

ASS. REC. BY:

REF: CS/FCI18018865/

Gtd3⁷²

Special Instruction:

Surveyor:

Guo Qiang

ASSIGNMENT (Office)

CWS

From (Person):

Joanne Yong

of

FCI

Date/Time:

16/10/18 @ 5.17pm

Estimated Cost:

Bill to:

OD ~~TP~~ / WS / TP RES / OD RES / EVA / INV / MV ? CS

To Inspect Vehicle No:

SKV 7790K

Insured:

SHB 4347T

at Workshop m/s

Volkswagen

Tel:

6922 3502

of

1 Kampong Ampat, Macpherson Road

Policy No:

Claim No:

D1800 7476MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

14/10/18

CA / REV / REP. / REV 24 HRS

'up'

18/10/2018

H.O.D. Endorsement:

Date/Time:

9.17am @ 17/10/18

Person Contacted:

Steven

Vehicle IN ~~OUT~~

Date/Time

Action/Instruction (✓) Estimate

SKV 7790K-x

SHB 4347T- NS/HNC16023472/H/vbm 2

Jot: 6/12/2016

22/10@

10:57am - Revised preli advise via email.

Final figure at \$3658.65. 3 days (Red: 5843.25; 61%)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18007476MFSH

Date: 22/10/2018

Our Ref: CS/FCI18018865/Gtd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

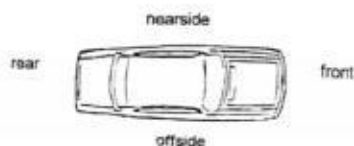
INITIAL INSPECTION REPORT OF VEHICLE NO. SKV 7790K

Please be informed that we had conducted the inspection of the abovementioned vehicle 18/10/2018 at the premises of M/s Volkswagen and have the following to report: -

Workshop Estimate Amount	: S\$ <u>9,501.90</u>
Revised Estimate Amount	: S\$ <u>3,658.65</u>
"Check" Items Amount	: S\$ <u>1,723.25</u>
Market Value	: S\$ <u> </u>
LTA Reimbursement Value	: S\$ <u> </u>
Nett Value	: S\$ <u> </u>

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages Consistent.

Yours faithfully

Guo Qiang

Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	15-10-2018	Our Ref No.	D18007476MFSH
Accident Date	14-10-2018	Claim Type.	Third Party
Insured Vehicle	SHB4347T	Third Party Vehicle.	SKV7790K
Survey Location	I KAMPONG AMPAT		
Contact Person.	TANG SHU SHI		
Contact No.	69223502/ 93867833	Fax No.	62858620
Survey Type	WITHOUT PREJUDICE:		
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD		
Contact Person	NA	Fax No.	68416315
Contact Number.	NA		

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	VOLKSWAGEN GROUP SINGAPORE PTE LTD	Attention.	NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No.	NA
Officer Incharge	JOANNEY		

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/245065)



PRI Documents



Close



PRI Header Details

Claim No	D18007476MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & VOLKSWA (MACPHERSO
Workshop Name	VOLKSWAGEN GROUP SINGAPORE PTE LTD (Contact Person : TANG SHU SHI)	Survey Location & Contact Details	I KAMPONG AMPAT Mobile: 93867833 , Phone: 69223502 , Fax: 62858621 EmailId: SHUSHI.TANG@VW.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHB4347T	TP Vehicle No	SKV7790K
PRI Recieved Date	16-10-2018 03:26:53 PM	Surveyor Appointed Date	16-10-2018 05:16:06 PM	Surveyor Accept Date	17-10-2018 1

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	17-10-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 23 November 2018 10:23 AM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Chee, Steven (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SKV7790K - finalized *** LKK REF: CS/FCI18018865/Gtd3

Dear Shu Shi,

Confirm final figure at \$3,658.65, 3days.

Please submit all documents to First capital

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 22 November 2018 10:11 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: RE: SKV7790K - finalized *** LKK REF: CS/FCI18018865/Gtd3

Hi,

Attached.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Monday, 22 October 2018 10:57 AM
To: Admin-D (LKKAUTO); 'CWS Motor Claims'; assignments
Cc: 'Joanne Yong Lai fong'; SUR
Subject: RE: SURVEY ASSESSMENT - D18007476MFSH/1
Attachments: PRELI ADVISED SKV 7790K.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SKV 7790K**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 17 October 2018 9:22 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Joanne Yong Lai fong' <Joanneyong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007476MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 18/10/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 16 October 2018 5:17 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong Lai fong <Joanneyong@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18007476MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8174523D



Name

ZHOU WEIWEI

周 薇 薇

Race

CHINESE

Date of birth

14-03-1981

Sex

F

Country of birth

CHINA

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S8174523D

Name

ZHOU WEIWEI

Birth Date: 14 Mar 1981

Issue Date: 25 Mar 2013



002164554A

8611741



NRIC No. S8174523D



Nationality

CHINESE

Date of Issue

02-04-2004

45 EDGEFIELD PLAINS #11-03
SINGAPORE 828710

NRIC No: S8174523D

Date: 02/04/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

EFFECTIVE DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 25 Mar 2013

NP 428A



Licence No: S8174523D

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5263F
Vehicle Details	
Vehicle No.:	SKV7790K
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Oct 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T TL 1632G5
Primary Colour:	Brown
Manufacturing Year:	2015
Engine No.:	CAXF55580
Chassis No.:	WVWZZZ16ZFM030082
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$17,557.00
Original Registration Date:	30 Sep 2015
First Registration Date:	30 Sep 2015
Transfer Count:	0
Actual ARF Paid:	\$17,557.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2025
PARF Rebate Amount:	\$13,167.00
Intended COE Rebate Details	
COE Expiry Date:	29 Sep 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,399.00
COE Rebate Amount:	\$38,471.00
Total Rebate Amount:	\$51,638.00

The information contained herein is correct as at 19 Oct 2018

OK

PDI TUAS

PDI TUAS

ZHAO LIANG
(invalid - Update On 21/6/18)
Singapore, 822104
Singapore

3 Days.
before part photos.

Car Out.

18/10/18

[Signature]
19/10/18

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031294
Quote No. SER/QUO/1801732
QuoteDate 15/10/18
Salesperson Daniel Wee
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) TRENDLINE	31,908	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKV7790K	WVWZZZ16ZFM030082	30/09/15	Daniel Wee
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F55580	1632G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	4	UNIT	✓ 840	3,360.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT	✓ 800	2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un	✓ -	480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un	✓	280.00
	Sum Labor				6,520.00
P 5C6807251E	FOAM INSER ?	1	Pieces		143.83
P 5C6807305	REINFORCEMENT ?	1	Pieces		498.23
P 5C6807375	LHR BUMPER BRACKET ?	1	Pieces	nm X	91.14
P 5C6807376	RHR BUMPER BRACKET ?	1	Pieces		91.14
P 5C6807393D	LHR TAILLIGHT BRACKET ?	1	Pieces		91.14
P 5C6807394D	RHR TAILLIGHT BRACKET ?	1	Pieces		91.14
P 5C6807421H GRU	REAR BUMPER / <i>re</i> Predecessor 5C6807417J GRU	1	Pieces	✓	1,258.65
P 5C6807433J	SPOILER ?	1	Pieces	nm X	535.28
P 5C6807863B	REAR BUMPER CENTRE BRACK ?	1	Pieces		96.99
P 5C6945106B	RH REAR REFLECTOR ?	1	Pieces		84.36
	Sum Item				2,981.90

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

ZHAO LIANG
(Invalid - Update On 21/6/18)
Singapore, 822104
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV031294
Quote No. SER/QUO/1801732
QuoteDate 15/10/18
Salesperson Daniel Wee
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA TSI (DSG) TRENDLINE	31,908	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SKV7790K	WVWZZZ16ZFM030082	30/09/15	Daniel Wee
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX F55580	1632G5

Sum Labor	6,520.00
Sum Item	2,981.90

Total	SGD	9,501.90
7% GST	9,501.90	665.13
Total SGD Incl. GST		10,167.03

Explanations

P = Proportionately Charged

Payment Terms No Credit

Service Order Confirmation

SERVICE ORDER NO: 18IP2830

CUSTOMER NO.: CVD031294

CUSTOMER NAME: ZHAO LIANG

TELEPHONE NO.:

ADDRESS: (invalid - Update On 21/6/18)

Singapore

VEH No.: SKV7790K

Order Date: 30/10/18

Reg Date: 30/09/15

KM: 34,276

SA: Tang Shu Shi

VIN NO.: WVVZZZ16ZFM030082

ENGINE NO:

MODEL: JETTA TSI (DSG) TRENDLINE

MODEL NO.: 1632G5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480
2	B&P MECH	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	280
3	B&P MACP LABOUR	LABOUR	1	UNIT	840	840
4	B&P MACP PAINT	SPRAY PAINT	1	UNIT	800	800
5	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
Item						
7	5C6807421H GRU	REAR BUMPER	1	PCS	1,258.65	1,258.65

Remarks : MS FIRSTCAP DIRECT

OCA : 14/10/2018

T/P VECH : SHB4347T

SURVEY BY : GUO QING (LKK)

TOTAL	3,658.65
GST AMOUNT	256.11
TOTAL AMOUNT	3,914.76

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933.

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18018865/Gtd3n2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 27-11-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 4347T	Veh. Inspected	SKV 7790K	
Policy No.	D-18088936MFSH	Coverage (\$)	0.00	
Claim No.	D18007476MFSH	Excess (\$)	0.00	
Assign From	JOANNE YONG	Assign Date	16/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN JETTA	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	WVWZZZ16ZFM030082	Colour	BROWN	
Odometer	33162	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	PIRELLI	6 mm	
L/H Front Tyre	205/55 R16	PIRELLI	6 mm	
R/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
L/H Rear Tyre	205/55 R16	PIRELLI	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	14/10/2018	Inspection Date	18/10/2018	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKV 7790K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FOAM INSERT (SN)	NOT NECESSARY	143.83	-
1	REINFORCEMENT (SN)	NOT NECESSARY	498.23	-
1	LHR BUMPER BRACKET (SN)	NOT NECESSARY	91.14	-
1	RHR BUMPER BRACKET (SN)	NOT NECESSARY	91.14	-
1	LHR TAILLIGHT BRACKET (SN)	NOT NECESSARY	91.14	-
1	RHR TAILLIGHT BRACKET (SN)	NOT NECESSARY	91.14	-
1	REAR BUMPER (SN)	DEFORMED	1,258.65	1,258.65
1	SPOILER (SN)	NOT NECESSARY	535.28	-
1	REAR BUMPER CENTRE BRACK (SN)	NOT NECESSARY	96.99	-
1	RH REAR REFLECTOR (SN)	NOT NECESSARY	84.36	-
			2,981.90	1,258.65
	<u>LABOUR</u>			
	LABOUR.		3,360.00	840.00
	SPRAY PAINT.		2,400.00	800.00
	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC.		480.00	480.00
	CHECK WIRE HARNESS,ECU,S.		280.00	280.00
			6,520.00	2,400.00
	GRAND TOTAL		9,501.90	3,658.65

RECOMMENDED COST OF REPAIRS			3,658.65
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Report Ref No. CS/FCI18018865/Gtd3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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