

LKK/IDAC

INS. CASE OWNER:

CCP/III1801

8889, 72667

LKK:

IDAC:

Surveyor:

Taufikah

DOI:

ASSIGNMENT

18/10/18

Date / Time:

18/10/18

Registered in Merimen:

18/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 8203T

Name of Insured:

UPU

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

11/10/18

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MOMODIS

KUNDAWI

JURONG WEST XI CROSS

Main of JURONG WEST

If NO, Driver Name / Age:

Lan Pui Hui

Driver Tel No.:

(V/L: YES / NO )

OI GIA REPORT:

YES / NO

TP GIA REPORT:

YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 8203T



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hitachi



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

13.11.18

SEEK FRANCHISE FOR LIABILITY

FRANCHISE APPROVE LIABILITY

STILL WSP LIABILITY CLEAR

8/8/19

File - type mandate

1/11/19

DV sent

8/1/19

File - Shupin tools

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MTH

Repair Cost:

P/P

S\$3,745.30

1

4

days Reduction:

27

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

S\$ 100

Agreed / Accepted

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

W/H

S\$ 4018.06

Loss of Rental (LOR) W/H

S\$

363.20

4

days

X #85

Loss of Use (LOU):

S\$

-

(S

x

days)

Loss of Income (LOI):

S\$

-

(S

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost:

S\$

Total:

S\$ 4389.31

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4389.31

Name 1:

Hitachi Capital Asia Pacific Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey Fee

#3000

COPY SENT  
9/10/18





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18018889/T1eb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 17-10-2018	
		Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SHC 8203T	Veh. Inspected	SLW 8267G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	17/10/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	11/10/2018	Inspection Date	18/10/2018
Survey held at	HITACHI CAPITAL (S) PTE LTD JUN TAIYO SERVICE CENTRE NO. 8 FOURTH LOK YANG ROAD SINGAPORE 629705		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

**HITACHI**  
 Inspire the Next

**TP INSURER:** India International Insurance Pte Ltd (HQ)  
**LIANG ZHENGYAO**

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	11/10/2018
Vehicle Reg. No.:	SLW8267G	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	LIANG ZHENGYAO	Driver (Insured):	LIANG ZHENGYAO
Make/Model:	HONDA SHUTTLE, 1.5 G (A)	Vehicle Reg. Date:	02/03/2018
Vehicle Colour:	BLUE	Chassis No:	GK81200976
Engine No:	L15B5461149		Tan Jie 97495747
Odometer:	10000 KM		wp
Paint Type:			18/10/18 @ 445
List Item Discount:	20.00 %		Resurvey before paint
Total Loss?	NO		sure / hitachi win
Est. Duration of Repair (day)	7		4 days
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	2,403.20
Miscellaneous Items	10.00
Labour	2,340.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (\$\$)</b>	<b>4,753.20</b>
<b>+ GST 7.00% (\$\$)</b>	<b>332.72</b>
<b>Nett Amount (\$\$)</b>	<b>5,085.92</b>

This claim is handled by: NG JIONG HOW

LKA Auto Consultants hence notify  
 the Repairer of the following:  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "without Prejudice" basis  
 • No illegal modification allowed  
 • Supplementary survey must be resurveyed and  
 is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Generated using Merimen e-Claims Internet Estimation &amp; Adjusting System

**REPAIR DETAILS****Reference****Part Source:** (Last Synchronised: 16 Oct 2018)**Parts:** N/A HONDA SHUTTLE 1.5 G (A) (Model not available in database)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** Hitachi Capital Asia Pacific Pte. Ltd/SLW8267G/16/10/2018 11:13**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear Bumper	20.00	0.00	*1,209.00 FL <i>de</i>
2	10		*Rear Bumper Clips	20.00	0.00	*55.00 FL <i>de</i>
3	2		*Rear Bumper Outer Bracket LH/RH	20.00	0.00	*70.00 FL <i>de</i>
4	1		*Rear Reverse Sensor	0	0.00	*200.00 FS <i>de</i>
5	1		*Rear Bumper Reflector Cover LH	20.00	0.00	*45.00 FL <i>de</i>
6	1		*Rear Bumper Reflector LH	20.00	0.00	*60.00 FL <i>de</i>
7	2		*Rear Bumper Reinforcement Sponge <i>2 items</i>	20.00	0.00	*170.00 FL <i>de</i>
8	1		*Tailgate	20.00	0.00	*945.00 FL <i>bl</i>
9	2		*Tailgate Hinge LH/RH	20.00	0.00	*110.00 FL <i>Ry</i>
10	1		*Honda Logo	20.00	0.00	*35.00 FL <i>de</i>
11	1		*Shuttle Logo	20.00	0.00	*55.00 FL <i>de</i>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) **2,954.00**- List Item Discount on L Items (\$\$) **550.80**Total Parts (\$\$) **2,403.20**

Hitachi Capital Asia Pacific Pte. Ltd/SLW8267G/16/10/2018 11:13. Not valid without Reference section.  
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## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	750.00
2	Putty, blend and paint affected area	New	750.00
3	Remove & reinstall 2 pieces bumper sensors	New	120.00
4	Remove & reinstall rear reverse camera	New	120.00
5	Remove & reinstall tailgate windscreen glass	New	180.00
6	Transfer Tailgate lock & mechanism to new tailgate	New	150.00
7	Conduct water seepage test	New	120.00
8	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	150.00
Gross Labour Cost (S\$)			2,340.00

Hitachi Capital Asia Pacific Pte. Ltd./SLW8267G/16/10/2018 11:13. Not valid without Reference section.  
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< END OF ESTIMATES >

**Hitachi Capital Asia Pacific Pte. Ltd. (Main Office)** Co. Reg. No. 199400399N

111 Somerset Road #11-05 Singapore 238164 Tel: (65) 6734 1222 Fax : 6734 8835  
www.hitachi-capital.com.sg

**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

**REPAIR DETAILS****Reference**

Part Source: (Last Synchronised: 31 Oct 2018)

Parts: N/A HONDA SHUTTLE 1.5 G (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SLW8267G/31/10/2018 14:03

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear Windscreen Sealant	0	0.00	*45.00 FS <i>al</i>
2	1		*Rear Windscreen Moulding	20.00	0.00	*95.00 FL <i>al</i>
Sub Total (S\$)						140.00
- List Item Discount on L Items (S\$)						19.00
Total Parts (S\$)						121.00

F=Franchise part. S=SpcNett. L=ListItemDisc.

Hitachi Capital Asia Pacific Pte. Ltd/SLW8267G/31/10/2018 14:03. Not valid without Reference section.  
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## Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			125
1	Panel beat, Cut, Weld, Re-align Damaged Part Of End Panel	New	<del>250.00</del>
Gross Labour Cost (S\$)			250.00

Hitachi Capital Asia Pacific Pte. Ltd/SLW8267G/31/10/2018 14:03. Not valid without Reference section.  
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&lt; END OF ESTIMATES &gt;

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*Signature*  
28/11



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## (SUPPLEMENTARY)

**TP INSURER:** India International Insurance Pte Ltd (HQ)  
**LIANG ZHENGYAO**

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	MCOM0015	Date of Loss:	11/10/2018
Vehicle Reg. No.:	SLW8267G	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	LIANG ZHENGYAO	Driver (Insured):	LIANG ZHENGYAO
Make/Model:	HONDA SHUTTLE, 1.5 G (A)	Vehicle Reg. Date:	02/03/2018
Vehicle Colour:	BLUE		
Engine No:	L15B5461149	Chassis No:	GK81200976
Odometer:	10000 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

**COST OF CLAIMS**

	Amount
Parts	121.00
Miscellaneous Items	0.00
Labour	250.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>371.00</b>
<b>+ GST 7.00% (S\$)</b>	<b>25.97</b>
<b>Nett Amount (S\$)</b>	<b>396.97</b>
<b>+ Previous Estimates (S\$)</b>	<b>5,085.92</b>
<b>Claim Total (S\$)</b>	<b>5,482.89</b>

Generated using Merimen e-Claims Internet Estimation & Adjusting System

3/11/18 at

## REPAIR DETAILS

### Reference

Part Source: (Last Synchronised: 16 Oct 2018)  
 Parts: N/A HONDA SHUTTLE 1.5 G (A) (Model not available in database)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: Hitachi Capital Asia Pacific Pte. Ltd/SLW8267G/16/10/2018 11:13  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*Rear Bumper	12.09	20.00	0.00
2	10		*Rear Bumper Clips	55	20.00	0.00
3	2		*Rear Bumper Outer Bracket LH/RH	70	20.00	0.00
4	1		*Rear Reverse Sensor	* 200	0	0.00
5	1		*Rear Bumper Reflector Cover LH	45	20.00	0.00
6	1		*Rear Bumper Reflector LH		20.00	0.00
7	2		*Rear Bumper Reinforcement Sponge LH	85	20.00	0.00
8	1		*Tailgate	945	20.00	0.00
9	2		*Tailgate Hinge LH/RH		20.00	0.00
10	1		*Honda Logo	35	20.00	0.00
11	1		*Shuttle Logo	55	20.00	0.00

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	2,954.00
- List Item Discount on L Items (\$\$)	550.80
Total Parts (\$\$)	2,403.20

Hitachi Capital Asia Pacific Pte. Ltd/SLW8267G/16/10/2018 11:13. Not valid without Reference section.  
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Parts - \$2499.00  
 - 20% - \$ 499.80  
\$1999.20  
 + SpcNett - \$ 200.00  
Total - \$2199.20

Supp - \$95.00  
 - 20% - \$ 19.00  
\$76.00  
 + SpcNett - \$145.00  
\$221.00  
 Labor - \$250.00  
\$371.00

case - \$10.00

Total - \$2580.20

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	750.00
2	Putty, blend and paint affected area	New	750.00
3	Remove & reinstall 2 pieces bumper sensors	New	120.00
4	Remove & reinstall rear reverse camera	New	120.00
5	Remove & reinstall tailgate windscreen glass	New	180.00
6	Transfer Tailgate lock & mechanism to new tailgate	New	150.00
7	Conduct water seepage test	New	120.00
8	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	150.00
Gross Labour Cost (S\$)			2,340.00

Hitachi Capital Asia Pacific Pte. Ltd./SLW8267G/16/10/2018 11:13. Not valid without Reference section.  
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< END OF ESTIMATES >

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**Jun Tayo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

**HITACHI**  
 Inspire the Next

 TP INSURER: India International Insurance Pte Ltd (HQ)  
 LIANG ZHENGYAO

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	11/10/2018
Vehicle Reg. No.:	SLW8267G	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	LIANG ZHENGYAO	Driver (Insured):	LIANG ZHENGYAO
Make/Model:	HONDA SHUTTLE, 1.5 G (A)	Vehicle Reg. Date:	02/03/2018
Vehicle Colour:	BLUE		
Engine No:	L15B5461149	Chassis No:	GK81200976
Odometer:	10000 KM		Tanpin 97495749 wp 18/10/18 445 Resurvey before paint sure 1/11/18 445 4 days
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	7		
Present Location:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD (HQ)		

**COST OF CLAIMS**

	Amount
Parts	2,403.20
Miscellaneous Items	10.00
Labour	2,340.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>4,753.20</b>
<b>+ GST 7.00% (S\$)</b>	<b>332.72</b>
<b>Nett Amount (S\$)</b>	<b>5,085.92</b>

This claim is handled by: NG JIONG HOW

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> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 0407E

### Vehicle Details

Vehicle No.: SLW8267G  
Vehicle to be Exported: No  
Intended Deregistration Date: 31 Oct 2018  
Vehicle Make: HONDA  
Vehicle Model: SHUTTLE 1.5G CVT  
Primary Colour: Black  
Manufacturing Year: 2017  
Engine No.: L15B5461149  
Chassis No.: GK81200976  
Maximum Power Output: 97.0 kW (130 bhp)  
Open Market Value: \$18,165.00  
Original Registration Date: 02 Mar 2018  
First Registration Date: 02 Mar 2018  
Transfer Count: 0  
Actual ARF Paid: \$8,165.00

### Intended PARF Rebate Details

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 01 Mar 2028  
PARF Rebate Amount: \$6,123.00

### Intended COE Rebate Details

COE Expiry Date: 01 Mar 2028  
COE Category: A - Car up to 1600cc & 97kW (130bhp)  
COE Period(Years): 10  
QP Paid: \$36,810.00  
COE Rebate Amount: \$34,365.00  
**Total Rebate Amount: \$40,488.00**

The information contained herein is correct as at 17 Oct 2018

OK

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Oct 2018 10:08 <a href="#">Sendback Est</a>	16 Oct 2018 11:13 <b>S\$4,753.20</b>	17 Oct 2018 08:44 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

## CLAIM SUBFOLDER DETAILS

Insured:	LIANG ZHENGYAO, ID: S9110407E		
Main Claimant:	LIANG ZHENGYAO, ID: S9110407E		
Vehicle Reg. No.:	SLW8267G	Date of Loss:	11/10/2018 00:00 - :59 [7 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	SHC8203T	Policy No. (Claimant):	
		Excess:	
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 26/10/2018]		
Driver/Custodian (Insured):	LIANG ZHENGYAO ( / Male), NRIC: S9110407E		

## ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

## ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

9-26am @ 17/10/18  
person @ jiang how  
vehicle not in

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 16 October 2018 5:25 PM  
**To:** Catherine Chong (LKK Auto)  
**Cc:** Mekavathanan Sarangapani; Sundari Nagarajan - III; Pooi Chin Han Daniel  
**Subject:** FW: SLW8267G / SHC8203T  
**Attachments:** juntaiyo@hcspl.com.sg\_20181016\_141407.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLW8267G and let us have your report urgently.

This claim will be handled by MR DANIEL

\*Kindly upload this survey request email to merimen.

Thank You.

Joel Nah

**Motor Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

---

**From:** JiongHow, Ng [mailto:jionghow.ng@hcspl.com.sg]  
**Sent:** Tuesday, 16 October, 2018 4:38 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>  
**Subject:** SLW8267G / SHC8203T

Dear all,

Please refer to above subject matter.

Attached with GIA Report and Estimate for your arrangement.

Kindly assign survey, NO.8 Fourth Lok Yang Road Singapore 629705

CAR NOT IN please call to confirm.

Please revert for direct settlement.

Please revert on the status in liability with a possibility of a direct settlement for this case within the next two (02) working days.

Regards

Ng Jiong How  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6282  
e: [jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

**HITACHI**  
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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 29 October 2018 3:16 PM  
**To:** JiongHow, Ng; Admin-D (LKKAuto); Vonn, LM Siow; Admin A  
**Cc:** assignments  
**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>

**Sent:** Monday, 29 October 2018 3:02 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Hi Asher,

Please kindly revert the liability

Thank you



Regards

Ng Jiong How  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6282  
e: [jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, October 18, 2018 5:25 PM  
**To:** Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Dear Vonn,

Thank you for the email.

Dear Asher,

Kindly assist

**FYNA Our Ref : [CC4/III18018889/eb3](#)**

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(468933)

**From:** Vonn, LM Siow [<mailto:vonnlm.siow@hcspl.com.sg>]  
**Sent:** Thursday, 18 October 2018 5:22 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>  
**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Thank you

Regards

Ng Jiong How  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6282  
e: [jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	16 Oct 2018 10:06	Clim Veh Model Changed	(205462) HONDA SHUTTLE 1.5 G (A).		[R] Ng Jiong How
2	16 Oct 2018 10:06	Clim Created	Reg No: SLW8267G. Acct Date: 2018/10/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Hitachi Capital Asia Pacific Pte. Ltd (HQ)		[R] Ng Jiong How
3	16 Oct 2018 11:13	Clim Submitted	4753.20.		[R] Ng Jiong How
4	17 Oct 2018 08:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[I] Gabriel Wee
5	17 Oct 2018 08:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/26		[I] Gabriel Wee
6	17 Oct 2018 08:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.		[I] Gabriel Wee
7	17 Oct 2018 08:54	Assignment 1st Accessed			[A] Nivitha Govindasamy
8	17 Oct 2018 09:28	Label Added	(30651):Vehicle Not In.		[A] Nivitha Govindasamy
9	17 Oct 2018 16:04	Label Added	(30653):Direct Settlement.		[A] Lau Shu Pei
10	17 Oct 2018 16:04	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID		[A] Lau Shu Pei
11	19 Oct 2018 14:05	Label Removed	(30651):Vehicle Not In.		[A] Lau Shu Pei
12	25 Oct 2018 10:47	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA 27 - QID rear-ended TP		[A] VIC ALPEH
13	26 Oct 2018 14:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/26. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice		[I] Sundari Nagarajan
14	26 Oct 2018 14:44	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice		[I] Sundari Nagarajan
15	31 Oct 2018 13:59	Clim Supp Created (S:758277)			[R] Ng Jiong How
16	31 Oct 2018 14:03	Clim Submitted (S:758277)	371.00.		[R] Ng Jiong How
17	31 Oct 2018 14:03	Adj Co Assigned (S:758277)	LKK Auto Consultants Pte Ltd (HQ):		[I] Merimen Administrator
18	01 Nov 2018 18:02	Supp Combined (S:758277)			[A] Asher Sng Rong Yi
19	13 Nov 2018 12:11	Supp Uncombined (S:758277)			[A] Asher Sng Rong Yi
20	13 Nov 2018 12:11	Supp Combined (S:758277)			[A] Asher Sng Rong Yi
21	07 May 2019 16:19	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/26. Mandate Remarks: LOD uploaded in merimen for your doing the needful		[I] Sundari Nagarajan
22	07 May 2019 16:19	Adj Mandate Set	Approved:0.00:LOD uploaded in merimen for your doing the needful		[I] Sundari Nagarajan
23	15 Aug 2019 11:27	Adj Rpt Initiated			[A] SHIAU CHAN
24	22 Aug 2019 11:17	Adj Mandate Request	Cur.Req:4378.61:PODS Liability: 100% Quantum: a)COR (w/gst): \$4,007.36 + b)LOR: \$363.80 (4 days x\$85.00+7%gst)+ c)LTA: \$7.45 = Total \$4,378.61 Vehicle Model: HONDA SHUTTLE 1.5(G) (1496cc) For your approval		[A] Chong Poh Kin
25	22 Aug 2019 16:59	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2018/10/26. Mandate Remarks: Request TP WS to issue Tax invoice for Repairs in III's favour		[I] Sundari Nagarajan
26	22 Aug 2019 16:59	Adj Mandate Set	Approved:4378.61:Request TP WS to issue Tax invoice for Repairs in III's favour		[I] Sundari Nagarajan
27	24 Sep 2019 15:49	Adj Mandate Request	Cur.Req:4390.38:Third party rejected our offer at \$4,378.61(all-in) and proposed \$4,390.38(all-in). For your mandate please.		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

### ACTIVITY

[17/10/2018 09:28] Nivitha Govindasamy:  
Please be informed vehicle not in workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1946553	16 Oct 2018 10:06:23	OD/TP Case (Repairer)	Motor	Hitachi Capital Asia Pacific Pte Ltd	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	SLW8267G		xx.xx
2245490	15 Aug 2019 11:27:58	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLW8267G	SHC8203T	11.77

## Print Received Message

This mail is associated with :

**SLW8267G (MCT18100329)**

**[SHC8203T]**

TP

LIANG ZHENGYAO

Oct 11 2018 12:00AM

[LIANG ZHENGYAO]

Hitachi Capital Asia Pacific Pte. Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 24/09/2019 16:11 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4390.38) - SLW8267G - Claim Handler: Sundari Nagarajan

Approved:4390.38:Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 1 October 2019 10:01 AM  
**To:** Jamilah, Binte MohdKassim  
**Cc:** HengCheong, Poon; 関本崇 / Sekimoto, Takashi  
**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 - LOD //LKK REF: CC4/III18018889/T1pb3  
**Attachments:** DV\_SLW8267G.pdf; III GIRO FORM.pdf

### Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,018.06
2. Loss of Rental (4days x \$85.00)(w/GST)	\$ 363.80
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 4,389.31</b>

Please duly sign the **DV** enclosed and return together with the following document to us (LKK) for our necessary action: -

- Original LOD.
- Original Repair Tax Invoice.
- Original Rental Receipt.
- Original Authorisation to Act signed by your client, Liang ZhengYao.
- GIRO FORM (if not provided to III before)

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>  
**Sent:** Monday, 2 September 2019 11:35 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** HengCheong, Poon <poonhengcheong@hcspl.com.sg>; 関本崇 / Sekimoto, Takashi <sekimoto@hcspl.com.sg>  
**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 - LOD //LKK REF: CC4/III18018889/T1pb3

Dear Hsiao Tong,

Please revise the COR to \$4,018.06 as claimed and as per attached.

Thank you & regards,  
Jamilah  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
Jun Taiyo Service Centre (Automobile Leasing & Workshop)  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6265  
e: [jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Saturday, August 31, 2019 12:33 PM  
**To:** Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>  
**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 - LOD //LKK REF: CC4/III18018889/T1pb3

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 4,007.36
2. Loss of Rental (4days x \$85.00)(w/GST)	\$ 363.80
3. LTA/GIA Search Fee	\$ 7.45
<b>Total</b>	<b>\$ 4,378.61</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, 19 August 2019 10:52 AM

**To:** Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>; C Meenachi - III <[Meenachi@iii.com.sg](mailto:Meenachi@iii.com.sg)>

**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 - LOD

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

***Hi Hsiao Tong,***

***Kindly assist.***

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>

**Sent:** Monday, 19 August 2019 10:47 AM

**To:** C Meenachi - III <[Meenachi@iii.com.sg](mailto:Meenachi@iii.com.sg)>; Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 - LOD

Hi Asher & Sundari,

Appreciate your prompt response on the settlement, please.

Thank you & regards,

Jamilah

Auto Servicing

Total Vehicle Solutions Department



Hitachi Capital Asia Pacific Pte. Ltd.  
Jun Taiyo Service Centre (Automobile Leasing & Workshop)  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6265  
e: [jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

---

**From:** C Meenachi - III <[Meenachi@iii.com.sg](mailto:Meenachi@iii.com.sg)>  
**Sent:** Tuesday, May 7, 2019 3:33 PM  
**To:** Sundari Nagarajan - III <[sundari@iii.com.sg](mailto:sundari@iii.com.sg)>; Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>  
**Cc:** 'Asher Sng (LKKAUTO)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** FW: SLW8267G / SHC8203T DOA: 11/10/2018 - LOD

*Meena*

Motor Claim Department  
India International Insurance Pte Ltd  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6073 Fax: 6224 4174



---

**From:** Jamilah, Binte MohdKassim [<mailto:jamilahbegum@hcspl.com.sg>]  
**Sent:** Tuesday, 7 May, 2019 3:20 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** C Meenachi - III <[Meenachi@iii.com.sg](mailto:Meenachi@iii.com.sg)>  
**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 - LOD

Hi Asher,

Attached fyns, please.

Appreciate early settlement.

Thank you & regards,  
Jamilah  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
Jun Taiyo Service Centre (Automobile Leasing & Workshop)  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6265  
e: [jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

---

**From:** JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>  
**Sent:** Thursday, April 25, 2019 3:47 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Jamilah, Binte

MohdKassim <jamilahbegum@hcspl.com.sg>

**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Hi Asher,

I've attached the above before paint photos and supplementary items

Thank you

Regards

Ng Jiong How  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6282  
e: [jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Thursday, April 25, 2019 2:51 PM

**To:** JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>; Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>

**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Jamilah,

Please forward the photo for the supplementary item and photo before paint.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Asher Sng (LKKAuto)

**Sent:** Monday, 29 October 2018 3:16 PM

**To:** JiongHow, Ng <jionghow.ng@hcspl.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; Admin A <admin-a@lkkauto.com>

**Cc:** assignments <assignments@lkkauto.com>

**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** JiongHow, Ng <jionghow.ng@hcspl.com.sg>

**Sent:** Monday, 29 October 2018 3:02 PM

**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** assignments <assignments@lkkauto.com>

**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Hi Asher,

Please kindly revert the liability

Thank you

Regards

Ng Jiong How

Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6282  
e: [jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, October 18, 2018 5:25 PM  
**To:** Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Dear Vonn,

Thank you for the email.

Dear Asher,

Kindly assist

**FYNA Our Ref :** [CC4/III18018889/eb3](#)

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Vonn, LM Siow [<mailto:vonnlm.siow@hcspl.com.sg>]  
**Sent:** Thursday, 18 October 2018 5:22 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>; JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>  
**Subject:** RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Dear sirs,

We refer to the subject above.

Kindly advise on the liability.

Thanks & Regards

Vonn Siow  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**  
8 Fourth Lok Yang Road Singapore 629705  
t: 6833 6274  
e: [vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)  
w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Wednesday, October 17, 2018 11:08 AM  
**To:** JiongHow, Ng <[jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)>  
**Cc:** Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>  
**Subject:** RE: SLW8267G Survey

Dear Jiong How,

Noted, with thanks.

Appointment, confirmed.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** JiongHow, Ng [<mailto:jionghow.ng@hcspl.com.sg>]  
**Sent:** Wednesday, 17 October 2018 11:05 AM  
**To:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Vonn, LM Siow <[vonnlm.siow@hcspl.com.sg](mailto:vonnlm.siow@hcspl.com.sg)>; Jamilah, Binte MohdKassim <[jamilahbegum@hcspl.com.sg](mailto:jamilahbegum@hcspl.com.sg)>  
**Subject:** SLW8267G Survey

Hi Nivitha,

I've called my insured and confirmed tomorrow survey at 4.30pm

Please let me know if is confirmed

Thank you

Regards

Ng Jiong How  
Motor Claims Advisor  
Auto Servicing  
Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.  
**Jun Taiyo Service Centre (Automobile Leasing & Workshop)**

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: [jionghow.ng@hcspl.com.sg](mailto:jionghow.ng@hcspl.com.sg)

w: [www.hitachi-capital.com.sg](http://www.hitachi-capital.com.sg)

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[www.avg.com](http://www.avg.com)

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**Hitachi Capital Asia Pacific Pte. Ltd.**  
**Jun Taiyo Service Centre**

No. 8 Fourth Lok Yang Road  
Singapore 629705

Date : 30/04/2019

India International Insurance Pte Ltd  
64 Cecil Street  
#04/#05 IOB Building  
Singapore 049711

Re : Accident involving vehicle no.: SLW8267G and vehicle no(s): SHC8203T on 11/10/2018 at Jurong West Street 71  
Junction of Jurong West Avenue 5

Dear Sir,

Reference to the above accident, we are submitting the following claims on damages to our client's vehicle caused by your insured's vehicle.

<input checked="" type="checkbox"/> Workshop repair bill (Cost of repairs) <u>TP20090262</u>	\$4,018.06
<input type="checkbox"/> Loss of use vehicle for <u>0</u> days at (\$ <u>0.00</u> /day)	
<input type="checkbox"/> Medical expenses	
<input type="checkbox"/> Surveyor report fee	
<input checked="" type="checkbox"/> Rental invoice	\$363.80
<input type="checkbox"/> Pain & suffering	
<input type="checkbox"/> Traffic police investigation fee	
<input checked="" type="checkbox"/> Search fee	\$7.45
<input type="checkbox"/> Others :	
<b>Grand Total :</b>	<b>\$4,389.31</b>

Please find the following documents enclosed,

- |  |  |
|--|--|
| <input type="checkbox"/> Accident Report                   | <input type="checkbox"/> Police Investigation Result |
| <input checked="" type="checkbox"/> Repair Bill            | <input type="checkbox"/> Medical Receipt             |
| <input checked="" type="checkbox"/> Vehicle Rental Receipt | <input type="checkbox"/> Surveyor Bill               |
| <input checked="" type="checkbox"/> Search Fee Receipt     | <input type="checkbox"/> Excess Bill                 |
| <input type="checkbox"/> My Insurance Company              |  |
| <input type="checkbox"/> Policy No                         |  |
| <input type="checkbox"/> Others                            |  |

We look forward to your settlement within 30 days failing which you have to bear all costs incurred for engaging a solicitor to enable us to recover full settlement from your company.

Thank you.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.



TAKASHI SEKIMOTO (MR)  
Manager

Hitachi Capital Asia Pacific Pte. Ltd.

# AUTHORISATION TO ACT

I/We Liang Zheng Yao of S9110407E  
owner of SLW82676 hereby  
authorized **HITACHI CAPITAL ASIA PACIFIC PTE LTD**, ("The Workshop") to act for me/us with  
respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle number  
SLW82676 that was damaged pursuant to the accident occurred on 11/10/2018 at  
Jurong West St 71 Junction of Jurong West Ave 5 involving vehicle number  
SHL02031

I/We further authorise the Workshop to settle my/our above mentioned claim in a manner that they deem  
fit and **The Workshop** is further authorised to receive payment further to settlement of my/our claim with  
payment cheque being made in favour of **HITACHI CAPITAL ASIA PACIFIC PTE LTD**.

The settlement **The Workshop** may reach on my/our behalf is on without prejudice and without admission  
of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that **The Workshop** may disclose or  
share my personal data to any authorized service providers whom **The Workshop** would necessarily need  
to cooperate, interact or work in one way or another in serving me or meeting my requests.

*If I/we are not able to recover full amount for the repair cost from the 3<sup>rd</sup> Party's Insurance Company  
in 6 (six) months time from Invoice Date, **HITACHI CAPITAL ASIA PACIFIC PTE LTD (HCAP)**  
shall bill to you/your Company for the balance/full amount of the repair cost. **HCAP** will close this  
case without prior notice If we are unable to recover within 2 years.*

☐ I/We understood the explanation done by **HCAP**

Dated this 18 day of 10 (month) 2018 (signature)

  
Signed by Claimant  
(with Co's stamp for vehicle under Co's name)

  
Signed by: **Hitachi Capital Asia Pacific Pte Ltd**



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

#### III-Direct Settlement (PODS)

India Ref: MCT18100329  
Claimant Ref: SLW8267G

We/I, Hitachi Capital Asia Pacific Pte. Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,018.06 (repair cost), S\$ 363.80 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLW8267G that was damaged pursuant to the accident which occurred on 11/10/2018 (date) at Jurong West St 71 Junction of Jurong West Ave 5 (location) involving vehicle no. SHC8203T (insured vehicle). This is pursuant to the inspection conducted on 18/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIANG ZHENGYAO ("the third party claimant") of vehicle no. SLW8267G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLW8267G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,389.31 to Hitachi Capital Asia Pacific Pte. Ltd

Dated this 1 day of October 20 19

CLAIMANT: HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

Signature: [Signature]

TAKASHI SEKIMOTO (MRT)  
Signed by "the workshop" (with chop)  
Senior Manager  
Auto Servicing  
Total Vehicle Solutions Department

Name: Total Vehicle Solutions Department

NRIC: 199400349120

Address: 8 Fourth Lok Yang Rd

S 629705

Nationality: Japanese

Occupation: Senior Manager

WITNESS:

Signature: [Signature]



MTH

Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**Hitachi Capital Asia Pacific Pte. Ltd.**  
**Jun Taiyo Service Centre**

No. 8 Fourth Lok Yang Road Singapore 629705  
Tel: 64663022 Fax: 68966591  
Co.Reg.No. 199400399N GST Reg. No. M2-0118999-3

**TAX INVOICE**

M/S : India International Insurance Pte Ltd  
64 Cecil Street  
#04/#05 IOB Building  
Singapore 049711

Attn : Motor Claim Dept

Invoice No : TP20090262  
Accident Date : 11/10/2018  
Veh Regn : SLW8267G  
Model : H/Shuttle 1.5G - WP2/3/18-  
1/3/23 AC WEF04/2018(2x)  
Date : 30/04/2019  
Terms : 0 days  
Due Date : 30/04/2019  
Your Insured : SHC8203T  
Total Pages : 1 / 1

**1. Body Repair**

**Parts & Labour Charges**

Qty	S\$Unit	S\$Amt	S\$Labor
1 Parts			2,445.20
2 Labour			1,300.00
3 Merimen On Line			10.00

SubTotal : 0.00 3,755.20

Grand Total : 3,755.20

Add 7 % GST : 262.86

**Net Total After GST : 4,018.06**

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :  
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

  
TAKASHI SEKIMOTO (MR)  
Manager  
Auto Servicing  
Total Vehicle Insurance Department

Service Manager

Job done by :

**Hitachi Capital Asia Pacific Pte. Ltd.**

**Jun Taiyo Service Centre**

No. 8 Fourth Lok Yang Road Singapore 629705

Tel: 64663022

Fax: 68966591

Co.Reg.No. 199400399N

GST Reg. No. M2-0118999-3

**TAX INVOICE**

M/S : Mr Liang Zheng Yao  
Blk 702 Jurong West St 71  
#07-08  
Singapore 640702

Attn : Mr Liang Zheng Yao

Invoice No : NR40090263  
Accident Date : 11/10/2018  
Veh Regn : SLW8267G  
Model : H/Shuttle 1.5G - WP2/3/18-  
1/3/23 AC WEF12/2018(2x)  
Date : 30/04/2019  
Terms : 0 days  
Due Date : 30/04/2019  
Your Insured : SHC8203T  
Total Pages : 1 / 1

**1. Rental Fee**

1 Rental of SJW6321U for 4 days

Qty	S\$Unit	S\$Amt	S\$Labor
-----	---------	--------	----------

4.00	85.00	340.00	
------	-------	--------	--

SubTotal :	340.00	0.00
------------	--------	------

Grand Total : 340.00

Add 7 % GST : 23.80

**Net Total After GST : 363.80**

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :  
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.



TAKASHI SEKIMOTO (MR)

Manager

Auto Servicing

Truck/Machine/Service Department

Service Manager

Job done by :

## Replacement Vehicle Report

### Particulars of Hirer

Name: Mr Liang Zheng Yao  
 Company's Name: Mr Liang Zheng Yao  
 Address: Blk 702 Jurong West St 71 #07-08 Singapore 640702  
 Vehicle No: SLW8267G  
 Tel: 94885569  
 Fax: 94885569 / 98559573

### Vehicle Particulars

Vehicle No: SJW6321U  
 Maker: Nissan  
 Model: Teana 2.0

Reason for Replacement:

- ☒ Accident  
☐ Repair  
☐ Others

### OUT

Petrol: 100

Date: 30/10/2018  
 Time: 0920hrs  
 Mileage (km): 22659  
 No of Keys (pcs): 1

50

0

### IN

Petrol: 100

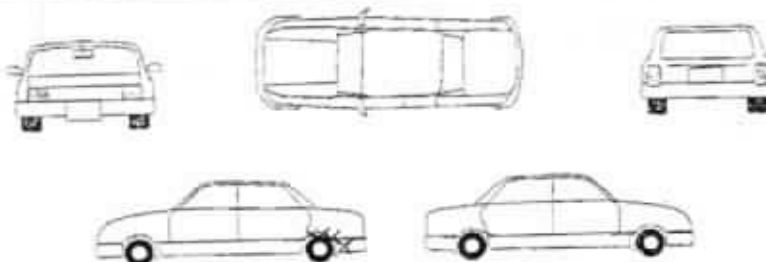
Date: 31/11/18  
 Time: 1615  
 Mileage (km): 22739  
 No of Keys (pcs): 2

50

0

Others:

Mark "X" on Damage Parts



I hereby confirm our acceptance:

Name: LIANG ZHENG YAO  
 HP: 94885569



For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd.

Name: LIANG ZHENG YAO  
 HP: 98559573



For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd.

- Excess \$1,000 in Singapore / \$1,500 in Malaysia. Additional Excess of \$3,000 for young driver age 25 years & below or driving license less than 2 years.
- In case of vehicle's Insurance is under Third Party only. Excess is to cover for any third party damage or injury claims.
- The Lessee shall be responsible for same petrol level (\$25.00 / quarter) and all traffic offences.

Others:

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Oct 2018 / 10:03:42

Receipt Date/Time : 16 Oct 2018 / 10:02:53

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-181016-000466

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SHC8203T

As at 11 Oct 2018/08:20:00

Insurance Co: INDIA INTL INS PTE LTD

1 Insurance Enquiry - SHC8203T

Enquiry Fee

20181016100150241534

7.00	0.49	7.49
------	------	------

**Sub-Total**

7.00	0.49	7.49
------	------	------

**Total Before Rounding**

7.00	0.49	7.49
------	------	------

**Rounding Difference**

		0.04
--	--	------

**Total Amount Payable**

		7.45
--	--	------

**Paid By**

xxxxxxxxxxxx5966

Credit Card: Visa  
/MasterCard

		7.45
--	--	------

**Total**

		7.45
--	--	------

**Cash Change**

		0.00
--	--	------

**Tendered Amount**

		7.45
--	--	------

**Excess Refundable Amount**

		0.00
--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Oct 2018 <a href="#">Sendback Est</a>	16 Oct 2018 11:13 <b>S\$4,753.20</b>	17 Oct 2018 08:44 <a href="#">Edit Adj Rpt</a>	<b>S\$3,755.20</b> <a href="#">Edit Estimates</a>	<b>S\$3,755.20</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
Supp #1	31 Oct 2018 13:59	31 Oct 2018 14:03 <b>S\$371.00</b>	31 Oct 2018 14:03			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	LIANG ZHENGYAO, ID: S9110407E								
Vehicle Reg. No.:	SLW8267G	Date of Loss:	11/10/2018 00:00 - :59 [7 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18100329	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC8203T	Policy No. (Claimant):	10815833						
		Excess:							
Repairer:	Hitachi Capital Asia Pacific Pte. Ltd (HQ) No 8 Fourth Lok Yang Road, 629705 Pioneer - Tel: 64663022								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 26/10/2018]								
Driver/Custodian (Insured):	LIANG ZHENGYAO ( / Male) , NRIC: S9110407E Email:								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
<ul style="list-style-type: none"> <li>• III_SG (24/09/2019): Alert - Adj Mandate Approved (S\$4390.38) - SLW8267G - Claim Handler: Sundari Nag...</li> <li>• III_SG (22/08/2019): Alert - Adj Mandate Approved (S\$4378.61) - SLW8267G - Claim Handler: Sundari Nag...</li> <li>• III_SG (07/05/2019): Alert - Adj Mandate Approved (S\$0.00) - SLW8267G - Claim Handler: Sundari Nagara...</li> <li>• III_SG (26/10/2018): Alert - Adj Mandate Approved (S\$0.00) - SLW8267G - Claim Handler: Sundari Nagara...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

SLW8267G (MCT18100329)  
[SHC8203T]  
TP  
LIANG ZHENGYAO  
Oct 11 2018 12:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Hitachi Capital Asia Pacific Pte. Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports

1 per page

No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	16/10/18 11:13	Repairer Estimates	Load HTM	
2	31/10/18 14:03	Repairer Estimates Suppl. #1	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/08/19 16:28	Odometer Reading	Load JPG	
2	08/08/19 16:28	Chassis Number	Load JPG	
3	08/08/19 16:28	General View	Load JPG	
4	08/08/19 16:28	General View	Load JPG	
5	08/08/19 16:28	General View	Load JPG	
6	08/08/19 16:28	General View	Load JPG	
7	08/08/19 16:28	General View	Load JPG	
8	08/08/19 16:28	General View	Load JPG	
9	08/08/19 16:28	General View	Load JPG	
10	08/08/19 16:28	General View	Load JPG	
11	08/08/19 16:28	General View	Load JPG	
12	08/08/19 16:28	General View	Load JPG	
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19	08/08/19 16:28	General View	Load JPG	
20	08/08/19 16:28	General View	Load JPG	
21	08/08/19 16:28	General View	Load JPG	
22	08/08/19 16:28	General View	Load JPG	
23	08/08/19 16:28	General View	Load JPG	
24	08/08/19 16:28	General View	Load JPG	
25	08/08/19 16:28	General View	Load JPG	
26	08/08/19 16:28	General View	Load JPG	

Documentation

1 per page

No	Finalized On	Hitachi Capital Asia Pacific Pte. Ltd (HQ)	Thumbnail	Print
1	16/10/18 11:12	Driver's NRIC	Load TIF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	17/10/18 08:41	Singapore Accident Statement	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/10/18 17:28	TP ESTIMATE- MARKED	Load PDF	
2	21/08/19 16:36	WORKSHOP INVOICE	Load PDF	
3	21/08/19 16:36	RENTAL RECEIPT	Load PDF	
4	21/08/19 16:36	LTA SEARCH	Load PDF	
5	21/08/19 16:36	LOD	Load PDF	
6	10/10/19 10:52	AUTHORISATION TO ACT FORM	Load PDF	
7	10/10/19 10:52	DISCHARGE VOUCHER	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			



## LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18018889/T1PB3Q2

Date: 10/10/2019

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No : SLW8267G Insured Vehicle No : SHC8203T  
 Date of Loss: 11/10/2018 Nature of Claim: TP Claim No: MCT18100329

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLW8267G  
 Make & Model: HONDA SHUTTLE, 1.5 G (A) Engine No: L15B5461149  
 Reg. Date: 02/03/2018 (Man. Year: 2017) Chassis No: GK81200976  
 Colour: Black Odometer: 10188 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,524.20	2,320.20	204.00	8.08
Miscellaneous Items	10.00	11.00	-1.00	-10.00
Labour	2,590.00	1,425.00	1,165.00	44.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,124.20</b>	<b>3,756.20</b>	<b>1,368.00</b>	<b>26.70</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,755.20</b>		
(S\$)	5,124.20	3,755.20	1,369.00	26.72
+ GST 7.00/7.00% (S\$)	358.69	262.86	95.83	26.72
<b>Nett Amount (S\$)</b>	<b>5,482.89</b>	<b>4,018.06</b>	<b>1,464.83</b>	<b>26.72</b>
+ Car Rental (4.0 x S\$85.00/day + 7.00% GST) (S\$)		363.80		
+ Doc/Search Fee (S\$)		7.45		
<b>Nett Liability (S\$)</b>		<b>4,389.31</b>		

## INSPECTION

Date of Assignment: 17/10/2018 Present Location: Hitachi Capital Asia Pacific Pte. Ltd (HQ)  
 Date Inspected: 18/10/2018 Inspected At: Hitachi Capital Asia Pacific Pte. Ltd (HQ)  
 No 8 Fourth Lok Yang Road  
 Singapore 629705  
 Estimated Period of Repair: 4.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 21 Aug 2019)	
<b>Parts:</b>	N/A	HONDA SHUTTLE 1.5 G (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLW8267G)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Rear Bumper	Deformed	1,209.00 FL	*1,209.00 FL
2	10		*Rear Bumper Clips	Necessary	55.00 FL	*55.00 FL
3	2		*Rear Bumper Outer Bracket LH/RH	Necessary	70.00 FL	*70.00 FL
4	1		*Rear Reverse Sensor	Not Working	200.00 FS	*200.00 FS
5	1		*Rear Bumper Reflector Cover LH	Cut	45.00 FL	*45.00 FL
6	1		*Rear Bumper Reflector LH	Not Necessary	60.00 FL	*- FL
7	2		*Rear Bumper Reinforcement Sponge	N/S Deformed	170.00 FL	*85.00 FL
8	1		*Tailgate	Bent	945.00 FL	*945.00 FL
9	2		*Tailgate Hinge LH/RH	Repair	110.00 FL	*- FL
10	1		*Honda Logo	Necessary	35.00 FL	*35.00 FL
11	1		*Shuttle Logo	Necessary	55.00 FL	*55.00 FL
<b>Supplementary #1</b>						
12	1		*Rear Windscreen Sealant	Necessary	45.00 FS	*45.00 FS
13	1		*Rear Windscreen Moulding	Necessary	95.00 FL	*95.00 FL
					<b>Sub Total (\$\$)</b>	<b>3,094.00</b>
					<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>569.80</b>
					<b>Total Parts (\$\$)</b>	<b>2,524.20</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	11.00
Sub Total (S\$)			10.00	11.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	Panel beat, cut, weld, re-align & replace damaged parts of affected area	New	750.00	500.00
2	Putty, blend and paint affected area	New	750.00	500.00
3	Remove & reinstall 2 pieces bumper sensors	New	120.00	30.00
4	Remove & reinstall rear reverse camera	New	120.00	30.00
5	Remove & reinstall tailgate windscreen glass	New	180.00	120.00
6	Transfer Tailgate lock & mechanism to new tailgate	New	150.00	60.00
7	Conduct water seepage test	New	120.00	20.00
8	Remove & re-install rear trim compartment to facilitate cutting and repairing work	New	150.00	40.00
<u>Supplementary #1</u>				
<u>Labour Items</u>				
9	Panel beat, Cut, Weld, Re-align Damaged Part Of End Panel	New	250.00	125.00
Gross Labour Cost (S\$)			2,590.00	1,425.00

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;