

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1810-149

Your Ref : GBD4768Y

Date : 18.December 2018

**CHINA TAIPING INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0636A AND GBD4768Y ON 11/10/18 10:18 PM ALONG SYED ALWI ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

|    |   |    |          |
|----|---|----|----------|
| 1. | Cost of Repair (inclusive of 7% GST)                        | \$ | 2,497.99 |
| 2. | Loss of Rental for <u>5</u> days @ \$ <u>110.21</u> per day | \$ | 551.05   |
| 3. | Loss of Income for <u>5</u> days @ \$ <u>50</u> per day     | \$ | 250.00   |
| 4. | LTA Search Fee  | \$ | 7.49     |
| 5. | Survey Fee  | \$ | 0.00     |
|    | Total   | \$ | 3,306.53 |

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0636A and GBD4768Y along SYED ALWI ROAD on 11/10/18 10:18 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 18 (day) of December 2018

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan  
General Manager



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3107471600

Claim No : SNM18D04995/C02

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : **S\$3,306.53**

Singapore Dollars THREE THOUSAND THREE HUNDRED SIX AND FIFTY-THREE CENTS Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD636A

Insured Vehicle No. : GBD4768Y

Date of Loss : 11/10/2018

Place of Accident : SYED ALWI ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SHINNEO PROJECT SERVICES

Driver Name : UDDIN MOHI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|  |       |          |
|--|-------|----------|
| (1) General Damages                                      | S\$   |          |
| (2) Cost of Repair/ <del>Excess</del>                    | S\$   | 2,497.99 |
| (3) Loss of Use/Rental/Earning                           | S\$   | 801.05   |
| (4) GIA/Police Reports/Investigation Results/Search Fees | S\$   | 7.49     |
| (5) Medical Reports/Expenses                             | S\$   |          |
| (6) Survey Fees/P.T. Fees                                | S\$   |          |
| (7) Cost including Disbursement                          | S\$   |          |
|  | ===== |          |
| TOTAL . . . . .  | S\$   | 3,306.53 |
|  | ===== |          |

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Claimant Name : \_\_\_\_\_



NRIC No : \_\_\_\_\_

NG WA1 YIN

Signature : \_\_\_\_\_

A.

Date : \_\_\_\_\_

11 NOV 2020

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

|   |  |
|---|--|
| <b>TO:</b><br><b>CHINA TAIPING INSURANCE (S) PTE LTD</b><br>3 ANSON ROAD<br>#15-02 SPRINGLEAF TOWER<br>079909 SINGAPORE<br><br>ATTENTION: | <b>INVOICE NO.</b> : INV1811-301<br><b>DATE</b> : 30. November 2018<br><b>REFERENCE NO</b> : AAD1810-149<br><b>TERMS</b> :<br><b>DUE DATE</b> : 30. November 2018<br><b>PAGE</b> : 1 |
|---|--|

| NO. | CODE    | DESCRIPTION                                   | QTY | UNIT PRICE | AMOUNT   |
|-----|---------|---|-----|------------|----------|
| 1.  | 6050101 | REPAIR-SHD0636A;DOA 11.10.18(PART-BY-PART-18) | 1   | 2,497.99   | 2,497.99 |

**Total SGD Excl. GST :** 2,334.57**7% GST :** 163.42**\*\*\*\* TWO THOUSAND FOUR HUNDRED NINETY SEVEN AND NINETY NINE SGD ONLY \*\*\*\*****Total SGD Incl. GST :** 2,497.99

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

18 December, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 11/10/18 10:18 PM at SYED ALWI ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0636A. The taxi was hired to RAMESH S/O KRISHNAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$110.21 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

11-10-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

| Date In             | Date Out         | Vehicle No.                     |
|---------------------|------------------|---------------------------------|
| <b>Accident No.</b> | AAD1810-149      | <b>Accident Date</b> 11-10-2018 |
| 10/12/2018 08:45    | 10/16/2018 17:30 | SHD0636A                        |

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

| Vehicle No. | Incident Date/Time     | Insurance Company Name                      |
|-------------|------------------------|---|
| GBD4768Y    | 11 Oct 2018 / 22:18:00 | CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD |

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## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 22 July 2020 11:47 AM  
**To:** SHINNEO28@GMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SHD 636A & GBD 4768Y ON 11/10/2018

Our Ref: CC3/CTI18018867/Kka3

### **SHINNEO PROJECT SERVICES**

[POLICY HOLDER]

Dear Sir/Madam,

### **ACCIDENT INVOLVING SHD 636A & GBD 4768Y ON 11/10/2018**

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Khanchna (LKK Auto)

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** 16 October 2020 5:25 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: MANDATE REQUEST - Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995/C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

[Strictly Confidential]

Hi Khanchna

Please proceed to negotiate as proposed earlier;

|                                       | Amount Revised |
|---------------------------------------|----------------|
| 1. Cost of Repair (w/GST)             | \$ 2,497.99    |
| 2. Loss of Rental (5 days x \$110.21) | \$ 551.05      |
| 3. Loss of Income ( 5 days x \$50)    | \$ 250.00      |
| 3. LTA Search                         | \$ 7.49        |
| Total                                 | \$ 3,306.53    |

Thank you.

Cecilia Low (Ms)  
Senior Executive  
Claims

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Monday, 5 October 2020 5:01 PM  
**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** MANDATE REQUEST - Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Your ref : SNM18D04995C02  
Our ref : CC3/CTI18018867/Kha3

Dear Sirs/Madam,

We refer to the above matter.

It is head to rear collision (BOLA 27 ). Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$ 3,306.53 (all-in).**

The summary is as follows: -

|                                       | Amount Claimed | Amount Revised            |
|---------------------------------------|----------------|---------------------------|
| 1. Cost of Repair (w/GST)             | \$ 23,857.77   | \$ 2,497.99               |
| 2. Loss of Rental (5 days x \$110.21) | \$ 551.05      | \$ 551.05                 |
| 3. Loss of Income ( 5 days x \$50)    | \$ 250.00      | \$ 250.00                 |
| 3. LTA Search                         | \$ 7.49        | \$ 7.49                   |
| Total                                 | \$ 24,666.31   | <b><u>\$ 3,306.53</u></b> |

\*\*2 days recommendation for repair + 3 PRS = 5 days

Enclosed here with all the relevant documents for your perusal.

**Appreciate your approval please.**

**Thank you.**

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

**Sent:** Sunday, 17 May 2020 4:09 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Hi Mei Kwan

Please refer to attached SAS.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)  
Senior Executive  
Claims

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Tuesday, 7 April 2020 1:29 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear All,

Please note that officer in charge – Cecilia

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, April 7, 2020 1:26 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear Sir/ Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 29 October 2018 10:26 AM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Lucas Lee; Irene Tay; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear Sir/ Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Sent:** Monday, 22 October, 2018 3:45 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee  
Claims Department (Motor)  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6181  
Fax (65) 6222 7175/6224 7478  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Friday, 19 October, 2018 6:44 PM

**To:** Claims Dept of CTI

**Cc:** Elaine Cheong; Lucas Lee; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving GBD4768Y (OI : CTI - TBA) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 636A at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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