

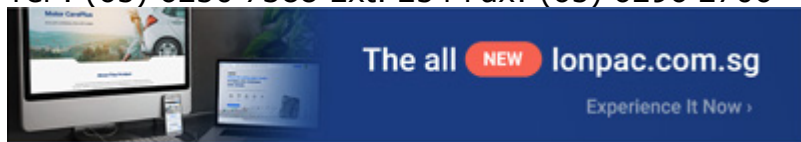
Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 9 January 2019 9:36 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> Our Ref: 18/18/18/VC05/021032 //RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Sunday, 6 January, 2019 11:45 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <SEEK MANDATE> Our Ref: 18/18/18/VC05/021032 //RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Lonpac Ref: **18/18/18/VC05/021032**
LKK Ref: CC4/LPC18018896/Upa3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 23/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "1ST AUTOWORKS PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 21,114.63	\$ 11,220.45
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 250.00 (5days x \$50.00)
Total	\$ 21,614.63	<u>\$ 11,470.45</u>

**05days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 23 October 2018 2:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VC05/021032 RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Hi Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 23 October, 2018 1:55 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto); Vic (LKKAuto)

Subject: RE: Our Ref: 18/18/18/VC05/021032 TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

WITHOUT PREJUDICE

LPC ref: 18/18/18/VC05/021032

LKK REF: CC4/LPC18018896/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLZ 8700G

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Thursday, 18 October, 2018 2:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VC05/021032 TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Dear Mei Kwan

Our Insured has not reported the accident to us yet.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 17 October, 2018 4:48 PM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto); Vic (LKKAuto)

Subject: RE: Our Ref: TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: TBA

LKK REF: CC4/LPC18018896/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that this case is currently pending confirmation from TP repairer for direct settlement.

We have not authorized repairs.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 16 October, 2018 4:05 PM

To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Tuesday, 16 October 2018 3:10 PM

To: ronnie.tan@firstautoworks.com.sg; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;

Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Suhaimi <suhaimi@firstautoworks.com.sg>

Subject: Our Ref: TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	

5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Ronnie Tan [<mailto:ronnie.tan@firstautoworks.com.sg>]
Sent: Tuesday, 16 October, 2018 2:28 PM
To: MT_Claim_SG
Cc: Suhaimi
Subject: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Date:16/102018

Notice of accident

Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

To:

Lompac Insurance BHD

Dear Sir

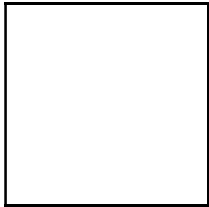
We are instructed by Loh Chen Meong Gabriel to notify you of a road traffic accident on 14/10/2018 at about 16.45 hrs at Punggol Field Road / Punggol Way involving our client's/customer's vehicle registration number SLZ 8700G and vehicle registration

number YM 7196H driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,

Ronnie Tan
1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4
#04-01 (South Wing)
Singapore 415933
Vicom building



This email has been checked for viruses by AVG antivirus software.
www.avg.com