

## Veron Chen (LKKAuto)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 24 April 2019 8:21 PM  
**To:** Veron Chen (LKKAuto); SUR  
**Cc:** claims@premiumauto.com.sg  
**Subject:** LOD - FINAL REVISION - SKA178K - OD AIG - SURVEYED 18 OCT 18  
**Attachments:** SAftersales19042420100.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,  
**Mastura**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Monday, 1 April 2019 4:40 PM  
**To:** Carrine Leong <carrine.leong@premiumauto.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; Boo seng yak <boojohnny@gmail.com>  
**Subject:** RE: FINAL REVISION - SKA178K - OD AIG - SURVEYED 18 OCT 18

Dear Carrine,

Confirm repair cost of \$23,281.92 before GST @ 15 days of repairs.

Labour charges amend to \$5000 instead of \$5500

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>

**Sent:** Thursday, 21 February 2019 5:17 PM

**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [jjayee.yap@premiumauto.com.sg](mailto:jjayee.yap@premiumauto.com.sg); 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: FINAL REVISION - SKA178K - OD AIG - SURVEYED 18 OCT 18

Hi Adrian,

## Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.  
Revised estimate was mailed to you on 27 Dec 2018.  
We sincerely appreciate your early closure.

**Thanks & Best Regard**

**Carrine Leong**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

**e.** [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Boo seng yak [<mailto:boojohnny@gmail.com>]

**Sent:** Thursday, 27 December, 2018 3:58 PM

**To:** Adrian Ling <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Veron Chen <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com); Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SKA178K - OD AIG - SURVEYED 18 OCT 18

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$23,781.92 @ 15 days of repairs exclude weekend.

Your early closure is well appreciated.

Best regards - jb