

Hsiao Tong (LKKAuto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 8 December 2020 4:38 PM
To: Goh, Jeremy
Cc: Admin A
Subject: RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 *** LKK REF: CC4/AIG18018884/Kdb3

Dear Jeremy

Please be informed that we have submitted survey report & seek mandate via Merimen.

Kindly refer to attached number of days breakdown for Loss of Rental.

DATE	DAY	JOB	NO OF DAYS
13/10/2018	SAT	DATE OF ACCIDENT	1
14/10/2018	SUN	NON WORKING DAY	2
15/10/2018	MON	PRS	3
16/10/2018	TUE	PRS	4
17/10/2018	WED	SURVEY	5
18/10/2018	THU	REPAIR DAY 1	6
19/10/2018	FRI	REPAIR DAY 2	7
20/10/2018	SAT	REPAIR DAY 3	8
21/10/2018	SUN	NON WORKING DAY	9
22/10/2018	MON	REPAIR DAY 4	10
23/10/2018	TUE	REPAIR DAY 5	11
24/10/2018	WED	REPAIR DAY 6	12
25/10/2018	THU	REPAIR DAY 7	13

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 26 November 2020 5:36 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 *** LKK REF: CC4/AIG18018884/Kdb3

Dear Jeremy

As per our tele conversation earlier,

I will need some time to prepare the report before I can seek mandate via merimen.

I have attached TP LOD and Finalize repair bill for your easy reference.

Please refer to the following breakdown:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 9,150.88	\$ 1,605.00 (\$1,500.00 +7%GST)
Loss of Rental (\$120.00 X 17 days) + 7%GST	\$ 2,182.80	\$ 1,284.00 (\$120.00 X 10 days) + 7%GST
GIA Search	\$ 31.00	\$ 31.00
TOTAL	\$ 11,364.68	\$ 2,920.00

Surveyor recommended 7 days for repair + 2 PRS + 1 Sunday = 10 Days

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Thursday, 26 November 2020 3:43 PM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018

*** LKK REF: CC4/AIG18018884/Kdb3

Dear Jia Le,

I make reference to the case above.

Can I check if there is any movement for the case.

At least, let me know how much to set the reserve for the case.

Hope to hear from you soon.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner – Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy

Sent: Thursday, October 29, 2020 5:45 PM

To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>

Subject: RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018

*** LKK REF: CC4/AIG18018884/Kdb3

Dear Jia Le,

Any updates to the case.

Hope to hear from you soon.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Goh, Jeremy

Sent: Thursday, September 17, 2020 10:36 AM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018

*** LKK REF: CC4/AIG18018884/Kdb3

Dear Jia Le,

Attached is the OI counter claim status. DO NOT SHARE.

Please note that OI has been deem 100% liable for this case.

And after watching the video, I am of the opine that damages were sustained to the rear instead of the side, thus BOLA 27 applies in this case.

Please proceed to settle at best.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, September 16, 2020 5:38 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 *** LKK REF: CC4/AIG18018884/Kdb3

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

We noticed that insured has concluded the counter claim status at 50%. Kindly let us have a copy of the email for the 50% liability proposed by TP insurer.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

Sent: Wednesday, 29 July 2020 11:22 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018

*** LKK REF: CC4/AIG18018884/Kdb3

Dear Jia Le,

Can I get an update on this case.

I understand from my BI team that OI has already concluded the counter claim status at 50%

Hope to hear from you soon.

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Goh, Jeremy

Sent: Thursday, June 25, 2020 11:25 AM

To: 'Jia Le (LKK Auto)' <Jiale@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018

*** LKK REF: CC4/AIG18018884/Kdb3

Hi Jia Le,

Any updates on the verdict of the OI counter claim status?

Thanks and Regards

Jeremy Goh

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Goh, Jeremy
Sent: Wednesday, May 27, 2020 2:22 PM
To: 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018
*** LKK REF: CC4/AIG18018884/Kdb3

Hi Jia Le,

Any updates to the case?

Thanks and Regards
Jeremy Goh
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, April 23, 2020 4:29 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 *** LKK REF: CC4/AIG18018884/Kdb3

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Dear Jeremy,

OI had appointed lawyer to counter claim against TP and still pending OI update the status.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

Sent: Wednesday, 22 April 2020 3:57 PM

To: Admin A

Subject: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018

Dear LKK,

I am taking over this case from Jimmy.

Can I ask on the current status of the case above?

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

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