Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Monday, 29 October 2018 3:16 PM

To: JiongHow, Ng; Admin-D (LKKAuto); Vonn, LM Siow; Admin A

Cc: assignments

Subject: RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: JiongHow, Ng <jionghow.ng@hcspl.com.sg>

Sent: Monday, 29 October 2018 3:02 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; Admin A <admin-

a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Hi Asher,

Please kindly revert the liability

Thank you

Regards

Ng Jiong How Motor Claims Advisor Auto Servicing Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: jionghow.ng@hcspl.com.sg w: www.hitachi-capital.com.sg

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From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Thursday, October 18, 2018 5:25 PM

To: Vonn, LM Siow < vonnlm.siow@hcspl.com.sg; Admin A < admin-a@lkkauto.com; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Cc: JiongHow, Ng <jionghow.ng@hcspl.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Dear Vonn,

Thank you for the email.

Dear Asher,

Kindly assist

FYNA Our Ref : <u>CC4/III18018889/eb3</u>

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vonn, LM Siow [mailto:vonnlm.siow@hcspl.com.sg]

Sent: Thursday, 18 October 2018 5:22 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Jamilah, Binte MohdKassim < jamilahbegum@hcspl.com.sg>; JiongHow, Ng < jionghow.ng@hcspl.com.sg>

Subject: RE: SLW8267G / SHC8203T DOA: 11/10/2018 LIABILITY

Dear sirs,

We refer to the subject above.

Kindly advise on the liability.

Thanks & Regards

Vonn Siow Motor Claims Advisor Auto Servicing Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6274

e: vonnlm.siow@hcspl.com.sg w: www.hitachi-capital.com.sg

From: Admin-D (LKKAuto) admin-d@lkkauto.com>
Sent: Wednesday, October 17, 2018 11:08 AM
To: JiongHow, Ng jionghow.ng@hcspl.com.sg>

Cc: Vonn, LM Siow <vonnlm.siow@hcspl.com.sg>; Jamilah, Binte MohdKassim <jamilahbegum@hcspl.com.sg>

Subject: RE: SLW8267G Survey

Dear Jiong How,

Noted, with thanks.

Appointment, confirmed.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JiongHow, Ng [mailto:jionghow.ng@hcspl.com.sg]

Sent: Wednesday, 17 October 2018 11:05 AM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: Vonn, LM Siow < vonnlm.siow@hcspl.com.sg>; Jamilah, Binte MohdKassim < jamilahbegum@hcspl.com.sg>

Subject: SLW8267G Survey

Hi Nivitha.

I've called my insured and confirmed tomorrow survey at 4.30pm

Please let me know if is confirmed

Thank you

Regards

Ng Jiong How Motor Claims Advisor Auto Servicing Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

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