

Sakina

CC 4, MG 180

18879, Kpa3 9/

LKK:
BAC:

4

Surveyor:

KSL

DOI:

ASSIGNMENT

16/10/18

Date/Time:

16/10/18

Registered in Merimen:

17/10/18

Pre-assign / CCU / FTE

S2X 1562U



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II:SS

D.O.A:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

S6R 47484



INSRS:

WSP:

Tel:

Liability:

RMKS:

Complete VMS



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

19/10
24/1

S6R 47484 - X; S2X 1562U - X

24/10/18 - Old rear ended up.

15/11/18 - DV sent

17/12/18 - File pass to MR to do

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call CE:

24/10/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(days) Reduction:

%

Email:

Call:

FINAL SETTLEMENT

Date/Time:

Confirm with:

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Email:

Call:

Repair Cost:

S\$

2959.00

Loss of Rental (LOR):

S\$

500.00

(5 days)

XBTW

Loss of Use (LOU):

S\$

-

(\$ x days)

Loss of Income (LOI):

S\$

-

(\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

7.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost:

S\$

-

Total:

S\$

4466.45

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

S\$

4466.45

Name 1:

Complete VMS Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

- 1) Claim status: Notified/Reject/Private Settle
 2) Report Format:
 3) Survey fee: \$720 + \$20

18/12/18

ASS. REC. BY:

REF: A/G-1

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

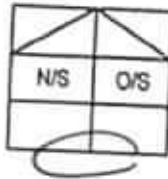
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 45 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV. REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SGR 47484 Yr Regn: 02, 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NIS Latio c.c. 1498

Colour: M. Black AC: Insured / Std / NI / NA

Sp. Reading: 150298 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JNIBAAZ118 0004075

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/65R15

R: _____

BS (OUN) EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 14/10/18

Survey held at

Rear

R/Bal. 7 mm

L/Bal. 7 mm

D.O.I. 16/10/18

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

17/10 File pass to Catherine

US \$ 37W Credit \$ 2685.18 / 4M1

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ - RS - SI

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$



Kp

COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
 176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
 (Tel) 6455 0012 (Fax) 6554 0012 (Web) www.completevms.com.sg

Page 1 / 2

Email : darren@completevms.com.sg ()
 lily@completevms.com.sg ()
 lihui@completevms.com.sg ()

CHEW LAK HENG ERNEST
 37 CHUAN DRIVE
 SINGAPORE 554843

Attention : THE OWNER
 Contact : 81890455

Not Notarized
Lily 8370d
Resurvey After Paint

Estimate : ES006475

Date : 15/10/2018
 Vehicle Num. : SGR4748Y
 Make/Model : NISSAN LATIO 1.5L A-2007
 Chassis/Eng# : JN1BAAC11Z0004075/HR15077946A
 Accident Date : 14/10/2018
 Claim No. :
 Reference :
 Policy No. :

-5 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	BOOT LID		844.00 X
2.	1	REAR END PANEL		492.70 2
3.	1	REAR BUMPER		784.60 1
4.	1	REAR BUMPER SPONGE		43.20 2
5.	6	REAR BUMPER CLIP	7.50	45.00 1
6.	2	REAR BUMPER SIDE RETAINER	63.00	126.00 1

List Total S\$: 2,435.50
 30.00% Discount S\$: 730.65
 1,704.85

NETT ITEMS :				
1.	1	BOOT LID LOCK		149.90 1
2.	2	TAIL LAMP	310.90	621.80 2
3.	4	TAIL LAMP CLIP	7.00	28.00 1
4.	1	BOOT WEATHERSTRIP		155.50 502
5.	1	REAR END PANEL TOP GARNISH		185.50 2
6.	2	REAR BUMPER BRACKET	84.50	169.00 X

Nett Total S\$: 1,309.70
 10.00% Discount S\$: 130.97
 1,178.73

SPECIAL NETT ITEMS :				
1.	1	LATIO EMBLEM		66.40 1
2.	1	NISSAN LOGO		56.20 1
3.	1	REAR BUMPER LOWER LIP		676.00 2

CONTINUE / ...

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

CHEW LAK HENG ERNEST
37 CHUAN DRIVE
SINGAPORE 554843

Estimate : ES006475

Attention : THE OWNER
Contact : 81890455

Date : 15/10/2018
Vehicle Num. : SGR4748Y
Make/Model : NISSAN LATIO 1.5L A-2007
Chassis/Eng# : JN1BAAC11Z0004075/HR15077946A
Accident Date : 14/10/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
4.	1	REVERSE SENSOR		280.00
5.	1	REAR NUMBER PLATE		25.00
6.	1	REAR NUMBER PLATE HOLDER		33.00
Special Nett Total S\$:				1,136.60
LABOUR :				
RUST PROOFING TREATMENT				100.00
CHANGE TAIL LAMP AND CHECK WIRING				65.00
SPRAY PAINT DAMAGED AREA AFFECTED				1,100.00
TO CUT OFF REAR END PANEL,KNOCK AND STRAIGHTEN REAR				
CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS				1,100.00
Labour Total S\$:				2,365.00

SingDollars : Six Thousand Three Hundred Eighty-Five & Cents Eighteen Only

Total S\$: 6,385.18

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

CHEW LAK HENG ERNEST
37 CHUAN DRIVE
SINGAPORE 554843

Attention : THE OWNER

Contact : 81890455

Estimate : ES006475

Date : 15/10/2018
Vehicle Num. : SGR4748Y
Make/Model : NISSAN LATIO 1.5L A-2007
Chassis/Eng# : JN1BAAC11Z0004075/HR15077946A
Accident Date : 14/10/2018
Claim No. :
Reference :
Policy No. :

Not Notarized
L1 Reg 87
Survey After Paint
4-5 days

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

1.	1	LIST ITEMS :		
2.	1	BOOT LID	844.00	X
3.	1	REAR END PANEL	492.70	?
4.	1	REAR BUMPER	784.60	✓
5.	1	REAR BUMPER SPONGE	143.20	?
6.	6	REAR BUMPER CLIP	7.50	✓
7.	2	REAR BUMPER SIDE RETAINER	63.00	✓

List Total S\$: 2,435.50
30.00% Discount S\$: 730.65
1,704.85

1.	1	NETT ITEMS :		
2.	2	BOOT LID LOCK	149.90	✓
3.	4	TAIL LAMP	310.90	?
4.	1	TAIL LAMP CLIP	7.00	?
5.	1	BOOT WEATHERSTRIP	155.50	50%
6.	1	REAR END PANEL TOP GARNISH	185.50	?
7.	2	REAR BUMPER BRACKET	84.50	?

Nett Total S\$: 1,309.70
10.00% Discount S\$: 130.97
1,178.73

1.	1	SPECIAL NETT ITEMS :		
2.	1	LATIO EMBLEM	66.40	✓
3.	1	NISSAN LOGO	56.20	✓
4.	1	REAR BUMPER LOWER LIP	676.00	?

CONTINUE / ...

LKK Auto Consultants hence notify the Repairer of the following:

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lily@completevms.com.sg ()
lihui@completevms.com.sg ()

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37 CHUAN DRIVE
SINGAPORE 554843

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Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
4.	1	REVERSE SENSOR		280.00 ?
5.	1	REAR NUMBER PLATE		25.00 x
6.	1	REAR NUMBER PLATE HOLDER		33.00 y
Special Nett Total S\$:				1,136.60
LABOUR :				
RUST PROOFING TREATMENT				100.00 ?
CHANGE TAIL LAMP AND CHECK WIRING				65.00 201
SPRAY PAINT DAMAGED AREA AFFECTED				1,100.00 800
TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR				
CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS				1,100.00 ?
Labour Total S\$:				2,365.00

SingDollars : Six Thousand Three Hundred Eighty-Five & Cents Eighteen Only

Total S\$: 6,385.18
=====

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

Hsiao Tong (LKKAuto)

From: Lily Leow <lily@completevms.com.sg>
Sent: Thursday, 1 November 2018 10:57 AM
To: CS A Team
Subject: ACCIDENT INVOLVING SGR4748Y & SLX1562U ON 14/10/18
Attachments: SGR4748Y.pdf

WITHOUT PREJUDICE

Dear Officer In Charge

With reference to above mentioned, attached is LOD. Please look into this matter and advise offer asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail: lily@completevms.com.sg



Your Ref : SLX1562U
Our Ref : TPDS18124 - SGR4748Y

31st October 2018

By Postage

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way #07-16
Charitis Building
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: SGR4748Y AND SLX1562U ALONG TOA PAYOH LOR 6
SLIP ROAD TOWARDS PIE ON 14/10/2018**

We are the authorized repair workshop for the owner of motor vehicle no. **SGR4748Y**, which is involved in the captioned accident with your insured vehicle **SLX1562U**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 3,959.00	(inclusive GST)
2	5 Day Loss of Rental@ \$120.00	S\$ 600.00	
3	LTA search fee	S\$ 7.45	
		<u>S\$ 4,566.45</u>	


We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. Lta search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully


Chiu Siong Lim
6455 0012
For Complete VMS Pte Ltd

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 November 2018 10:33 AM
To: 'Lily Leow'
Subject: RE: ACCIDENT INVOLVING SGR4748Y & SLX1562U ON 14/10/18 *LKK REF: CC4/AIG18018879/Kpa3

Without Prejudice

Hi Lily,

We refer to the above matter.

We propose settlement at a global sum of \$4,460.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Leow <lily@completevms.com.sg>
Sent: Thursday, 1 November 2018 10:57 AM
To: CS A Team <cs-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SGR4748Y & SLX1562U ON 14/10/18

WITHOUT PREJUDICE

Dear Officer In Charge

With reference to above mentioned, attached is LOD. Please look into this matter and advise offer asap.

Thank you and best regards
Lily Leow
Tel: 64550012
Complete VMS Pte Ltd
Blk 176 Sing Ming Drive #03-14
Sin Ming Autocare Complex

Hsiao Tong (LKKAUTO)

From: Lily Leow <lily@completevms.com.sg>
Sent: Tuesday, 13 November 2018 11:38 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: ACCIDENT INVOLVING SGR4748Y & SLX1562U ON 14/10/18 *LKK REF: CC4/AIG18018879/Kpa3

WITHOUT PREJUDICE

Dear Hsia Tong

With reference to your email, we do not accept your offer ,therefore we counter as follows:-

Cost of Repair	\$3,959.00
Loss of Rental	\$ 500.00 (5day x \$100)
LTA Search fee	\$ 7.45
	<u>\$4,466.45</u>

Please look into this matter and advise asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail: lily@completevms.com.sg

On Tue, Nov 13, 2018 at 10:33 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Hi Lily,

We refer to the above matter.

We propose settlement at a global sum of \$4,460.00(all-in).

Please confirm acceptance.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG18018879/Kpa3

25 OCT 2018

SINGH SHAILYAMANYU
495 YIO CHU KANG ROAD
#11-01
SINGAPORE 787080

Dear Sir/Madam,

**ACCIDENT INVOLVING SLX 1562U & SGR 4748Y ALONG/AT LORONG 6 TOA
PAYOH - PIE ON 14/10/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGR 4748Y against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)


To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SGR 4748Y | Qlx 15634 (Vehicle Numbers)
ON 14/10/18 (Date of Accident) AT Tea Payoh Lor 6 Slip Road
towards PIE

1. I/We, the owner of vehicle no. SGR 4748Y hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature




Witness's Name & Signature

Name

Chew Lak Heng Ernest

Date

14/10/18

Company Stamp (if applicable) :

Email:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMPLETE VMS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,959.00 (Repair Cost), S\$500.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SGR 4748Y that was damaged pursuant to the accident which occurred on 14/10/2018 (date) along TOA PAYOH LOR 6 SLIP RD TWDS PIE (location) involving vehicle no/s SLX 1562U. This is pursuant to the inspection conducted on 16/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHEW LAK HENG ERNEST (the third party claimant") of vehicle no. SGR 4748Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGR 4748Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 12 (month) 2018 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, 5575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16 CHARTIS BUILDING
SINGAPORE 079120

Tax Invoice : VM013932

Invoice Date : 10/12/2018
Vehicle Num. : SGR4748Y
Make/Model : NISSAN LATIO 1.5L A
Mileage(Km) :
PO/VO/RO# :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		3,700.00

SingDollars : Three Thousand Nine Hundred Fifty-Nine Only

COMPLETE VMS PTE LTD

Total S\$: 3,700.00
GST S\$: 259.00
Amount Due S\$: 3,959.00
=====

Terms : 30 Days

35 Eden Grove, Singapore 539085
Co. Reg. No.: 200717924R

INVOICE

No: 2213

To: CHEW LAK HENG ERNEST

c/o Complete VMS Pte Ltd

Date: 31. Oct. 2018

Vehicle No: SJL430K

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Rental for 5 days	\$120.00	\$600.00
	15/10/2018 to 19/10/2018		
	Reference: SGR4748Y		
Cheques should be crossed and made payable to "COMPLETE LEASING PTE LTD"			\$600.00
TOTAL			\$600.00



35 Eden Grove, Singapore 539085
Co.Reg. No.: 200717924R

SGR47484

VEHICLE RENTAL AGREEMENT

STA No: 002144

HIRER'S PARTICULAR Name: (as in I/C) <u>Chew Lak Hong Ernest</u> NRIC / Passport No: <u>S11974674</u> Address: _____		Veh. No: <u>GSL 430K</u> Replace Veh. No: _____ Mileage Out: _____ Mileage Out: _____ Out: Date <u>15/10/18</u> Out: Date _____ Out: Time <u>10:30am</u> Out: Time _____													
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) <u>Thang Tze Yian</u> NRIC / Passport No: <u>S1388856F</u> Address: _____		<table border="1"><thead><tr><th colspan="2">RENTAL CHARGES</th></tr></thead><tbody><tr><td>Daily</td><td>5 @ \$ 120/- \$ 600 - w</td></tr><tr><td>Monthly</td><td>@ \$</td></tr><tr><td>Delivery Charges @ \$</td><td>For</td></tr><tr><td>Others @ \$</td><td></td></tr><tr><td colspan="2">SUB TOTAL \$ 600 - w</td></tr></tbody></table> PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full INSURANCE EXCESS PAYABLE ON CLAIM Hirer is responsible for the first \$ <u>\$ 2000</u> - excess for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L vehicle (inc. windscreen) and also first \$ <u>\$ 2000</u> - excess for Collision / Damages to 3rd party's vehicle for each and every accident / damages. Hirer's Signature: 		RENTAL CHARGES		Daily	5 @ \$ 120/- \$ 600 - w	Monthly	@ \$	Delivery Charges @ \$	For	Others @ \$		SUB TOTAL \$ 600 - w	
RENTAL CHARGES															
Daily	5 @ \$ 120/- \$ 600 - w														
Monthly	@ \$														
Delivery Charges @ \$	For														
Others @ \$															
SUB TOTAL \$ 600 - w															
REMARKS _____ _____ _____ _____ _____ _____															

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
(i) shall report all accidents involving the said vehicle to the owner immediately,
(ii) shall NOT admit liability or sign any settlement documents with any 3rd parties
- THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

EXCESS
ADDITIONAL \$2500
FOR 22 TO 27 &
ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	 SIGNATURE OF HIRER / DRIVER
<u>19/10/18</u>	<u>7:30pm</u>		

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Oct 2018 / 13:43:56

Receipt Date/Time : 15 Oct 2018 / 13:43:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181015-001180

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SLX1562U

As at 14 Oct 2018/00:00:01

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1	Insurance Enquiry - SLX1562U Enquiry Fee 20181015134248038525	7.00	0.49	7.49
---	---	------	------	------

Sub-Total	7.00	0.49	7.49
-----------	------	------	------

Total Before Rounding	7.00	0.49	7.49
-----------------------	------	------	------

Rounding Difference			0.04
---------------------	--	--	------

Total Amount Payable			7.45
----------------------	--	--	------

Paid By

xxxxxxxxxxxx5909	Credit Card: Visa/MasterCard	7.45
------------------	---------------------------------	------

Total		7.45
-------	--	------

Cash Change		0.00
-------------	--	------

Tendered Amount		7.45
-----------------	--	------

Excess Refundable Amount		0.00
--------------------------	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Oct 2018 Edit Reg		16 Oct 2018 00:00 Edit Adj Rpt	S\$3,700.00 Edit Estimates	S\$3,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	SINGH SHAILYAMANYU, ID: 57687364Z		
Main Claimant:	CHEW LAK HENG ERNEST, ID: S1197467H		
Vehicle Reg. No.:	SGR4748Y	Date of Loss:	14/10/2018 12:00 - :59 [140 Months and 6 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 0405472130SG	Policy/Cover Note No.:	1800028184 (Comprehensive)
Vehicle Reg. No. (Insured):	SLX1562U	Policy No. (Claimant):	18-MV001729-R02
		Excess:	
Repairer:	COMPLETE VMS PTE LTD (HQ) 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com		
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 26/10/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_5G (18/10/2018): Request to upload TP GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGR4748Y (0405472130SG)**
[SLX1562U]


































TP

CHEW LAK HENG ERNEST

Oct 14 2018 12:00PM

[SINGH SHAILYAMANYU]

COMPLETE VMS PTE LTD

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	<input type="checkbox"/>
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
2	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
3	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
4	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
5	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
6	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
7	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
8	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
9	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
10	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
11	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
12	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
13	24/10/18 16:30	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
14	24/10/18 16:30	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
15	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
16	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
17	24/10/18 16:30	General View	 Load JPG	<input checked="" type="checkbox"/>
18	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
21	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
22	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
23	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
24	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
25	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
26	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
27	13/11/18 10:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	13/11/18 10:30	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	13/11/18 10:30	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/10/18 15:39	ACKNOWLEDGEMENT EMAIL TO AIG DD 16.10.2018	 Load PDF	<input type="checkbox"/>
2	17/10/18 15:39	EMAIL FROM AIG DD 16.10.2018	 Load PDF	<input type="checkbox"/>
3	17/10/18 15:39	NOTIFICATION FROM WORKSHOP	 Load TIF	<input type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
4	23/10/18 17:21	TP ESTIMATE - MARKED	Load PDF	
5	23/10/18 17:21	TP GIA REPORT	Load PDF	
6	26/12/18 13:24	WORKSHOP INVOICE	Load PDF	
7	26/12/18 13:24	AUTHORISATION TO ACT FORM	Load PDF	
8	26/12/18 13:24	Release Voucher	Load PDF	
9	26/12/18 13:24	RENTAL RECEIPT	Load PDF	
10	26/12/18 13:24	LTA SEARCH	Load PDF	
11	26/12/18 13:24	LETTER TO OI	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	18/10/18 10:21	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLX1562U (Insd veh)	Model:	NISSAN LATIO 1.5 L (A)
	SGR4748Y (TP veh)		
Date of Accident:	14/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	: \$	6,832.14		
Final Repair Cost	: \$	3,959.00		
Loss of Use	: \$	days at \$0.00 per day		
Rental (if any)	: \$	500.00	5	days
LTA / GIA Search Fee	: \$	7.45		
Others:	: \$	0.00		
	: \$			
Final Settlement Sum	: \$	4,466.45		

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	: \$	4,466.45
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

26 Dec
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18018879/KPA3Q2

Date: 26/12/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800028184
Claimant Vehicle No : SGR4748Y **Insured Vehicle No :** SLX1562U
 Date of Loss: 14/10/2018 Nature of Claim: TP Claim No: 0405472130SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGR4748Y**
 Make & Model: NISSAN LATIO, 1.5 L (A) Engine No: HR15077946A
 Reg. Date: 08/02/2007 (Man. Year: 2006) Chassis No: JN1BAAC11Z0004075
 Colour: Metallic Black Odometer: 150298 km
 Engine Capacity: 1498 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/65 R15 Rear Tyre Size: 185/65 R15
 Front Left Side: Dunlop 7 mm Rear Left Side: Dunlop 7 mm
 Front Right Side: Dunlop 7 mm Rear Right Side: Dunlop 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,020.18	3,077.08	943.10	23.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,365.00	1,580.00	785.00	33.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	6,385.18	4,657.08	1,728.10	27.06
Approved Total (Overridden) (\$\$)		3,700.00		
(\$\$)	6,385.18	3,700.00	2,685.18	42.05
+ GST 7.00/7.00% (\$\$)	446.96	259.00	187.96	42.05
Nett Amount (\$\$)	6,832.14	3,959.00	2,873.14	42.05
+ Car Rental (5.0 x S\$100.00/day) (\$\$)		500.00		
+ Doc/Search Fee (\$\$)		7.45		
Nett Liability (\$\$)		4,466.45		

INSPECTION

Date of Assignment: 16/10/2018
 Date Inspected: 16/10/2018 Inspected At: COMPLETE VMS PTE LTD (HQ)
 176 Sin Ming Drive #03-14 Sin Ming

Autocare Complex
Singapore 575721

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Repair	844.00 FL	*- FL
2	1		*REAR END PANEL	Bent	492.70 FL	*492.70 FL
3	1		*REAR BUMPER	Buckled	784.60 FL	*784.60 FL
4	1		*REAR BUMPER SPONGE	Deformed	143.20 FL	*143.20 FL
5	6		*REAR BUMPER CLIP	Necessary	45.00 FL	*45.00 FL
6	2		*REAR BUMPER SIDE RETAINER	Distorted	126.00 FL	*126.00 FL
7	1		*BOOT LID LOCK	Dented	149.90 FN	*149.90 FN
8	2		*TAIL LAMP	Cracked	621.80 FN	*621.80 FN
9	4		*TAIL LAMP CLIP	Necessary	28.00 FN	*28.00 FN
10	1		*BOOT WEATHERSTRIP (50%)	Distorted /Dented	139.95 FS	*77.75 FS
11	1		*REAR END PANEL TOP GARNISH	Cracked	185.50 FN	*185.50 FN
12	2		*REAR BUMPER BRACKET	Not Necessary	169.00 FN	*- FN
13	1		*LATIIO EMBLEM	Necessary	66.40 FS	*66.40 FS
14	1		*NISSAN LOGO	Necessary	56.20 FS	*56.20 FS
15	1		*REAR BUMPER LOWER LIP	Deformed	676.00 FS	*676.00 FS
16	1		*REVERSE SENSOR	Shorted	280.00 FS	*200.00 FS
17	1		*REAR NUMBER PLATE	Serviceable	25.00 FS	*- FS
18	1		*REAR NUMBER PLATE HOLDER	Serviceable	33.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc. N=NettItemDisc.

Sub Total (\$\$)	4,866.25	3,653.05
- List Item Discount on L Items 30.00/30.00% (\$\$)	730.65	477.45
- Nett Item Discount on N Items 10.00/10.00% (\$\$)	115.42	98.52

Total Parts (\$\$)	4,020.18	3,077.08
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RUST PROOFING TREATMENT	New	100.00	60.00
2	CHANGE TAIL LAMP AND CHECK WIRING	New	65.00	20.00
3	SPRAY PAINT DAMAGED AREA AFFECTED	New	1,100.00	800.00
4	TO CUT OFF REAR END PANEL ,KNOCK AND STRAIGHTEN REAR CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS	New	1,100.00	700.00
Gross Labour Cost (S\$)			2,365.00	1,580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >