

10/2018

INS. CASE OWNER:

KIAN HONG

CC4 / AIG1801

8885, G/H

LKK:

IDAC:

Surveyor:

YUO

DOI:

ASSIGNMENT

16/10/18

Date / Time:

16/10/18

Registered in Merimen:

17/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

5UX 877H

Name of Insured:

FINS ESH SIMIONS PUL

Insured Tel No.:

HP:

3/10/18

Excess Sec II :SS

D.O.A.:

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

0177700159

Policy No.:

Make / Model:

Place of Accident:

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SME 4781T



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

DW



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

SME 4781T - X

5UX 877H - X

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI:

Documentation Check List:

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

28/10/18

09/11/18

20/02/19

05/02/19

05/02/19

05/02/19

05/02/19

05/02/19

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05/02/19

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

S\$ 1,012.00

( 2 days)

Reduction:

ES

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. 1, 1a:

Repair Cost:

S\$

-

Loss of Rental (LOR):

S\$

-

( days)

Loss of Use (LOU):

S\$

-

(5 x days)

Loss of Income (LOI):

S\$

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GLA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow / Independent)

Legal Cost:

S\$

-

Total:

S\$

-

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

-

Name 1:

-

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-

COPY SENT 20/1/2020

## TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18018885/Ghb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 17-10-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLX 833U	Veh. Inspected	SME 4381T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/10/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	03/10/2018	Inspection Date	18/10/2018	
Survey held at	BW WORKSHOP SERVICES PTE LTD 30 UBI ROAD 4 SINGAPORE 408615			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# BW WORKSHOP SERVICES PTE LTD

30 UBI ROAD 4 SINGAPORE 408615

TEL: 62898800 FAX: 68582120

GST REG NO. 201504834E

## QUOTATION

AIG ASIA PACIFIC INSURANCE PTE LTD

THIRD PARTY CLAIM: SLX833U

DATE OF ACCIDENT: 03.10.18

NO.

CURRENCY

PAGE

DATE

: 1810004

: \$

: 1

: 15/10/2018

QTY	DESCRIPTION	VEH NO.		
		SME4381T HONDA FIT HYBRID		
		Unit Price	AMOUNT	
1PCS	FRT BUMPER <i>X flaps</i>		\$	1,300.00
10PCS	FRT BUMPER CLIP <i>1 MCE</i>	\$ 4.50	\$	45.00
1PCS	FRT BUMPER SEAL <i>X</i>		\$	65.00
1PCS	FRT BUMPER FOG LAMP GARNISH <i>X</i>		\$	111.00
2PCS	FRT BUMPER SIDE HOLDER <i>X</i>	\$ 38.00	\$	76.00

727.5  
30(SRV)

TOTAL	1,597.00
LABOUR CHARGE	680.00
DISCOUNT (only Parts)	0%
TOTAL	2,277.00
GST 7%	159.39
TOTAL	2,436.39

400

542  
10/12

Total: 430

~~1 Day~~

1 Day :- 2 DYS.

Eno Qiang.  
UKK

After paint photos.

18/10/18.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey 1 week after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**LABOUR :**

- 1 TO TRANFER AND REFIX FRT BUMPER , GRILL , GRNISH -\$250.00
- 2 TO RESPRAY PAINT ON ACCIDENT PORTION -\$250.00
- 3 TO TUFF-KOTE -\$180.00

INSURANCE SURVEYOR DETAIL		INSURANCE SURVEYOR DETAIL	
FULL NAME		FULL NAME	
EMAIL ADDRESS		EMAIL ADDRESS	
CONTACT NUMBER		CONTACT NUMBER	
REMARKS		REMARKS	
DATE		DATE	
SIGNATURE		SIGNATURE	

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6844E
Vehicle Details	
Vehicle No.:	SME4381T
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Oct 2018
Vehicle Make:	HONDA
Vehicle Model:	FIT HYBRID 1.5F AUTO
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	LEB1432366
Chassis No.:	GP51327596
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$21,148.00
Original Registration Date:	28 Sep 2018
First Registration Date:	28 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$11,608.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Sep 2028
PARF Rebate Amount:	\$8,706.00
Intended COE Rebate Details	
COE Expiry Date:	27 Sep 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,307.00
COE Rebate Amount:	\$31,115.00
<b>Total Rebate Amount:</b>	<b>\$39,821.00</b>

The information contained herein is correct as at 19 Oct 2018

OK

- Pre repair inspection request - SME4381T VS SLX833U (OI) DOA: 03/10/2018

From: Azlan, Syazairdina  
To: admin-a@lkkauto.com, assignments@lkkauto.com  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit  
Sent: Tuesday, 16 October, 2018 1:15:15 PM  
Attachments:  [NEW PRI-SLX833U.PDF](#)

Hi,

Please refer to the enclosed request from **BW Workshop Services Pte Ltd**.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Kindly assist to assign Xing Guo Qiang as Single Joint Expert as requested.

Thanks and regards,

Syaza Indira Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

16.10.2018 @ 1:37pm  
Syafirah veh not in

From: syafirah@bw.com.sg [mailto:syafirah@bw.com.sg]

Sent: Tuesday, October 16, 2018 12:14 PM

To: Azlan, Syazairdina

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; syafirah@bw.com.sg

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLX833U AND SME4381T ON 03/10/2018

Hi Syaza,

Please assist in arranging for Xing Guo Qiang from LKK Auto Consultants Pte Ltd for the PRS.

Thank you.

Best regards,  
Nur Syafirah

BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 Fax 6858 2120 Email [syafirah@bw.com.sg](mailto:syafirah@bw.com.sg)

From: Azlan, Syazairdina

Sent: Tue, 16 Oct 2018 03:24:01 +0000

To: syafirah@bw.com.sg

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit

Subject: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLX833U AND SME4381T ON 03/10/2018

Without Prejudice

Your Reference : SME4381T  
Our Reference : SLX833U

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon Han Xin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza Indira Azlan  
AIG  
Express Claims Adjuster II  
SG Claims Operations | AIG Shared Services

#### IMPORTANT NOTICE:

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## View Received Message

This mail is associated with :

**\*SME4381T (0217327001SG)  
[SLX833U]**

TP  
CHUA SHARMAGNE GWEN  
Oct 3 2018 1:00PM  
[KINS ESH SOLUTIONS PTE LTD]  
Bw Workshop Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on **24/10/2018 09:41 AM**,  
**To** LKK\_HQ  
**Subject** Re: No OI GIA Report

Hi,

Insured has not report accident till date.

Thanks & Regards,  
Yin RuL Hor (Viviane)

<-- Original Message -->

From: LKK\_HQ  
To: AIG\_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;  
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; YinruL.Hor@aig.com  
Sent On: 24/10/2018 09:16 AM  
Subject: Re: No OI GIA Report

Dear Sir / Madam,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

<-- Original Message -->

From: AIG\_SG  
To: LKK\_HQ  
Sent On: 18/10/2018 09:51 AM  
Subject: No OI GIA Report

Hi,

Please be advise that no OI GIA report received.  
Please find OI details below for your further actions.

OI Name: KINS ESH SOLUTIONS PTE LTD

Address: 680 UPPER THOMSON ROAD #02-12 SINGAPORE 787103

Mobile No.: 91157488

Thanks & Regards,  
Yin RuL Hor (Viviane)

### DOCUMENTS SUMMARY

There are no documents.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18018885/Ghb3

24 October, 2018

**KINS ESH SOLUTIONS PTE LTD**  
680 UPPER THOMSON ROAD #02-12  
SINGAPORE 787103

Dear Sirs,

**ACCIDENT INVOLVING SME 4381T AND SLX 833U ON 03.10.2018 ALONG/  
AT 7030 ANG MO KIO AVE 5 NORTHSTAR @AMK LVL 2**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan  
Claims  
Tel : 6841 2096  
Fax: 6741 4108  
Email : [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *Claims Manager*  
*AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 20 January, 2020 9:34 AM  
**To:** Chan, Kian-Meng  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: 0217327001SG-003 / SME4381T & SLX833U(AIG) on 03/10/2018 - LKK REF CC4/AIG18018885/Ghb3  
**Attachments:** FW: SME4381T - Finalize

Dear Kian Meng,

We refer to the below email.

Please be informed that till date, we are still pending for TP LOD.

As per discussion on 17/01/2020 with Mr Bennie and Mr Chee Heng, in view of TP inactivity, we will temporarily close the matter and submit WP report.

We will reopen the matter should there be any further development.

Thank you.



*« Wishing you a Happy and Prosperous Lunar New Year »*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Chan, Kian-Meng [mailto:Kianmeng.Chan1@aig.com]  
**Sent:** Friday, 29 November, 2019 1:52 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** 0217327001SG-003 / SME4381T & SLX833U(AIG) on 03/10/2018

Good day Vic,

We refer to claim in subject matter, kindly advise claim status and expedite settlement by soonest.  
As this is a review seeking for claim closure, appreciate your advice if there is opportunity to do so.

Best regards,  
Chan Kian Meng  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1678  
[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 JULY 2019

**KINS ESH SOLUTIONS PTE LTD  
680 UPPER THOMSON ROAD  
#02-12  
SINGAPORE 787103  
ATTN: THE MANAGEMENT**

**By Post & By Email**

Dear Sir/Madam,

**OUR REF : CC4/AIG18018885/Ghb3  
YOUR REF : SLX 833U  
ACCIDENT INVOLVING SLX 833U AND SME 4381T ALONG AMK AVENUE 5  
NORTHSTAR BUILDING ON 03.10.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SME 4381T against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SME 4381T. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[wilkinschew@gmail.com](mailto:wilkinschew@gmail.com)  
(Email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Friday, 5 July, 2019 6:16 PM  
**To:** wilkinschew@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SLX 833U\_ACCIDENT INVOLVING SLX 833U AND SME 4381T ALONG AMK AVENUE 5 NORTHSTAR BUILDING ON 03.10.2018



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

05 JULY 2019

KINS ESH SOLUTIONS PTE LTD  
680 UPPER THOMSON ROAD  
#02-12  
SINGAPORE 787103  
ATTN: THE MANAGEMENT

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18018885/Ghb3

YOUR REF : SLX 833U

ACCIDENT INVOLVING SLX 833U AND SME 4381T ALONG AMK AVENUE 5 NORTHSTAR BUILDING ON 03.10.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SME 4381T against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SME 4381T. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

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- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

## CLAIM SUBFOLDER TRACKING






Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Oct 2018 <a href="#">Edit Reg</a>		16 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,012.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,012.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>KINS ESH SOLUTIONS PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>CHUA SHARMAGNE GWEN</b> , ID: S8816844E								
Vehicle Reg. No.:	<b>SME4381T</b>	Date of Loss:	03/10/2018 14:00 - :59 [5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 0217327001SG</b>	Policy/Cover Note No.:	1800067407 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLX833U</b>	Policy No. (Claimant):	C0068094						
		Excess:							
Repairer:	<b>BW Workshop Services Pte Ltd (HQ)</b> 291 Kaki Bukit Avenue 1, Shun Li Industrial Park, 416080 Kaki Bukit - Tel: 6745 8800								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Kian-Meng</b> ] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	<b>Liberty Insurance Pte Ltd (HQ)</b> - Tel: (65) 6221 8611								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 26/10/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (24/10/2018): Re: No OI GIA Report</li> <li>AIG_SG (18/10/2018): No OI GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SME4381T (0217327001SG)**  
**[SLX833U]**  
**TP**  
**CHUA SHARMAGNE GWEN**  
**Oct 3 2018 2:10PM**  
**[KINS ESH SOLUTIONS PTE LTD]**  
**BW Workshop Services Pte Ltd**

<a href="#">Upload Documents</a>		<a href="#">Upload Photos</a>	<a href="#">Compose New Letter</a>	<a href="#">Upload Video</a>	<a href="#">Upload Audio</a>	<b>View</b> <a href="#">View in Browser</a> <input type="button" value="v"/>	
<b>Video</b>						1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	20/02/19 18:43	<b>Video - Accident</b> <small>TP VIDEO FOOTAGE</small>			1	Load MP4	
<b>Assessment Reports</b>						1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)				Thumbnail	Print
1	12/11/18 17:21	<b>Accident Statement</b> <small>From: SC - Reg. No: SLX833U, Claimant: KINS ESH SOLUTIONS PTE LTD</small>			1	Load HTM	
<b>Photos/Images</b>						3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
2	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
3	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
4	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
5	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
6	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
7	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
8	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
9	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
10	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
11	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
12	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
13	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
14	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
15	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
16	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
17	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
18	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
19	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
20	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
21	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
22	01/03/19 10:07	General View			1	Load JPG	<input checked="" type="checkbox"/>
23	01/03/19 10:07	Chassis Number			1	Load JPG	<input checked="" type="checkbox"/>
24	01/03/19 10:07	Odometer Reading			1	Load JPG	<input checked="" type="checkbox"/>
25	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
26	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
27	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
28	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
29	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
30	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
31	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
32	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
33	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
34	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>
35	01/03/19 10:08	Reinspection Photo			1	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/10/18 15:57	EMAIL FROM AIG DD 16102018	 Load PDF	
2	17/10/18 15:57	NOTICE & GIA REPORT	 Load PDF	
3	22/10/18 17:38	TP ESTIMATE- MARKED	 Load PDF	
4	24/10/18 10:12	Non reporting letter	 Load PDF	
5	20/02/19 10:32	OID DRIVING LICENCE STATUS	 Load PDF	
6	05/07/19 18:18	EMAIL TO OI	 Load PDF	
7	05/07/19 18:18	LETTER TO OI	 Load PDF	
8	20/01/20 09:34	EMAIL FROM TP	 Load PDF	
9	20/01/20 09:35	EMAIL TO AIG	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18018885/GHA3Q2

Date: 23/01/2020

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800067407  
**Claimant**  
**Vehicle No :** SME4381T **Insured Vehicle No :** SLX833U  
**Date of Loss:** 03/10/2018 **Nature of Claim:** TP **Claim No:** 0217327001SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SME4381T  
 Make & Model: HONDA FIT, 1.5 HYBRID (A) Engine No: LEB1432366  
 Reg. Date: 28/09/2018 (Man. Year: 2018) Chassis No: GP51327596  
 Colour: Blue Odometer: 609 km  
 Engine Capacity: 1496 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15  
 Front Left Side: Bridgestone 9 mm Rear Left Side: Bridgestone 9 mm  
 Front Right Side: Bridgestone 9 mm Rear Right Side: Bridgestone 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,597.00	612.00	985.00	61.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	680.00	400.00	280.00	41.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,277.00</b>	<b>1,012.00</b>	<b>1,265.00</b>	<b>55.56</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>159.39</b>	<b>70.84</b>	<b>88.55</b>	<b>55.56</b>
<b>Nett Amount (S\$)</b>	<b>2,436.39</b>	<b>1,082.84</b>	<b>1,353.55</b>	<b>55.56</b>
<b>Global Sum Settlement (S\$)</b>		<b>0.00</b>		

## INSPECTION

Date of Assignment: 16/10/2018  
 Date Inspected: 18/10/2018 Inspected At: 30 UBI RD 4  
 Repairer: BW Workshop Services Pte Ltd (HQ)  
 Estimated Period of Repair: 2.0 days

Adjuster: XING GUO QIANG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Damaged	1,300.00 F	*727.50 FL
2	10		*FRT BUMPER CLIP	Necessary	45.00 FS	*30.00 FS
3	1		*FRT BUMPER SEAL	Not Necessary	65.00 F	*- FL
4	1		*FRT BUMPER FOG LAMP GARNISH	Not Necessary	111.00 F	*- FL
5	2		*FRT BUMPER SIDE HOLDER	Not Necessary	76.00 F	*- FL
Sub Total (S\$)					1,597.00	757.50
- List Item Discount on L Items 0.00/20.00% (S\$)					0.00	145.50
Total Parts (S\$)					1,597.00	612.00

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR CHARGE	New	680.00	400.00
Gross Labour Cost (S\$)			680.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >