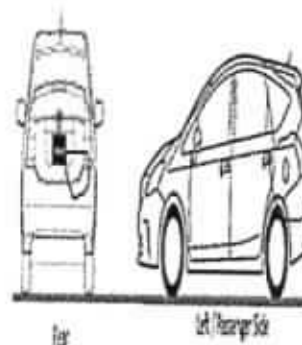
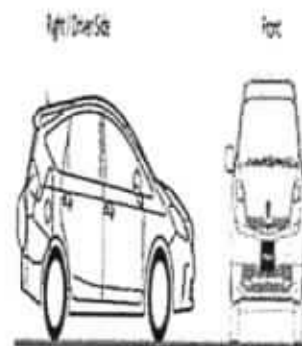


TOTAL

Section A - Accident Details

Registration Number	SHD6160R
Case Reference Number	TAX/10/16/2061
Registration Date	13/05/16
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	NADIMOH BIN DARIMOSUVITO
Type of Accident	Head to Rear
Accident Date and Time	14/10/18 8:00 PM
Accident Reported Date and Time	15/10/18 10:55 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098339
Special Instruction to ARC, if any	AXA
Prepared Date and Time	16/10/18 11:33 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Both

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$876.00	\$300.00
Total Spray Cost	\$1,296.00	\$300.00
Total Spare Part Cost	\$3,297.18	\$865.43
Total Other Cost	\$260.00	\$40.00
TOTAL COST	\$5,729.18	\$1,505.43 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	7.0	4.0
Prepared / Adjusted By	Zhi Yang Phua	Naz (LKK) / AXA
ARC / Surveyor Sign Off Date	19/10/2018 2:11 PM	24/10/2018 4:52 PM
Signature		
Remarks	INITIAL ESTIMATE = 4 DAYS REQUEST ADDITIONAL DAYS = 3 DAYS PART BY PART REPAIR. 2 DAYS. CHECK ITEMS PHOTOS. BEFORE PAINT PHOTOS.	

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1810-0600	Invoice Number	
Quotation Date	29.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RR END PANEL	\$200.00	\$100.00 ✓
TO REPAIR REAR PORTION	\$676.00	\$200.00 ✓
Total Labour	\$876.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO REPSRAY REAR BUMPER	\$378.00	\$200.00 ✓
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY TAIL GATE	\$378.00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$100.00 ✓
Total Spray Painting & Panel Beating	\$1,296.00	\$300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00 ✓
TO WASH AND VACUUM	\$80.00	\$0.00
Total Other Costs	\$280.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52592-47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Not Given X
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace ✓
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	25.00	\$0.00	Replace	Not Given X
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check X
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Check X
		89997-30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Check X
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given X
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace ✓
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given X

NN
CRK
SVC
SVC
SVC
SVC
SVC
SVC
NEC
SVC

		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given	X
		67005-47241	TAILGATE ASY	0.00	\$1,007.90	0.00	\$0.00	Replace	Not Given	X
		75374-47051	NAME PLATE (HYBRID)	0.00	\$51.90	0.00	\$0.00	Replace	Not Given	X
		58307-47060	END PANEL	1.00	\$602.10	100.00	\$0.00	Replace	Repair	X
			SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X
	VM	52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace	X
Total					\$3,477.31		\$476.03			

SVC
SVC
NN
NN
NIC

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	1.00	\$139.60	25.00	\$104.70	Replace	Replace
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace
		52576-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	25.00	\$0.00	Replace	Not Given
Total					554.00		389.40		

BT
BT
CRK
SVC

$$\begin{array}{r}
 865.43 \\
 + 300.00 \\
 + 340.00 \\
 \hline
 1505.43
 \end{array}$$

CONFIRMED PART BY PART REPAIR \$1505.43 / 4 DAYS

NAZUK
H

Contractor:	WEGA ENGINEERING PTE LTD		
Accident Case Number	7A7/10/18/2061	Date of Collection	18/10/18
Vehicle No	SHD 6160R	Date of Request	18/10/18
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend	2 DAYS - 2 days

REQUEST FOR SUPPLYMENT PARTS

SIN	Number photos	Part Description	Quantity	Unit Price
1	3166, 67, 73, 74	Ann Sub Assy RR Bumper LH		\$139.60 / BT
2	3165, 68, 75, 76	Ann Sub Assy RR Bumper RH		\$139.60 / BT
3	3171, 72	Sensor Reverse		\$180.00 / CRA
4	3189, 70	Rear Bumper Retriever		\$1.70.50 X LH CRA RH X SW
5	3164, 3177, 78 79	To Repair End Panel		\$200.00 100
6		To Respray End Panel		\$180.00 100
7				
8				

(Name) CHIA

(Position) ADVISOR

<<<Please submit photographs for damaged parts>>>

Do solemnly and sincerely declare that: Supplementary Parts are raised for replacement for the aforesaid vehicle.

Chia

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted		Date of submission

For SMRT Staff

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY REAR BUMPER	375.00	200	
2	TO RESPRAY BUMPER BEAM	180.00	80	
3	TO RESPRAY TAIL GATE	375.00	0	NA
4	TO RESPRAY REAR PANEL	180.00	0	NA
Total:		1,110.00	280.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
3	TO WASH AND VACUUM	60.00	0	NA
Total:		260.00	40.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,836.88	630.30
Total Labour Cost	675.00	200.00
Total Spray Painting	1,110.00	280.00
Other	260.00	40.00
Overall Total	4,881.88	1,150.30
Lump Sum Repair Option		
Lump Sum Total	0.00	1,150.30
Surveyor Approved Amount		1,150.30
No of Repair Days	4	4
Remarks		PART BY PART REPAIR. 2 DAYS. CHECK ITEMS PHOTOS. BEFORE PAINT PHOTOS.
Surveyor Name		NA
Signature		

Survey Date

18/10/2018

NAZ LKK
18/10/18 1000
P/P

2 DAYS

- CHECK ITEMS PHOTOS
- BEFORE PAINT PHOTOS

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

R-1124.90

327-45
L-720



Case Details

Case Reference Number : TAX/10/18/2061

Type of Repair : Accident Repair

Vehicle Registration Number : SHD6160R

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-41774-D

Assigned By : Taxi Claims Manager Team

Insurance Company Name : AXA Insurance Singapore Pte Ltd

Accident Date and Time : 14/10/2018 12:00 PM

Vehicle Age(In Months) : 28

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spares Part's Cost Detail

BOM Type	Portion	Material Number	SMRT Recommendation					Surveyor Approval				
			Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In			BUMPER SEAL RR LH	1	88.90	88.90	25.00	66.68	Replace	0	0	Not Given X • NN
One Time Key In			BUMPER REAR	1	458.90	458.90	25.00	343.93	Replace	1	343.93	Replace ✓ • CLK
One Time Key In			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	1	154.27	Replace ✓ • BT
One Time Key In			ARM SUB-ASSY, RR BUMPER LH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check • ?
One Time Key In			ARM SUB-ASSY, RR BUMPER RH	1	139.60	139.60	25.00	104.70	Replace	0	0	Check • ?
One Time Key In			ANTENNA, ELECTRICAL LOWER REAR	1	187.40	187.40	25.00	140.55	Replace	0	0	Check • ?
One Time Key In			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Given • SUC
One Time Key In			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace ✓ • NEL
One Time Key In			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Not Given X • SUC
One Time Key In			BUMPER LIP COVER RR/RH	2	119.10	238.20	25.00	177.15	Replace	0	0	Not Given X • SUC
One Time Key In			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.93	Replace	0	0	Not Given X • SUC
One Time Key In			NAME PLATE (HYBRID)	1	31.90	31.90	25.00	23.93	Replace	0	0	Not Given X • NN
One Time Key In			END PANEL	1	802.10	802.10	25.00	601.58	Replace	0	0	Not Given X • SUC
One Time Key In			SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Given X • NN
Non-Standard	VM		BUMPER CLIPS	10	1.21	12.10	25.00	9.08	Replace	10	12.08	Replace ✓ • NEL
					Total Spares Part Cost					Surveyor Total		
					2,836.68					630.30		
					Lump Sum Discount (%)					Lump Sum Dis (%)		
					0.00					0		
					Final Spares Part Cost					Final Sur Total		
					2,836.68					630.30		

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	676.00	200	
Total:		676.00	200.00	

Contractor:	WEGA ENGINEERING PTE LTD		
Accident Case Number	7A7/10/18/2061	Date of Collection	18/10/18
Vehicle No	SHD 6160R	Date of Request	18/10/18
Vehicle Model	70301A PLUS	Number of Days to Extend	3 DAYS - 2 DAY

REQUEST FOR SUPPLYMENT PARTS

S/N	Number photos	Part Description	Quantity	Unit Price
1	3166, 67, 73, 74	Arm Sub Assy RR Bumper LH		\$ 139.60 / BT
2	3165, 68, 75, 76	Arm Sub Assy RR Bumper RH		\$ 139.60 /
3	3171, 72	Sensor Reverse		\$ 180.00 / CRA
4	3169, 70	Rear Bumper Retriever		\$ 70.50 X LH CRA RH X SWL
5	3164, 3177, 78 79	To Repair End Panel		\$ 200.00 100
6		To Respray End Panel		\$ 180.00 100
7				
8				

I, (Name)

CHIA

(Position) ADVISOR

<<<Please submit photographs for damaged parts>>>

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Chia

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / in-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted		Date of submission

For SMRT Staff



Service Request Details

Claim

S8M00Z9P

Reference

None 

Loss Date

October 14, 2018

N/A

Request Date

October 16, 2018

Due Date

October 23, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHD6160R

Make

TPVD TOYOTA

Model

PRIUS TAXI-1.8 (A)

Service Address

...

Primary Contact/Insured

LIM KON LENG

BLK 162 TAMPINES STREET 12, #08-235, 521162, Singapore

65416938

limkl@pweh.com

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



**RE: <MANDATE IA> S8M00Z9P ACCIDENT INVOLVING
VEHICLES SGK 7249M (OI) AND SHD 6160R(TP) ON
14/10/2018 TOTAL: \$2,347.18**

Type

 Question

Message

TOTAL AMOUNT SHOULD BE \$2,374.18 instead. Thanks.

Reply

◀ Pls proceed DS with quantum as proposed

Type

🔗 Question

Message

Reply

Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Sent: 16/10/2018 14:20
To: 'motor.survey@axa.com.sg'; 'cst@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: RE: SHD6160R - Survey (AXA)
Attachments: 2061 - 6160.pdf

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHD6160R** within 48 hours according to GIA guide line, involving your insured **SGK7249M**

Vehicle in Woodlands SMRT Depot

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaivaln@smrt.com.sg



Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 21 December, 2018 3:35 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 14/10/2018 involving SHD 6160R & SGK 7249M (AXA's insured) Our Ref: TAX/10/18/2061/lg
Attachments: 10 18 2061.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1505.43
Loss of Rental	\$561.75 (5 days x \$112.35)
Loss of Income	\$300.00 (5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2374.18

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation

We have notified AXA of PRS on 16/10/2018 at 2.20pm and our taxi was surveyed on 18/10/2018 at 4.52pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 DECEMBER 2018

**LIM KON LENG
BLOCK 162 TAMPINES STREET 12
#08-235
SINGAPORE 521162**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC4/ASM18018926/Nha3
YOUR REF : SGK 7249M
ACCIDENT INVOLVING SGK 7249M AND SHD 6160R ALONG TAMPINES AVENUE
12 TOWARDS TPE ON 14.10.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SHD 6160R against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third Party vehicle SHD 6160R. As such, liability is down against us unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

limkl@pweh.com / desmondlim89@hotmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 21 December, 2018 4:21 PM
To: limkl@pweh.com
Cc: Admin A; Vic (LKKAUTO); desmondlim89@hotmail.com
Subject: YOUR REF: SGK 7249M_ACCIDENT INVOLVING SGK 7249M AND SHD 6160R
ALONG TAMPINES AVENUE 12 TOWARDS TPE ON 14.10.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

21 DECEMBER 2018

LIM KON LENG
BLOCK 162 TAMPINES STREET 12
#08-235
SINGAPORE 521162

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18018926/Nha3

YOUR REF : SGK 7249M

ACCIDENT INVOLVING SGK 7249M AND SHD 6160R ALONG TAMPINES AVENUE 12 TOWARDS TPE ON 14.10.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s SMRT AUTOMOTIVE SERVICES PTE LTD acting on behalf of the owner of SHD 6160R against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third Party vehicle SHD 6160R. As such, liability is down against us unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at yicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

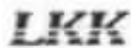
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: yicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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AUTHORIZATION TO ACT

I/We, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SHD 6160R (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD 6160R that was damaged pursuant to the accident which occurred on 14/10/2018 (date) along TAMPINES AVENUE 12 (location) involving vehicle no/s SGK 7249M ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of May (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



redefining / insurance

CLAIM REF : S8M00Z9P
INSURED : LIM KON LENG

DISCHARGE VOUCHER

We, **SMRT AUTOMOTIVE SERVICES PTE LTD** confirm that by letter of authorisation dated 31/5/2019, we are authorised to and do hereby give this discharge for ourselves and on behalf of **SMRT TAXIS PTE LTD** and the Hirer, **NADIMOH BIN DARIMOSUVITO** of vehicle no. **SHD 6160R**.

Now we **SMRT AUTOMOTIVE SERVICES PTE LTD** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **Two Thousand Three Hundred Seventy Only (\$2,370.00)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SGK 7249M** arising out of an accident with **SHD 6160R** on **14/10/2018**.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SGK 7249M** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **SMRT TAXIS PTE LTD** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SGK 7249M**.

Dated this 03 day of May 2019.

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____

Witness : _____

Name : Tan Loo Gell

I/C No : 914287061

Address : 60 Woodlands Industrial Park E4

Singapore 757705

Tel: 65 6482 3888 Fax: 65 6368 7421

www.smrt.com.sg



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181200171
Date : 10.12.2018
Vehicle No. : SHD6160R
Your Ref No. : TAX/10/18/2061
Our Ref No. : 24098339
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
Parts					
ARM SUB-ASSY, RR BUMPER LH	1.00	\$ 139.60	(25.00)	\$ 34.90	\$ 104.70
ARM SUB-ASSY, RR BUMPER RH	1.00	\$ 139.60	(25.00)	\$ 34.90	\$ 104.70
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
BUMPER SIDE RETAINER RR/LH	0.00	\$ 94.80	0.00	\$ 0.00	\$ 0.00
BUMPER SEAL, RR LH	0.00	\$ 88.90	0.00	\$ 0.00	\$ 0.00
BUMPER REAR	1.00	\$ 458.60	(25.00)	\$ 114.65	\$ 343.95
BUMPER REINFORCEMENT REAR	0.00	\$ 205.70	(100.00)	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER LH	0.00	\$ 139.60	0.00	\$ 0.00	\$ 0.00
ARM SUB-ASSY, RR BUMPER RH	0.00	\$ 139.60	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL LOWER REAR	0.00	\$ 157.40	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
BUMPER LIP REAR	0.00	\$ 228.90	0.00	\$ 0.00	\$ 0.00
BUMPER LIP COVER RR/RH	0.00	\$ 118.10	0.00	\$ 0.00	\$ 0.00
TAILGATE ASY	0.00	\$1007.90	0.00	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID)	0.00	\$ 51.90	0.00	\$ 0.00	\$ 0.00
END PANEL	0.00	\$ 602.10	0.00	\$ 0.00	\$ 0.00
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
BUMPER CLIPS	10.00	\$ 1.61	(25.00)	\$ 4.02	\$ 12.08
Sub-Total					\$ 865.43
Labour					
TO REPAIR RR END PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00

Others

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV181200171
Date : 10.12.2018
Vehicle No. : SHD6160R
Your Ref No. : TAX/10/18/2061
Our Ref No. : 24098339
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR PANEL	1.00	\$ 100.00	0.00	\$	0.00	\$ 100.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$	0.00	\$ 20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 20.00	0.00	\$	0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
GRAND TOTAL						\$ 1,505.43

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 14.10.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/10/18/2061

From: SMRT Taxis Pte Ltd

Date: 23/10/2018

**ACCIDENT INVOLVING SHD 6160R & SGK 7249M ON 14/10/2018 ALONG SLIP RD
FROM TAMPINES AVE 12 TOWARDS TPE**

This is to confirm that the daily rental rate for SHD 6160R is \$112.35 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 03/10/2018
Accident End Date : 07/11/2018

Date Generated : 07/11/2018
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/10/18/2061	SHD6160R	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24098339	15/10/2018 10:55 AM	20/10/2018 10:34 AM

Enquire Transaction History

Log Date/Time:	16 Oct 2018 / 09:58:41	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SGK7249M		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HAJJI	Business Transaction Reference No.:	20181016095841894689

Search Date / Time: 14 Oct 2018 20:00:00
Insurance Company: AXA INSURANCE PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGK 7249M (Insd veh)	Model:	TOYOTA PRIUS
	SHD 6160R (TP veh)		
Date of Accident:	14/10/2018		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	5,935.70
Final Repair Cost	:	\$	1,505.43
Loss of Token Sum	:	\$	300.00
Rental (if any)	:	\$	561.75
LTA / GIA Search Fee	:	\$	7.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,370.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability ___100___(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____(%)	Assessed Liability (*): _____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown	
1) SMRT TAXIS PTE LTD	: \$ 2,370.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

16/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018926/Nha3q2

8 SHENTON WAY #24-01

AXA TOWERS SINGAPORE 068811

Date : 16-05-2019



ATTN: PETER

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGK 7249M	Veh. Inspected	SHD 6160R
Policy No.	GA383665/1	Coverage (\$)	0.00
Claim No.	S8M00Z9P	Excess (\$)	0.00
Assign From		Assign Date	16/10/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKN36UX05768013	Colour	MAROON
Odometer	329821	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	5 mm
L/H Front Tyre	195/65 R15	FALKEN	5 mm
R/H Rear Tyre	195/65 R15	FALKEN	5 mm
L/H Rear Tyre	195/65 R15	FALKEN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	14/10/2018	Inspection Date	18/10/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6160R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER REAR (DISC 25%) (CONSISTENT)	CRACKED	458.60	343.95
10	BUMPER CLIPS @\$16.10 (DISC 25%) (CONSISTENT)	NECESSARY	16.10	12.08
1	ARM SUB-ASSY ,RR BUMPER LH (DISC 25%) (CONSISTENT)	BENT	139.60	104.70
1	ARM SUB-ASSY ,RR BUMPER RH (DISC 25%) (CONSISTENT)	BENT	139.60	104.70
2	PIXEL STICKER @\$60.00 (SN)(CONSISTENT)	NECESSARY	120.00	120.00
1	SENSOR REVERSE (SN)(CONSISTENT)	CRACKED	180.00	180.00
1	BUMPER SEAL ,RR LH (CONSISTENT)	NOT NECESSARY	88.90	-
1	NAME PLATE (HYBRID) (CONSISTENT)	NOT NECESSARY	51.90	-
1	SEALANT SIKAFLEX (CONSISTENT)	NOT NECESSARY	37.00	-
1	BUMPER REINFORCEMENT REAR (CONSISTENT)	SERVICEABLE	205.70	-
1	ARM SUB-ASSY ,RR BUMPER LH (CONSISTENT)	SERVICEABLE	139.60	-
1	ARM SUB-ASSY ,RR BUMPER RH (CONSISTENT)	SERVICEABLE	139.60	-
1	ANTENNA ,ELECTRICAL LOWER REAR (CONSISTENT)	SERVICEABLE	157.40	-
1	SENSOR REVERSE (CONSISTENT)	SERVICEABLE	180.00	-
1	BUMPER LIP REAR (CONSISTENT)	SERVICEABLE	228.90	-
1	BUMPER LIP COVER RR/RH (CONSISTENT)	SERVICEABLE	118.10	-
1	TAILGATE ASY (CONSISTENT)	SERVICEABLE	1,007.90	-
1	BUMPER SIDE RETAINER RR/LH (CONSISTENT)	SERVICEABLE	94.80	-
			3,503.70	865.43
LABOUR				
	PANEL BEATING & BODY WORK.		876.00	300.00
	SPRAY PAINT.		1,296.00	300.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO WASH VACUUM.	NOT NECESSARY	60.00	-
			2,432.00	640.00
GRAND TOTAL			5,935.70	1,505.43
RECOMMENDED COST OF REPAIRS				1,505.43

Report Ref No. CC4/ASM18018926/Nha3q2



Report Ref No. CC4/ASM18018926/Nha3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SUM0029P	Vehicle Information	
Reference	CCA/ASN18018926/Nha3q2	Incident Vehicle Registration #	SHD4160R
Loss Date	14 October 2018	Make	TPVD TOYOTA
Report Date	15 Oct 2018 10:24:00 AM	Model	PHILUS TAXI-1.8 (A)
Request Date	16 October 2018	Service Address	
Due Date			

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)	Primary Contact/Insured	
Type of Loss	Third Party Vehicle Damage	LIM KOH LENG	
Services	Pending verification - Direct Settlement	BLK 162 TAMPINES STREET 12, #08-235, 521162, Singapore	

Claim Handler	
WANG Peter	
peter.wang@axa.com.sg	

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type: Document SubType						
+ Upload Documents						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
LKKInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019		

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 RENTAL MILLAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 LKKAdjustment3a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	17 May 2019
 MANDATE 1A.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018
 Email from TP LOD dd 211218.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018
 TP LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018
 LKK AFTER REPAIR PHOTOs.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018
 LKK INSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018
 LKK REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018
 Email to OI 01 211218.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	21 December 2018
 TP ESTIMATE + SUPP.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 October 2018
 OI LKK Act.pdf	Letters and Correspondence	Surveyor / Assessor	KHONG LYNN	16 October 2018
 SOKZAPM INSD GIA.PDF	Reports & Statement	GIA Report	RATAN BHOSALE Pragati	16 October 2018
 EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT.mng	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	16 October 2018