

(INSUR)

INS. CASE OWNER:

Salme

CC 4 /AIG1801

5881, Aphh 9/

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

16/10/18

Date / Time:

16/10/18

Registered in Meriton:

18/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUL 1030B

Name of Insured:

SEOW KHIM YHAW

Insured Tel No.:

HP:

98276416

Excess See II :SS

D.O.A.:

11/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

529071161156

Policy No.:

710500461

Make / Model:

TOYOTA

Place of Accident:

LTE

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SBT 26/10



INSRS:

WSP:

Tel:

Liability:

RMKS:

Cruise  
Autocare

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

27/10/18

24/11/18

21/10/18

21/11/18

13/11/18

SBT 26/10 3 MA (10/10/18) 547/24 444-11/10/18

Report of vehicle from AIG.

OI recommended tp.

DV sent

File to sum for sum

RECEIVED 17 DEC 2018

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

24/11/18

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email:

Call:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

SS

5243.00

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

540.00

(560 x 9 days)

Loss of Income (LOI):

SS

(5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LO ☐

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

(e.g. Tow/ Independent)

Total:

SS

5790.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

SS

5790.45

Name 1:

Cruise Autocare Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

COPY SENT  
17/11/18

Surveyor

REF: AIG

## ASSIGNMENT

From: Date: 16/10/2018

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MVTo Inspect Vehicle No: SBT 2679A  
at Workshop m/s Cruise Autocare  
of 53 Ubi Ave | # 03-53

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: Mr. Lam @ 9128 3858

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 9 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS <sup>1up</sup>

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SBT 2679A Yr Regn: 2015 August

Type: ☒ M.Car ☐ M.Cycle ☐ Bus ☐ Van ☐ Lorry ☐ Taxi ☐ Prime Mover ☐

Truck / Trailer or

Make: Honda Vezel C.C. 1496

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 84453 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: R11100630

Gen. Cond: ☒ Good ☐ Fair ☐ Poor ☐ BurntSteering: ☒ In order ☐ Jammed ☐ Leaked ☐ Burnt orBrake: ☒ In order ☐ Jammed ☐ Leaked ☐ Burnt orModi: Nil ☒ STD A/Rim or

Tyre Size: F: 215/60R16

R: 215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / ☒ YOKO or

Front

Rear

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A. D.O.I. 16/10/18

Survey held at Cruise Autocare

Des. of Damages: Frt / ☒ Rear ☐ O/S ☐ N/S ☐ U/C ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AIG

US \$ 4900 (Red \$ 1549.38 / 24%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$ )☐ Interview (\$ )☐ Tech. Invs (\$ )☐ Weekend (\$ )

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$ )



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18018881/Abp3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 17-10-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLL 1030B	Veh. Inspected	SBT 2679A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/10/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	11/10/2018	Inspection Date	16/10/2018	
Survey held at	CRUISE AUTOCARE PL 53 UBI AVE 1 PAYA UBI IND. PARK #03-53 SINGAPORE 408934			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# CRUISE AUTOCARE PTE LTD

## ESTIMATE

MS: AIG ASIA PACIFIC INSURANCE PTE. LTD.

TO: CLAIM DEPARTMENT

Fax: 6835 7416

Quotation No: OCA160190

Quote Date: 16-Oct-18

Contact No: 68416760

Fax No: 68413527

Veh No. <b>SBT2679A</b>		Make / Model:	<b>HONDA VEZEL</b>	
S/N	Description	LIST PRICE	Qty	Amount
<b>PARTS</b>				
1	REAR TAILGATE <i>Disbld</i>	\$953.30	1	\$953.30 ✓
2	REAR TAILGATE TRIM BOARD <i>reld</i>	\$153.40	1	\$153.40 ✓
3	REAR WINDSCREEN MOULDING <i>re</i>	\$48.00	4	\$192.00 ✓
4	REAR TAILGATE WEATHERSTRIP <i>cut</i>	\$108.00	1	\$108.00 ✓
5	REAR TAILGATE HINGE, RH <i>from</i>	\$48.60	1	\$48.60 ✓
6	REAR TAILGATE HINGE, LH	\$48.60	1	\$48.60 ✓
7	REAR TAILGATE ABSORBER, RH <i>from</i>	\$180.00	1	\$180.00 ✓
8	REAR TAILGATE ABSORBER, LH <i>from</i>	\$180.00	1	\$180.00 ✓
9	REAR TAILGATE EMBLEM, VEZEL <i>re</i>	\$64.00	1	\$64.00 ✓
10	REAR TAILGATE REFLECTOR, RH <i>cut</i>	\$264.60	1	\$264.60 ✓
11	REAR TAILGATE UPPER LOCK <i>2nd</i>	\$157.10	1	\$157.10 ✓
12	REAR TAIL LAMP, RH <i>fit</i>	\$428.70	1	\$428.70 ✓
13	REAR END PANEL <i>Disbld</i>	\$365.70	1	\$365.70 ✓
14	REAR END PANEL TOP GARNISH <i>reld</i>	\$92.30	1	\$92.30 ✓
15	SPARE TYRE COMPARTMENT <i>Disbld</i>	\$662.30	1	\$662.30 ✓
16	SPARE TYRE LOWER COVER <i>Disbld</i>	\$190.00	1	\$190.00 ✓
17	ANTENNA RECEIVER (KEYLESS ENTRY AT REAR END PANEL) <i>reld</i>	\$58.10	1	\$58.10 ✓
18	REAR BUMPER <i>Disbld</i>	\$508.50	1	\$508.50 ✓
19	REAR BUMPER REFLECTOR, RH <i>cut</i>	\$141.10	1	\$141.10 ✓
20	REAR BUMPER REFLECTOR, LH <i>re</i>	\$141.10	1	\$141.10 ✓
21	REAR BUMPER RETAINER, RH <i>from</i>	\$17.50	1	\$17.50 ✓
22	REAR BUMPER RETAINER, LH <i>from</i>	\$17.50	1	\$17.50 ✓
23	REAR BUMPER SIDE, RH <i>Disbld</i>	\$150.00	1	\$150.00 ✓
24	REAR FENDER INNER SHIELD, RH <i>re</i>	\$90.40	1	\$90.40 ✓
25	REAR FENDER PROTECTOR, RH <i>re</i>	\$150.00	1	\$150.00 ✓
26	REAR EXHAUST MUFFLER <i>re</i>	\$528.00	1	\$528.00 ✓

DISCOUNT GIVEN 10%

(\$589.08)

### SPECIAL NETT ITEM

1	REVERSE SENSOR <i>Damaged</i>	\$180.00	1	\$180.00 ✓
2	REAR WINDSCREEN SEALANT <i>re</i>	\$50.00	1	\$50.00 ✓

### LABOUR

1	LABOUR TO REMOVE REAR TRIM AND REAR CUSHION SEATS TO FACILITATE THE REPAIR			\$180.00 150
2	LABOUR TO REMOVE DAMAGED PARTS, ALIGN AND REPLACE PARTS. CUT/WELD REAR END PANEL AND REAR SPARE TYRE COMPARTMENT			\$1,200.00 ✓
3	LABOUR TO REMOVE AND RE INSTALL REAR WINDSCREEN GLASS TO FACILITATE REPAIR			\$150.00 120
4	LABOUR TO REMOVE AND REPLACE REAR EXHAUST MUFFLER			\$150.00 80
5	SPRAY PAINTING ON REAR SPARE TYRE COMPARTMENT, REAR END PANEL, REAR TAILGATE AND REAR BUMPER SIDE			\$800.00 ✓
6	CHECK ELECTRICAL			\$50.00 30

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Part photo and 1 to confirm
- Third party survey on a "Without Prejudice" basis
- No illegal modifications is allowed

Supplementary items must be resurveyed and is subject to final resurvey from LKK Auto Consultants

Acknowledged by Repairer

Signature:

Date:

LUMP SUM DISCOUNT 20%

(\$1,612.34)

Sub Total \$6,449.38

GST @ 7% \$451.46

Total: \$6,900.83

Signature of Customer

53 Ubi Avenue, Paya Ubi Industrial Park #03-53 Singapore 408934

TEL: 6841 6760 FAX: 6841 3527

Email: cruiseac@singnet.com.sg

Total: 6225.28

L/S: 4 SK

Admin King  
H/s 16/10/18

09 Dany

Mr. Teck 9360 5292

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 24 October 2018 3:41 PM  
**To:** Syed-Yusoff, Saliha  
**Subject:** <Request for OI Video> Your Ref: 5290311511SG \*Our Ref: CC4/AIG18018881/Apb3 [ACCIDENT INVOLVING SLL 1030B(AIG) & SBT 2679A ON 11/10/2018]

Your Ref: **5290311511SG**  
Our Ref: CC4/AIG18018881/Apb3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLL 1030B(AIG) & SBT 2679A ON 11/10/2018**

We refer to the above matter.

Kindly assist to upload OI's video in Merimen for our viewing.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# CRUISE AUTOCARE PTE LTD

Date: 26<sup>TH</sup> Nov 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD.  
TO: CLAIM DEPARTMENT

Dear Sir/ Madam,

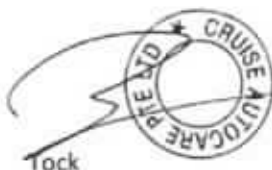
ACCIDENT INVOLVING SLL1030B AND SBT2679A ALONG SLIP ROAD CTE (SLE) TOWARDS BRADDELL ROAD ON 11/10/2018 AT 2110HRS

- |   |                                       |              |
|---|---------------------------------------|--------------|
| 1 | COST OF REPAIR (WITH GST)             | \$5,243.00 ✓ |
| 2 | LOSS OF USE FOR 9 DAYS @ \$60 PER DAY | \$540.00 ✓   |
| 3 | LTA SEARCH FEES                       | \$7.45 ✓     |

\$5,790.45 ✓

We attached herein SBT2679A GIA report, LTA search receipt and our final repair bill. Please kindly let us have the acceptance letter and discharge voucher. Please kindly contact the undersigned at [cruiseac@singnet.com.sg](mailto:cruiseac@singnet.com.sg) or 97608848.

Regards,

 Tock

53 Ubi Avenue 1, Paya Ubi Industrial Park #03-53 Singapore 408934  
TEL: 6841 6760 FAX: 6841 3527  
Email: [cruiseac@singnet.com.sg](mailto:cruiseac@singnet.com.sg)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18018881/Apb3

25 OCT 2018

**SEOW SHIH YUAN**  
118 WINDSOR PARK RD  
SINGAPORE 574180

Dear Sir/Madam,

**ACCIDENT INVOLVING SLL 1030B & SBT 2679A ALONG/AT CTE EXIT ON  
11/10/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SBT 2679A against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
**CHEW HSIAO TONG**  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SIN LAI KEONG (the third party claimant") of BLK 101B LORONG 2 TOA PAYOH #08-11 (S) 311101 (address), owner of SBT 2679A (vehicle no.) hereby authorize CRUISE AUTOCARE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SBT 2679A that was damaged pursuant to the accident which occurred on 11/10/2018 (date) along SLIP ROAD CTE (SLE) TWDS BRADDELL ROAD (location) involving vehicle no/s SLL 1030B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of OCT (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CRUISE AUTOCARE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,243.00** (Repair Cost), **S\$540.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SBT 2679A** that was damaged pursuant to the accident which occurred on **11/10/2018** (date) along **SLIP ROAD CTE (SLE) TWDS BRADDELL ROAD** (location) involving vehicle no/s **SLL 1030B**. This is pursuant to the inspection conducted on **16/10/2018** (date) at "the workshop".



We/I confirm that we/I are/am authorized by the owner **SIN LAI KEONG** (the third party claimant") of vehicle no. **SBT 2679A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SBT 2679A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 12 (month) 2018 (year)

  
  
Signed by appointed surveyor

  
  
Signed by "the workshop" (with chop)

# CRUISE AUTOCARE PTE LTD

GST NO. 200412741G

MS: AIG ASIA PACIFIC INSURANCE PTE. LTD.

TO: CLAIM DEPARTMENT

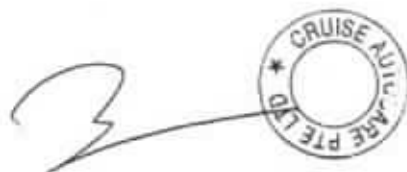
Fax: 6835 7416

Date: 26-Nov-18

Contact No: 68416760

Fax No: 68413527

Veh No.	SBT2679A	Make / Model:	HONDA VEZEL
			Amount
1	ACCIDENT REPAIR ON <u>SBT2679A</u> FOR ACCIDENT ON <u>11/10/2018</u>		\$4,900.00



Cruise Autocare Pte Ltd.

Sub Total	\$4,900.00
GST @ 7%	\$343.00
<b>Total:</b>	<b>\$5,243.00</b>

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Oct 2018 / 09:10:54

Receipt Date/Time : 15 Oct 2018 / 09:10:40

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-181015-000232

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLL1030B As at 11 Oct 2018/21:10:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SLL1030B Enquiry Fee 20181015091001764489	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx1269		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Oct 2018 <a href="#">Edit Reg</a>		16 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,900.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>SEOW SHIH YUAN (XIAO SHIYUN)</b> , ID: S8526847C									
Main Claimant: <b>SIN LAI KEONG</b> , ID: S1517176F									
Vehicle Reg. No.: <b>SBT2679A</b>		Date of Loss: 11/10/2018 21:00 - :59 [38 Months and 5 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 5290311511SG</b>		Policy/Cover Note No.: 2100500461 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SLL10308</b>		Policy No. (Claimant): 5073069552-03							
		Excess:							
Repairer: <b>Cruise Autocare Pte Ltd ( )</b> 53 UBI AVE 1 PAYA UBI IND. PARK #03-53, 408934 Ubi - Tel:									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Syed-Yusoff, Saliha</b> ] Saliha.Syed-Yusoff@aig.com									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 26/10/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SBT2679A (5290311511SG)**  
**[SLL1030B]**  
**TP**  
**SIN LAI KEONG**  
**Oct 11 2018 9:00PM**  
**[SEOW SHIH YUAN (XIAO SHIYUN)]**  
**Cruise Autocare Pte Ltd**

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span>View in Browser</span>	
Video											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)									Thumbnail	Print
1	30/10/18 15:13	Video - Accident From: OD - Reg. No: SLL1030B, Claimant: SEOW SHIH YUAN								1	Load AVI	
Letters/Correspondences											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown								1	Edit	
Photos/Images											3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
2	24/10/18 15:39	Chassis Number								1	Load JPG	<input checked="" type="checkbox"/>
3	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
4	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
5	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
6	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
7	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
8	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
9	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
10	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
11	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
12	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
13	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
14	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
15	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
16	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
17	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
18	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
19	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
20	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
21	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
22	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
23	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
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25	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
26	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
27	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
28	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
29	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>
30	24/10/18 15:39	General View								1	Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
31	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
32	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
33	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
34	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
35	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
36	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
37	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
38	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
39	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
40	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
41	24/10/18 15:39	General View		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/10/18 15:47	EMAIL FROM AIG DD 16102018		<input type="checkbox"/>
2	17/10/18 15:47	NOTICE & GIA REPORT		<input type="checkbox"/>
3	08/11/18 12:15	TP ESTIMATE_MARKED		<input type="checkbox"/>
4	18/12/18 08:58	WORKSHOP INVOICE		<input type="checkbox"/>
5	18/12/18 08:58	AUTHORISATION TO ACT FORM		<input type="checkbox"/>
6	18/12/18 08:58	Release Voucher		<input type="checkbox"/>
7	18/12/18 08:58	LTA SEARCH		<input type="checkbox"/>
8	18/12/18 08:58	LETTER TO OI		<input type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	18/10/18 10:11	OI GIA REPORT		<input type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL1030B (Insd veh)	Model:	HONDA VEZEL 1.5 X (A)
	SBT2679A (TP veh)		
Date of Accident:	11/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	8,626.04	
Final Repair Cost	: \$	5,243.00	
Loss of Use	: \$	540.00	9.00 days at \$60.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	5,790.45	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Cruise Autocare Pte Ltd	: \$	5,790.45
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

18 Dec  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18018881/APB3Q2

Date: 18/12/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100500461

Claimant Vehicle  
No : SBT2679A

Insured Vehicle No : SLL1030B

Date of Loss: 11/10/2018

Nature of Claim:

TP

Claim No: 5290311511SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SBT2679A

Make &amp; Model: HONDA VEZEL, 1.5 X (A)

Engine No: L15B4020631

Reg. Date: 06/08/2015 (Man. Year: 2015)

Chassis No: RU11100630

Colour: Blue

Odometer: 84453 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size:

215/60 R16

Front Left Side: Yokohama 6 mm

Rear Left Side:

Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,531.72	3,849.28	1,682.44	30.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,530.00	2,380.00	150.00	5.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,061.72</b>	<b>6,229.28</b>	<b>1,832.44</b>	<b>22.73</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,900.00</b>		
(S\$)	8,061.72	4,900.00	3,161.72	39.22
<b>+ GST 7.00/7.00% (S\$)</b>	<b>564.32</b>	<b>343.00</b>	<b>221.32</b>	<b>39.22</b>
<b>Nett Amount (S\$)</b>	<b>8,626.04</b>	<b>5,243.00</b>	<b>3,383.04</b>	<b>39.22</b>
<b>+ Loss of Use (9.0 x S\$60.00/day) (S\$)</b>		<b>540.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>5,790.45</b>		

### INSPECTION

Date of Assignment: 16/10/2018

Date Inspected: 16/10/2018 Inspected At:

Cruise Autocare Pte Ltd  
53 UBI AVE 1 PAYA UBI IND. PARK #03-



53  
Singapore 408934

Estimated Period of Repair: 9.0 days

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**Adjuster:** ADRIAN LING

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Distorted	953.30 FL	*953.30 FL
2	1		*REAR TAILGATE TRIM BOARD	Deformed	153.40 FL	*153.40 FL
3	4		*REAR WINDSCREEN MOULDING	Necessary	192.00 FL	*192.00 FL
4	1		*REAR TAILGATE WEATHERSTRIP	Cut	108.00 FL	*108.00 FL
5	1		*REAR TAILGATE HINGE ,RH	Not Necessary	48.60 FL	*- FL
6	1		*REAR TAILGATE HINGE ,LH	Not Necessary	48.60 FL	*- FL
7	1		*REAR TAILGATE ABSORBER ,RH	Not Necessary	180.00 FL	*- FL
8	1		*REAR TAILGATE ABSORBER ,LH	Not Necessary	180.00 FL	*- FL
9	1		*REAR TAILGATE EMBLEM -VEZEL	Necessary	64.00 FL	*64.00 FL
10	1		*REAR TAILGATE REFLECTOR -RH	Cut	264.60 FL	*264.60 FL
11	1		*REAR TAILGATE UPPER LOCK	Damaged	157.10 FL	*157.10 FL
12	1		*REAR TAIL LAMP ,RH	Cut	428.70 FL	*428.70 FL
13	1		*REAR END PANEL	Distorted	365.70 FL	*365.70 FL
14	1		*REAR END PANEL TOP GARNISH	Deformed	92.30 FL	*92.30 FL
15	1		*SPARE TYRE COMPARTMENT	Distorted	662.30 FL	*662.30 FL
16	1		*SPARE TYRE LOWER COVER	Deformed	190.00 FL	*190.00 FL
17	1		*ANTENNA RECEIVER (KEYLESS ENTRY AT REAR END PANEL)	Cracked	58.10 FL	*58.10 FL
18	1		*REAR BUMPER	Distorted	508.50 FL	*508.50 FL
19	1		*REAR BUMPER REFLECTOR ,RH	Cut	141.10 FL	*141.10 FL
20	1		*REAR BUMPER REFLECTOR ,LH	Not Necessary	141.10 FL	*- FL
21	1		*REAR BUMPER RETAINER ,RH	Necessary	17.50 FL	*17.50 FL
22	1		*REAR BUMPER RETAINER ,LH	Necessary	17.50 FL	*17.50 FL
23	1		*REAR BUMPER SIDE ,RH	Deformed	150.00 FL	*150.00 FL
24	1		*REAR FENDER INNER SHIELD ,RH	Not Necessary	90.40 FL	*- FL
25	1		*REAR FENDER PROTECTOR ,RH	Not Necessary	150.00 FL	*- FL
26	1		*REAR EXHAUST MUFFLER	Repair	528.00 FL	*- FL
27	1		*REVERSE SENSOR	Damaged	180.00 FS	*180.00 FS
28	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,120.80	4,754.10
- List Item Discount on L Items 10.00/20.00% (\$\$)	589.08	904.82
Total Parts (\$\$)	5,531.72	3,849.28

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	LABOUR TO REMOVE REAR TRIM AND REAR CUSHION SEATS TO FACILITATE THE REPAIR	New	180.00	150.00
2	LABOUR TO REMOVE DAMAGED PARTS ,ALIGN AND REPLACE PARTS,CUT/WELD REAR END PANEL AND REAR SPARE TYRE COMPARTMENT	New	1,200.00	1,200.00
3	LABOUR TO REMOVE AND REINSTALL REAR WINDSCREEN GLASS TO FACILITATE REPAIR	New	150.00	120.00
4	LABOUR TO REMOVE AND REPLACE REAR EXHAUST MUFFLER	New	150.00	80.00
5	SPRAY PAINTING ON REAR SPARE TYRE COMPARTMENT ,REAR END PANEL,REAR TAILGATE AND REAR BUMPER SIDE	New	800.00	800.00
6	CHECK ELECTRICAL	New	50.00	30.00
<b>Gross Labour Cost (S\$)</b>			<b>2,530.00</b>	<b>2,380.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >