Mohamed where he confirmed accident details and agreed to settle the TP claim and is aware of NCD issues. A letter was sent out to the Insured company to inform about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer [CYCLE & CARRIAGE – FULCO MOTOR DEALER PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,758.68	\$ 7,679.39
Loss of Use (\$120 x 4 days)	\$ 480.00	\$ 480.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 13,240.68	\$ 8,161.39

Breakdown of days is as follows:

Recommended Days	4 days
TOTAL	4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Mei Kwan (LKKAuto)

Sent: Tuesday, 23 October, 2018 12:17 PM

To: claimsdept@sg.cntaiping.com

Cc: Chong Boon Sen; Lucas Lee; Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving YP3751R (OI : CTI - SNM18D04967C02) and SKH8892S (TP : LKK REF - CC3/CTI18018931/ha3) on 17/10/2018

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Your ref: SNM18D04967C02

LKK ref: CC3/CTI18018931/Uha3

Dear Sirs,

We refer to the above matter.

Enclosed revert of vehicle: SKH 8892S

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice
- OI GIA report

We have not authorized repairs.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Friday, 19 October, 2018 11:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP3751R (OI : CTI - SNM18D04967C02) and SKH8892S (TP : LKK REF - CC3/CTI18018931/ha3) on 17/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 18 October, 2018 10:20 AM

To: Claims Dept of CTI

Cc: Chong Boon Sen; Lucas Lee; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving YP3751R (OI : CTI - TBA) and SKH8892S (TP : LKK REF - CC3/CTI18018931/ha3) on 17/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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