## Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Wednesday, 30 January, 2019 7:41 PM

**To:** claimsdept@sg.cntaiping.com

**Cc:** Chong Boon Sen; Lucas Lee; Admin A; Vic (LKKAuto); Alfred Toh

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YP3751R (OI : CTI -

SNM18D04967C02) and SKH8892S (TP: LKK REF - CC3/CTI18018931/Uha3) on

17/10/2018

Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION

PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; Email to OI dd 241018.pdf; LETTER

TO OI.pdf; TP LOD.pdf

CTI REF - SNM18D04967C02 LKK REF - CC3/CTI18018931/Uha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES YP 3751R (OI) AND SKH 8892S (TP) ON 17/10/2018

We refer to the above matter.

It was reported that the Insured vehicle had collided to a stationary TP vehicle.

We had spoken to the Insured Driver Mr Abdul Mohamed where he confirmed accident details and agreed to settle the TP claim and is aware of NCD issues. A letter was sent out to the Insured company to informed about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

## Summary to offer to repairer **CYCLE & CARRIAGE – FULCO MOTOR DEALER PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER	
Cost of Repair (w/gst)	\$ 12,758.68	\$ 7,679.39	
Loss of Use (\$120 x 4 days)	\$ 480.00	\$ 480.00	
GIA Search Fee	\$ 2.00	\$ 2.00	
TOTAL	\$ 13,240.68	\$ 8,161.39	

### Breakdown of days is as follows:

Recommended Days		4 days
	TOTAL	4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 23 October, 2018 12:17 PM

To: claimsdept@sg.cntaiping.com

Cc: Chong Boon Sen; Lucas Lee; Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving YP3751R (OI: CTI - SNM18D04967C02) and SKH8892S (TP: LKK

REF - CC3/CTI18018931/ha3) on 17/10/2018

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Your ref: SNM18D04967C02 LKK ref: CC3/CTI18018931/Uha3

Dear Sirs.

We refer to the above matter.

Enclosed revert of vehicle: SKH 8892S

Enclosed for your perusal is:

- TP estimate (marked) Preliminary advice
- OI GIA report

We have not authorized repairs.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee < lucas.lee@sg.cntaiping.com > Sent: Friday, 19 October, 2018 11:46 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Subject: RE: Direct Settlement - Accident Involving YP3751R (OI: CTI - SNM18D04967C02) and SKH8892S (TP: LKK

REF - CC3/CTI18018931/ha3) on 17/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Chong Boon Sen

#### **Lucas Lee**

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478 Email: <u>lucas.lee@sg.cntaiping.com</u> Website: <u>www.sq.cntaiping.com</u>



## Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 18 October, 2018 10:20 AM

To: Claims Dept of CTI

Cc: Chong Boon Sen; Lucas Lee; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving YP3751R (OI: CTI-TBA) and SKH8892S (TP: LKK REF-

CC3/CTI18018931/ha3) on 17/10/2018

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Cycle & Carriage Fulco Motor Dealer Pte Ltd – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email:  $\underline{\text{MeiKwan@lkkauto.com}}$  | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit <a href="http://www.symanteccloud.com">http://www.symanteccloud.com</a>