

## Jia Le (LKK Auto)

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**From:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Sent:** Thursday, 17 September 2020 10:36 AM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 \*\*\* LKK REF: CC4/AIG18018884/Kdb3  
**Attachments:** (confidential) OI counter claim against TP.pdf

Dear Jia Le,

Attached is the OI counter claim status. DO NOT SHARE.

Please note that OI has been deem 100% liable for this case.  
And after watching the video, I am of the opine that damages were sustained to the rear instead of the side, thus BOLA 27 applies in this case.

Please proceed to settle at best.

Thanks and Regards

**Jeremy Goh**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Wednesday, September 16, 2020 5:38 PM  
**To:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 \*\*\* LKK REF: CC4/AIG18018884/Kdb3

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Dear Jeremy,

We noticed that insured has concluded the counter claim status at 50%. Kindly let us have a copy of the email for the 50% liability proposed by TP insurer.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]

**Sent:** Wednesday, 29 July 2020 11:22 AM

**To:** Jia Le (LKK Auto)

**Cc:** Admin A

**Subject:** RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 \*\*\* LKK REF: CC4/AIG18018884/Kdb3

Dear Jia Le,

Can I get an update on this case.

I understand from my BI team that OI has already concluded the counter claim status at 50%

Hope to hear from you soon.

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

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**From:** Goh, Jeremy

**Sent:** Thursday, June 25, 2020 11:25 AM

**To:** 'Jia Le (LKK Auto)' <[Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 \*\*\* LKK REF: CC4/AIG18018884/Kdb3

Hi Jia Le,

Any updates on the verdict of the OI counter claim status?

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Goh, Jeremy  
**Sent:** Wednesday, May 27, 2020 2:22 PM  
**To:** 'Jia Le (LKK Auto)' <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 \*\*\* LKK REF: CC4/AIG18018884/Kdb3

Hi Jia Le,

Any updates to the case?

Thanks and Regards

**Jeremy Goh**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Thursday, April 23, 2020 4:29 PM  
**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018 \*\*\* LKK REF: CC4/AIG18018884/Kdb3

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Dear Jeremy,

OI had appointed lawyer to counter claim against TP and still pending OI update the status.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]  
**Sent:** Wednesday, 22 April 2020 3:57 PM  
**To:** Admin A  
**Subject:** <File Review> AIG Ref: #0392438680SG003#027# || Accident between SMA1225C and SJL5567S on 13 Oct 2018

Dear LKK,

I am taking over this case from Jimmy.

Can I ask on the current status of the case above?

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

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