

P/S 2010

INS. CASE OWNER:

CC 3 /AIG1801

8877, N W 6th St

LKK:
IDAC:

Surveyor:

Muz

DOI:

ASSIGNMENT

15/10/18

Date / Time:

15/10/18

Registered in Merimen:

15/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SBC 3377E

Claim No.:

1578100124

Name of Insured:

OZUMINS STATION (S) PLC

Policy No.:

Insured Tel No.:

HP:

11/10/18

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GMB 1649C

INSRS:
WSP:
Tel:
Liability:
RMKS:

SMAT

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No. : 27.

Repair Cost:

SS

1000.00

Loss of Rental (LOR):

SS

601.88

(

4.5 days) X 133.75

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

700

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

1608.88

Global Sum SS:

1600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1600.00

Name 1:

SMAT TAXIS Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

INSURANCE

REF:

ALG

TAX/10/18/2048

Surveyor: NAZ

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

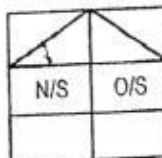
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHR 1645C Yr Regn: 5 JAN 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIMO HARD C.C. 1798

Colour: MAROON A/C: Insur. d / Std / NI / NA

Sp. Reading: 311, 199 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKN36U305755331

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / R/Rim or

Tyre Size: F: 195 / 65 R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front R/Bal. 5 mm

L/Bal. 5 mm

D.O.A. 11/10/18

Survey held at 3 MPB WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

31/3/19 Confirm US \$1000.00 with 2 working days

ALG L/S

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS. \$ _____

Photos

Others

TOTAL

Add Fee:

☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

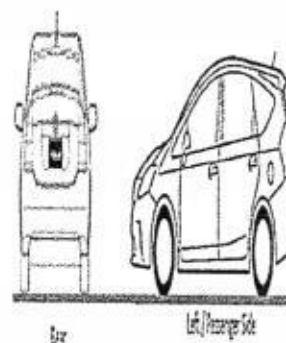
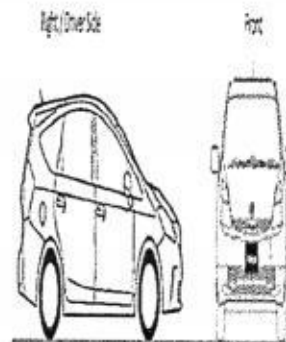
TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG18018877/Nwb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 17-10-2018	
			Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBC 3333E	Veh. Inspected	SHB 1645C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	17/10/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/10/2018	Inspection Date	15/10/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Section A - Accident Details

Registration Number	SHB1645C
Case Reference Number	TAX/10/18/2048
Registration Date	05/01/15
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	LEE TAT BOON
Type of Accident	Head to Rear
Accident Date and Time	11/10/18 5:14 AM
Accident Reported Date and Time	11/10/18 11:28 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098266
Special Instruction to ARC, if any	AIG - LKK
Prepared Date and Time	12/10/18 11:44 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$200.00
Total Spray Cost	\$1,296.00	\$280.00
Total Spare Part Cost	\$2,895.78	\$219.42
Total Other Cost	\$1,136.88	\$316.88
TOTAL COST	\$6,173.66	\$1,016.30
Lump Sum Total	\$6,150.00	\$1,000.00 (L/S)
Number of Repair Days	5.0	2.0
Prepared / Adjusted By	Tuck Foo Kok	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date	12/10/2018 1:51 PM	15/10/2018 5:04 PM
Signature		
Remarks	LUMP SUM REPAIR. 2 DAYS. CHECK ITEMS PHOTOS. AFTER REPAIR PHOTOS.	

Finalized.
- Naz.

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0079	Invoice Number	
Quotation Date	08.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$845.00	\$200.00
Total Labour	\$845.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$80.00
TO RESPRAY TAIL GATE	\$378.00	\$0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,296.00	\$280.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$0.00
TO REMOVE AND REFIX REAR WINDSCREEN	\$240.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	\$296.88	\$296.88
Total Other Costs	\$1,136.88	\$316.88

Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	100.00	\$0.00	Replace	Repair X
		52161-16010	BUMPER CLIPS	0.00	\$1.61	25.00	\$0.00	Replace	Not Given X
		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$154.28	Replace	Replace RT S
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.60	25.00	\$0.00	Replace	Check X
		52015-47050	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.60	25.00	\$0.00	Replace	Check X
		89997-30070	ANTENNA, ELECTRICAL LOWER REAR	0.00	\$157.40	25.00	\$0.00	Replace	Check X
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given X

		PIXEL STICKER	2.00	\$60.00 120	0.00	\$120.00	Replace	Replace	✓	NBC
	76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	25.00	\$0.00	Replace	Not Given	X	SUL
	76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	25.00	\$0.00	Replace	Not Given	X	SUL
	76891-47020	BUMPER LIP REAR	0.00	\$228.90	25.00	\$0.00	Replace	Not Given	X	SUL
	52576-47020	BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	25.00	\$0.00	Replace	Not Given	X	SUL
	52575-47020	BUMPER SIDE RETAINER RR/RH	0.00	\$94.80	25.00	\$0.00	Replace	Not Given	X	SUL
	67005-47241	TAILGATE ASY	0.00	\$1,007.90	25.00	\$0.00	Replace	Not Given	X	SUL
	75574-47020	TAIL GATE DOOR GLASS MOULDING, LH	0.00	\$29.40	25.00	\$0.00	Replace	Not Given	X	SUL
	75573-47080	TAIL GATE DOOR GLASS MOULDING, RH	0.00	\$29.40	25.00	\$0.00	Replace	Not Given	X	SUL
	75575-47030	MOULDING BACK WINDOW, LOWER NO.1	0.00	\$29.40	25.00	\$0.00	Replace	Not Given	X	NN
		SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X	NN
	76801-47070-B0	TAILGATE OUTSIDE GARNISH	0.00	\$504.90	25.00	\$0.00	Replace	Not Given	X	SUL
		NUMBER PLATE	0.00	\$15.00	0.00	\$0.00	Replace	Not Given	X	SUL
		NUMBER PLATE FRAME	0.00	\$12.00	0.00	\$0.00	Replace	Not Given	X	SUL
	75310-47020	EMBLEM REAR	0.00	\$60.30	25.00	\$0.00	Replace	Not Given	X	NN
	75374-47051	NAME PLATE (HYBRID)	0.00	\$51.90	25.00	\$0.00	Replace	Not Given	X	NN
	75442-47030	NAME PLATE (PRIUS)	0.00	\$60.80	25.00	\$0.00	Replace	Not Given	X	NN
	75443-47030	NAME PLATE (TOYOTA)	0.00	\$51.90	25.00	\$0.00	Replace	Not Given	X	NN
		SMRT LOGO	0.00	\$7.80	0.00	\$0.00	Replace	Not Given	X	NN
		STICKER DECAL 6555 8888	0.00	\$21.60	0.00	\$0.00	Replace	Not Given	X	NN
	58307-47060	END PANEL	0.00	\$602.10	25.00	\$0.00	Replace	Not Given	X	SUL
4006314		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X	NN
Total				\$4,509.71		\$274.28				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

\$ 274.28
- 202

CONFIRMED LUMP SUM REPAIR
\$1,000 / 2 days.

\$219.42
+ \$200.00
+ \$596.88

7842.59

NAZ LUK
fil

\$1016.30

US \$1000/-

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/10/18/2048	Date of Collection	/ /
Vehicle No	SAB 1645 C	Date of Request	19/10/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	/ X NN

S/N	Part Number	Part Description	Quantity	Unit Price
		REAR BUMPER REINFORCEMENT	1pc	BT
		1chun to SPRAY REAR BUMPER REINFORCEMENT		\$180. \$80

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
Signature of person making this declaration
(to be signed in front of an authorised witness)

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission



Case Details

Case Reference Number : TAX/10/18/2048
Type of Repair : Accident Repair
Vehicle Registration Number : SHB1645C

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-4077-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
Accident Date and Time : 10/10/2018 09:14 PM
Vehicle Age(In Months) : 45

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation			Repair/ Replace	Surveyor Quantity	Surveyor Approval		Repair/Replace	
					List Price Per Unit(\$)	List Price(\$)	Dis(%)			Surveyor Final Price(\$)	Repair/Replace		
One Time Key In			BUMPER REAR	1	458.80	458.80	25.00	343.95	1	0	Repair		XR
One Time Key In			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	0	0	Not Given		X S V C
One Time Key In			BUMPER REINFORCEMENT REAR	1	205.70	205.70	25.00	154.27	0	0	Check		?
One Time Key In			ARM SUB-ASSY, RR BUMPER LH	1	139.80	139.80	25.00	104.70	0	0	Check		?
One Time Key In			ARM SUB-ASSY, RR BUMPER RH	1	139.80	139.80	25.00	104.70	0	0	Check		?
One Time Key In			ANTENNA, ELECTRICAL LOWER REAR	1	157.40	157.40	25.00	118.05	0	0	Check		?
One Time Key In			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	0	0	Not Given		X S V C
One Time Key In			PIXEL STICKER	2	60.00	120.00	0.00	120.00	2	120.00	Replace		NEC
One Time Key In			BUMPER LIP COVER RR/LH	1	72.20	72.20	25.00	54.15	0	0	Not Given		X S V C
One Time Key In			BUMPER LIP COVER RR/RH	1	118.10	118.10	25.00	88.57	0	0	Not Given		X S V C
One Time Key In			BUMPER LIP REAR	1	228.90	228.90	25.00	171.68	0	0	Not Given		X S V C
One Time Key In			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	25.00	71.10	0	0	Not Given		X S V C
One Time Key In			BUMPER SIDE RETAINER RR/RH	1	94.80	94.80	25.00	71.10	0	0	Not Given		X S V C
One Time Key In			TAILGATE ASY	1	1,007.90	1,007.90	25.00	755.92	0	0	Not Given		X S V C
One Time Key In			TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	29.40	25.00	22.05	0	0	Not Given		X S V C
One Time Key In			TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	29.40	25.00	22.05	0	0	Not Given		X S V C
One Time Key In			MOULDING BACK WINDOW, LOWER NO.1	1	29.40	29.40	25.00	22.05	0	0	Not Given		X S V C
One Time Key In			SEALANT WISCREEN	3	37.00	111.00	0.00	111.00	0	0	Not Given		X S V C
One Time Key In			TAILGATE OUTSIDE GARNISH	1	504.90	504.90	25.00	378.67	0	0	Not Given		X S V C
One Time Key In			NUMBER PLATE	1	15.00	15.00	0.00	15.00	0	0	Not Given		X S V C
One Time Key In			NUMBER PLATE FRAME	1	12.00	12.00	0.00	12.00	0	0	Not Given		X S V C
One Time Key In			EMBLEM REAR	1	60.30	60.30	25.00	45.22	0	0	Not Given		X S V C
One Time Key In			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	0	0	Not Given		X S V C
Total Spare Part Cost					3,519.73				Surveyor Total	120.00			
Lump Sum Discount (%)					20.00				Lump Sum Dis (%)	0			
Final Spare Part Cost					2,895.78				Final Sur Total	120.00			

SMRT Recommendation										Surveyor Approval		
BOM Type	Person	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace
One Time Key-In			NAME PLATE (PRIUS)	1	92.93	92.93	25.00	45.60	Replace	0	0	Not Given
One Time Key-In			NAME PLATE (TOYOTA)	1	51.90	51.90	25.00	38.92	Replace	0	0	Not Given
One Time Key-In			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	0	0	Not Given
One Time Key-In			STICKER DECAL 6555 8988	1	21.60	21.60	0.00	21.60	Replace	0	0	Not Given
One Time Key-In			END PANEL	1	802.10	802.10	25.00	451.58	Replace	0	0	Not Given
One Time Key-In		4006314	SEALANT SIKAPLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Given
Total Spare Part Cost								3,619.73		Surveyor Total	120.00	
Lump Sum Discount (%)								20.00		Lump Sum Dis (%)	0	
Final Spare Part Cost								2,895.78		Final Sur Total	120.00	

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR REAR PORTION	845.00	200	
Total:		845.00	200.00	

Spray Coat Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO RESPRAY REAR BUMPER	378.00	250	
2	TO RESPRAY BUMPER BEAM	180.00	0	CHECK
3	TO RESPRAY TAIL GATE	378.00	0	NN
4	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	0	NN
5	TO RESPRAY REAR PANEL	180.00	0	NN
Total:		1,296.00	200.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	NN
2	TO TRANSFER REAR TAILGATE MECHANISM	120.00	0	NN
3	TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0	NN
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
5	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	120.00	0	NN
6	TO REPLACE SUNDRY PARTS	100.00	0	NN
7	TO WASH AND VACUUM	60.00	0	NN
8	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88	NEC
Total:		1,136.88	316.88	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	2,895.78	120.00
Total Labour Cost	845.00	200.00
Total Spray Painting	1,296.00	200.00

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Other	1,136.88	316.88
Overall Total	6,173.66	626.88
Lump Sum Repair Option		☒
Lump Sum Total	6,160.00	650.00
Surveyor Approved Amount		650.00
No of Repair Days*	5	2
Remarks		LUMP SUM REPAIR 2 DAYS CHECK ITEMS PHOTOS AFTER REPAIR PHOTOS
Surveyor Name		NAZ
Signature		
Survey Date	15/10/2018	

Save Clear

NAZ LKK

15/10/18 16.00

LIS

2 DAYS

- CHECK ITEMS PHOTOS

- AFTER REPAIR PHOTOS

LKK Auto Consultants hereby certify the Repairer of the following:

- To resurvey before/after repair/painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

View Received Message

This mail is associated with :

***SHB1645C (1578123012SG)**
[SBC3333E]

TP

SMRT TAXIS PTE LTD

Oct 11 2018 5:00AM

[ORCHIDS STATION (S) PTE LTD]

SMRT Automotive Services Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 18/10/2018 10:35 AM,
To LKK_HQ
Subject No OI GIA Report

Hi,

Please be advise that no OI GIA report received.
Please find OI details below for your further actions.

OI Name: ORCHIDS STATINO (S) PTE LTD

Address: 31 LIM CHU KANG LANE 3 SINGAPORE 718881

Office No.: 67941206

Thanks & Regards,
Yin Rul. Hor (Viviane)

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18018877/Nwb3

25 October, 2018

ORCHIDS STATINO (S) PTE LTD
31 LIM CHU KANG LANE 3
SINGAPORE 718881

Dear Sirs,

**ACCIDENT INVOLVING SBC 3333E AND SHB 1645C ON 11/10/2018 ALONG
/AT BUYONG ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vivian Lau
Claims
Tel : 6841 8625
Fax: 6741 4108
Email : vivianlau@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est. Submitted	Adj. Assigned	Adj. Rpt	Adj. Submitted	Ins. Auth'd	Status
Main	17 Oct 2018 Edit Reg		15 Oct 2018 00:00 Edit Adj Rpt	S\$1,000.00 Edit Estimates	S\$1,000.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	ORCHIDS STATION (S) PTE LTD , Co. Reg. No.: -		
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB1645C	Date of Loss:	11/10/2018 16:00 - :59 [45 Months and 6 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1578123012SG	Policy/Cover Note No.:	1800016483 (Comprehensive)
Vehicle Reg. No. (Insured):	SBC3333E	Policy No. (Claimant):	D-18090213MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 26/10/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (18/10/2018): No OI GIA Report

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB1645C (1578123012SG)**

[SBC3333E]

TP

SMRT TAXIS PTE LTD

Oct 11 2018 4:45PM

[ORCHIDS STATION (S) PTE LTD]

SMRT Automotive Services Pte Ltd

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Letters/Correspondences

1 per page
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No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	

Photos/Images

3 per page
☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/11/18 11:34	General View	Load JPG	☒
2	29/11/18 11:34	General View	Load JPG	☒
3	29/11/18 11:34	General View	Load JPG	☒
4	29/11/18 11:34	General View	Load JPG	☒
5	29/11/18 11:34	General View	Load JPG	☒
6	29/11/18 11:34	General View	Load JPG	☒
7	29/11/18 11:34	General View	Load JPG	☒
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16	29/11/18 11:34	General View	Load JPG	☒
17	29/11/18 11:35	General View	Load JPG	☒
18	29/11/18 11:35	General View	Load JPG	☒
19	29/11/18 11:35	General View	Load JPG	☒
20	29/11/18 11:35	General View	Load JPG	☒

Documentation

1 per page
☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/10/18 19:34	TP ESTIMATE- MARKED	Load PDF	
2	17/10/18 19:34	TP GIA REPORT	Load PDF	
3	25/10/18 09:14	Non reporting letter	Load PDF	
4	23/04/19 10:44	LETTER TO OI	Load PDF	
5	22/05/19 09:50	AUTHORISATION TO ACT	Load PDF	
6	22/05/19 09:51	LTA SEARCH	Load PDF	
7	22/05/19 09:51	RELEASE VOUCHER	Load PDF	
8	22/05/19 09:51	RENTAL MILEAGE	Load PDF	
9	22/05/19 09:51	RENTAL RECEIPT	Load PDF	
10	22/05/19 09:51	WORKSHOP INVOICE	Load PDF	

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	07/11/18 16:27	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SBC3333E (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB1645C (TP veh)		
Date of Accident:	11/10/2018		

Global Sum Settlement	:	[X]	Yes	[]	No
Repair Estimate	:	\$		7,847.59	
Final Repair Cost	:	\$		1,600.00	
Loss of Use	:	\$			days at \$0.00 per day
Rental (if any)	:	\$			4.5 days
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (GLOBAL SUM)	:	\$		1,600.00	
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)			
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____			
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)			
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 1,600.00
2)		:	\$
3)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

22 May
2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18018877/NWB3S2

Date: 22/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 1800016483

Claimant Vehicle No : SHB1645C

Insured Vehicle No : SBC3333E

Date of Loss: 11/10/2018

Nature of Claim: TP

Claim No: 1578123012SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB1645C

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR6256666

Reg. Date: 05/01/2015 (Man. Year: 2014)

Chassis No: JTDKN36U305755331

Colour: Maroon

Odometer: 311199 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65R15

Rear Tyre Size:

195/65R15

Front Left Side: Falken 5 mm

Rear Left Side:

Falken 5 mm

Front Right Side: Falken 5 mm

Rear Right Side:

Falken 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,866.59	571.16	4,295.43	88.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,981.00	500.00	2,481.00	83.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,847.59	1,071.16	6,776.43	86.35
Approved Total (Overridden) (S\$)		1,000.00		
Nett Amount (S\$)	7,847.59	1,000.00	6,847.59	87.26
+ Car Rental (4.5 x S\$133.75/day) (S\$)		601.88		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,608.88		
Global Sum Settlement (S\$)		1,600.00		

INSPECTION

Date of Assignment: 15/10/2018

Date Inspected: 15/10/2018 Inspected At:

SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair: 2.0 days

5/22/2019

Adjuster Report

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REINFORCEMENT REAR (DISC 25%)	Bent	205.70 F	*154.28 F
2	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
3	1		*BUMPER CLIPS	Serviceable	1.61 F	*- F
4	1		*ARM SUB-ASSY, RR BUMPER LH	Serviceable	139.60 F	*- F
5	1		*ARM SUB-ASSY, RR BUMPER LH	Serviceable	139.60 F	*- F
6	1		*ANTENNA, ELECTRICAL LOWER REAR	Serviceable	157.40 F	*- F
7	1		*SENSOR REVERSE	Serviceable	180.00 F	*- F
8	1		*BUMPER LIP COVER RR/LH	Serviceable	72.20 F	*- F
9	1		*BUMPER LIP COVER RR/RH	Serviceable	118.10 F	*- F
10	1		*BUMPER LIP REAR	Serviceable	228.90 F	*- F
11	1		*BUMPER SIDE RETAINER RR/LH	Serviceable	94.80 F	*- F
12	1		*BUMPER SIDE RETAINER RR/RH	Serviceable	94.80 F	*- F
13	1		*TAILGATE ASY	Serviceable	1,007.90 F	*- F
14	1		*TAIL GATE DOOR GLASS MOULDING, LH	Serviceable	29.40 F	*- F
15	1		*TAIL GATE DOOR GLASS MOULDING, RH	Serviceable	29.40 F	*- F
16	1		*TAILGATE OUTSIDE GARNISH	Serviceable	504.90 F	*- F
17	1		*NUMBER PLATE	Serviceable	15.00 F	*- F
18	1		*NUMBER PLATE FRAME	Serviceable	12.00 F	*- F
19	1		*END PANEL	Serviceable	602.10 F	*- F
20	1		*MOULDING BACK WINDOW, LOWER NO.1	Not Necessary	29.40 F	*- F
21	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
22	1		*EMBLEM REAR	Not Necessary	60.30 F	*- F
23	1		*NAME PLATE (HYBRID)	Not Necessary	51.90 F	*- F
24	1		*NAME PLATE (PRIUS)	Not Necessary	60.80 F	*- F
25	1		*NAME PLATE (TOYOTA)	Not Necessary	51.90 F	*- F
26	1		*SMRT LOGO	Not Necessary	7.80 F	*- F
27	1		*STICKER DECAL 6555 8888	Not Necessary	21.60 F	*- F
28	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
29	1		*BUMPER REAR	Repair	458.60 F	*- F
30	1		*ADVERTISEMENT STICKER (SN)	Necessary	296.88 F	*296.88 F

F=Franchise part.

Total Parts (\$\$) **4,866.59** **571.16**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODYWORK.	New	845.00	200.00
2	SPRAY PAINT.	New	1,296.00	280.00
3	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	0.00
4	TO TRANSFER REAR TAILGATE MECHANISM.	New	120.00	0.00
5	TO REMOVE AND REFIX REAR WINDSCREEN.	New	240.00	0.00
6	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	New	120.00	20.00
7	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	New	120.00	0.00
8	TO REPLACE SUNDRY PARTS.	New	100.00	0.00
9	TO WASH AND VACUUM.	New	60.00	0.00
Gross Labour Cost (\$\$)			2,981.00	500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >