

Khanchna (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: 16 October 2020 5:25 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST - Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995/C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

[Strictly Confidential]

Hi Khanchna

Please proceed to negotiate as proposed earlier;

	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,497.99
2. Loss of Rental (5 days x \$110.21)	\$ 551.05
3. Loss of Income (5 days x \$50)	\$ 250.00
3. LTA Search	\$ 7.49
Total	\$ 3,306.53

Thank you.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 5 October 2020 5:01 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: MANDATE REQUEST - Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Your ref : SNM18D04995C02
Our ref : CC3/CTI18018867/Kha3

Dear Sirs/Madam,

We refer to the above matter.

It is head to rear collision (BOLA 27). Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

Hence, we seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$ 3,306.53 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 23,857.77	\$ 2,497.99
2. Loss of Rental (5 days x \$110.21)	\$ 551.05	\$ 551.05
3. Loss of Income (5 days x \$50)	\$ 250.00	\$ 250.00
3. LTA Search	\$ 7.49	\$ 7.49
Total	\$ 24,666.31	<u>\$ 3,306.53</u>

**2 days recommendation for repair + 3 PRS = 5 days

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

Sent: Sunday, 17 May 2020 4:09 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Hi Mei Kwan

Please refer to attached SAS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Claims Dept of CTI

Sent: Tuesday, 7 April 2020 1:29 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear All,

Please note that officer in charge – Cecilia

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, April 7, 2020 1:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear Sir/ Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 29 October 2018 10:26 AM

To: claimsdept@sg.cntaiping.com

Cc: Lucas Lee; Irene Tay; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear Sir/ Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Monday, 22 October, 2018 3:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 19 October, 2018 6:44 PM

To: Claims Dept of CTI

Cc: Elaine Cheong; Lucas Lee; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - TBA) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 636A at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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