

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 23 October, 2018 1:55 PM  
**To:** 'ONG LI LI'  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: Our Ref: 18/18/18/VC05/021032 TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018  
**Attachments:** TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

### WITHOUT PREJUDICE

**LPC ref: 18/18/18/VC05/021032**  
**LKK REF: CC4/LPC18018896/Upa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLZ 8700G

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 18 October, 2018 2:59 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: Our Ref: 18/18/18/VC05/021032 TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Dear Mei Kwan

Our Insured has not reported the accident to us yet.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 17 October, 2018 4:48 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Hsiao Tong (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: Our Ref: TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: TBA**  
**LKK REF: CC4/LPC18018896/pa3**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that this case is currently pending confirmation from TP repairer for direct settlement.

We have not authorized repairs.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 16 October, 2018 4:05 PM  
**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our Ref: TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Tuesday, 16 October 2018 3:10 PM

**To:** [ronnie.tan@firstautoworks.com.sg](mailto:ronnie.tan@firstautoworks.com.sg); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com);

Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Suhaimi <[suhaimi@firstautoworks.com.sg](mailto:suhaimi@firstautoworks.com.sg)>

**Subject:** Our Ref: TBA RE: Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

**From:** Ronnie Tan [<mailto:ronnie.tan@firstautoworks.com.sg>]

**Sent:** Tuesday, 16 October, 2018 2:28 PM

**To:** MT\_Claim\_SG

**Cc:** Suhaimi

**Subject:** Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

Date:16/102018

Notice of accident

Firstauto (KB) - Ronnie Tan/ AXA Insurance/ TP Our insured SLZ 8700G / DOA 14/10/2018

To:

Lompac Insurance BHD

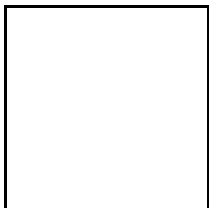
Dear Sir

We are instructed by Loh Chen Meong Gabriel to notify you of a road traffic accident on 14/10/2018 at about 16.45 hrs at Punggol Field Road / Punggol Way involving our client's/customer's vehicle registration number SLZ 8700G and vehicle registration number YM 7196H driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,

Ronnie Tan  
1<sup>st</sup> Autoworks Pte Ltd  
23 Kaki Bukit Ave 4  
#04-01 (South Wing)  
Singapore 415933  
Vicom building



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)