

Surveyor:

Naz

DOI:

15/10/18

Date / Time:

15/10/18

Registered in Mariner:

17/10/18

Pre-assign / CCU / FTE



Insured Vehicle No. : SLQ 7393M

Name of Insured :

Insured Tel No. : HP:

Excess Sec II : S\$ D.O.A: 11/10/18

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No. : (V/L: YES / NO)

SHC 4420J

Claim No. :

Policy No. :

Make / Model :

Place of Accident : KOWALING AVE 3

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS: WSP: Tel: (MPT, M) Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date / Time

19/10/18

SHC 4420J 02/11/18 1500/146/ (15M34) - N/A 21/18
SLQ 7393M - X
FINALISED

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 12/12/18 - YIC

After call ltr to OI: 08/12/18 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 49 S\$ 800.00 (2 days) Reduction: 78 % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 Email ☒ Call ☐

Repair Cost: S\$ 800.00

Loss of Rental (LOR): S\$ 445.12 (4 days) x \$111.28

Loss of Use (LOU): S\$ - (\$ x days) TPB

Loss of Income (LOI): S\$ - (\$ x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search: S\$ 7.00

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/Independent)

Legal Cost: S\$ -

Total: S\$ 1,002.12 Global Sum S\$: 1,000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1: S\$ 1,000.00 Name 1: SHRT TRAIL PTE LTD

Payee 2: (Strike if N.A.) S\$ - Name 2: -

Payee 3: (Strike if N.A.) S\$ - Name 3: -

If NO or B 28, Ass. Lis: COI (KHL - BOLD TP)

21/11/18

1) Claim status: Normal/Reject/Private Settle

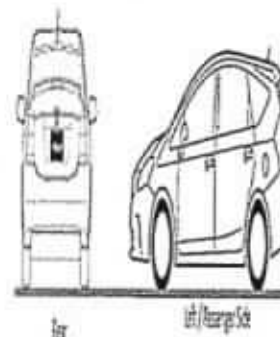
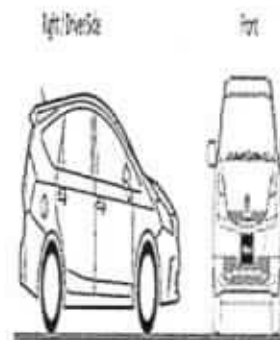
2) Report Format:

3) Survey fee: \$320.00

VIL

Section A - Accident Details



Registration Number	SHC4420J
Case Reference Number	TAX/10/18/2055
Registration Date	13/01/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	WEE KOK HONG (HUANG GUOXIONG)
Type of Accident	Head to Rear
Accident Date and Time	12/10/18 4:50 PM
Accident Reported Date and Time	13/10/18 9:24 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098301
Special instruction to ARC, if any	
Prepared Date and Time	13/10/18 4:29 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



back

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$200.00
Total Spray Cost	\$378.00	\$200.00
Total Spare Part Cost	\$1,171.38	\$96.00
Total Other Cost	\$460.00	\$60.00
TOTAL COST	\$2,516.38	\$556.00
Lump Sum Total	\$2,500.00	\$550.00 (L/S)
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Zhi Yang Phua	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date	16/10/2018 7:57 AM	15/10/2018 5:22 PM
Signature		
Remarks		LUMP SUM REPAIR. 2 DAYS. CHECK ITEMS PHOTOS. AFTER REPAIR PHOTOS.

Finalized
- Naz

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0044	Invoice Number	
Quotation Date	05.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$507.00	\$200.00
Total Labour	\$507.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$378.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$460.00	\$60.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	100.00	\$0.00	Replace	Repair
		52576-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	0.00	\$0.00	Replace	Check
		52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Check
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given
		76591-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Check
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
Total					\$1,792.30		\$120.00		

Added Spare Parts / Material Usage After Surveyor Signed off

\$120.00
 - 20%
 \$96.00
 + \$200.00
 + \$260.00
 \$556.00
 45 \$550/-



Case Details

Case Reference Number : TAX/10/18/2056
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4426J

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-4109-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 12/10/2018 08:50 AM
 Vehicle Age(In Months) : 57

Documents / Photographs

View Documents / Photographs

Total Documents : 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Portion	Material Number	SMRT Recommendation					Surveyor Approval				
			Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key In			BUMPER REAR	1	458.00	458.00	25.00	343.50	Replace	1	0	Repair
One Time Key In			BUMPER SIDE RETAINER RRLH	1	94.90	94.90	25.00	71.18	Replace	0	0	Check
One Time Key In			BUMPER SIDE RETAINER RRRH	1	94.90	94.90	25.00	71.18	Replace	0	0	Not Given
One Time Key In			ARM SUB-ASSY, RR BUMPER LH	1	139.90	139.90	25.00	104.70	Replace	0	0	Check
One Time Key In			ARM SUB-ASSY, RR BUMPER RH	1	139.90	139.90	25.00	104.70	Replace	0	0	Not Given
One Time Key In			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	Replace	0	0	Check
One Time Key In			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Given
One Time Key In			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	Replace	0	0	Check
One Time Key In			BUMPER LIP COVER RRRH	1	118.10	118.10	25.00	88.57	Replace	0	0	Not Given
One Time Key In			BUMPER LIP COVER RRLH	1	72.20	72.20	25.00	54.15	Replace	0	0	Not Given
One Time Key In			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace
Total Spare Part Cost					1,464.22					Surveyor Total	120.00	
Lump Sum Discount (%)					25.00					Lump Sum Dis (%)	0	
Final Spare Part Cost					1,171.28					Final Sur Total	120.00	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	307.00	200	
Total:		307.00	200.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPRAY REAR BUMPER	378.00	200	
Total:		378.00	200.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	NN
2	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	40	
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
4	TO WASH AND VACUUM	60.00	0	NN
5	TO REPLACE SUNDRY PARTS	100.00	0	NN
Total:		460.00	60.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	1,171.38	120.00
Total Labour Cost	907.00	200.00
Total Spray Painting	378.00	200.00
Other	460.00	60.00
Overall Total	2,516.38	580.00
Lump Sum Repair Option	-	✓
Lump Sum Total	2,500.00	600.00
Surveyor Approved Amount		600.00
No of Repair Days*	3	2
Remarks	-	LUMP SUM REPAIR 2 DAYS CHECK ITEMS PHOTOS AFTER REPAIR PHOTOS
Surveyor Name		NAZ
Signature		
Survey Date	15/10/2018	

NAZ LKK

15/10/18 1630

L/S

2 DAYS

- CHECK ITEMS PHOTOS
- AFTER REPAIR PHOTOS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 21 December, 2018 3:16 PM
To: Vic (LKKAUTO)
Cc: Admin A; Poh Kin (LKKAUTO)
Subject: LOD Re: Accident on 12/10/2018 involving SHC 4420J & SLQ 7393M (AIG's insured) Our Ref: TAX/10/18/2056/lg LKK REF CC3/AIG18018900/Nha3
Attachments: 10 18 2056 - DV.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$1,000.00 in respect of our own losses payable to **SMRT TAXIS PTE LTD.**

Thanks for your prompt settlement.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: 21/12/2018 14:55
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Admin A; Vic (LKKAUTO); Poh Kin (LKKAUTO)
Subject: RE: LOD Re: Accident on 12/10/2018 involving SHC 4420J & SLQ 7393M (AIG's insured) Our Ref: TAX/10/18/2056/lg LKK REF CC3/AIG18018900/Nha3

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we offer a global sum of **\$1,000.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and ATA and forward back a copy to us for payment processing.

The above amount is to be made payable to **SMRT TAXIS PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:LeeGek@smrt.com.sg>]

Sent: Friday, 21 December, 2018 2:24 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 12/10/2018 involving SHC 4420J & SLQ 7393M (AIG's insured) Our Ref: TAX/10/18/2056/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$550.00
Loss of Rental	\$556.40 (5 days x \$111.28)
LTA Search Fee	\$7.00
Total	\$1113.40

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Vic (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 21 December, 2018 2:24 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 12/10/2018 involving SHC 4420J & SLQ 7393M (AIG's insured) Our Ref: TAX/10/18/2056/lg
Attachments: 10 18 2056.pdf

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Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 DECEMBER 2018

**JEREMY WONG WEI TUCK
BLOCK 961 HOUGANG AVENUE 9
#05-570
SINGAPORE 530961**

Dear Sir/Madam,

**OUR REF : CC3/AIG18018900/Nha3
YOUR REF : SLQ 7393M
ACCIDENT INVOLVING SLQ 7393M AND SHC 4420J ALONG HOUGANG AVENUE 3
ON 12.10.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 4420J against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHC 4420J. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHC 4420J** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4420J** that was damaged pursuant to the accident which occurred on **12/10/2018** (date) along **HOUGANG AVENUE 3** (location) involving vehicle no/s **SLQ 7393M** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of Dec (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)



"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,000.00 (Global Sum – all in) for vehicle no. SHC 4420J that was damaged pursuant to the accident which occurred on 12/10/2018 (date) along HOUGANG AVENUE 3 (location) involving vehicle no/s SLO 7393M. This is pursuant to the inspection conducted on 15/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4420J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4420J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of Dec (month) **2018** (year)

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV181200030
Date : 03.12.2018
Vehicle No. : SHC4420J
Your Ref No. : TAX/10/18/2056
Our Ref No. : 24098301
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	550.00
GRAND TOTAL					\$ 550.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 12.10.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/10/18/2056

From: SMRT Taxis Pte Ltd

Date: 18/10/2018

ACCIDENT INVOLVING SHC 4420J & SLQ 7393M ON 12/10/2018 ALONG HOUGANG AVENUE 3

This is to confirm that the daily rental rate for SHC 4420J is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Date Generated : 20/12/2018
User Name : WONGKW2

Accident Start Date : 01/10/2018
Accident End Date : 20/12/2018

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/10/18/2056	SHCA430J	SMRT Taxis Pte Ltd	TOYOTA	PRUIS	24008301	13/10/2018 9:24 AM	18/10/2018 8:36 AM

Enquire Transaction History

10/15

Log Date/Time:	15 Oct 2018 / 09:04:31	Transaction Amount:	\$7.19
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SI Q7393M	Business Transaction Reference No.:	20181015090431907924
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 12 Oct 2018 16:50:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Oct 2018 Edit Reg		15 Oct 2018 00:00 Edit Adj Rpt	S\$550.00 Edit Estimates	S\$550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	JEREMY WONG WEI TUCK , ID: S9021815H								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4420J	Date of Loss:	12/10/2018 16:00 - :59 [56 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6023949330SG		Policy/Cover Note No.:	2100510937 (Comprehensive)					
Vehicle Reg. No. (Insured):	SLQ7393M	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 26/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (18/10/2018): Request to upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4420J (6023949330SG)
[SLQ7393M]
TP
SMRT TAXIS PTE LTD
Oct 12 2018 4:00PM
[JEREMY WONG WEI TUCK]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown										1 Edit					
Photos/Images															3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
2	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
3	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
4	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
5	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
6	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
7	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
8	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
9	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
10	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
11	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
12	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
13	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
14	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
15	29/11/18 14:45	General View										1 Load JPG		<input checked="" type="checkbox"/>			
Documentation															1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	23/10/18 17:26	TP ESTIMATE - MARKED										1 Load PDF					
2	23/10/18 17:26	TP GIA REPORT										1 Load PDF					
3	03/12/18 15:44	LETTER TO OI										1 Load PDF					
4	28/12/18 12:39	WORKSHOP INVOICE										1 Load PDF					
5	28/12/18 12:39	AUTHORISATION TO ACT FORM										1 Load PDF					
6	28/12/18 12:39	Release Voucher										1 Load PDF					
7	28/12/18 12:39	RENTAL RECEIPT										1 Load PDF					
8	28/12/18 12:39	RENTAL MILEAGE										1 Load PDF					
9	28/12/18 12:39	LTA SEARCH										1 Load PDF					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	18/10/18 09:32	OI GIA REPORT										1 Load PDF					

Documents Checklist

DOCUMENTS CHECKLIST			Reset	Save	Print
There are no document checklists configured.					

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ7393M (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4420J (TP veh)		
Date of Accident:	12/10/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		3,197.30
Final Repair Cost	:	\$		1,000.00
Loss of Use	:	\$		_____ days at \$0.00 per day
Rental (if any)	:	\$		4 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,000.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,000.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

28 Dec
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18018900/NHA3Q2

Date: 28/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100510937
Claimant Vehicle No : SHC4420J **Insured Vehicle No :** SLQ7393M
 Date of Loss: 12/10/2018 Nature of Claim: TP Claim No: 6023949330SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC4420J**
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR1326249
 Reg. Date: 13/01/2014 (Man. Year: 2013) Chassis No: JTDKN36U205721560
 Colour: Maroon Odometer: 331628 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 5 mm Rear Left Side: Hankook 6 mm
 Front Right Side: Falken 5 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,852.30	120.00	1,732.30	93.52
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,345.00	460.00	885.00	65.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,197.30	580.00	2,617.30	81.86
Approved Total (Overridden) (S\$)		550.00		
Nett Amount (S\$)	3,197.30	550.00	2,647.30	82.80
+ Car Rental (4.0 x S\$111.28/day) (S\$)		445.12		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,002.12		
Global Sum Settlement (S\$)		1,000.00		

INSPECTION

Date of Assignment: 15/10/2018
 Date Inspected: 15/10/2018 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
2	1		*BUMPER REAR	Repair	458.60 F	*- F
3	1		*BUMPER SIDE RETAINER RR/LH	Serviceable	94.80 F	*- F
4	1		*BUMPER SIDE RETAINER RR/RH	Serviceable	94.80 F	*- F
5	1		*ARM SUB-ASSY ,RR BUMPER LH	Serviceable	139.60 F	*- F
6	1		*ARM SUB-ASSY ,RR BUMPER RH	Serviceable	139.60 F	*- F
7	1		*BUMPER REINFORCEMENT REAR	Serviceable	205.70 F	*- F
8	1		*SENSOR REVERSE	Serviceable	180.00 F	*- F
9	1		*BUMPER LIP REAR	Serviceable	228.90 F	*- F
10	1		*BUMPER LIP COVER RR/RH	Serviceable	118.10 F	*- F
11	1		*BUMPER LIP COVER RR/LH	Serviceable	72.20 F	*- F
Total Parts (S\$)					1,852.30	120.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	507.00	200.00
2	SPRAY PAINT	New	378.00	200.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	40.00
5	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	20.00
6	TO WASH AND VACUUM	New	60.00	0.00
7	TO REPLACE SUNDRY PARTS	New	100.00	0.00
Gross Labour Cost (\$\$)			1,345.00	460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >