

Mei Kwan (LKKAUTO)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Sunday, 17 May 2020 4:09 PM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018
Attachments: SAS - GBD4768Y.pdf

Hi Mei Kwan

Please refer to attached SAS.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI
Sent: Tuesday, 7 April 2020 1:29 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear All,

Please note that officer in charge – Cecilia

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, April 7, 2020 1:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear Sir/ Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 29 October 2018 10:26 AM

To: claimsdept@sg.cntaiping.com

Cc: Lucas Lee; Irene Tay; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear Sir/ Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Monday, 22 October, 2018 3:45 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - SNM18D04995C02) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 19 October, 2018 6:44 PM
To: Claims Dept of CTI
Cc: Elaine Cheong; Lucas Lee; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving GBD4768Y (OI : CTI - TBA) and SHD636A (TP : LKK REF - CC3/CTI18018867/Kha3) on 11/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 636A at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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