

15/02/09

INS. CASE OWNER:

Lynbwa

CC 4<sup>th</sup> M  
LPC1801 8A16, KabbLKK:  
IDAC:

Surveyor:

FSC

DOE:

ASSIGNMENT

16/10/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHF 588u

Name of Insured:

TRANS-ATS SERVICES PM

Insured Tel No.:

HP:

Excess Sec II :SS

5000.00

D.O.A:

Nature of Accident:

Is driver the owner?

(YES / NO)

If NO, Driver Name / Age:

KOH NAM KAMP

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

88000000 / 70/18

Policy No.:

VPR (0168050)

Make / Model:

RENAULT

Place of Accident:

RMC ARE 5

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

SLV 5069L

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Esteem

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time:

7/10/18  
vivanSLV 5069L - 03/10/2018 / 11:00 AM - 12/10/18  
SHF 588u - 03/10/2018 / 11:00 AM - 12/10/18

\*Smart claim

mo

4/10/18 / 12/10/18

Pete nadee via SMART

19/12/18

Mandee approve via SMART

before post photo

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	23/10/18 email.
After call ltr to OI:	vivan
Documentation Check List: Handler Typist	
Notification ltr (if non-pickup)	<input type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

PRELIMINARY ADVICE

Date/Time:

4/12/2018

Sent By:

LPP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3,863.71

(6 days)

Reduction: 70.88

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time:

8/1/2019

Confirm with:

Confirm by:

Email ☒Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

Repair Cost:

SS 4,123.47

Loss of Rental (LOR):

SS 935.00

(1 days)

x 85

Loss of Use (LOU):

SS -

(S x days)

Loss of Income (LOI):

SS -

(S x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow / Independent)

Legal Cost

SS -

Total:

SS 5065.92

Global Sum SS:

5,060.00

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Email ☒Call ☐

Payee 1:

SS 5,060.00

Name 1:

Esteem Performance Pte Ltd

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

7350.00

COPY SENT

Surround

# ASSIGNMENT

From: Date: 16-10-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLV 5069 L  
at Workshop m/s: Esteem Performance  
of: 385 Sin Ming Dne

Insured:

Policy No.

Claims No.

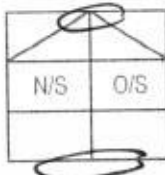
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 8106k

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLV 5069 L Yr Regn: 12 17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy C17R C.C. 1797

Colour: M. Blue A/C: Insured / Std / NI / NA

Sp. Reading: 13159 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: 8YX10 2085469

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/50R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 3 mm

L/Bal. 3 mm

D.O.A. 12/10/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooflop or

2 1/2

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal. 3 mm

L/Bal. 3 mm

D.O.I. 16/10/18

Date / Time Action / Instruction

17/10 File pass to Catherine

22/11/18 Confirm I.B.2 B3853.71 with 6 working days

\$3,1853.71 / \$4,380.24 / 70.88%

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + R5.00

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18018916/Kwb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 17-10-2018		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHF 588U	Veh. Inspected	SLV 5069L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/10/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	12/10/2018	Inspection Date	16/10/2018	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind. Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

## Repair Estimates

SLV 5069 L

arts	(a) Cost / List Price Items	\$	11,306.33
	Plus/Less 25%	\$	2,826.58
	Total of Cost / List	\$	8,479.75
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	804.20
otal Parts Cost		\$	9,283.95
abour		\$	3,950.00
otal		\$	13,233.95

Finalized

2531.62

630.91

1898.71

Not Authorized  
Resurvey By paint

45

1943.71

1910

2853.71 ✓ ok

The above total will be subjected to 7% G.S.T.

Name of Surveyor

Company

Survey conducted on

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 6-7 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$

(e) Signature of surveyor

Le

Date: 18/10/18



**ESTEEM  
PERFORMANCE**

# ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperv.com.sg

## Car Parts

Vehicle No. :  
Make & Model :  
Chassis No. :

**SLV 5069 L**

TOYOTA CHR

ZYX102085469

Submit By :

Year Manufacture :

Engine No. :

Carmen Lim

2017

**Cost / List**

No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate	1	\$45.00	S.N	✓
2	Front number plate garnish	1	\$89.70	✓	✓
3	Front grille	1	\$422.92		X
4	Front grille emblem	1	\$1,641.20		X
5	Front bumper	1	\$441.90		X
6	Front bumper clip	10	\$40.00		X
7	Front bumper reinforcement	1	\$487.30		(X)
8	Front bumper side retainer LH	1	\$123.90		X
9	Front bumper side retainer RH	1	\$123.90		X
10	Front bumper bracket LH	1	\$201.50		X
11	Front bumper bracket RH	1	\$201.50		X
12	Front bumper sponge	1	\$89.50		X
13	Front bumper sensor	2	\$379.60	S.N	X
14	Front bumper lower grille	1	\$494.20		X
15	Reverse sensor	2	\$379.60	S.N	X
16	Rear bumper	1	\$398.30	✓	✓
17	Rear bumper clip	10	\$40.00	✓	✓
18	Rear bumper side retainer LH	1	\$97.80		X
19	Rear bumper side retainer RH	1	\$97.80		X
20	Rear bumper bracket LH	1	\$122.67		X
21	Rear bumper bracket RH	1	\$122.67		(X)
22	Rear bumper reinforcement	1	\$398.90	✓	✓
23	Rear bumper reflector LH	1	\$62.30		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Bik 5033 Ang Mo Kio Industrial Park 2 #01-259 Singapore 569536 Tel: 64841221 Fax: 64847829  
Company Reg No. 200005485N / GST No. 20-0005485-N

926.90  
45 (S.N)



# Spare Parts

Vehicle No. :  
Make & Model :  
Chassis No. :

SLV 5069 L

TOYOTA CHR

ZYX102085469

Submit By :  
Year Manufacture :  
Engine No. :

Carmen Lim

2017

## Cost / List

No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Rear bumper reflector RH	1	\$62.30		X
25	Rear bumper reflector garnish LH	1	\$108.70		X
26	Rear bumper reflector garnish RH	1	\$108.70		X
27	Rear bumper lower garnish Centre	1	\$397.60	✓	✓
28	Rear bumper tow cover	1	\$21.69	✓	✓
29	Tail door	1	\$1,022.50	✓	✓
30	Tail door lock	1	\$478.40		X
31	Tail door emblem	1	\$61.70	✓	✓
32	Wording "CH-R"	1	\$51.36	✓	✓
33	Wording "HYBRID"	1	\$49.87	✓	✓
34	Tail door garnish	1	\$882.70		X
35	Taildoor reflector LH	1	\$486.70		X
36	Taildoor reflector RH	1	\$489.70		X
37	Tail end panel	1	\$701.25	Repair	X
38	Tail end panel garnish	1	\$295.50		X
39	Tail end panel garnish clip	8	\$28.00		X
40	Boot weatherstrip	1	\$361.70		X
41					
42					
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge be charged accordingly under supplementary.

1604.72



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Labour

Vehicle No. : **SLV 5069 L** Submit By : **Carmen Lim**  
Make & Model : **TOYOTA CHR** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL) (600) (800)	\$1,600.00	? 600 ✓
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL)	\$1,400.00	900 ✓
3	To check wiring	\$50.00	20 ✓
4	To remove & refit front bumper sensor	\$120.00	50 ✓
5	To remove & refit rear bumper sensor	\$120.00	50 ✓
6	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	? 60? ✓
7	To remove & refit rear windscreen.	\$120.00	✓
8	To tuff coat.	\$150.00	? 30? ✓
9	To transfer boot mechanism to new boot	\$120.00	60 ✓
10	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20 ✓

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

1910 ✓



# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

## Repair Estimates

SLV 5069 L

Parts	(a) Cost / List Price Items	\$	11,306.33
	Plus/Less 25%	\$	2,826.58
	<b>Total of Cost / List</b>	<b>\$</b>	<b>8,479.75</b>
	(b) Nett Price Items		
	Less		
	<b>Total of Nett Item</b>		
	(c) Special Nett Items	\$	804.20
<b>Total Parts Cost</b>		<b>\$</b>	<b>9,283.95</b>
<b>Labour</b>		<b>\$</b>	<b>3,950.00</b>
<b>Total</b>		<b>\$</b>	<b>13,233.95</b>

The above total will be subjected to 7% G.S.T.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Name of Surveyor : Kenneth  
Company : LKK  
Survey conducted on : 18/10/18 at \_\_\_\_\_

### Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 6-7 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ \_\_\_\_\_

(e) Signature of surveyor : Le Date: 18/10/18





## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

### Spare Parts

Vehicle No. :

**SLV 5069 L**

Make & Model :

**TOYOTA CHR**

Chassis No. :

**ZYX102085469**

Submit By :

**Carmen Lim**

Year Manufacture :

**2017**

Engine No. :

### Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate	1	\$45.00	S.N	✓
2	Front number plate garnish	1	\$89.70		✓
3	Front grille	1	\$422.92		?
4	Front grille emblem	1	\$1,641.20		?
5	Front bumper	1	\$441.90		?
6	Front bumper clip	10	\$40.00		?
7	Front bumper reinforcement	1	\$487.30		?
8	Front bumper side retainer LH	1	\$123.90		X
9	Front bumper side retainer RH	1	\$123.90		X
10	Front bumper bracket LH	1	\$201.50		X
11	Front bumper bracket RH	1	\$201.50		X
12	Front bumper sponge	1	\$89.50		?
13	Front bumper sensor	2	\$379.60	S.N	X
14	Front bumper lower grille	1	\$494.20		?
15	Reverse sensor	2	\$379.60	S.N	?
16	Rear bumper	1	\$398.30		✓
17	Rear bumper clip	10	\$40.00		✓
18	Rear bumper side retainer LH	1	\$97.80		X
19	Rear bumper side retainer RH	1	\$97.80		X
20	Rear bumper bracket LH	1	\$122.67		?
21	Rear bumper bracket RH	1	\$122.67		?
22	Rear bumper reinforcement	1	\$398.90		?
23	Rear bumper reflector LH	1	\$62.30		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



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Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

### Labour

Vehicle No. : **SLV 5069 L** Submit By : **Carmen Lim**  
Make & Model : **TOYOTA CHR** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL) (600) (800)	\$1,600.00	?
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL)	\$1,400.00	900
3	To check wiring	\$50.00	20
4	To remove & refit front bumper sensor	\$120.00	50
5	To remove & refit rear bumper sensor	\$120.00	50
6	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	?
7	To remove & refit rear windscreen.	\$120.00	✓
8	To tuff coat.	\$150.00	?
9	To transfer boot mechanism to new boot	\$120.00	60
10	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Tuesday, 8 January 2019 1:37 PM  
**To:** 'Carmen Lim'  
**Cc:** Admin A; Vivian Lau (LKKAUTO)  
**Subject:** DV SLV5069L  
**Attachments:** DV SLV 5069L.pdf

**Importance:** High

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Our Ref: CC4/ASM18018916/Kwb3  
Your Ref: SLV 5069L

Dear Carmen,

We refer to the above matter and our tele conversation.

Thank you for your acceptance.

Please duly sign the DV attached and return for payment processing.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

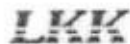
Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Carmen Lim [<mailto:carmen@esteemperf.com.sg>]  
**Sent:** Tuesday, 8 January 2019 12:12 PM

## Poh Kin (LKKAUTO)

---

**From:** Carmen Lim <carmen@esteemperf.com.sg>  
**Sent:** Tuesday, 8 January 2019 12:12 PM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: LOD - SLV5069L

Dear Vivian,

We accept the offer at \$5060.00

Kindly let us have your DV asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)



On Wed, Jan 2, 2019 at 6:56 PM Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Carmen,

**Accident on 12/10/2018 involving SLV 5069L & SHF 588U**

We refer to the above matter

For a quick and amicable settlement, our principal offer to settle global sum at **SS 5,060.00**

Kindly confirm acceptance.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Carmen Lim [mailto:[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)]

**Sent:** Wednesday, 21 November, 2018 4:24 PM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

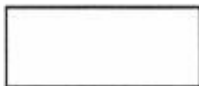
**Subject:** LOD - SLV5069L

Dear Vivian,

Pls refer attached.

Kindly let us have your offer asap.

Thank you



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

5033 Ang Mo Kio Industrial Park 2 #01-259  
(Head Office)

385 Sin Ming Drive Vicom Inspection Centre  
(Showroom)

[www.esteemperformance.com](http://www.esteemperformance.com)







## Re:RE: Seeking Mandate Approval S8M00ZDA

Type

🔗 Question

Message

APPROVED

Reply



## Seeking Mandate Approval S8M00ZDA

Type

🔔 Question

Message

Dear Sir / Madam, OID involved in 3CC, OID is the 2nd vehicle. We seek your approval to offer to Third Party repairer, "Trans-cab Auto Services Pte Ltd" is as follows: - Liability(TP) 100% Proposed repair cost \$ 4,123.47  
Loss of rental \$ 935.00 no. of days 11 X \$85.00 Others \$ 7.45 Proposed Total \$ 5,065.92 Thank you Best  
Regards, Vivian Lau | Case Handler LKK Auto Consultants Pte Ltd Phone: 6841-8625 | email:  
Vivianlau@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Reply



## ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/250, 869536,  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemp Perf.com.sg

Your Ref : SHF 588 U  
Our Ref : SLV 5069 L

Date : 21-11-18

AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

RE : ACCIDENT INVOLVING SLV 5069 L & SHF 588 U  
ACCIDENT DATE 12-10-2018  
ACCIDENT ALONG ANG MO KIO AVENUE 3

We are the workshop for the owner of motor vehicle no : SLV 5069 L which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SHF 588 U we are submitting these claims for your consideration.

1	Cost of repair	S \$	4,123.47
2	Loss of rental <u>11</u> days @ \$ <u>85</u> / day	S \$	935.00
3	Surveyor Fee	S \$	
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>5,065.92</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*  
Claims Executive  
Email : [carmen@esteemp Perf.com.sg](mailto:carmen@esteemp Perf.com.sg)

## Vivian Lau (LKKAUTO)

---

**From:** Vivian Lau (LKKAUTO)  
**Sent:** Tuesday, 23 October, 2018 5:02 PM  
**To:** 'claims@transcab.com.sg'  
**Cc:** 'carrisalee@ava-ins.com'; 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'; Admin A  
**Subject:** ACCIDENT INVOLVING SHD 588U & SLV 5069L ALONG AMK AVE 5 ON 12/10/2018 @ 20:20Hrs

Dear Sirs/Mdm

**OUR REF : S8M00ZDA**  
**YOUR REF : SHF 588U**

### ACCIDENT INVOLVING SHD 588U & SLV 5069L ALONG AMK AVE 5 ON 12/10/2018 @ 20:20Hrs

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- (1). Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- (2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If

you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm or [cst@axa.com.sg](mailto:cst@axa.com.sg). Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORITY

To Whom It May Concern:

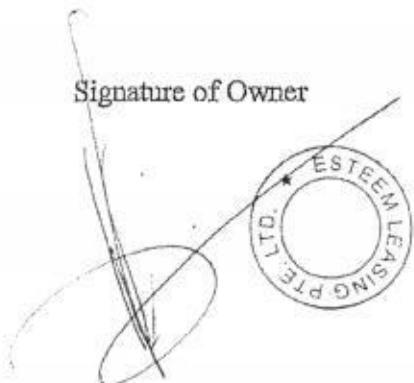
ACCIDENT INVOLVING SLV 5069L & SHF 588U  
along Amk Ave .3 On 12/10/2018 @ 20:10

I, Esteem Leasing Pte Ltd, Nric No. 201807215D  
of 5033 Ang Mo Kio Ind Park II #02-259 Spore 569536  
Owner of motor vehicle no. SLV 5069L do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
                     as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of Owner







redefining / insurance

CLAIM REF : S8M00ZDA  
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We/I ESTEEM LEASING PTE LTD, Co Reg No. 201807215/D hereby agree to accept the sum of dollars [five thousand sixty only] (S\$ 5,060.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SHF 588U as a result of an accident along Ang Mo Kio Avenue 3 on 12<sup>th</sup> October 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLV 5069L.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SHF 588U in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SHF 588U.

Dated this 08 day of Jan 2019

Claimant's Signature :

NRIC no./ Company Stamp :

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Witness's Signature :

Witness's NRIC No. :

201807215 D

Car Rental

81K 5033 ARUK Ind Park 11 #01-259

6484 1221

Syrene

Jane

970517-05-5176





**ESTEEM  
PERFORMANCE**

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg  
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : AXA INSURANCE SINGAPORE PTE LTD  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

ATTN: Motor Claim Department

Your Ref No: SHF588U  
Claim Type: Third Party  
Accident Date: 12/10/2018  
TP Veh Reg No: SHF588U

Claim No: CER1301159  
Final No: CIV1301482  
Date: 19 Nov 2018  
Policy No: 5101728862  
Veh Reg No: SLV5069L  
Make/Model: TOYOTA C-HR HYBRID  
1.8G CVT  
Chassis No: ZYX102085469  
Engine No: 2ZR8238217  
Reg. Date: 29/12/2017

**Tax Invoice to Vehicle No :SLV5069L**

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	3,853.71	
		3,853.71	3,853.71
Total			S\$ 3,853.71
Add GST @ 7%			269.76
Total Amount Payable			S\$ 4,123.47

TOTAL: SINGAPORE DOLLAR FOUR THOUSAND ONE HUNDRED TWENTY THREE AND CENTS FORTY SEVEN ONLY

The above vehicle was surveyed by KENNETH on 16/10/2018

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



VEHICLE RENTAL CONTRACT  
NO: ELPL2018/00000

CONTRACT IS MADE ON THE 16, July, 2018

Between

Name: Toh Ban Heng Benjamin  
(NRIC/ Registration No. S8208843A)

Having a Correspondence address at:

Blk 344 Ang Mo Kio ave 3

#03-2198

SC560344

TBL: 9856 3338

Hereinafter known as the "HIRER" of one part

And

**ESTEEM LEASING PTE. LTD.**  
(Registration No. 201807215D)

Having an address at:

8 KAKI BUKIT AVENUE 4

#02-42

PREMIER @ KAKI BUKIT  
SINGAPORE (415875)

Hereinafter known as the "OWNER" of one part

Vehicle

Make & Model: Toyota CHR

Registration Number: SLV5069L

Hereinafter known as the "VEHICLE" of one part

Signature:

Name:

NRIC:

D \$100/- 16/07/18

Balance \$400/- collect car

12 day downtime

Excess 1 \$1200/-

Excess 2 \$1200/-

Petrol voucher \$1500/-

To claim after 3 months

Aug 14 2018 collect vehicle

Company's Stamp: \_\_\_\_\_

## 1. TERMS OF RENTAL

- 1.1 The OWNER will let and the HIRER will take on hire upon the terms and conditions the VEHICLE.
- 1.2 The contract is for a fixed period of 1 year commencing from this date 14/8/18.
- 1.3 For extension of lease/rental term, confirmation for the extension shall be endorsed by HIRER on the annex A subjected to the OWNER's approval and asset availability.

## 2. PAYMENT OF RENTAL

- 2.1 The rental rate is \$ 85/- per day, with interest-free security deposit of SS\$1,500/- refundable upon completion of the contract period and return of vehicle in fit and proper condition.
- 2.2 The HIRER shall pay the OWNER the full rental rate and the interest-free security deposit upon the collection of the VEHICLE.
- 2.3 The HIRER shall pay the OWNER all charges relating to the rental of the VEHICLE, together with any additional amount that may be due at the end of the rental. Where the HIRER is a company, the HIRER shall be jointly and severally liable with the owners of the business/company.
- 2.4 First reminder will be sent on the 3<sup>rd</sup> day after due date with no penalty incurred. OWNER will charge a late payment penalty of a daily increment of 5% interest on weekly principal amount in lapse until the full payment of all overdue amounts is collected or letter of demand will be issue
- 2.5 The HIRER will pay the OWNER on demand; expenses for collection or repossession, including court fees and reasonable attorney's fees, incurred by OWNER in pursuing claims against HIRER.

## 3. TERMINATION OF RENTAL

- 3.1 This Contract shall terminate if the HIRER is in breach of any of his or her obligations under this Contract.
- 3.2 This Contract shall terminate if the HIRER is facing or awaiting bankruptcy proceedings.
- 3.3 Should the HIRER terminate the Contract prematurely, the HIRER will be liable to pay the OWNER the balance of the unused period during the fixed term, including all rentals due and unpaid (including interest) at the date of termination. The interest-free security deposit will be forfeited. Section 2.5 will apply when applicable.
- 3.4 The OWNER reserves the right to terminate the Contract at any time for breach of Clause 5.4 or default under Clause 2. In which case, Clause 2.5 shall apply and the interest-free security deposit will be forfeited.
- 3.5 Upon termination of the Contract, the HIRER shall return the VEHICLE and all its accessories, tools and documents as stated in Section 4.

## 4. VEHICLE CONDITION AND RETURN

- 4.1 VEHICLE is delivered to the HIRER in good condition. The HIRER agrees to return the VEHICLE in the same working condition with no unauthorized repair (except ordinary wear and tear) to the OWNER and on the date specified (or sooner, if demanded by OWNER) with the fuel level as per commencement date of rental.
- 4.2 OWNER shall be responsible for reasonable maintenance and repair only, as per recommended by the manufacture or appointed workshop. OWNER shall also change worn or bald tyres when necessary. HIRER shall be responsible for punctured or cracked tyres due to negligence. HIRER shall also be responsible for suitable tyre pressure and similar, basic maintenance like radiator water/oil level. HIRER will inform OWNER immediately when vehicle due for servicing/maintenance.
- 4.3 HIRER shall not fix any accessories to or modify the VEHICLE in any way without prior written consent of the OWNER and prior to the expiry or termination hereof to remove any approved accessories and to reinstate the VEHICLE to its former conditions at all costs of the HIRER. HIRER shall not remove or deface any label marks or indicia affixed to the VEHICLE.
- 4.4 In the event of accidental damage to the VEHICLE or if the VEHICLE is returned in an unsatisfactory condition, all charges for repair, damage cost, servicing and/or restoration works to its original condition will be imposed to the HIRER.

10/15/2018

Receipt

&gt; Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Oct 2018 / 15:29:58

Receipt Date/Time : 15 Oct 2018 / 15:29:58

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-181015-001602

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHF588U As at 12 Oct 2018/20:20:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SHF588U Enquiry Fee 20181015152922814734	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20181015152929507	Direct Debit: eNETS Debit (Internet Banking)		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHF 588U (Insd veh)	Model:	TOYOTA C-HR (A)
	SLV 5069L (TP veh)		
Date of Accident:	12/10/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	14,160.33
Final Repair Cost	:	\$	4,123.47
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	935.00 11 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00

	:	\$	
Final Settlement Sum (Global Sum)	:	\$	5,060.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop: Agreed Liability <u>100</u> (%)			
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No / BOLA Scenario No:			
BOLA Liability: _____ (%) Assessed Liability (*): <u>0</u> (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ESTEEM PERFORMANCE PTE LTD	:	\$ 5,060.00

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
22/01/2019  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18018916/Kfb3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 22-01-2019		
ATTN: CYNTHIA LOH		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHF 588U	Veh. Inspected	SLV 5069L	
Policy No.	VPX/P1680520	Coverage (\$)	0.00	
Claim No.	S8M00ZDA	Excess (\$)	0.00	
Assign From		Assign Date	16/10/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA C-HR (A)	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	ZYX102085469	Colour	METALLIC BLUE	
Odometer	13159	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/50 R18	BRIDGESTONE	3 mm	
L/H Front Tyre	225/50 R18	BRIDGESTONE	3 mm	
R/H Rear Tyre	225/50 R18	BRIDGESTONE	3 mm	
L/H Rear Tyre	225/50 R18	BRIDGESTONE	3 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR AND FRONT PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	12/10/2018	Inspection Date	16/10/2018	
Survey held at	385 SIN MING DRIVE			
Repairer	ESTEEM PERFORMANCE PTE LTD			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 5069L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT NUMBER PLATE GARNISH (CONSISTENT)	DENTED	89.70	89.70
1	FRONT GRILLE (CONSISTENT)	SERVICEABLE	422.92	-
1	FRONT GRILLE EMBLEM (CONSISTENT)	SERVICEABLE	1,641.20	-
1	FRONT BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	441.90	-
10	FRONT BUMPER CLIP (CONSISTENT)	NOT NECESSARY	40.00	-
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	TO REPAIR SEE LABOUR	487.30	-
1	FRONT BUMPER SIDE RETAINER LH (CONSISTENT)	SERVICEABLE	123.90	-
1	FRONT BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	123.90	-
1	FRONT BUMPER BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	201.50	-
1	FRONT BUMPER BRACKET RH (CONSISTENT)	TO REPAIR SEE LABOUR	201.50	-
1	FRONT BUMPER SPONGE (CONSISTENT)	SERVICEABLE	89.50	-
1	FRONT BUMPER LOWER GRILLE (CONSISTENT)	SERVICEABLE	494.20	-
1	REAR BUMPER (CONSISTENT)	BUCKLED	398.30	398.30
10	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR BUMPER SIDE RETAINER LH (CONSISTENT)	SERVICEABLE	97.80	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	SERVICEABLE	97.80	-
1	REAR BUMPER BRACKET LH (CONSISTENT)	TO REPAIR SEE LABOUR	122.67	-
1	REAR BUMPER BRACKET RH (CONSISTENT)	TO REPAIR SEE LABOUR	122.67	-
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	398.90	398.90
1	REAR BUMPER REFLECTOR LH (CONSISTENT)	SERVICEABLE	62.30	-
1	REAR BUMPER REFLECTOR RH (CONSISTENT)	SERVICEABLE	62.30	-
1	REAR BUMPER REFLECTOR GARNISH LH (CONSISTENT)	SERVICEABLE	108.70	-
1	REAR BUMPER REFLECTOR GARNISH RH (CONSISTENT)	SERVICEABLE	108.70	-
1	REAR BUMPER LOWER GARNISH CENTRE (CONSISTENT)	CRACKED	397.60	397.60
1	REAR BUMPER TOW COVER (CONSISTENT)	DENTED	21.69	21.69

Report Ref No. CC4/ASM18018916/Kfb3q2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	TAIL DOOR (CONSISTENT)	BENT	1,022.50	1,022.50
1	TAIL DOOR LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	478.40	-
1	TAIL DOOR EMBLEM (CONSISTENT)	NECESSARY	61.70	61.70
1	WORDING 'CH-R' (CONSISTENT)	NECESSARY	51.36	51.36
1	WORDING 'HYBRID' (CONSISTENT)	NECESSARY	49.87	49.87
1	TAIL DOOR GARNISH (CONSISTENT)	SERVICEABLE	882.70	-
1	TAILDOOR REFLECTOR LH (CONSISTENT)	SERVICEABLE	486.70	-
1	TAILDOOR REFLECTOR RH (CONSISTENT)	SERVICEABLE	489.70	-
1	TAIL END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	701.25	-
1	TAIL END PANEL GARNISH (CONSISTENT)	SERVICEABLE	295.50	-
8	TAIL END PANEL GARNISH CLIP (CONSISTENT)	NOT NECESSARY	28.00	-
1	BOOT WEATHERSTRIP (CONSISTENT)	SERVICEABLE	361.70	-
	LESS 25% DISCOUNT		-2,826.58	-632.91
			8,479.75	1,898.71
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	FRONT NUMBER PLATE (SN) (CONSISTENT)	BENT	45.00	45.00
2	FRONT BUMPER SENSOR (CONSISTENT) (SN)	SERVICEABLE	379.60	-
2	REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	379.60	-
			804.20	45.00
	<b><u>LABOUR</u></b>			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL), INCLUSIVE OF THE REPAIR OF FRONT BUMPER, FRONT BUMPER REINFORCEMENT, FRONT BUMPER BRACKET LH, FRONT BUMPER BRACKET RH, REAR BUMPER BRACKET LH, REAR BUMPER BRACKET RH, TAIL DOOR LOCK AND TAIL END PANEL.		1,600.00	600.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (REAR BUMPER, TAILDOOR, END PANEL, SPARE TYRE WELL PANEL).		1,400.00	900.00
	TO CHECK WIRING.		50.00	20.00
	TO REMOVE & REFIT FRONT BUMPER SENSOR.		120.00	50.00
	TO REMOVE & REFIT REAR BUMPER SENSOR.		120.00	50.00

Report Ref No. CC4/ASM18018916/Kfb3q2



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD.		150.00	60.00
	TO REMOVE & REFIT REAR WINDSCREEN.		120.00	120.00
	TO TUFF COAT.		150.00	30.00
	TO TRANSFER BOOT MECHANISM TO NEW BOOT.		120.00	60.00
	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING.		120.00	20.00
			3,950.00	1,910.00
GRAND TOTAL			13,233.95	3,853.71
RECOMMENDED COST OF REPAIRS				3,853.71

Report Ref No. CC4/ASM18018916/Kfb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



SERVICE REQUESTS

MESSAGES

CLAIMS



## Service Request Details

Claim	S8M00ZDA
Reference	CC4/ASM18018916/K16342
Loss Date	12 October 2018
Request Date	16 October 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SLV5069L
Make	TPVD TOYOTA
Model	C-HR
Service Address	
...	
Primary Contact/Insured	
TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET #3, 569111, Singapore	
Claim Handler	
LOH Cynthia 656804843 cynthia.loh@axa.com.sg	

### Additional Instructions















- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 LKK Inspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 LKK Adjustment 1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 Immediate Advice-SLV 5069L.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2018
 Before Paint Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2018
 LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2018
 MARKED ESTIAMTE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 December 2018



