

INS. CASE OWNER:

Surveyor:

DOI:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

(V/L) YES / NO

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

20/10/18

SHD 5002 X - X ; 6088482 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(days)

Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Addeline

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. : 26.

Repair Cost:

S\$ 3300.00

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$ 450.00

(\$ 90 x 5

days)

Loss of Income (LOI):

S\$

(\$ x

days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost:

S\$

Total:

S\$ 3757.45

Global Sum S\$: 3700.00

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

S\$ 3700.00

Name 1:

Lee Kuan Hsia Motor Service

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Email ☐ Call ☐Email ☐ Call ☐

If NO or B 28, Ass. Lin:

Surveyor: NAT

REF:

AXA

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: _____
at Workshop m/s _____
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 32K
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 5 days Res.: Yes or No
Lum Sum: 20 % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: EU 8848E Yr Regn: 14 JAN 2011
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____
Make: SUBARU FORESTER 2.0X c.c. 1,994
Colour: WHITE A/C: Insured / Std / NI / NA
Sp. Reading: 284,795 T/Radio: Insured / Std / NI / NA
Eng/No: _____
Cr/No: JF1SH5KKA6040588
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Modl: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 235/50 R18
R: 11
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or _____
Front: _____ Rear: _____
R/Bal. 6 mm R/Bal. 6 mm
L/Bal. 6 mm L/Bal. 6 mm
D.O.A. 14/10/13 U.O.I. 18/10/18
Survey held at LEE KWAN HUA
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	<u>MV 32K</u>
	<u>COE REBATE 322,01.00</u>
	<u>Margin for Repair \$5K-86-K</u>
	<u>115 \$ 33W (Reb 3138 / 49%)</u>

Date/Time, File Pass to? ☐ : Preli. Report
☐ : Final Report
1) _____
Date/Time, File Return to? _____
2) _____

Report Format: _____
Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____
Resurvey No. of Trip: _____ Survey Fee: _____
Transportation: _____
Add Fee: ☐ : Site Insp (\$ _____) S + RS \$ _____
☐ : Interview (\$ _____) Photos _____
☐ : Tech. Invs (\$ _____) Others _____
☐ : Weekend (\$ _____)
TOTAL _____

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050
Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712
Business Reg. No: 36463500B

M/s: **AXA INSURANCE SINGAPORE PTE LTD**
8 SHENTON WAY #27-10
Singapore 068811

Motor Claim Dept

Vehicle number : **EU 8848 Z**
Make/Model : **SUBARU FORESTER 2.0 X**
Date of accident : **14.10.2018**
Claim Type : **TP Claim**

Accident involving EU 8848 Z & SHD 5002 X along ORCHARD ROAD on 14.10.2018.

Re: Estimate

1.	1 pc	Front bonnet	\$	776.00	DD
2.	1 pc	Front headlamp LH	\$	1,007.00	CRK
3.	1 pc	Front headlamp lower bracket	\$	44.00	CRK
4.	1 pc	Front mudguard LH	\$	320.00	DD
5.	1 pc	Front bumper	\$	620.00	CRK
6.	1 pc	Front bumper reinforcement	\$	288.00	Xnn
7.	1 pc	Front bumper fog lamp LH	\$	323.00	Xnn
8.	14 pcs	Front bumper clips	\$	28.00	NEC
9.	1 pc	Front bumper corner bracket LH	\$	15.00	Xnn
10.	1 pc	Front mudguard inner shield LH	\$	104.00	Xnn
11.	1 pc	Front water tank LH	\$	93.00	DD
12.	1 pc	Front grille	\$	600.00	CRK
13.	1 pc	Front bonnet lock	\$	60.00	Xnn
			\$	4,278.00	
To towing services			\$	80.00	XNN
To wiring services			\$	80.00	30
To alignment			\$	120.00	60
To Replace & Repair Labour Charge			\$	880.00	200 550
To Putty & Spray Painting			\$	1,000.00	600
Total			\$	6,438.00	

Yours Faithfully,

李光華 廖曉輝

LEE KUAN HWA MOTOR SERVICE
39, Westwood Avenue, Singapore 648719
TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

Date: 17.10.2018

Under the condition of insurance policy, the Re insurer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

[» Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details	
Vehicle No:	ELBB4BZ
Vehicle Type:	N19 - Passenger (C) Company Station Wagon (Single Rate)
Vehicle Attachment S:	No Attachment
Vehicle Scheme:	Normal
Vehicle Make:	Subaru
Vehicle Model:	FORESTER 2.0i AWD 4AT D-4iRBAGS
Chassis No:	JF1SH5K35AG040588
Propellant:	Petrol
Engine No:	EJ25D997569
Engine Capacity:	1994 cc
Maximum Power Output:	110.0 kW (147 bhp)
Maximum Laden Weight:	1750 kg
Unladen Weight:	1485 kg
Year Of Manufacture:	2010
Original Registration Date:	14 Jan 2011
Lifespan Expiry Date:	-
COE Category:	E - Open Category
Quota Premium:	\$49,890.00
COE Expiry Date:	13 Jan 2021
Road Tax Expiry Date:	13 Jul 2019
PARF Eligibility Expiry Date:	13 Jan 2021
Inspection Due Date:	13 Jan 2020
Intended Transfer Date:	18 Oct 2018
CO2 Emission:	-
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-

Late renewal fee(s) will be imposed if road tax / lay-up has expired. Please see Enquire Road Tax Feeable for fee(s) payable.
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Transfer Fee:	25.00	-	25.00
Total Amount Payable:			25.00

You may print this page for reference.

[OK](#) [Print](#)

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 2683E

Vehicle Details

Vehicle No: EL884BZ

Vehicle to be Exported: No

Intended Deregistration Date: 18 Oct 2018

Vehicle Make: SUBARU

Vehicle Model: FORESTER 2.0i AWD 4AT DOORBAGS

Primary Colour: White

Manufacturing Year: 2010

Engine No: EJ20D997669

Chassis No: JF15H15A35AG040588

Maximum Power Output: 110.0 kW (1473hp)

Open Market Value: \$19,152.00

Original Registration Date: 14 Jan 2011

First Registration Date: 14 Jan 2011

Transfer Count: 1

Actual APF Paid: \$19,152.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 13 Jan 2021

PARF Rebate Amount: \$11,491.00

Intended COE Rebate Details

COE Expiry Date: 13 Jan 2021

COE Category: E - Open Category

COE Period (Years): 10

QF Fact: \$49,890.00

COE Rebate Amount: \$10,730.00

Total Rebate Amount: \$22,301.00

The information contained herein is correct as at 18 Oct 2018

OK

Post an Advertisement
Sell it yourself! Advertise it at just
\$58 until it's SOLD!

[Post an Ad](#)
[Advertiser Login](#)
[Ways of Selling](#)

2011 Nissan Calashar Selling \$44800



One Downpayment, 4 Months, 0% Interest
Agent Starline AG, Ltd
Customer: Cheong Si Mui
Net Link Partners [View Ad](#)

Lake View Credit Pte Ltd

[View our cars](#)

- > Low prices guaranteed
- > Specialist in Japanese cars
- > Easy loan approval
- > All terms are negotiable

Browse by Category

Sort by Date Posted

20 results/page

6 vehicles

Subaru Forester

Advanced Search

Search Selection

Make: Model: Price: Depreciation: Reg Date: Eng Cap: Mileage: Veh Type: Status:

Subaru Forester Any Any **2011** Any Any Any **Available**



Subaru Forester 2.0X \$35,800 \$9,620 /yr 15-Jul-2011 1,994 cc 118,000 km SUV Available

3 Months Warranty From Our In-house Workshop, Limited Time Promo Interest Rate At 2.28%, Road Tax Till Jan/2019, Original Condition, Accident Free, Bank Loan In House Loan Available. Trade In Welcom...

Posted: 17-Oct-2018 Tags: 2011 Subaru Forester, 2011 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, Forester, Used Subaru



Subaru Forester 2.0X \$36,888 \$10,550 /yr 26-May-2011 1,994 cc 132,000 km SUV Available

\$6K Drive Away! Agent Maintained! Excellent Condition, 100% Accident Free! Bank Loan Available, Interests Rate At Only 2.28%! In House Loan Available With Low Down-Payment, Cheap Insurance Of Your Cho...

Posted: 17-Oct-2018 Tags: 2011 Subaru Forester, 2011 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, Forester, Used Subaru



Subaru Forester 2.0X \$35,800 \$10,670 /yr 15-Apr-2011 1,994 cc - SUV Available

0% Down Payment. 100% Accident-Free, Subaru Forester 2.0 In The Market With Well Maintained And Well Taken Care By Owner Since Day One. Spacious Interior/Excellent Condition.

Benefit Auto Enterprise Pte Ltd

Posted: 11-Oct-2018 Tags: 2011 Subaru Forester, 2011 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, Forester, Used Subaru



Subaru Forester 2.0X \$36,300 \$10,800 /yr 14-Apr-2011 1,994 cc 138,168 km SUV Available

1 Owner Only. Brand New Pearl White Paintwork. 100% Accident Free. STA/VICOM Inspection Welcome. No Repairs Needed. Flexible Bank And In House High Loan Available At Low Interest Rate, 6 Months Certif...

Imperium Car Motor Pte Ltd

Posted: 10-Oct-2018 Tags: 2011 Subaru Forester, 2011 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, Forester, Used Subaru



Sharper and safer Subaru Forester

Sharper to drive, more comfortable and more spacious than before. Is there anything not to like about the new fifth generation Subaru Forester?

[Read this article](#)



Subaru Forester 2.5XT \$41,800 \$11,450 /yr 27-May-2011 2,457 cc 98,000 km SUV Available

100% Loan Available, 1 Owner, Serviced By Agent, Ex-Bankruptcy And Bad Credit Welcome, High Trade In.

Faster Auto Trading

Posted: 05-Oct-2018 Tags: 2011 Subaru Forester, 2011 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, Forester, Used Subaru



Subaru Forester 2.5XT \$49,888 \$12,140 /yr 11-Nov-2011 2,457 cc 79,980 km SUV Available

Perfect Registration Date, 11.11.11. Very Auspicious Number For The Most Popular SUV From Subaru. Low Mileage Coupled With Fully Maintained By MotorImage, Well Serviced And Showroom Condition. One Of ...

Yes Motoring

Posted: 29-Sep-2018 Tags: 2011 Subaru Forester, 2011 subaru forester, Subaru Forester, subaru forester, Subaru, Forester, Forester, Used Subaru

Save this search criteria, to get email alerts whenever a match is found.

Make: Model: Price: Depreciation: Reg Date: Eng Cap: Mileage: Veh Type: Status:

For old advertisements, view **Expired ads**

20 results/page

◀ Service Request Details

Claim

S8M00ZEM

Reference

None 

Loss Date

October 14, 2018

Request Date

October 16, 2018

Due Date

October 23, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

16/10/2018 @ 1:35pm
Grew Chen. veh not in

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

EU8848Z

Make

TPVD SUBARU

Model

FORESTER-2.0

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD

No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Hsiao Tong (LKKAUTO)

From: kuanhwa@singnet.com.sg
Sent: Wednesday, 16 January 2019 1:31 PM
To: Hsiao Tong (LKKAUTO)
Subject: Fw: EU 8848 Z (Photos & Finalise)
Attachments: DSCF5249.JPG; DSCF5250.JPG; DSCF5232.JPG; DSCF5236.JPG;
70fbc5c7-61c6-4519-86d0-107ddab980fe.jpg

Dear Hsiao Tong,

As spoken to you before, i didn't get respond. Kindly help to revert. Thank you.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: kuanhwa@singnet.com.sg
Sent: Friday, November 16, 2018 3:20 PM
To: naz@lkkauto.com
Cc: Hsiao Tong
Subject: Fw: EU 8848 Z (Photos & Finalise)

Dear Naz, please revert. Thank you.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: kuanhwa@singnet.com.sg
Sent: Monday, November 05, 2018 4:51 PM
To: naz@lkkauto.com
Subject: Fw: EU 8848 Z (Photos & Finalise)

Re-send, Kindly revert. Thank you.

From: kuanhwa@singnet.com.sg
Sent: Monday, October 29, 2018 2:44 PM
To: naz@lkkauto.com
Subject: Fw: EU 8848 Z (Photos & Finalise)

Re-send, Kindly revert. Thank you.

From: kuanhwa@singnet.com.sg
Sent: Monday, October 22, 2018 2:04 PM
To: naz@lkkauto.com
Subject: EU 8848 Z (Photos & Finalise)

Dear Naz,

Please refer to the question mark photo item no: 3, and no: 12, the rest of the question mark item is fine.

As well as the photo after paint.

As per my calculation, kindly please confirm lump sum repair cost \$\$3,380?

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798



<MANDATE IA> - S8M00ZEM [ACCIDENT INVOLVING SHD 5002X(OI) & EU 8848Z(TP) ON 14/10/2018]

Type

🔗 Question

Message

Liability: 100%. Insured's passenger opened door and collided onto third party vehicle. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$4,057.49(if claim LOU) -\$4,337.49(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 04 Feb 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No: 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 4/2/2019

Survey Details:

Date of loss	14-Oct-18
Date of appointment	16-Oct-18
Date of survey	18-Oct-18
Location of survey	LEE KUAN HWA MOTOR SERVICE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	EU8848Z
Make and Model	SUBARU FORESTER 2.0X - 1994cc
Date of registration	14-Jan-11
Excess	
Market Value	\$ 32,000.00
Parf Rebate	\$ 22,201.00
Nett Loss	\$ 9,799.00

Repair details:

Initial Estimate	6,438.00
------------------	----------

Proposed/Revised repair cost:

Parts	\$ 2,790.40
Check items (estimate)	NIL
Labour	\$ 1,440.00
Total	\$ 4,230.40
Lump Sum(if applicable)	\$ 3,350.00

Number of days for repair	<u>5 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 3,350.00	\$ 3,350.00
Loss of use (7days x \$100)	\$ 700.00	NIL
Loss of rental (7days x \$140.00)	NIL	980
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	7.49
Others	NIL	NIL
Proposed Total	\$ 4,057.49	\$ 4,337.49



Re:<MANDATE IA> - S8M00ZEM [ACCIDENT INVOLVING SHD 5002X(OI) & EU 8848Z(TP) ON 14/10/2018]

Type

Question

Message

PLS PROCEED FOR SETTLEMENT AS FOLLOWS: COR \$3,394.58 (W/GST) LOR \$980 LTA \$7.49 TOTAL \$4,382.07

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 25 February 2019 11:57 AM
To: 'kuanhwa@singnet.com.sg'
Cc: Naz (LKKAuto); Admin A
Subject: RE: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Without Prejudice

Dear Sirs/Mdm,

For repair cost, we have our principal instruction to offer **L/sum \$3,150.00** with **5** repair days.

Please confirm acceptance.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>

Sent: Wednesday, 20 February 2019 1:57 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: EU 8848 Z (Photos & Finalise)

Dear Naz,

Please finalise with me. I still have not receive a reply.

Please refer to the question mark photo item no: 3, and no: 12, the rest of the question mark item is fine.

As well as the photo after paint.

As per my calculation, kindly please confirm lump sum repair cost **\$\$3,380?**

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 11 March 2019 2:22 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 75390, vehicle number EU8848Z

Report Remarks Entry - CC4/ASM18018888/Npa3

Remarks

Remarks	GST - 11/3/19 9:01 AM ***Message COR \$3,100.00 BEFORE CHAN Kian Chuan	
<input type="button" value="Add"/>		

New remarks Added

Remarks 1	By
<input type="checkbox"/> EU 8848Z ; SHD 5002X	HMK
<input type="checkbox"/> EST : \$6438 --- SUR : NAZ --- WKSP : LEE KUAN HWA MOTOR SERVICE	HMK
<input type="checkbox"/> 8M00ZEM // 75390 // KC	HMK

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)

Sent: Monday, 11 March, 2019 9:32 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 75390, vehicle number EU8848Z

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]

Sent: Monday, 11 March 2019 9:02 AM

To: admin-d@lkkauto.com

Subject: New message for service request 75390, vehicle number EU8848Z

AXA Insurance has sent you a message for claim number S8M00ZEM.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.

<https://www.avg.com>



RE: Re:RE: Re:<MANDATE IA> - S8M00ZEM [ACCIDENT INVOLVING SHD 5002X(OI) & EU 8848Z(TP) ON 14/10/2018]

Type

🔗 Question

Message

Hi, For COR, third party rejected our offer at \$3,100.00(Before GST) and proposed \$3,350.00(before GST). Kindly let us have your further instruction. Hsiao Tong - 23 March 2019

Reply



Re:RE: Re:RE: Re:<MANDATE IA> - S8M00ZEM
[ACCIDENT INVOLVING SHD 5002X(OI) & EU 8848Z(TP)
ON 14/10/2018]

Type

🔗 Question

Message

global settlement not exceeding \$4,500.00

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Sunday, 31 March 2019 1:54 PM
To: 'kuanhwa@singnet.com.sg'
Cc: Naz (LKKAUTO); Admin A
Subject: RE: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Without Prejudice

Dear Sirs/Mdm,

For repair cost, we have our principal instruction to offer **L/sum \$3,300.00** with **5** repair days.

Please confirm acceptance.

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>
Sent: Monday, 25 February 2019 3:29 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Naz (LKKAUTO) <Naz@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Dear Hsiao Tong,

As spoken, we are unable to discount the repair cost to \$3,150.00.

As per our calculation, the correct amount based on lump sum repair cost should be \$3,380.00.

Kindly please revert.

Hsiao Tong (LKKAUTO)

From: kuanhwa@singnet.com.sg
Sent: Monday, 1 April 2019 11:25 AM
To: Hsiao Tong (LKKAUTO)
Cc: Naz (LKKAUTO); Admin A
Subject: Re: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3
Attachments: Scan0001.jpg; Scan0002.jpg; Scan0003.jpg; Scan0004.jpg; Scan0005.jpg

Dear Hsiao Tong,

Confirm \$3,300.00.

Attached the letter of demand, repair bill, rental fees, LTA search and letter of authority.

Kindly revert.

Thank you.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: Hsiao Tong (LKKAUTO)
Sent: Sunday, March 31, 2019 1:54 PM
To: kuanhwa@singnet.com.sg
Cc: Naz (LKKAUTO) ; Admin A
Subject: RE: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Without Prejudice

Dear Sirs/Mdm,

For repair cost, we have our principal instruction to offer **L/sum \$3,300.00** with **5** repair days.

Please confirm acceptance.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>
Sent: Monday, 25 February 2019 3:29 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Naz (LKKAuto) <Naz@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Dear Hsiao Tong,

As spoken, we are unable to discount the repair cost to \$3,150.00.

As per our calculation, the correct amount based on lump sum repair cost should be \$3,380.00.

Kindly please revert.

Thank you.

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

From: Hsiao Tong (LKKAuto)
Sent: Monday, February 25, 2019 11:57 AM
To: kuanhwa@singnet.com.sg
Cc: Naz (LKKAuto) ; Admin A
Subject: RE: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Without Prejudice

Dear Sirs/Mdm,

For repair cost, we have our principal instruction to offer **L/sum \$3,150.00** with **5** repair days.

Please confirm acceptance.

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>

Sent: Wednesday, 20 February 2019 1:57 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fw: EU 8848 Z (Photos & Finalise)

Dear Naz,

Please finalise with me. I still have not receive a reply.

Please refer to the question mark photo item no: 3, and no: 12, the rest of the question mark item is fine.

As well as the photo after paint.

As per my calculation, kindly please confirm lump sum repair cost \$3,380?

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

From: kuanhwa@singnet.com.sg

Sent: Wednesday, January 16, 2019 1:31 PM

To: [Hsiao Tong](#)

Subject: Fw: EU 8848 Z (Photos & Finalise)

Dear Hsiao Tong,

As spoken to you before, i didn't get respond. Kindly help to revert. Thank you.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: kuanhwa@singnet.com.sg
Sent: Friday, November 16, 2018 3:20 PM
To: naz@lkkauto.com
Cc: Hsiao Tong
Subject: Fw: EU 8848 Z (Photos & Finalise)

Dear Naz, please revert. Thank you.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: kuanhwa@singnet.com.sg
Sent: Monday, November 05, 2018 4:51 PM
To: naz@lkkauto.com
Subject: Fw: EU 8848 Z (Photos & Finalise)

Re-send, Kindly revert. Thank you.

From: kuanhwa@singnet.com.sg
Sent: Monday, October 29, 2018 2:44 PM
To: naz@lkkauto.com
Subject: Fw: EU 8848 Z (Photos & Finalise)

Re-send, Kindly revert. Thank you.

From: kuanhwa@singnet.com.sg
Sent: Monday, October 22, 2018 2:04 PM
To: naz@lkkauto.com
Subject: EU 8848 Z (Photos & Finalise)

Dear Naz,

Please refer to the question mark photo item no: 3, and no: 12, the rest of the question mark item is fine.

As well as the photo after paint.

As per my calculation, kindly please confirm lump sum repair cost \$\$3,380?

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

Hsiao Tong (LKKAUTO)

From: kuanhwa@singnet.com.sg
Sent: Friday, 26 April 2019 4:06 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Dear Hsiao Tong,

Agreed to your offer.

Please advise if there is any documents you need to proceed for the payment?

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, April 25, 2019 8:01 AM
To: kuanhwa@singnet.com.sg
Cc: Admin A
Subject: RE: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 6 April 2019 10:38 AM
To: kuanhwa@singnet.com.sg
Cc: Naz (LKKAUTO) <Naz@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,700.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>
Sent: Monday, 1 April 2019 11:25 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Naz (LKKAUTO) <Naz@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Dear Hsiao Tong,

Confirm \$3,300.00.

Attached the letter of demand, repair bill, rental fees, LTA search and letter of authority.

Kindly revert.

Thank you.

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

From: Hsiao Tong (LKKAUTO)
Sent: Sunday, March 31, 2019 1:54 PM
To: kuanhwa@singnet.com.sg
Cc: Naz (LKKAUTO) ; Admin A
Subject: RE: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Without Prejudice

Dear Sirs/Mdm,

For repair cost, we have our principal instruction to offer **L/sum \$3,300.00** with **5** repair days.

Please confirm acceptance.

*** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>

Sent: Monday, 25 February 2019 3:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Naz (LKKAuto) <Naz@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Dear Hsiao Tong,

As spoken, we are unable to discount the repair cost to \$3,150.00.

As per our calculation, the correct amount based on lump sum repair cost should be \$3,380.00.

Kindly please revert.

Thank you.

Regards,

Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

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Tel: 6269 9192 Fax: 6269 2239
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From: Hsiao Tong (LKKAuto)
Sent: Monday, February 25, 2019 11:57 AM
To: kuanhwa@singnet.com.sg
Cc: Naz (LKKAuto) ; Admin A
Subject: RE: EU 8848 Z (Photos & Finalise) *LKK REF: CC4/ASM18018888/Npa3

Without Prejudice

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: kuanhwa@singnet.com.sg <kuanhwa@singnet.com.sg>
Sent: Wednesday, 20 February 2019 1:57 PM
To: Naz (LKKAuto) <Naz@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Fw: EU 8848 Z (Photos & Finalise)

Dear Naz,

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Please refer to the question mark photo item no: 3, and no: 12, the rest of the question mark item is fine.

As well as the photo after paint.

As per my calculation, kindly please confirm lump sum repair cost \$\$3,380?

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: kuanhwa@singnet.com.sg
Sent: Wednesday, January 16, 2019 1:31 PM
To: [Hsiao Tong](#)
Subject: Fw: EU 8848 Z (Photos & Finalise)

Dear Hsiao Tong,

As spoken to you before, i didn't get respond. Kindly help to revert. Thank you.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: kuanhwa@singnet.com.sg
Sent: Friday, November 16, 2018 3:20 PM
To: naz@lkkauto.com
Cc: [Hsiao Tong](#)
Subject: Fw: EU 8848 Z (Photos & Finalise)

Dear Naz, please revert. Thank you.

Regards,
Adeline Lee
Lee Kuan Hwa Motor Service
Tel: 6269 9192 Fax: 6269 2239
H/P: 9028 8798

From: kuanhwa@singnet.com.sg
Sent: Monday, November 05, 2018 4:51 PM
To: naz@lkkauto.com
Subject: Fw: EU 8848 Z (Photos & Finalise)

Re-send, Kindly revert. Thank you.

From: kuanhwa@singnet.com.sg
Sent: Monday, October 29, 2018 2:44 PM
To: naz@lkkauto.com
Subject: Fw: EU 8848 Z (Photos & Finalise)

Re-send, Kindly revert. Thank you.

From: kuanhwa@singnet.com.sg
Sent: Monday, October 22, 2018 2:04 PM
To: naz@lkkauto.com
Subject: EU 8848 Z (Photos & Finalise)

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As well as the photo after paint.

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Regards,

Adeline Lee

Lee Kuan Hwa Motor Service

Tel: 6269 9192 Fax: 6269 2239

H/P: 9028 8798

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050
Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712
Email: kuanhwa@singnet.com.sg
Business Reg. No: 36463500B

AXA Insurance Singapore Pte Ltd
8 SHENTON WAY #27-10
SINGAPORE 068811.

Date : 01.04.2019

Motor Claim Dept

Attn to:
Your Ref:

Third Party Direct Settlement

Re: Accident involving EU 8848 Z & SHD 5002 X along Orchard Road on 14.10.2018

We refer to the above accident which is due to the fault of your insured SHD 5002 X,
we are now claiming against you/your insured for our client's losses as follow:

1	Cost of Repair	\$	3,300.00
2	Rental Fees	\$	560.00
3	LTA Search Fee	\$	7.45
Total:		\$	3,867.45

Enclosed are the Repair bill and supporting documents.
We look forward to your reply.

Thank you very much.

Yours faithfully,

李光華 摩嘜燒焊

LEE KUAN HWA MOTOR SERVICE
39, Westwood Avenue, Singapore 648719
TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 20 November 2018 2:58 PM
To: claims@transcab.com.sg
Cc: 'carrisalee@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHD 5002X AND EU 8848Z ALONG/AT LUCKY PLAZA TAXI STAND ON 14/10/2018

20 Nov 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM18018888/Npa3
YOUR REF : P1680520 (SHD 5002X)
ACCIDENT INVOLVING SHD 5002X AND EU 8848Z ALONG/AT LUCKY PLAZA TAXI STAND ON 14/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from LEE KUAN HWA MOTOR SERVICE acting on behalf of the owner of EU 8848Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

To: AXA INSURANCE PTE LTD

Dear Sirs

ACCIDENT INVOLVING VEHICLE NO. EU 8848 Z AND SHD 5002 X
AT LOCATION: orchard road
ON ACCIDENT DATE 14/10/2018

I / We had gave you instructions to repair my / our vehicle no. EU 8848 Z which was damaged in the in the above accident.

In consideration that you have agreed to permit me / us to take delivery of my / our vehicle without any payment of the repair cost, I / We hereby authorize you and/or your solicitors as my/our representative to write, negotiate and settle the accident claim on my/our behalf against any party involved in the above mentioned accident.

I / We hereby undertake to co-operate with you and render you all the assistance (including having my/our vehicle re-inspected and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use to my/our vehicle. I / We further undertake to keep you informed at all times of any communication received from any party involved in the above mentioned accident.

In the event of my claim against any party involved in the abovementioned accident being unsuccessful for any reason whatsoever, I / We shall bear the repair / excess cost payable to **Lee Kuan Hwa Motor Service** either by cash / cheque or claim against my/our insurance policy.

I / We hereby authorize the payment of my/our claim to be made payable to my/our representative **Lee Kuan Hwa Motor Service** accordingly.

Yours faithfully,

Signature: _____

Name : Tew Tek Leong

NRIC No: S7425357A





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 5002X (Insd veh)	Model: Subaru Forester 1994cc
	EU 8848Z (TP veh)	
Date of Accident/ Time:	14/10/2018	

Repair Estimate	: \$	6,438.00	
Final Repair Cost	: \$	3,300.00	
Loss of Use	: \$	450.00	5 days at \$ 90 per day
Rental (If any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$		
Final Settlement Sum (Global Sum)	: \$	3,700.00	
Payee Name : LEE KUAN HWA MOTOR SERVICE			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 36	
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719

TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

Signature of workshop representative / Workshop stamp

Name of Representative: Adeline Lee

Date: 03-05-2019



N62

Signature of AXA's surveyor/representative

Name of AXA's surveyor /Representative:

Date: 4/5/19

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719

TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Adeline Lee

Date: 03-05-2019

LEE KUAN HWA MOTOR SERVICE

Mailing Add: 39, Westwood Ave Singapore 648719
Workshop: 24, Sungei Kadut Street 4 Singapore 729050
Tel: 6269 9192 Fax: 6269 2239 H/P: 9631 1712
Business Reg. No: 36463500B

M/s: SING TEC DEVELOPMENT PTE LTD
15 KIAN TECK WAY
SINGAPORE 628749

Date : 01.04.2019

Vehicle number : EU 8848 Z
Make/Model : SUBARU FORESTER 2.0X
Date of accident : 14.10.2018
Claim Type : TP CLAIM

Final repair bill

To contract lump sum repair cost \$ 3,300.00

李光華 摩托燒焊

LEE KUAN HWA MOTOR SERVICE

39, Westwood Avenue, Singapore 648719
TEL: 6269 9192 FAX: 6269 2239 H/P: 9631 1712

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Oct 2018 / 10:45:06

Receipt Date/Time : 16 Oct 2018 / 10:45:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181016-000604

Previous Receipt No. :

S/N Item Description/
Business Transaction Reference
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHD5002X
As at 14 Oct 2018/14:30:00
Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SHD5002X
Enquiry Fee
20181016104044534944

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

xxxxxxxxxxxx9512	Credit Card: Visa/MasterCard	7.45
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Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD 5002X (Insd veh)	Model:	SUBARU FORESTER 2.0X
	EU 8848Z (TP veh)		
Date of Accident:	14/10/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Repair Estimate	:	\$		6,438.00
Final Repair Cost	:	\$		3,300.00
Loss of Use	:	\$		450.00
				5days at \$90.00 per day
Rental (if any)	:	\$		days
LTA / GIA Search Fee	:	\$		7.45
Others:	:	\$		0.00

	:	\$		
Final Settlement Sum (Global Sum)	:	\$		3,700.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)				
A) For Non GIA Registered Workshop: Agreed Liability _____(%)				
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____				
BOLA Liability: _____100____(%) Assessed Liability (*): _____(%)				
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	LEE KUAN HWA MOTOR SERVICE	:	\$ 3,700.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

09/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018888/Npa3q2

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068811

Date : 09-05-2019

ATTN:KIAN CHUAN

Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SHD 5002X	Veh. Inspected	EU 8848Z
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M00ZEM	Excess (\$)	0.00
Assign From		Assign Date	16/10/2018

2. Vehicle Particulars & Condition

Make & Model	SUBARU FORESTER 2.0X	c.c	1994
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	JF1SH5KS5AG040588	Colour	WHITE
Odometer	284795	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50 R18	BRIDGESTONE	6 mm
L/H Front Tyre	235/50 R18	BRIDGESTONE	6 mm
R/H Rear Tyre	235/50 R18	BRIDGESTONE	6 mm
L/H Rear Tyre	235/50 R18	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	14/10/2018	Inspection Date	18/10/2018
Survey held at	LEE KUAN HWA MOTOR SERVICE 24 SUNGEI KADUT ST. 4 SINGAPORE 729050		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. EU 8848Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BONNET (CONSISTENT)	DENTED	776.00	776.00
1	FRONT HEADLAMP LH (CONSISTENT)	CRACKED	1,007.00	1,007.00
1	FRONT HEADLAMP LOWER BRACKET (CONSISTENT)	CRACKED	44.00	44.00
1	FRONT MUDGUARD LH (CONSISTENT)	DENTED	320.00	320.00
1	FRONT BUMPER (CONSISTENT)	CRACKED	620.00	620.00
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	288.00	-
1	FRONT BUMPER FOG LAMP LH (CONSISTENT)	NOT NECESSARY	323.00	-
14	FRONT BUMPER CLIPS (CONSISTENT)	NECESSARY	28.00	28.00
1	FRONT BUMPER CORNER BRACKET LH (CONSISTENT)	NOT NECESSARY	15.00	-
1	FRONT MUDGUARD INNER SHIELD LH (CONSISTENT)	NOT NECESSARY	104.00	-
1	FRONT WATER TANK LH (CONSISTENT)	DENTED	93.00	93.00
1	FRONT GRILLE (CONSISTENT)	CRACKED	600.00	600.00
1	FRONT BONNET LOCK (CONSISTENT)	NOT NECESSARY	60.00	-
	LESS 20% DISCOUNT		-	-697.60
			4,278.00	2,790.40
	<u>LABOUR</u>			
	TO TOWING SERVICES.	NOT NECESSARY	80.00	-
	TO WIRING SERVICES.		80.00	30.00
	TO ALIGNMENT .		120.00	60.00
	TO REPLACE & REPAIR LABOUR CHARGE.		880.00	550.00
	TO PUTTY & SPRAY PAINTING.		1,000.00	800.00
			2,160.00	1,440.00
	GRAND TOTAL		6,438.00	4,230.40
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			3,300.00

Report Ref No. CC4/ASM18018888/Npa3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claims	561002EM
Reference	CC4/AS41801888/Npa3q2
Loss Date	14 October 2018
Report Date	16 Oct 2018 11:44:24 AM
Request Date	16 October 2018
Due Date	

Vendor Name	Type of Loss	Services
LKK AUTO CONSULTANTS PTE LTD (TH)	Third Party Vehicle Damage	Pending verification - Direct Settlement

Actions	
Next Step	Wait for Approve Invoice
	Send Invoice

Vehicle Information	
Incident Vehicle Registration #	EU18544Z
Make	TPWD SUBARU
Model	FORESTER 2.0
Service Address	















Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET #3, S69111, Singapore

Claim Handler	CHAM Kian Chuan 6568804269 kianchuan.cham@aia.com.sg
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Additional Instructions

	Messages	Invoices	History	Documents	Assessment	Metrics	Notes
	<div>Document Type <div>Document SubType</div></div> <div><div>Upload Documents</div></div>						
	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
	 LKK Invoice # [2].pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TF)	13 May 2019		

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 DS FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 LETTER TO GI.pdf	Letters and Correspondence	Policy Holders / Issued	LKK AUTO CONSULTANTS PTE LTD (TP)	13 May 2019
 MANDATE IA DO 040219.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 February 2019
 TP ESTIMATE_MARKED.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 February 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 February 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	4 February 2019
 TP ESTIMATE-MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 October 2018
 GIA SHD5002X INSD PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shashar	16 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 EMAIL: Tip Preting	Letters and Correspondence	Workshop	VISHNU BATHAM Sheldhar	16 October 2018