

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 23 October, 2018 1:30 PM  
**To:** Chris Bulaclac  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; Mars Ler; Vic (LKKAUTO)  
**Subject:** RE: Accident On 17/10/2018 Involving Our Insured SKH8892S And Your Insured YP3751R \*\*\* LKK REF: CC3/CTI18018931/Uha3

WITHOUT PREJUDICE

Dear Chris,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Chris Bulaclac [mailto:[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)]  
**Sent:** Tuesday, 23 October, 2018 11:51 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; Mars Ler  
**Subject:** RE: Accident On 17/10/2018 Involving Our Insured SKH8892S And Your Insured YP3751R \*\*\* LKK REF: CC3/CTI18018931/ha3

Dear Vic,

Attached copy of the accident report of your insured.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
**H/P 96552177 D/D 65949160**  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

---

**From:** Mars Ler  
**Sent:** Tuesday, 23 October 2018 09:56  
**To:** Vic (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; Chris Bulaclac  
**Subject:** RE: Accident On 17/10/2018 Involving Our Insured SKH8892S And Your Insured YP3751R \*\*\* LKK REF: CC3/CTI18018931/ha3

Dear Vic ,

Good morning , please advise liability if we can Do Direct Settlement on this case .

Thank You,

Best regards

**Mars Ler**  
**B & P Service Advisor**  
**Cycle & Carriage Fulco Motor Dealer Pte Ltd**  
**330 Ubi Road 3 Singapore 408650**  
**D/D 65949163 H/P 91792566**

---

**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, 19 October, 2018 9:52 AM  
**To:** Chris Bulaclac  
**Cc:** Hsiao Tong (LKKAUTO); Mars Ler; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Accident On 17/10/2018 Involving Our Insured SKH8892S And Your Insured YP3751R \*\*\* LKK REF: CC3/CTI18018931/ha3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that our Insured has yet to report the accident.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

**Sent:** Friday, 19 October, 2018 8:45 AM

**To:** Vic (LKKAuto)

**Cc:** Hsiao Tong (LKKAuto); Mars Ler

**Subject:** RE: Accident On 17/10/2018 Involving Our Insured SKH8892S And Your Insured YP3751R \*\*\* LKK REF: CC3/CTI18018931/ha3

Dear Vic,

Good morning, Kindly advice on liability , car has been survey & vehicle cannot be driven anymore due to broken headlamps.

Please assist to expedite this case.

Thank you,

Best Regards,

**Christopher L. Bulaclac**

**Assistant Manager – Customer Service**

**H/P 96552177 D/D 65949160**

email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857

---

**From:** Mars Ler

**Sent:** Thursday, 18 October 2018 11:29

**To:** Vic (LKKAuto)

**Cc:** Hsiao Tong (LKKAuto); Chris Bulaclac

**Subject:** Re:Accident On 17/10/2018 Involving Our Insured SKH8892S And Your Insured YP3751R \*\*\* LKK REF: CC3/CTI18018931/ha3

Dear Vic ,

Car has been survey , vehicle not drivable , please advise liability if we can do Direct Settlement on this case .

Thank You,

Best regards

Mars Ler  
B & P Service Advisor  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Thursday, 18 October, 2018 10:16 AM  
**To:** Mars Ler  
**Cc:** assignments; Chris Bulaclac; Admin A; Vic (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** RE: Re:Accident On 17/10/2018 Involving Our Insured SKH8892S And Your Insured YP3751R \*\*\* LKK REF: CC3/CTI18018931/ha3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>  
**Sent:** Thursday, 18 October, 2018 9:54 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Chris Bulaclac <[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)>  
**Subject:** Re:Accident On 17/10/2018 Involving Our Insured SKH8892S And Your Insured YP3751R

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for survey , vehicle already in workshop 330 Ubi Road  
3 Singapore 408650 .**

Thank You,

Best regards

Mars Ler  
B & P Service Advisor  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566