

Vic (LKKAUTO)

From: Justin Ee <justin_ee@bw.com.sg>
Sent: Wednesday, 20 February, 2019 6:03 PM
To: Vic (LKKAUTO)
Cc: Nur Syafirah; Admin A; Guo Qiang (LKKAUTO)
Subject: Re: Finalize COR- SME4381T Honda FIT TP: AIG INSURANCE SLX833U LKK REF CC4/AIG18018885/Ghb3
Attachments: IISQ6577.MP4

Hi Vic,

Kindly refer to my attach file of our clients video.

Kindly assist.

Thank you

Best regards,
Justin Ee
BW Workshop Services Pte Ltd
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 Email justin_ee@bw.com.sg

On Wed, 20 Feb 2019 at 12:13, Justin Ee <justin_ee@bw.com.sg> wrote:
Hi Vic,

Noted, We will request with owner and get back to you asap.

Thank you.

Best regards,
Justin Ee
BW Workshop Services Pte Ltd
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 Email justin_ee@bw.com.sg

On Wed, 20 Feb 2019 at 10:41, Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

Our Insured Driver reported that there was **no collision** between both vehicles. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Nur Syafirah [mailto:syafirah@bw.com.sg]

Sent: Friday, 4 January, 2019 10:13 AM

To: Guo Qiang (LKKAuto)

Cc: Vic (LKKAuto)

Subject: Re: Finalize COR- SME4381T Honda FIT TP: AIG INSURANCE SLX833U

Hi GuoQiang,

As per our previous email, we have not finalize the COR yet.

Please do look through it and get back to us asap.

Thank you.

Best regards,
Nur Syafirah
BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 Fax 6858 2120 Email syafirah@bw.com.sg

On Wed, 19 Dec 2018 at 18:00, Nur Syafirah <syafirah@bw.com.sg> wrote:

Hi Guo Qiang,

As spoken earlier today, please do assist to finalize the COR for **SME4381T**.

Please contact me at **62920125** or reply to this email for any further information or clarifications.

Best regards,
Nur Syafirah
BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 Fax 6858 2120 Email syafirah@bw.com.sg

On Tue, 27 Nov 2018 at 18:13, Nur Syafirah <syafirah@bw.com.sg> wrote:

Hi Vic & Guo Qiang,

We hope you could get back to us soon regarding the finalization amount for **SME4381T**.

Please contact me at **62920125** or reply to this email for any further information or clarifications.

Thank you.

Best regards,
Nur Syafirah

BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 Fax 6858 2120 Email syafirah@bw.com.sg

On Fri, 23 Nov 2018 at 09:47, Admin-D (LKKAuto) <admin-d@lkkauto.com> wrote:

Dear Syafirah,

Thank you for your email.

Dear Vic,

FYNA. Our Ref: CC4/AIG18018885/Ghb3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nur Syafirah [mailto:syafirah@bw.com.sg]

Sent: Thursday, 22 November, 2018 6:27 PM

To: assignments@lkkauto.com; GuoQiang@lkkauto.com

Cc: Inn Ee Wong <inn_ee_wong@bw.com.sg>

Subject: Re: Finalize COR- SME4381T Honda FIT TP: AIG INSURANCE SLX833U

Dear Guo Qiang & LKK Team,

As per my previous email, we've forwarded you the video footage of the accident.

Please do look through it & get back to us on the finalize COR at the soonest possible so we can close the case.

Thank you.

Best regards,
Nur Syafirah

BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 Fax 6858 2120 Email syafirah@bw.com.sg

On Fri, 16 Nov 2018 at 03:26, Nur Syafirah <syafirah@bw.com.sg> wrote:

Dear Guo Qiang & LKK Team,

Attached is the video footage of the accident.

The third party was going against the road signs and bang our clients frt portion of the vehicle.

Please do look through it.

Also, we'll appreciate if you can forward us the finalize repair cost.

Do contact me at **66920125** or syafirah@bw.com.sg for any further clarifications.

Thank you.

Best regards,
Nur Syafirah

BW Workshop Services Pte Ltd

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 Fax 6858 2120 Email syafirah@bw.com.sg