



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 JUNE 2019

SHAWAL SHUKRI BIN MOHAMED BASRI

**64 WOODLANDS DRIVE 16
#01-30
SINGAPORE 737894**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18018910/Kgb3
YOUR REF : FBN 3589B
ACCIDENT INVOLVING FBN 3589B & SLG 4299A ALONG/AT TAMPINES AVE 10 ON
30/09/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **ESTEEM PERFORMANCE PTE LTD** acting on behalf of the owner of **SLG 4299A** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter & Relationship with driver
- ADDEMDUM FORM TO BE SIGN & RETURN
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- COUNTER CLAIM STATUS AGAINST THIRD PARTY
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at [6749 4274](tel:67494274) or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (TP) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS



RE: Re:RE: Re:RE: Re:RE: Re:RE: Re:VNI

Type

Question

Message

Hi, TP pass the case to lawyer. We will submit WP and close the case as survey has been done.

Thanks - CCL 28082020

[Reply](#)

Cecilia Chong (LKK Auto)

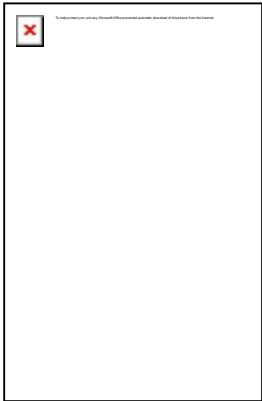
From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Friday, 28 August 2020 10:15 AM
To: Cecilia Chong (LKK Auto)
Cc: serence ctc; jenny chong; Coleen Kwok; Claim admin; Admin A
Subject: Re: YOUR REF: SLG 4299A (OUR REF: CC4/ASM18018910/Kgb3) *** ACCIDENT INVOLVING FBN 3589B & SLG 4299A ON 30/09/2018 ***
Attachments: WhatsApp Image 2020-04-28 at 6.10.36 PM.jpeg

Dear Cecilia,

Latest PIR has email you dated 29.04.2020.

Case has passed to our legal team.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive | Operation

Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

[5033 Ang Mo Kio Industrial Park 2 #01-259](#)

(Head Office)

[385 Sin Ming Drive](#) Vicom Inspection
Centre (Showroom)

www.esteemperformance.com



On Tue, Aug 25, 2020 at 10:11 AM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

WITHOUT PREJUDICE